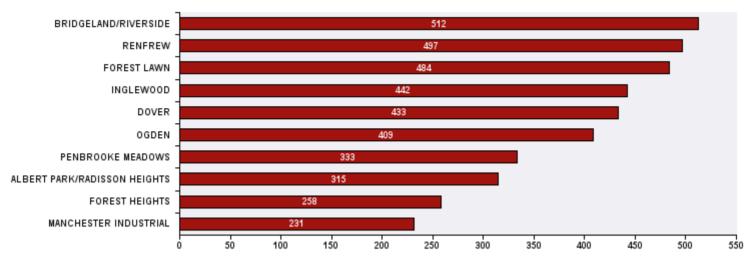


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in June 2020

## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	331	5.8%
Bylaw - Long Grass - Weeds Infraction	293	5.2%
Parks - Tree Concern - WAM	225	4.0%
WRS - Cart Management	215	3.8%
Finance - ONLINE TIPP Agreement Request	181	3.2%
Corporate - Graffiti Concerns	161	2.8%
Bylaw - Material on Public Property	157	2.8%
Roads - Backlane Maintenance	156	2.7%
Roads - Pothole Maintenance	135	2.4%
CN - Subsidized Programs - Fair Entry	129	2.3%
WRS - Waste - Residential	121	2.1%
CBS Inspection - Commercial or Multi-Family	111	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	105	1.8%
WATS - Sewage Back-up	104	1.8%
WRS - Compost - Green Cart	91	1.6%
Roads - Roadway Maintenance	90	1.6%
Finance - TIPP Agreement Request	84	1.5%
Parks - Garbage - WAM	82	1.4%
CBS Inspection - Residential Improvement Project - RIP	77	1.4%
Corporate - Encampment Concerns	77	1.4%
Total Top 20 SR Types	2,925	51.5%
Total Other SRs	2,757	48.5%
Total SRs for Ward	5,682	100.0%