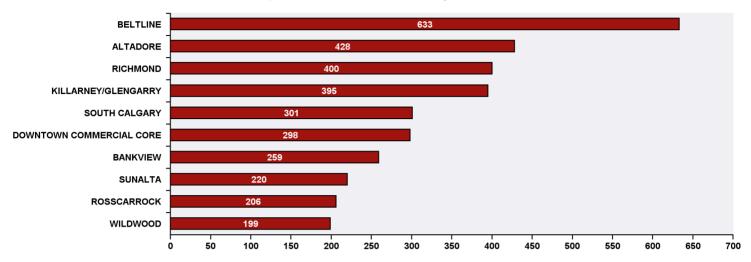
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	251	5.3%
Corporate - Graffiti Concerns	250	5.3%
Bylaw - Long Grass - Weeds Infraction	228	4.8%
Finance - Property Tax Account Inquiry	163	3.5%
WRS - Cart Management	153	3.2%
Roads - Backlane Maintenance	146	3.1%
CBS Inspection - Commercial or Multi-Family	102	2.2%
CBS Inspection - SCP - New Home	99	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	96	2.0%
Finance - ONLINE TIPP Agreement Request	95	2.0%
Roads - Sidewalk - Curb and Gutter Repair	82	1.7%
CBS Inspection - Electrical	81	1.7%
WRS - Waste - Residential	73	1.5%
Bylaw - Material on Public Property	71	1.5%
WRS - Commercial Collection Services	69	1.5%
Roads - Pothole Maintenance	68	1.4%
Roads - Dead Animal Pick-Up	60	1.3%
Roads - Roadway Maintenance	60	1.3%
Roads - Signs - Missing - Damaged	60	1.3%
CBS Inspection - Residential Improvement Project - RIP	57	1.2%
CT - Employee Conduct	57	1.2%
WATS - Sewage Back-up	57	1.2%
Total Top 20 SR Types	2,378	50.4%
Total Other SRs	2,337	49.6%
Total SRs for Ward	4,715	100.0%