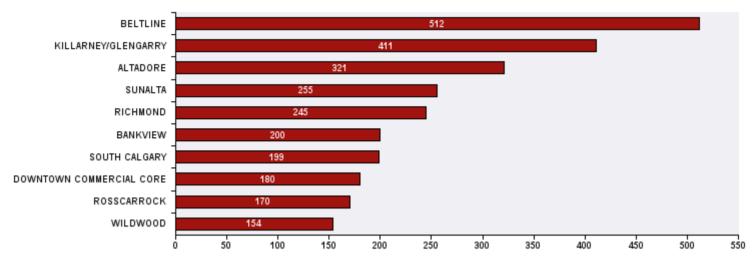


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in September 2019

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Backlane Maintenance	177	4.7%
Parks - Tree Concern - WAM	149	4.0%
WRS - Cart Management	116	3.1%
Finance - Property Tax Account Inquiry	108	2.9%
CBS Inspection - Commercial or Multi-Family	93	2.5%
Corporate - Graffiti Concerns	91	2.4%
Bylaw - Long Grass - Weeds Infraction	90	2.4%
Finance - ONLINE TIPP Agreement Request	80	2.1%
CT - Employee Conduct	79	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	78	2.1%
CBS Inspection - SCP - New Home	77	2.1%
Bylaw - Material on Public Property	75	2.0%
Roads - Sidewalk - Curb and Gutter Repair	69	1.8%
Roads - Traffic Signal Timing Inquiry	67	1.8%
CBS Inspection - Electrical	62	1.7%
CBS Inspection - Residential Improvement Project - RIP	59	1.6%
Corporate - Encampment Concerns	56	1.5%
WATS - Sewage Back-up	54	1.4%
311 Contact Us	53	1.4%
Roads - Dead Animal Pick-Up	50	1.3%
Total Top 20 SR Types	1,683	45.1%
Total Other SRs	2,052	54.9%
Total SRs for Ward	3,735	100.0%