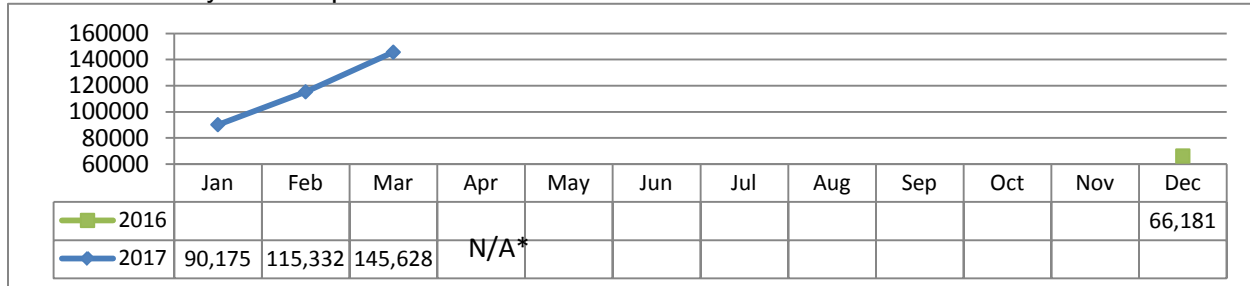


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Table 2: Monthly TNC Trip Volumes



*April TNC trip numbers not available at time of publishing. Verbal update to be provided during meeting.

Table 3:

Estimated Taxi Revenues (Distance-only)*				
	April 2014	April 2015	April 2016	April 2017
Supply (in total hours worked)	619,038	634,090	662,972	634,982
Demand (in trips)	686,975	653,668	552,107	541,646
Avg distance (kms)	7.8	8.1	7.9	7.8
Total estimated distance-only revenue	\$10,579,415	\$11,177,723	\$9,275,398	\$9,045,488
Avg hourly distance-only revenue	\$17.09	\$17.63	\$13.99	\$14.25

*Revenues are before operating expenses and are distance-only; wait time @ \$0.56/min for stopped/slow traffic and gratuities are not included. 2014 October meter rate increase. Meter rate set as a maximum effective 2016 April 4.

Table 4:

2016-2017 DISPATCH RESPONSE TIMES								
Month	DISPATCH TRIPS	Total within 15 min	% within 15 min	0-5 min	5-10 min	10-15 min	15-20 min	>20 min
2016 Apr	236,901	218,056	92%	64,800	109,636	43,620	11,628	7,217
May	248,497	228,536	92%	70,748	112,772	45,016	12,036	7,925
Jun	204,574	186,635	91%	55,984	92,988	37,663	10,246	7,693
Jul	264,060	241,648	92%	74,341	119,180	48,127	13,331	9,081
Aug	240,503	220,796	92%	70,557	108,189	42,050	11,345	8,362
Sep	249,754	227,093	91%	69,617	111,996	45,480	12,942	9,719
Oct	272,007	247,692	91%	74,350	122,694	50,648	14,018	10,297
Nov	240,981	219,861	91%	70,081	107,481	42,299	11,563	9,557
Dec	306,637	273,184	89%	73,552	135,248	64,384	19,853	13,600
2017 Jan	273,153	242,882	89%	66,867	120,111	55,904	17,036	13,235
Feb	231,050	204,305	88%	56,392	101,188	46,725	15,137	11,608
Mar	259,266	235,995	91%	79,664	111,418	44,913	13,480	9,791
Apr	214,966	199,720	93%	75,927	90,144	33,649	9,700	5,546

For April 2017, it is estimated that the taxi industry provided 1,412 on demand wheelchair accessible trips with an estimated arrival time of within 15 minutes 82 per cent of the time.

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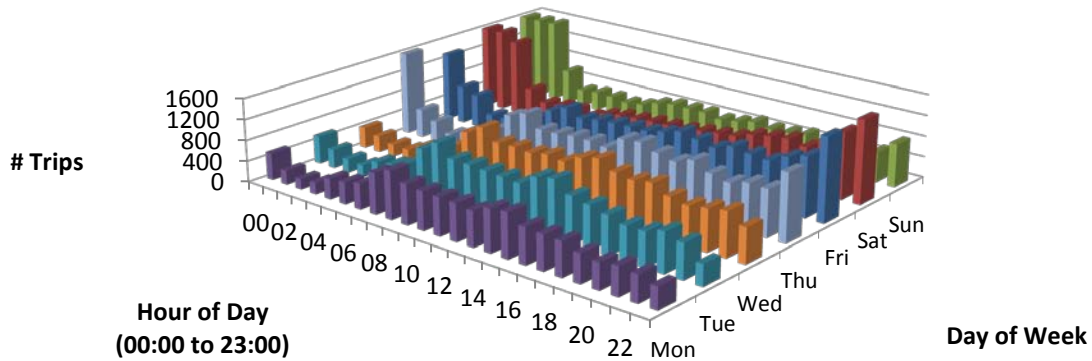
Table 5: ATPL Trip Start Locations – Total and Wheelchair Accessible – by Ward:

Trip Start Ward	Total Trips by ATPL	Accessible Trips
1.	1,271	86
2.	729	36
3.	5,972*	41
4.	1,293	40
5.	2,784	168
6.	888	55
7.	5,881	247
8.	7,349	186
9.	2,567	157
10	1,695	90
11	1,652	180
12	1,027	35
13	319	17
14	508	48
Pick-up outside of city limits	294	26
TOTALS	26,257	1,412

*Of the 5,972 trips originating in Ward 3, 4,237 originated at the main passenger terminal of the Calgary International Airport.

Table 6:

2017 April Trip Counts by Hour of Day and Day of Week

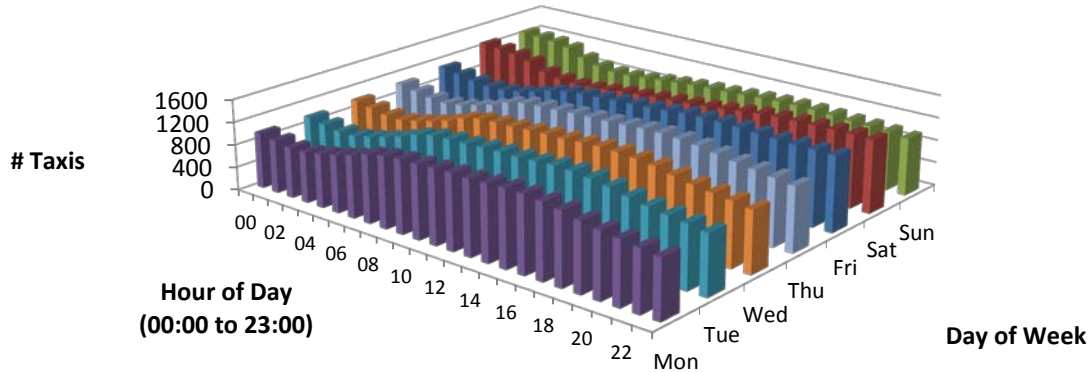


	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Mon	511	267	199	221	390	418	488	780	913	761	727	709	703	665	799	837	679	652	638	535	488	530	503	407
Tue	529	357	260	231	381	432	542	906	1104	886	876	856	840	815	1018	1079	874	807	729	642	643	744	655	397
Wed	400	313	231	221	366	403	552	909	1088	879	892	865	925	887	1042	1117	964	907	955	804	737	786	841	659
Thu	2191	543	390	216	311	409	572	929	1051	825	835	871	870	830	1073	1104	992	920	1034	885	809	897	887	1280
Fri	1324	728	630	306	309	355	498	732	862	743	794	818	833	836	897	991	929	859	967	923	892	1046	1149	1816
Sat	1851	1737	1454	554	352	380	374	335	443	505	523	548	554	574	616	651	685	794	851	893	826	1043	1283	1769
Sun	2181	1892	1718	659	328	358	344	306	347	454	511	512	514	452	496	570	518	533	574	512	446	485	584	830

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Table 7:

2017 April Vehicle Counts by Hour of Day and Day of Week



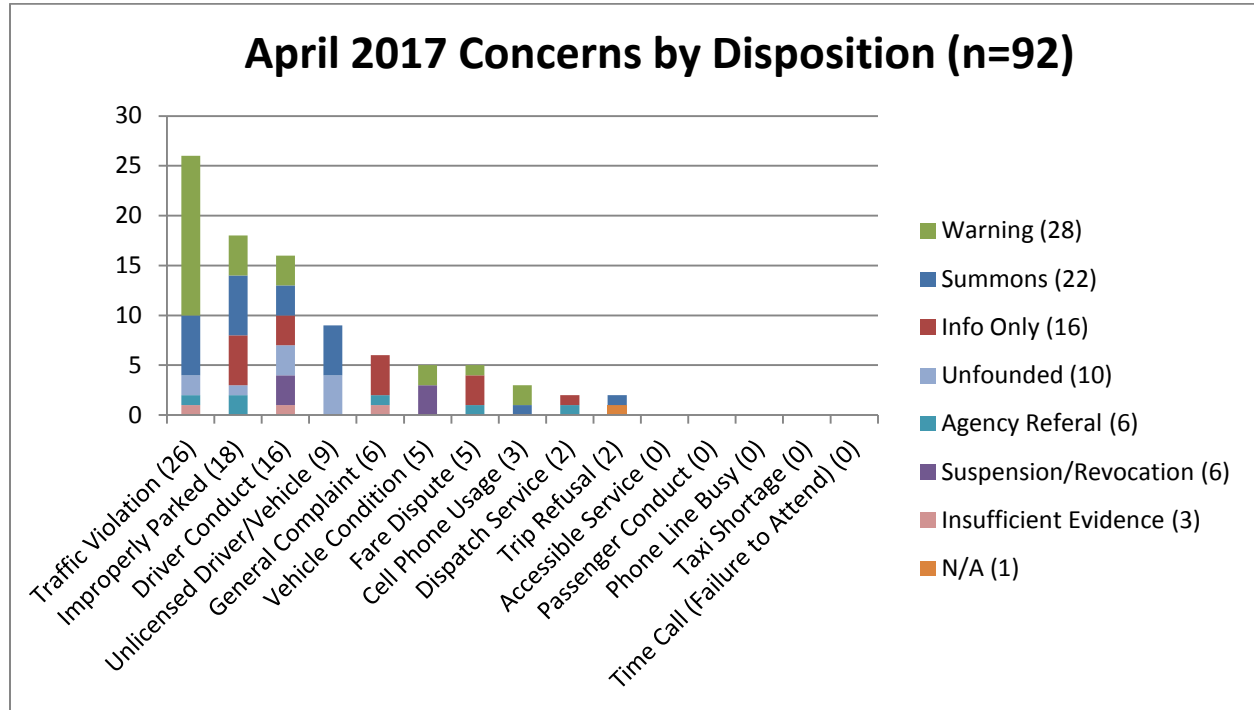
	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Mon	962	917	873	878	933	1000	1076	1176	1239	1270	1281	1297	1306	1309	1323	1341	1333	1305	1262	1193	1136	1096	1057	1013
Tue	964	914	866	867	928	1008	1099	1217	1285	1308	1319	1336	1347	1347	1361	1383	1378	1351	1307	1235	1173	1131	1090	1041
Wed	987	936	881	869	924	1003	1094	1216	1284	1308	1318	1337	1350	1353	1369	1385	1384	1358	1324	1259	1201	1159	1119	1073
Thu	1025	970	916	895	934	1007	1097	1215	1284	1309	1321	1342	1354	1360	1376	1397	1401	1385	1356	1305	1250	1208	1172	1128
Fri	1080	1029	974	936	941	989	1061	1159	1222	1252	1267	1288	1304	1319	1344	1371	1381	1381	1373	1356	1334	1325	1321	1310
Sat	1290	1265	1227	1161	1028	969	946	953	988	1024	1051	1076	1097	1116	1139	1173	1210	1241	1265	1275	1279	1283	1285	1279
Sun	1269	1249	1224	1173	1041	952	913	913	938	971	1003	1026	1043	1056	1074	1095	1109	1114	1109	1092	1071	1058	1035	1002

Table 8:

CONCERNS	April 2017	April 2016
Accessible Service	0	0
Dispatch Service	2	0
Driver Conduct	16	26
Fare Dispute	5	7
Phone Line Busy	0	0
Improper Parked	18	57
Passenger Conduct	0	2
Trip Refusal	2	7
Time Call	0	0
Unlicensed Driver/Vehicle	9	3
Cell Phone Usage	3	3
Traffic Violation	26	18
Vehicle Condition	5	5
Taxi Shortage	0	0
General	6	6
TOTAL	92	134

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Table 9:



STAKEHOLDER ENGAGEMENT OR RESEARCH CONDUCTED

Date reporting requirements are mandated in Livery Transport Bylaw 6M2007. Through an automated file transfer process, required GPS and Taximeter data is received daily.

Feedback on this report is welcome by way of the LTAC process or via email (LTAC@calgary.ca).

CURRENT AND FUTURE FINANCIAL IMPACTS

None.

RECOMMENDATIONS FOR LTAC TO CONSIDER

To receive this report for information.

SUBMISSIONS PRESENTED BY: Marcia Andreychuk, LTAC Business Analyst