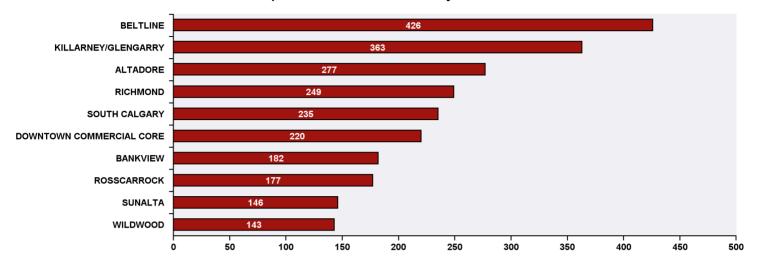
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in March 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	164	4.7%
Finance - Property Tax Account Inquiry	154	4.4%
Roads - Backlane Maintenance	112	3.2%
Roads - Streetlight Maintenance	110	3.1%
CBS Inspection - Commercial or Multi-Family	107	3.1%
WATS - Catch Basin Concerns	104	3.0%
Corporate - Graffiti Concerns	100	2.9%
CBS Inspection - SCP - New Home	98	2.8%
WRS - Cart Management	82	2.3%
CT - Employee Conduct	77	2.2%
Roads - Snow and Ice Control	71	2.0%
WATS - Water Outage	61	1.7%
WATS - Sewage Back-up	60	1.7%
Finance - ONLINE TIPP Agreement Request	59	1.7%
Bylaw - Material on Public Property	56	1.6%
CBS Inspection - Electrical	51	1.5%
WRS - Waste - Residential	48	1.4%
Bylaw - Noise Concerns	47	1.3%
Parks - Tree Concern - WAM	42	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	42	1.2%
Roads - Sidewalk - Curb and Gutter Repair	42	1.2%
Roads - Signs - Missing - Damaged	42	1.2%
Total Top 20 SR Types	1,729	49.5%
Total Other SRs	1,765	50.5%
Total SRs for Ward	3,494	100.0%