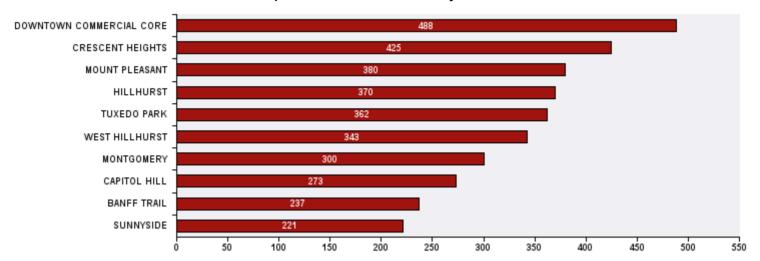
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2020

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	180	4.0%
Parks - Tree Concern - WAM	172	3.8%
Corporate - Graffiti Concerns	167	3.7%
Finance - Property Tax Account Inquiry	156	3.5%
Roads - Backlane Maintenance	153	3.4%
Roads - Street Cleaning	125	2.8%
CBS Inspection - Commercial or Multi-Family	119	2.6%
Finance - ONLINE TIPP Agreement Request	110	2.4%
Bylaw - Disturbance and Behavioural Concerns	106	2.4%
311 Contact Us	92	2.0%
CBS Inspection - Electrical	91	2.0%
CN - Subsidized Programs - Fair Entry	91	2.0%
Roads - Pothole Maintenance	86	1.9%
CFD - Operation Birthdays	85	1.9%
Bylaw - Material on Public Property	80	1.8%
Parks - Garbage - WAM	78	1.7%
WRS - Compost - Green Cart	74	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	71	1.6%
Roads - Sidewalk - Curb and Gutter Repair	70	1.6%
CT - Employee Conduct	68	1.5%
Total Top 20 SR Types	2,174	48.3%
Total Other SRs	2,326	51.7%
Total SRs for Ward	4,500	100.0%