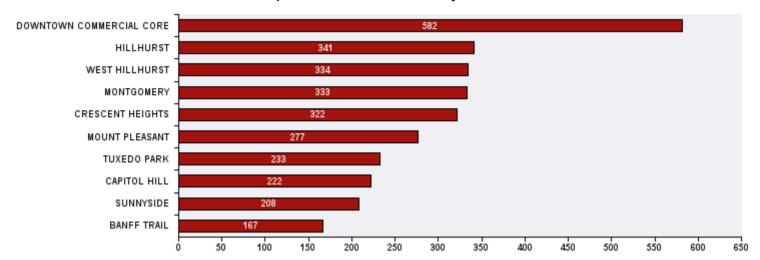
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	298	7.3%
Corporate - Graffiti Concerns	162	4.0%
CT - Employee Conduct	126	3.1%
CBS Inspection - Electrical	119	2.9%
CBS Inspection - Commercial or Multi-Family	115	2.8%
Parks - Snow and Ice Concerns - WAM	105	2.6%
Finance - Property Tax Account Inquiry	95	2.3%
Roads - Snow and Ice Control	93	2.3%
WRS - Waste - Residential	92	2.3%
Roads - Streetlight Maintenance	85	2.1%
Roads - Signs - Parking	83	2.0%
Finance - ONLINE TIPP Agreement Request	80	2.0%
WRS - Cart Management	80	2.0%
WATS - Sewage Back-up	76	1.9%
Roads - Signs - Missing - Damaged	71	1.7%
Roads - Traffic or Pedestrian Light Repair	68	1.7%
CBS Inspection - Residential Improvement Project - RIP	60	1.5%
WATS - Tap Water Sampling Program	59	1.5%
Bylaw - Material on Public Property	55	1.4%
CBS Inspection - SCP - New Home	53	1.3%
Total Top 20 SR Types	1,975	48.5%
Total Other SRs	2,093	51.5%
Total SRs for Ward	4,068	100.0%