



THE CITY OF
CALGARY
ANIMAL & BYLAW SERVICES

Livery Transport Services #128
Compliance Services
#100, 2116 – 27 Avenue NE
Calgary, AB T2E 7A6
T. (403) 648-6300 F. (403) 221-3528

2015 July 2

INDUSTRY COMMUNICATION 006

Pre-launch awareness: The Passenger and Driver Bill of Rights

Attention Industry Stakeholders

Livery Transport Services is getting ready to launch The Passenger and Driver Bill of Rights, a one-sheet document that encourages mutual respect between taxi drivers and customers.

The Bill of Rights will be mandatory equipment for passenger side seat-back installation. Holders that secure to head rest posts will be provided to all taxi plate licensees.

In the meantime, a promotional post card version of the Bill of Rights is now available. Please take a moment to familiarize yourselves with the content of the postcard in preparation for customer inquiries into the Bill of Rights.

Please also be advised that Livery Transport Services plans to make supplies of the post card available to stakeholder partners, including the airport and downtown service industries (hotels, bars, etc.) and samples are also available at Livery Transport Services.

Thank you for your continued support,

Mario Henriques
Chief Livery Inspector

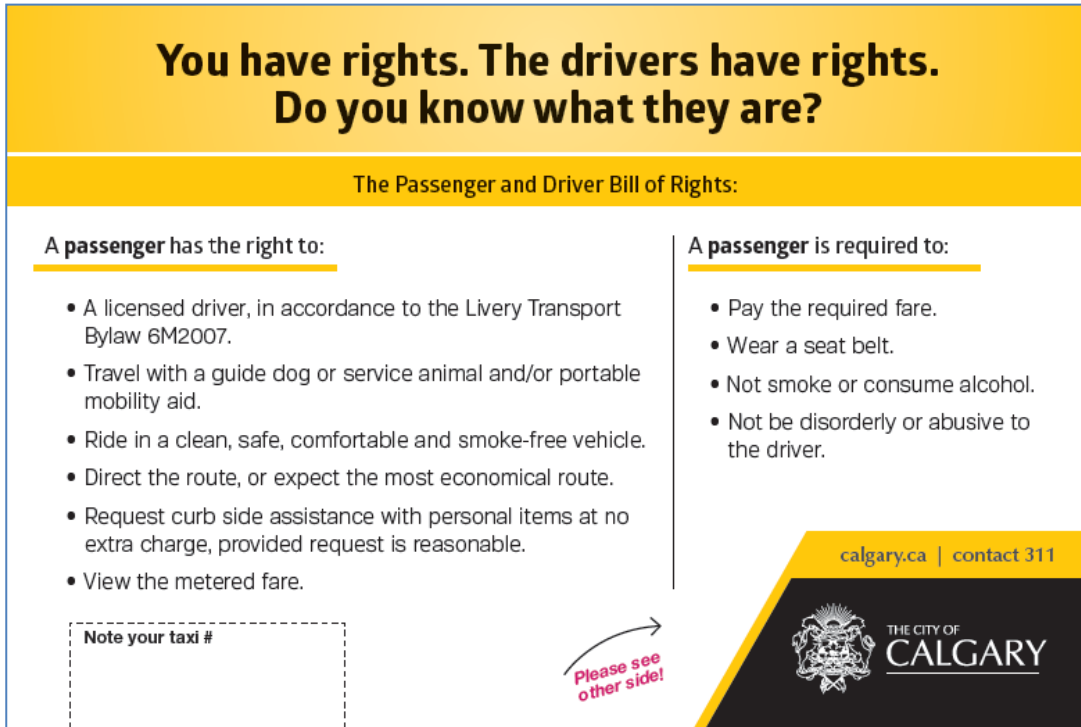


Figure 1: Front of Bill of Rights promotional postcard

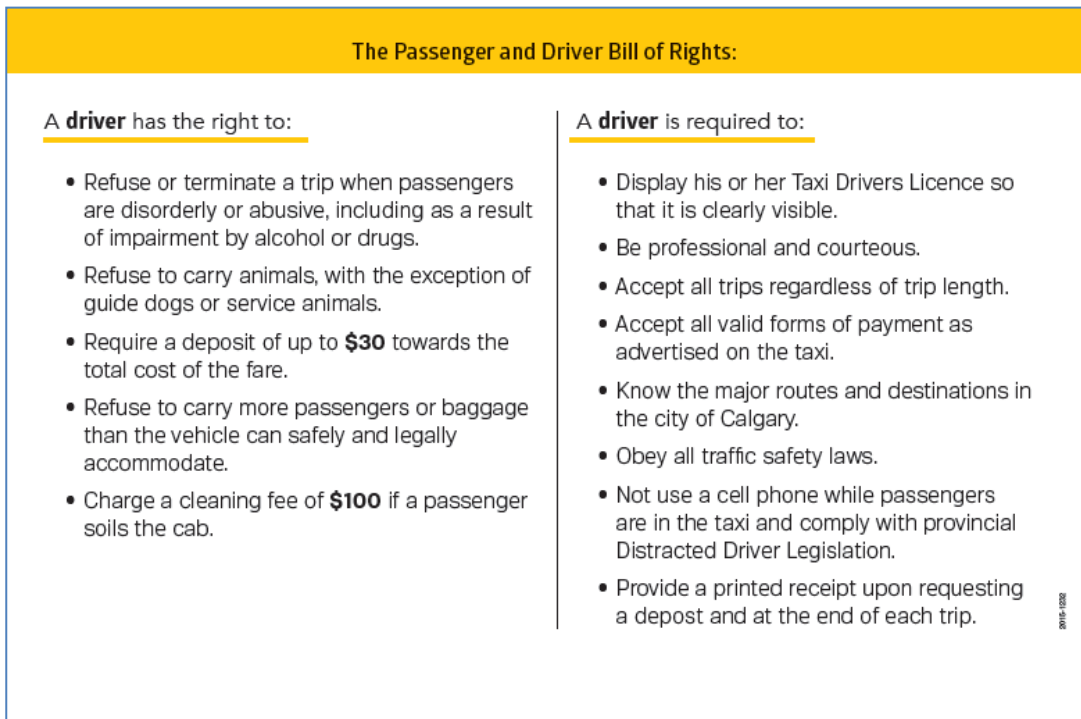


Figure 2: Front of Bill of Rights promotional postcard