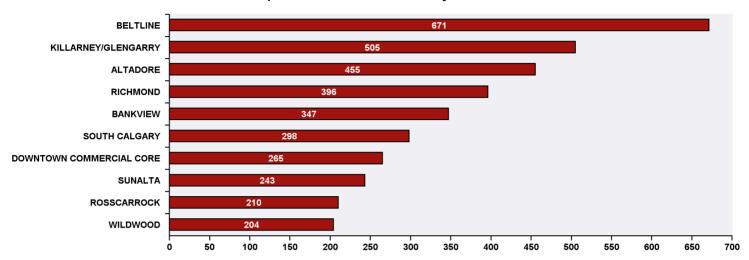
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	470	9.1%
Bylaw - Long Grass - Weeds Infraction	264	5.1%
Finance - ONLINE TIPP Agreement Request	224	4.4%
Parks - Tree Concern - WAM	220	4.3%
Corporate - Graffiti Concerns	175	3.4%
Roads - Backlane Maintenance	150	2.9%
WRS - Cart Management	135	2.6%
CBS Inspection - Commercial or Multi-Family	102	2.0%
CBS Inspection - SCP - New Home	99	1.9%
CT - Employee Conduct	86	1.7%
CBS Inspection - Electrical	84	1.6%
Finance - TIPP Agreement Request	84	1.6%
311 Contact Us	82	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	77	1.5%
Roads - Roadway Maintenance	69	1.3%
WATS - Catch Basin Concerns	67	1.3%
WATS - Sewage Back-up	67	1.3%
CBS - RIM - Property Research	66	1.3%
Roads - Pothole Maintenance	66	1.3%
Bylaw - Material on Public Property	63	1.2%
Total Top 20 SR Types	2,650	51.5%
Total Other SRs	2,498	48.5%
Total SRs for Ward	5,148	100.0%