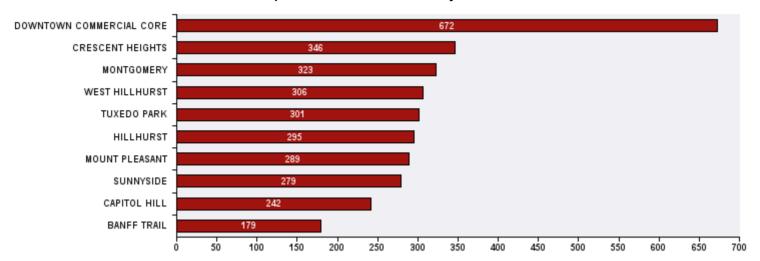
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in March 2021

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	189	4.4%
WRS - Cart Management	165	3.9%
Finance - Property Tax Account Inquiry	134	3.1%
CBS Inspection - Commercial or Multi-Family	128	3.0%
Parks - Tree Concern - WAM	102	2.4%
CBS Inspection - Electrical	92	2.2%
Roads - Signs - Missing - Damaged	88	2.1%
CBS Inspection - SCP - New Home	84	2.0%
Finance - ONLINE TIPP Agreement Request	84	2.0%
WATS - Sewage Back-up	80	1.9%
Roads - Backlane Maintenance	79	1.9%
CT - Employee Conduct	77	1.8%
Bylaw - Material on Public Property	72	1.7%
Roads - Sidewalk - Curb and Gutter Repair	69	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	67	1.6%
CBS - RIM - Property Research	57	1.3%
CBS Inspection - Residential Improvement Project - RIP	56	1.3%
Finance - BIA and Business Tax Inquiry	56	1.3%
WRS - Recycling - Blue Cart	50	1.2%
Corporate - Encampment Concerns	49	1.1%
Total Top 20 SR Types	1,778	41.6%
Total Other SRs	2,492	58.4%
Total SRs for Ward	4,270	100.0%