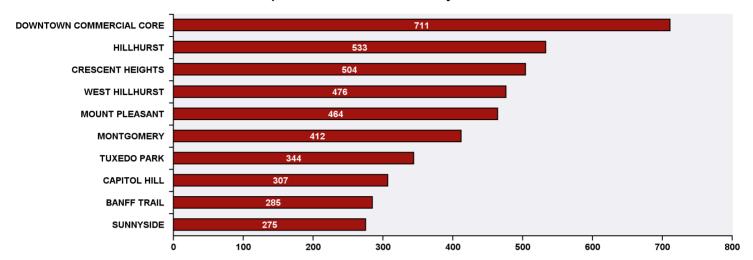
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	447	7.6%
Corporate - Graffiti Concerns	275	4.7%
Parks - Tree Concern - WAM	267	4.5%
Bylaw - Long Grass - Weeds Infraction	247	4.2%
Finance - ONLINE TIPP Agreement Request	217	3.7%
CBS Inspection - Electrical	145	2.5%
WRS - Cart Management	144	2.4%
Roads - Backlane Maintenance	140	2.4%
CT - Employee Conduct	127	2.2%
311 Contact Us	121	2.1%
WATS - Tap Water Sampling Program	118	2.0%
CBS Inspection - Commercial or Multi-Family	109	1.9%
Roads - Pothole Maintenance	104	1.8%
Bylaw - Tree - Shrub Infraction	79	1.3%
Finance - TIPP Agreement Request	79	1.3%
CBS Inspection - SCP - New Home	75	1.3%
Bylaw - Material on Public Property	70	1.2%
Roads - Signs - Parking	70	1.2%
WATS - Catch Basin Concerns	65	1.1%
WRS - Compost - Green Cart	64	1.1%
Total Top 20 SR Types	2,963	50.4%
Total Other SRs	2,920	49.6%
Total SRs for Ward	5,883	100.0%