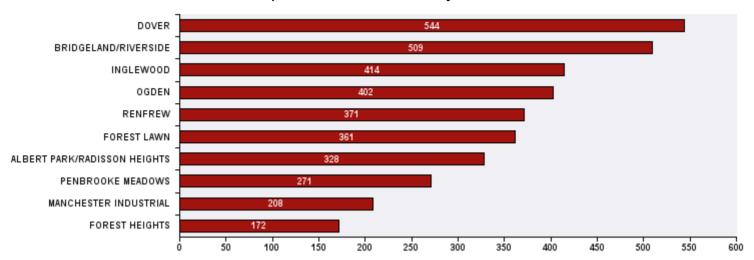
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	242	4.9%
Parks - Garbage - WAM	203	4.1%
Corporate - Graffiti Concerns	199	4.1%
Parks - Tree Concern - WAM	193	3.9%
Finance - Property Tax Account Inquiry	166	3.4%
Bylaw - Material on Public Property	156	3.2%
Bylaw - Long Grass - Weeds Infraction	148	3.0%
Roads - Dead Animal Pick-Up	117	2.4%
WATS - Sewage Back-up	104	2.1%
Roads - Pothole Maintenance	94	1.9%
CBS Inspection - Commercial or Multi-Family	92	1.9%
CBS Inspection - Electrical	89	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	89	1.8%
WRS - Waste - Residential	87	1.8%
Roads - Backlane Maintenance	86	1.8%
Corporate - Face Covering Concerns	84	1.7%
Corporate - Encampment Concerns	77	1.6%
Bylaw - Temporary Signs Infraction on City Property	74	1.5%
311 Contact Us	73	1.5%
WRS - Commercial Collection Services	72	1.5%
Total Top 20 SR Types	2,445	49.8%
Total Other SRs	2,463	50.2%
Total SRs for Ward	4,908	100.0%