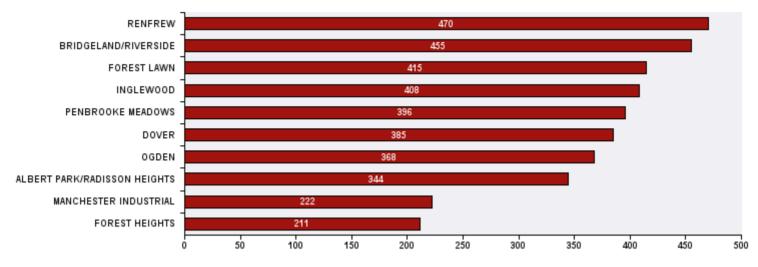


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2020

## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	225	4.3%
WRS - Cart Management	223	4.3%
Parks - Tree Concern - WAM	208	4.0%
Finance - Property Tax Account Inquiry	189	3.6%
Roads - Backlane Maintenance	165	3.2%
Bylaw - Material on Public Property	158	3.0%
Parks - Garbage - WAM	154	2.9%
Roads - Pothole Maintenance	143	2.7%
Corporate - Graffiti Concerns	139	2.7%
Roads - Debris on Street/Sidewalk/Boulevard	109	2.1%
CBS Inspection - Commercial or Multi-Family	105	2.0%
WRS - Waste - Residential	89	1.7%
Roads - Debris on Backlane	84	1.6%
Roads - Dead Animal Pick-Up	83	1.6%
WATS - Sewage Back-up	79	1.5%
CBS Inspection - Residential Improvement Project - RIP	77	1.5%
CN - Subsidized Programs - Fair Entry	76	1.5%
Roads - Sidewalk - Curb and Gutter Repair	74	1.4%
Corporate - Encampment Concerns	73	1.4%
CT - Employee Conduct	72	1.4%
Total Top 20 SR Types	2,525	48.3%
Total Other SRs	2,698	51.7%
Total SRs for Ward	5,223	100.0%

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