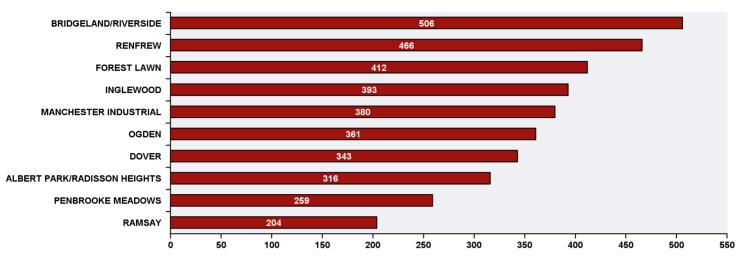


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2019

## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	252	4.7%
Bylaw - Long Grass - Weeds Infraction	223	4.2%
Finance - Property Tax Account Inquiry	198	3.7%
WRS - Cart Management	173	3.3%
Roads - Backlane Maintenance	149	2.8%
Roads - Debris on Street/Sidewalk/Boulevard	147	2.8%
Roads - Pothole Maintenance	137	2.6%
CBS Inspection - Commercial or Multi-Family	125	2.4%
CBS Inspection - Electrical	113	2.1%
WRS - Waste - Residential	104	2.0%
Roads - Traffic or Pedestrian Light Repair	103	1.9%
Bylaw - Material on Public Property	101	1.9%
Corporate - Graffiti Concerns	99	1.9%
Roads - Roadway Maintenance	87	1.6%
Roads - Dead Animal Pick-Up	82	1.5%
WRS - Commercial Collection Services	82	1.5%
Corporate - Encampment Concerns	81	1.5%
WATS - Sewage Back-up	79	1.5%
311 Contact Us	77	1.5%
AS - Lost and Found Animal	75	1.4%
Roads - Debris on Backlane	75	1.4%
Total Top 20 SR Types	2,562	48.3%
Total Other SRs	2,746	51.7%
Total SRs for Ward	5,308	100.0%

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