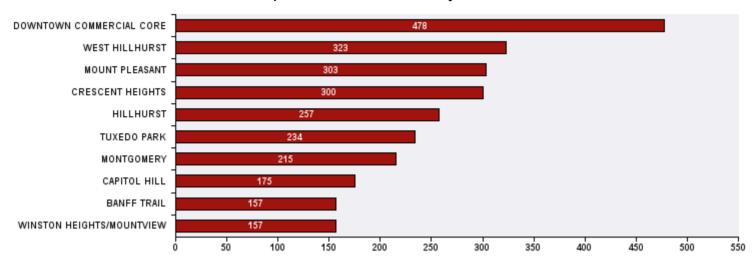
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in February 2021





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	432	12.7%
Bylaw - Tree - Shrub Infraction	220	6.4%
Roads - Snow and Ice Control	103	3.0%
WRS - Cart Management	100	2.9%
Corporate - Graffiti Concerns	95	2.8%
Finance - Property Tax Account Inquiry	95	2.8%
CBS Inspection - Commercial or Multi-Family	92	2.7%
Finance - ONLINE TIPP Agreement Request	67	2.0%
WATS - Sewage Back-up	65	1.9%
CBS Inspection - Electrical	63	1.8%
CT - Employee Conduct	59	1.7%
CBS Inspection - Residential Improvement Project - RIP	55	1.6%
Roads - Signs - Missing - Damaged	47	1.4%
Bylaw - Material on Public Property	43	1.3%
CN - Subsidized Programs - Fair Entry	41	1.2%
Parks - Snow and Ice Concerns - WAM	41	1.2%
WATS - Sewer Maintenance	41	1.2%
WRS - Waste - Residential	41	1.2%
CBS Inspection - SCP - New Home	40	1.2%
CBS - RIM - Property Research	39	1.1%
Total Top 20 SR Types	1,779	52.2%
Total Other SRs	1,632	47.8%
Total SRs for Ward	3,411	100.0%