



LIVERY TRANSPORT ADVISORY COMMITTEE

MINUTES of MEETING COMMENCING 2017, MAY 31 AT 10:02 AM

MEMBERS PRESENT: Tongjie Zhang-General Public, Chair
Spencer Villam-Calgary Hotel Association, Vice Chair
Kurt Enders-Taxi Broker
Linda Ciurysek-General Public
Gordon Lowe-General Public
Robert McGregor-Limousine Driver
Lauri Brunner-Advisory Committee on Accessibility
Ian Lawson-Limousine Broker
Cheryl McLaughlin-General Public
Shawnah Whittaker-Calgary Airport Authority
Jaskaran Randhawa-Taxi Driver
Ginger Greenwood-Transportation Network Company
Clement Gulston-Transportation Network Company Driver

Travis Gaede-City Transportation Planning (non-voting)
Ken Richards-Calgary Police Services (non-voting)
Steve Dawson-Livery Transport Services (non-voting)

MEMBERS ABSENT: Kay She-General Public
Andrew Rodych-Tourism Calgary

CITY SUPPORT STAFF PRESENT:
Nathan Irving-Legal Counsel
Kathleen Miller-Letendre-LTAC Admin. Support
Jodi Hughes-Issue Strategist
Abdul Rafih-Chief Livery Inspector

ASCERTAIN QUORUM

The Chair ascertained that quorum was present.

CONFIRMATION OF AGENDA

CONFIRM AGENDA, Moved by Ginger Greenwood that the Agenda for today's meeting be confirmed. **CARRIED**

CONFIRMATION OF MINUTES

CONFIRM MINUTES, Moved by Cheryl McLaughlin that the Minutes of the 2017, April 26 meeting of the Livery Transport Advisory Committee be confirmed. **CARRIED**

DECLARATION OF PECUNIARY INTEREST

The following persons declared a pecuniary interest:

Kurt Enders, Taxi Broker
Robert McGregor, Limousine Driver
Ian Lawson, Limousine Broker
Jaskaran Randhawa, Taxi Driver
Ginger Greenwood, Transportation Network Company
Clement Gulston, Transportation Network Company Driver

CHAIR'S OPENING REMARKS

The Chair thanked everyone for attending. Welcome to the newest member of LTAC. The City of Calgary Council, at its Regular Meeting held 2017 May 29, appointed Acting Sergeant Ken Richards to LTAC as Calgary Police Services (CPS) representative for a term set to expire in 2017. Ken will be replacing Staff Sergeant Steve Ellefson. Thank you to Steve for his service while on this committee. Council also approved the LTAC 2016 Annual Report in the May 29 meeting.

The City of Calgary will be running their Recruitment Campaign for Boards, Commissions and Committees (BCC) June 2 to June 30. Electronic applications will be accepted by City Clerks during that time. LTAC will have a few openings. For more information visit The City's website starting June 2, 2017.

For the month of April 2017, the office of Livery Transport Services received the following taxi driver compliments:

- Mr. Nayankumar Desai (TDL 10416)
Comment: *Driver was courteous and kind during an accessible trip.*
- Mr. Jian Liu (TDL 9567)
Comment: *Great driver, very friendly.*

Also note, the White Hat Award for exceptional customer service - driver: winner is Adam Koshin (TDL 2242) with The Checker Transportation Group and Milan Choulik (LDL 7145) with Ambassador Limousine Services as a finalist.

On behalf of LTAC, congratulations to Mr. Desai, Mr. Liu, Mr. Koshin and Mr. Choulik for their commitment to service excellence.

NEW ITEMS

LTAC2017-28 APRIL 2017 FLEET UTILIZATION AND CONCERNS

Presented by: Jodi Hughes, Issue Strategist on behalf of Marcia Andreychuk, LTAC Business Analyst

Motion by Robert McGregor that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: John Bliss and Roger Richard.

LTAC2017-29 VERBAL UPDATE ON PLATE SELECTION PROCESS REVIEW

Abdul Rafih, Chief Livery Inspector provided a verbal update on the taxi plate selection process. The review is in its final stages and Administration anticipates that it will be in a position to provide the outcome to LTAC shortly.

ORAL SUBMISSIONS FROM MEMBERS OF THE PUBLIC

The following persons came forward to address the committee with respect to Oral submissions:

Mr. John Bliss brought forward concern, the dangers of driver fatigue and made reference to a New York Bylaw. Steve Dawson, Deputy Chief Livery Inspector, provided information from Livery Transport Bylaw 6M2007.

Mr. Roger Richard commented on the preamble to the Livery Transport Bylaw 6M2007 referencing points 'B' and 'E' and stated that The City is contravening point 'E'. Also, mentioned that the fees the taxi industry is paying, is subsidizing the Transportation Network Companies (TNC) which is unacceptable.

Jodi Hughes, Issue Strategist, responded that Administration would review the provision of the Bylaw in question.

IN CAMERA ITEM

LTAC2017-30 REVIEW OF LTAC SKILLS MATRIX

Motion to go In Camera:

Motion: At 10:53am moved by Kurt Enders that, in accordance with Section 197 of the *Municipal Government Act*, Sections 17(1) and 19(1) of the *Freedom of Information and Protection of Privacy Act*, and section 13 of the LTAC Policy and Procedure Manual, LTAC will now move In Camera to review the LTAC Skills Matrix. **CARRIED**

Motion to return to the public meeting:

Motion at 11:32am by Gord Lowe that LTAC will now return to the public meeting.

CARRIED

Rise and Report

Motion by Robert McGregor, that In Camera discussions remain confidential under Sections 17(1) and 19(1) of the Freedom of Information and Protection of Privacy Act.

CARRIED

EXCUSING ABSENCE OF MEMBERS: All absent members gave prior notice to the Chair.

ADJOURNMENT

ADJOURN, Moved by Kurt Enders that the meeting adjourn. (11:33 a.m.) **CARRIED**

The next Regular Meeting of the Livery Transport Advisory Committee is scheduled Wednesday, 2017 June 28, at 10:00 a.m. at Suite 101, 1212 31 Avenue NE Calgary.

T Zhang, Chair

S Villam, Vice Chair