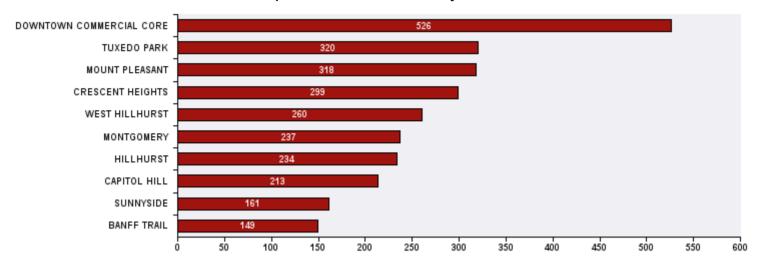
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	143	3.9%
Bylaw - Snow and Ice on Sidewalk	136	3.8%
WRS - Cart Management	131	3.6%
CBS Inspection - Commercial or Multi-Family	127	3.5%
Finance - Property Tax Account Inquiry	125	3.5%
TP - Community Traffic - Cycling - Pedestrian Inquiries	96	2.6%
CBS Inspection - Electrical	94	2.6%
Finance - ONLINE TIPP Agreement Request	73	2.0%
CT - Employee Conduct	72	2.0%
Roads - Signs - Missing - Damaged	70	1.9%
WATS - Sewage Back-up	69	1.9%
Bylaw - Material on Public Property	67	1.8%
CBS Inspection - SCP - New Home	65	1.8%
CBS Inspection - Residential Improvement Project - RIP	62	1.7%
WRS - Waste - Residential	56	1.5%
Parks - Tree Concern - WAM	55	1.5%
CBS Inspection - Cancellation or Reschedule	53	1.5%
Parks - Wildlife Management	52	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	51	1.4%
311 Contact Us	41	1.1%
CBS Inspection - Furnace Replacement	41	1.1%
CBS Inspection - Plumbing	41	1.1%
CFD - Fire Code and General Inquiries - FHB	41	1.1%
Total Top 20 SR Types	1,761	48.6%
Total Other SRs	1,862	51.4%
Total SRs for Ward	3,623	100.0%