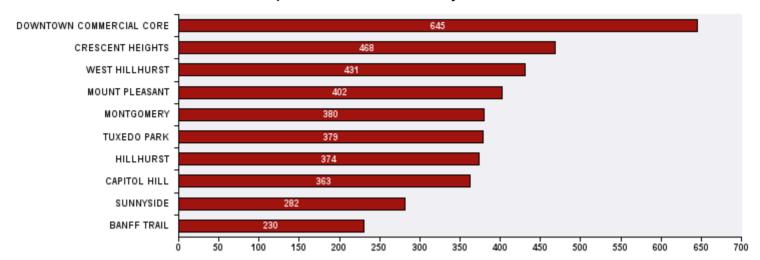
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	302	5.8%
Roads - Backlane Maintenance	202	3.9%
Corporate - Graffiti Concerns	188	3.6%
WRS - Cart Management	183	3.5%
Bylaw - Long Grass - Weeds Infraction	169	3.2%
Finance - Property Tax Account Inquiry	168	3.2%
Roads - Pothole Maintenance	141	2.7%
CBS Inspection - Commercial or Multi-Family	118	2.3%
Bylaw - Tree - Shrub Infraction	115	2.2%
CBS Inspection - Electrical	104	2.0%
WRS - Waste - Residential	96	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	90	1.7%
Roads - Sidewalk - Curb and Gutter Repair	88	1.7%
311 Contact Us	84	1.6%
Bylaw - Material on Public Property	72	1.4%
Roads - Roadway Maintenance	72	1.4%
CBS Inspection - Residential Improvement Project - RIP	71	1.4%
CT - Transit Pass Programs	70	1.3%
WATS - Sewage Back-up	69	1.3%
CN - Subsidized Programs - Fair Entry	68	1.3%
CT - Employee Conduct	68	1.3%
Total Top 20 SR Types	2,538	48.7%
Total Other SRs	2,670	51.3%
Total SRs for Ward	5,208	100.0%