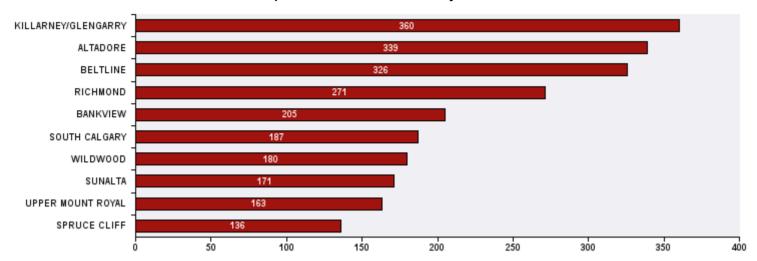
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2020

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	437	13.0%
Finance - Property Tax Account Inquiry	156	4.6%
Corporate - Graffiti Concerns	148	4.4%
WRS - Cart Management	123	3.7%
Roads - Backlane Maintenance	104	3.1%
Roads - Pothole Maintenance	89	2.6%
Parks - Tree Concern - WAM	87	2.6%
Bylaw - Disturbance and Behavioural Concerns	82	2.4%
Roads - Streetlight Maintenance	80	2.4%
WRS - Recycling - Blue Cart	78	2.3%
WRS - Waste - Residential	76	2.3%
CBS Inspection - Commercial or Multi-Family	65	1.9%
Bylaw - Material on Public Property	64	1.9%
Finance - ONLINE TIPP Agreement Request	55	1.6%
WRS - Compost - Green Cart	53	1.6%
Compliance - Business Licence Concern	51	1.5%
CBS Inspection - Electrical	49	1.5%
311 Contact Us	46	1.4%
Roads - Debris on Backlane	44	1.3%
Roads - Roadway Maintenance	44	1.3%
Total Top 20 SR Types	1,931	57.5%
Total Other SRs	1,430	42.5%
Total SRs for Ward	3,361	100.0%