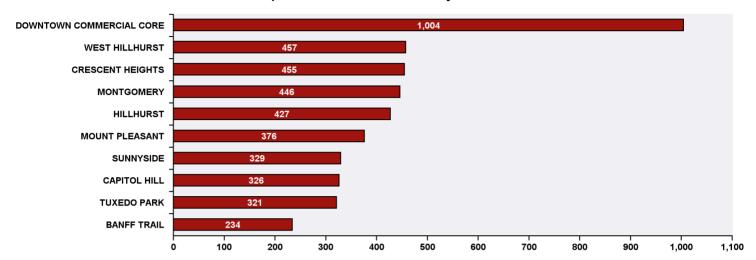
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	390	6.8%
Corporate - Graffiti Concerns	353	6.1%
Finance - Property Tax Account Inquiry	172	3.0%
WRS - Cart Management	172	3.0%
Roads - Backlane Maintenance	165	2.9%
Bylaw - Long Grass - Weeds Infraction	163	2.8%
CBS Inspection - Electrical	150	2.6%
Roads - Pothole Maintenance	143	2.5%
CT - Employee Conduct	137	2.4%
CBS Inspection - Commercial or Multi-Family	136	2.4%
Roads - Debris on Street/Sidewalk/Boulevard	98	1.7%
Roads - Sidewalk - Curb and Gutter Repair	93	1.6%
Bylaw - Noise Concerns	86	1.5%
CBS Inspection - SCP - New Home	79	1.4%
Finance - ONLINE TIPP Agreement Request	78	1.4%
311 Contact Us	73	1.3%
Bylaw - Material on Public Property	72	1.3%
CBS Inspection - Residential Improvement Project - RIP	72	1.3%
Bylaw - Tree - Shrub Infraction	67	1.2%
Roads - Traffic or Pedestrian Light Repair	66	1.1%
WATS - Sewage Back-up	66	1.1%
WRS - Waste - Residential	66	1.1%
Total Top 20 SR Types	2,897	50.3%
Total Other SRs	2,860	49.7%
Total SRs for Ward	5,757	100.0%