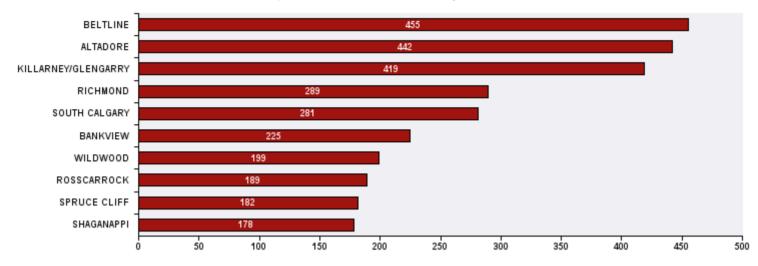


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in May 2020

Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	191	4.7%
Parks - Tree Concern - WAM	165	4.0%
WRS - Cart Management	161	3.9%
Finance - ONLINE TIPP Agreement Request	129	3.2%
Corporate - Graffiti Concerns	124	3.0%
Corporate - Encampment Concerns	121	3.0%
Roads - Street Cleaning	114	2.8%
Roads - Backlane Maintenance	112	2.7%
Bylaw - Disturbance and Behavioural Concerns	93	2.3%
Roads - Pothole Maintenance	93	2.3%
CFD - Operation Birthdays	90	2.2%
Bylaw - Material on Public Property	86	2.1%
CBS Inspection - Commercial or Multi-Family	86	2.1%
WRS - Compost - Green Cart	80	2.0%
Parks - Garbage - WAM	75	1.8%
Bylaw - Long Grass - Weeds Infraction	72	1.8%
CN - Subsidized Programs - Fair Entry	72	1.8%
Bylaw - Noise Concerns	67	1.6%
311 Contact Us	66	1.6%
WRS - Commercial Collection Services	63	1.5%
Total Top 20 SR Types	2,060	50.5%
Total Other SRs	2,020	49.5%
Total SRs for Ward	4,080	100.0%

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