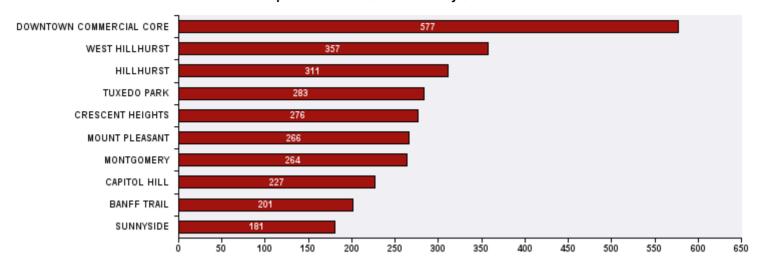
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2021

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	474	12.2%
Roads - Snow and Ice Control	299	7.7%
Corporate - Graffiti Concerns	146	3.7%
WRS - Cart Management	128	3.3%
Finance - Property Tax Account Inquiry	127	3.3%
CBS Inspection - Commercial or Multi-Family	117	3.0%
Finance - ONLINE TIPP Agreement Request	96	2.5%
Roads - Debris on Street/Sidewalk/Boulevard	73	1.9%
WATS - Sewage Back-up	70	1.8%
CT - Transit Pass Programs	67	1.7%
Roads - Signs - Missing - Damaged	64	1.6%
CT - Employee Conduct	63	1.6%
CBS Inspection - Electrical	62	1.6%
Parks - Snow and Ice Concerns - WAM	62	1.6%
Bylaw - Material on Public Property	56	1.4%
WRS - Waste - Residential	53	1.4%
311 Contact Us	51	1.3%
Bylaw - Disturbance and Behavioural Concerns	51	1.3%
Parks - Tree Concern - WAM	51	1.3%
CT - Snow and Ice Control	50	1.3%
Total Top 20 SR Types	2,160	55.4%
Total Other SRs	1,736	44.6%
Total SRs for Ward	3,896	100.0%