

SUPPORT FOR CITIZENS

- As a temporary solution for ice that is difficult to remove, homeowners can take a container to Fire stations, EMS stations or Roads depots to pick up free sand from the sandbox. For the locations of these City facilities, visit calgary.ca and type "Sand locations" in the search box, or contact 311.
- The Mow/Snow community-based programs provide assistance to seniors who might need help with the removal of snow/ice. For a list of organizations and the programs they offer, visit calgary.ca and type "Snow Removal Programs" in the search box, or contact 311.
- The City of Calgary City Links has a Home Maintenance Service program which provides snow/ice removal for low-income seniors 65 or older. For more information, call 403-974-3112.
- Snow Angels is a program that encourages Calgarians to be good neighbours and help older adults and other neighbours in need with snow/ice removal. The City developed the Snow Angels program to recognize these citizens for their service. To nominate someone as a Snow Angel, contact 311.

SNOW & ICE

REMOVAL INFORMATION



This brochure outlines The City of Calgary bylaws with regard to snow and ice removal.

For more information on Calgary's bylaws, visit calgary.ca/bylaws or contact 311.

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calgary.ca | contact 311



SNOW AND ICE

Snowy winters are a fact of life in Calgary. Unfortunately, snowy or icy conditions can be hazardous. Snow and ice that accumulates on sidewalks and walkways can restrict the movement of many citizens, including the elderly and those using wheelchairs or pushing baby strollers. In extreme situations, people with reduced mobility may be confined indoors. This is why it's important to ensure that our sidewalks are clear and safe for all citizens.

Snow covered or icy sidewalks can also be dangerous for mail carriers, meter readers, repair technicians and delivery people who provide services to your home. Keeping properties clear of snow and ice helps ensure service providers do not slip, fall or have difficulty accessing properties.

It is important to know your responsibilities regarding the removal and disposal of snow and ice as outlined in the Street Bylaw 20M88 on the following page.

THE STREET BYLAW 20M88 STATES:

- An owner or occupant of a property is responsible for removing all snow and ice from the adjacent City sidewalk or pathway that runs in front of or along the side of the property within 24 hours after the snow stops falling. This provision does not apply where the City sidewalk or pathway is separated from the property by a developer-built retaining wall, developer-built fence or developer-built sound barrier.
- Snow from private driveways and private sidewalks cannot be shovelled onto the street or City sidewalk. It must be piled on the homeowner's property.
- Snow and ice from City sidewalks may be shovelled onto the street.
- Citizens who fail to shovel their snow and remove ice will be issued a warning notice to correct the situation within 24 hours. If they still do not comply, City contractors will remove the snow/ice and the costs will be charged to the property owner.



FOR THE SAFETY OF ALL CITIZENS:

- If you are planning a vacation, make arrangements for someone to shovel your sidewalk while you're gone.
- If you own a rental property, it's your responsibility to ensure the sidewalks are cleared, either by yourself or by making arrangements with your tenants.
- For those who park on the street during the winter months, extension cords used for engine block heaters cannot be placed across the sidewalk. This is a safety hazard and could result in a \$250 fine.

SNOW ROUTES

It is also important to be aware of Snow Routes and possible parking bans following snow events. For more information visit calgary.ca and type "Snow Route" in the search box.