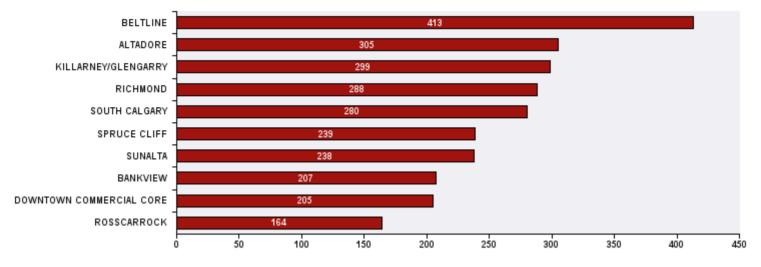


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in October 2019

Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Debris on Street/Sidewalk/Boulevard	132	3.5%
WRS - Cart Management	126	3.3%
Finance - Property Tax Account Inquiry	125	3.3%
Corporate - Graffiti Concerns	114	3.0%
CBS Inspection - Furnace Replacement	113	3.0%
CBS Inspection - Commercial or Multi-Family	108	2.9%
Roads - Backlane Maintenance	104	2.7%
CBS Inspection - SCP - New Home	82	2.2%
Finance - ONLINE TIPP Agreement Request	80	2.1%
CBS Inspection - Electrical	79	2.1%
Roads - Streetlight Maintenance	78	2.1%
Bylaw - Material on Public Property	76	2.0%
Parks - Tree Concern - WAM	76	2.0%
Bylaw - Snow and Ice on Sidewalk	74	2.0%
CT - Employee Conduct	73	1.9%
CBS Inspection - Residential Improvement Project - RIP	58	1.5%
WRS - Waste - Residential	58	1.5%
Corporate - Encampment Concerns	56	1.5%
Roads - Signs - Missing - Damaged	49	1.3%
WRS - Commercial Collection Services	48	1.3%
Total Top 20 SR Type	s 1,709	45.2%
Total Other SR	s 2,076	54.8%
Total SRs for War	d 3,785	100.0%

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