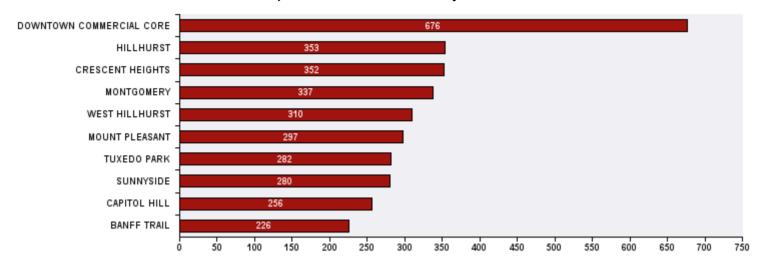
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Backlane Maintenance	229	5.0%
Parks - Tree Concern - WAM	185	4.1%
CBS Inspection - Commercial or Multi-Family	159	3.5%
CBS Inspection - Electrical	150	3.3%
WRS - Cart Management	140	3.1%
Corporate - Graffiti Concerns	117	2.6%
Finance - Property Tax Account Inquiry	98	2.2%
CT - Employee Conduct	97	2.1%
Bylaw - Material on Public Property	96	2.1%
Roads - Pothole Maintenance	92	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	79	1.7%
CBS Inspection - Residential Improvement Project - RIP	75	1.7%
CBS Inspection - SCP - New Home	75	1.7%
WATS - Sewage Back-up	71	1.6%
WRS - Waste - Residential	65	1.4%
Roads - Signs - Parking	64	1.4%
Roads - Roadway Maintenance	60	1.3%
Roads - Streetlight Maintenance	57	1.3%
CT - Bus Route or Bus Schedule	56	1.2%
Roads - Sidewalk - Curb and Gutter Repair	56	1.2%
Total Top 20 SR Types	2,021	44.5%
Total Other SRs	2,516	55.5%
Total SRs for Ward	4,537	100.0%