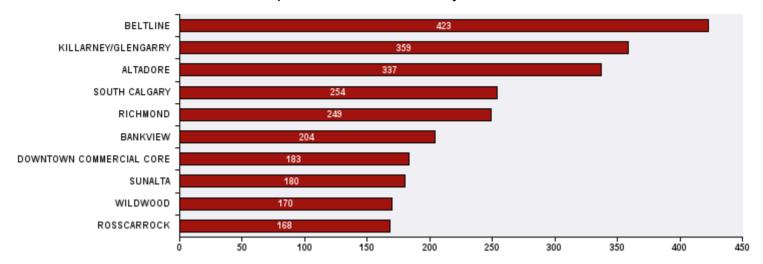
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2020





| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|---|----------|-----------------|
| Finance - Property Tax Account Inquiry | 188 | 5.0% |
| WRS - Cart Management | 185 | 5.0% |
| Parks - Tree Concern - WAM | 151 | 4.0% |
| CBS Inspection - Commercial or Multi-Family | 103 | 2.8% |
| Finance - ONLINE TIPP Agreement Request | 101 | 2.7% |
| Corporate - Graffiti Concerns | 97 | 2.6% |
| Roads - Debris on Street/Sidewalk/Boulevard | 97 | 2.6% |
| Bylaw - Material on Public Property | 79 | 2.1% |
| Corporate - Encampment Concerns | 70 | 1.9% |
| CBS Inspection - Electrical | 64 | 1.7% |
| Roads - Pothole Maintenance | 64 | 1.7% |
| CBS Inspection - SCP - New Home | 62 | 1.7% |
| 311 Contact Us | 61 | 1.6% |
| WRS - Waste - Residential | 61 | 1.6% |
| WRS - Recycling - Blue Cart | 56 | 1.5% |
| Roads - Backlane Maintenance | 55 | 1.5% |
| Parks - Garbage - WAM | 52 | 1.4% |
| CN - Subsidized Programs - Fair Entry | 51 | 1.4% |
| CT - Employee Conduct | 51 | 1.4% |
| WATS - Sewage Back-up | 51 | 1.4% |
| Total Top 20 SR Types | 1,699 | 45.5% |
| Total Other SRs | 2,037 | 54.5% |
| Total SRs for Ward | 3,736 | 100.0% |