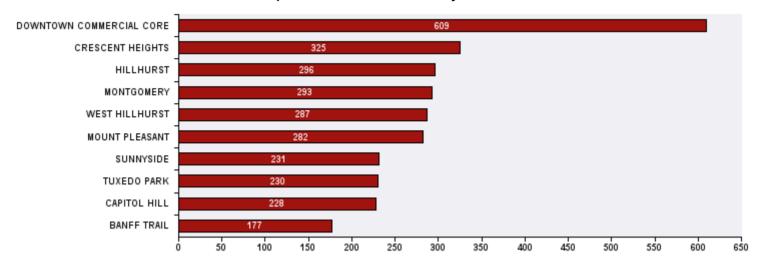
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	161	4.0%
WRS - Cart Management	147	3.7%
Finance - Property Tax Account Inquiry	145	3.6%
CBS Inspection - Electrical	94	2.4%
CBS Inspection - Commercial or Multi-Family	85	2.1%
Parks - Tree Concern - WAM	84	2.1%
CT - Employee Conduct	78	2.0%
Corporate - Encampment Concerns	73	1.8%
WATS - Sewage Back-up	71	1.8%
Finance - ONLINE TIPP Agreement Request	69	1.7%
CBS Inspection - SCP - New Home	67	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	66	1.7%
Roads - Traffic or Pedestrian Light Repair	65	1.6%
WRS - Waste - Residential	63	1.6%
Bylaw - Material on Public Property	57	1.4%
Roads - Traffic Signal Timing Inquiry	57	1.4%
WATS - Sewer Maintenance	57	1.4%
CN - Subsidized Programs - Fair Entry	56	1.4%
311 Contact Us	54	1.4%
CBS Inspection - Residential Improvement Project - RIP	53	1.3%
Total Top 20 SR Types	1,602	40.2%
Total Other SRs	2,388	59.8%
Total SRs for Ward	3,990	100.0%