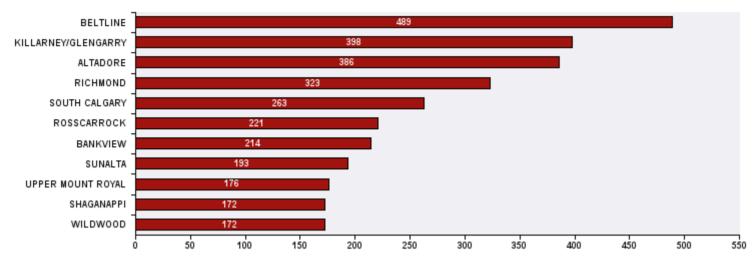


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2020

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	220	5.4%
WRS - Cart Management	173	4.3%
Finance - Property Tax Account Inquiry	163	4.0%
Bylaw - Long Grass - Weeds Infraction	161	4.0%
Roads - Backlane Maintenance	145	3.6%
Corporate - Graffiti Concerns	118	2.9%
CBS Inspection - Commercial or Multi-Family	113	2.8%
Roads - Pothole Maintenance	97	2.4%
Bylaw - Tree - Shrub Infraction	81	2.0%
Bylaw - Material on Public Property	77	1.9%
Corporate - Encampment Concerns	77	1.9%
Roads - Roadway Maintenance	77	1.9%
Roads - Sidewalk - Curb and Gutter Repair	75	1.9%
Finance - ONLINE TIPP Agreement Request	71	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	68	1.7%
CBS Inspection - Electrical	63	1.6%
CBS Inspection - Residential Improvement Project - RIP	57	1.4%
311 Contact Us	56	1.4%
WATS - Sewage Back-up	56	1.4%
WRS - Waste - Residential	54	1.3%
Total Top 20 SR Types	2,002	49.5%
Total Other SRs	2,046	50.5%
Total SRs for Ward	4,048	100.0%

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