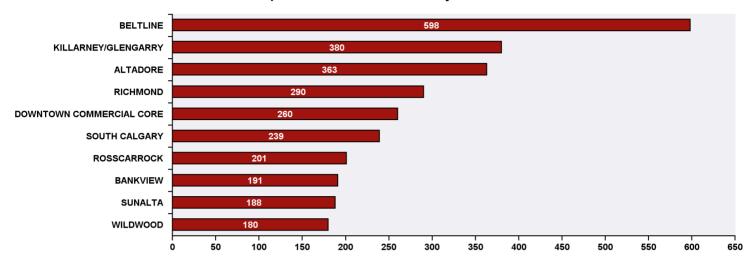
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	196	4.8%
Finance - Property Tax Account Inquiry	175	4.2%
Parks - Tree Concern - WAM	161	3.9%
Bylaw - Long Grass - Weeds Infraction	138	3.4%
WRS - Cart Management	126	3.1%
Roads - Backlane Maintenance	121	2.9%
CBS Inspection - Commercial or Multi-Family	118	2.9%
CBS Inspection - Electrical	90	2.2%
Roads - Debris on Street/Sidewalk/Boulevard	90	2.2%
Bylaw - Material on Public Property	85	2.1%
Finance - ONLINE TIPP Agreement Request	80	1.9%
Roads - Sidewalk - Curb and Gutter Repair	78	1.9%
CBS Inspection - SCP - New Home	73	1.8%
WRS - Waste - Residential	72	1.7%
Roads - Debris on Backlane	62	1.5%
311 Contact Us	59	1.4%
TP - Community Traffic - Cycling - Pedestrian Inquiries	57	1.4%
Corporate - Encampment Concerns	56	1.4%
Bylaw - Noise Concerns	53	1.3%
CBS Inspection - Residential Improvement Project - RIP	52	1.3%
Total Top 20 SR Types	1,942	47.2%
Total Other SRs	2,176	52.8%
Total SRs for Ward	4,118	100.0%