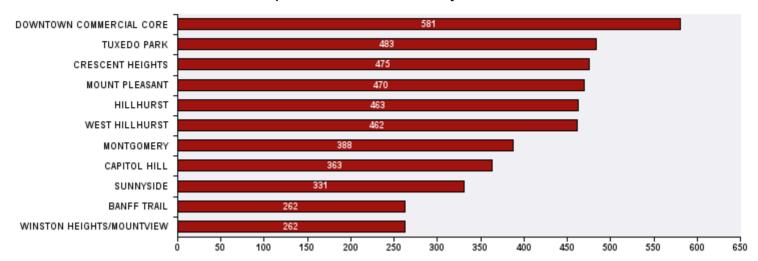
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2020

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	371	6.5%
Parks - Tree Concern - WAM	342	6.0%
Bylaw - Long Grass - Weeds Infraction	229	4.0%
Roads - Backlane Maintenance	214	3.7%
Corporate - Graffiti Concerns	198	3.5%
WRS - Cart Management	180	3.1%
Finance - ONLINE TIPP Agreement Request	168	2.9%
Bylaw - Tree - Shrub Infraction	141	2.5%
CBS Inspection - Electrical	126	2.2%
CBS Inspection - Commercial or Multi-Family	117	2.0%
CN - Subsidized Programs - Fair Entry	105	1.8%
Roads - Pothole Maintenance	101	1.8%
311 Contact Us	95	1.7%
Roads - Sidewalk - Curb and Gutter Repair	87	1.5%
Roads - Roadway Maintenance	86	1.5%
WATS - Sewage Back-up	82	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	77	1.3%
Bylaw - Material on Public Property	72	1.3%
WATS - Water Main Break or Leak	70	1.2%
CBS Inspection - Residential Improvement Project - RIP	66	1.2%
Roads - Traffic or Pedestrian Light Repair	66	1.2%
Total Top 20 SR Types	2,993	52.2%
Total Other SRs	2,742	47.8%
Total SRs for Ward	5,735	100.0%