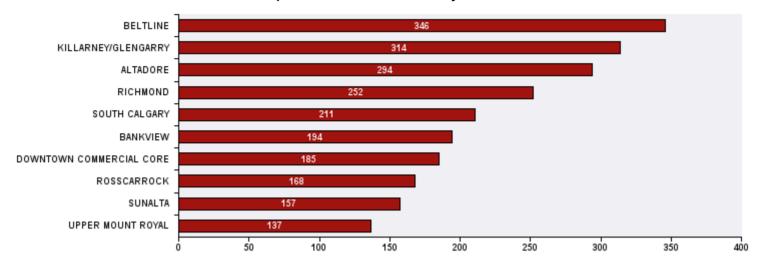
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	159	5.0%
WRS - Cart Management	147	4.7%
Corporate - Graffiti Concerns	104	3.3%
Finance - ONLINE TIPP Agreement Request	100	3.2%
CBS Inspection - Commercial or Multi-Family	98	3.1%
Bylaw - Material on Public Property	76	2.4%
Parks - Tree Concern - WAM	72	2.3%
WRS - Commercial Collection Services	64	2.0%
CBS Inspection - SCP - New Home	63	2.0%
WRS - Waste - Residential	61	1.9%
Corporate - Encampment Concerns	60	1.9%
Roads - Snow and Ice Control	58	1.8%
Bylaw - Noise Concerns	57	1.8%
CBS Inspection - Residential Improvement Project - RIP	55	1.7%
WRS - Recycling - Blue Cart	52	1.7%
WRS - Compost - Green Cart	50	1.6%
Finance - TIPP Agreement Request	48	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	47	1.5%
WATS - Sewage Back-up	46	1.5%
Roads - Signs - Missing - Damaged	45	1.4%
Total Top 20 SR Types	1,462	46.4%
Total Other SRs	1,688	53.6%
Total SRs for Ward	3,150	100.0%