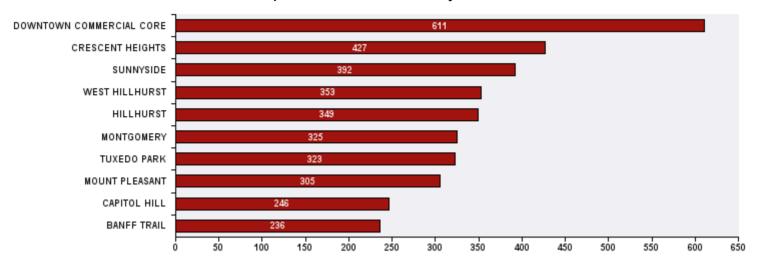
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	254	5.3%
WRS - Cart Management	209	4.3%
Parks - Tree Concern - WAM	195	4.1%
Finance - Property Tax Account Inquiry	179	3.7%
Roads - Debris on Street/Sidewalk/Boulevard	105	2.2%
TP - Community Traffic - Cycling - Pedestrian Inquiries	100	2.1%
CBS Inspection - Commercial or Multi-Family	99	2.1%
Finance - ONLINE TIPP Agreement Request	93	1.9%
CT - Employee Conduct	92	1.9%
WRS - Waste - Residential	90	1.9%
WATS - Sewage Back-up	87	1.8%
Roads - Sidewalk - Curb and Gutter Repair	84	1.7%
Bylaw - Material on Public Property	82	1.7%
Roads - Backlane Maintenance	77	1.6%
CN - Subsidized Programs - Fair Entry	75	1.6%
Parks - Garbage - WAM	73	1.5%
Corporate - Encampment Concerns	70	1.5%
CBS Inspection - Electrical	63	1.3%
311 Contact Us	62	1.3%
CBS Inspection - Residential Improvement Project - RIP	61	1.3%
Total Top 20 SR Types	2,150	44.7%
Total Other SRs	2,661	55.3%
Total SRs for Ward	4,811	100.0%