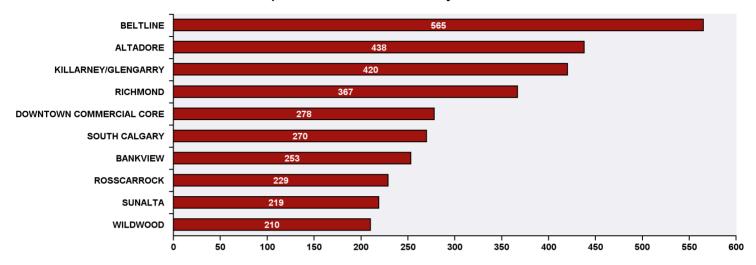
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2019

Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	304	6.5%
Corporate - Graffiti Concerns	212	4.6%
Finance - ONLINE TIPP Agreement Request	158	3.4%
Finance - Property Tax Account Inquiry	150	3.2%
Parks - Tree Concern - WAM	148	3.2%
Roads - Backlane Maintenance	133	2.9%
WRS - Cart Management	124	2.7%
CBS Inspection - Commercial or Multi-Family	115	2.5%
Roads - Street Cleaning	114	2.5%
CBS Inspection - Electrical	89	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	85	1.8%
Bylaw - Material on Public Property	83	1.8%
CBS Inspection - SCP - New Home	81	1.7%
CT - Employee Conduct	78	1.7%
Roads - Pothole Maintenance	69	1.5%
Roads - Sidewalk - Curb and Gutter Repair	68	1.5%
WRS - Recycling - Blue Cart	68	1.5%
WRS - Waste - Residential	67	1.4%
Roads - Roadway Maintenance	65	1.4%
Roads - Streetlight Maintenance	63	1.4%
Total Top 20 SR Types	2,274	49.0%
Total Other SRs	2,368	51.0%
Total SRs for Ward	4,642	100.0%