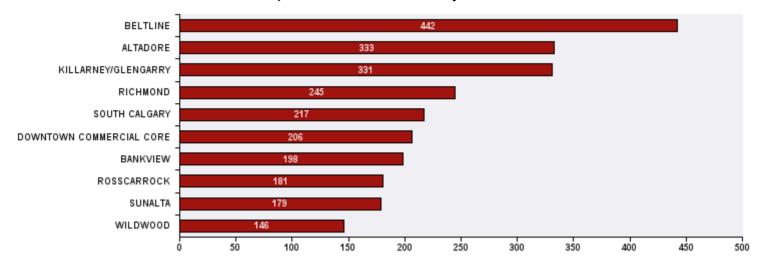
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	194	5.4%
Finance - Property Tax Account Inquiry	154	4.3%
Parks - Tree Concern - WAM	146	4.0%
Corporate - Graffiti Concerns	114	3.2%
Bylaw - Long Grass - Weeds Infraction	108	3.0%
Finance - ONLINE TIPP Agreement Request	99	2.7%
CBS Inspection - Commercial or Multi-Family	92	2.5%
Bylaw - Material on Public Property	80	2.2%
Roads - Backlane Maintenance	78	2.2%
CBS Inspection - Electrical	74	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	71	2.0%
Bylaw - Noise Concerns	68	1.9%
Roads - Pothole Maintenance	67	1.9%
CBS Inspection - SCP - New Home	59	1.6%
Corporate - Face Covering Concerns	57	1.6%
Roads - Sidewalk - Curb and Gutter Repair	56	1.5%
CT - Employee Conduct	55	1.5%
WRS - Waste - Residential	49	1.4%
WRS - Recycling - Blue Cart	47	1.3%
311 Contact Us	44	1.2%
Total Top 20 SR Types	1,712	47.4%
Total Other SRs	1,902	52.6%
Total SRs for Ward	3,614	100.0%