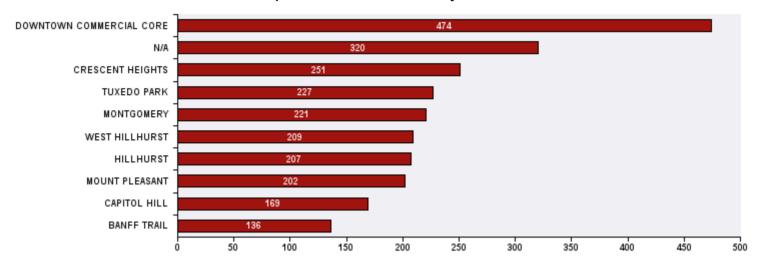
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in December 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	479	14.3%
Corporate - Graffiti Concerns	165	4.9%
Roads - Streetlight Maintenance	100	3.0%
CT - Employee Conduct	90	2.7%
Roads - Signs - Parking	88	2.6%
Finance - Property Tax Account Inquiry	86	2.6%
WATS - Sewage Back-up	77	2.3%
CBS Inspection - Electrical	74	2.2%
Finance - ONLINE TIPP Agreement Request	73	2.2%
CBS Inspection - Commercial or Multi-Family	72	2.2%
WRS - Waste - Residential	66	2.0%
Roads - Snow and Ice Control	64	1.9%
WRS - Cart Management	63	1.9%
Roads - Traffic or Pedestrian Light Repair	52	1.6%
CBS Inspection - SCP - New Home	49	1.5%
Parks - Snow and Ice Concerns - WAM	49	1.5%
CBS Inspection - Residential Improvement Project - RIP	43	1.3%
Bylaw - Material on Public Property	40	1.2%
Finance - TIPP Agreement Request	40	1.2%
Roads - Pothole Maintenance	39	1.2%
Total Top 20 SR Types	1,809	54.0%
Total Other SRs	1,539	46.0%
Total SRs for Ward	3,348	100.0%