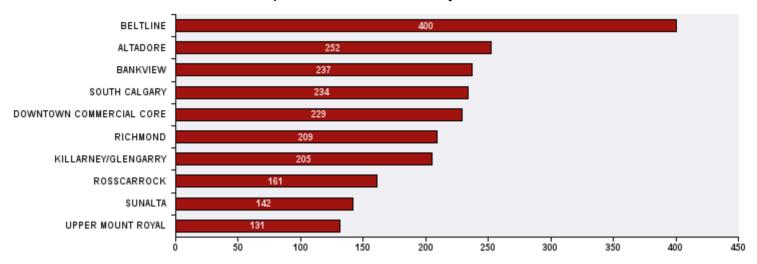
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	221	6.9%
Corporate - Graffiti Concerns	159	5.0%
CBS Inspection - Commercial or Multi-Family	131	4.1%
Finance - Property Tax Account Inquiry	110	3.4%
Finance - ONLINE TIPP Agreement Request	98	3.1%
CT - Employee Conduct	75	2.3%
WRS - Waste - Residential	75	2.3%
WRS - Cart Management	72	2.2%
CBS Inspection - Electrical	71	2.2%
Roads - Streetlight Maintenance	71	2.2%
Roads - Snow and Ice Control	69	2.2%
WRS - Compost - Green Cart	66	2.1%
WRS - Recycling - Blue Cart	60	1.9%
Bylaw - Material on Public Property	55	1.7%
Roads - Signs - Missing - Damaged	55	1.7%
WATS - Sewage Back-up	53	1.7%
CBS Inspection - Residential Improvement Project - RIP	49	1.5%
CBS Inspection - SCP - New Home	45	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.4%
Finance - TIPP Agreement Request	44	1.4%
Total Top 20 SR Types	1,624	50.7%
Total Other SRs	1,580	49.3%
Total SRs for Ward	3,204	100.0%