



## LIVERY TRANSPORT ADVISORY COMMITTEE

### MINUTES of MEETING COMMENCING 2017, SEPTEMBER 20 AT 10:03 AM

**MEMBERS PRESENT:** Tongjie Zhang-General Public, Chair  
Kay She-General Public  
Kurt Enders-Taxi Broker  
Linda Ciurysek-General Public  
Gordon Lowe-General Public  
Robert McGregor-Limousine Driver  
Lauri Brunner-Advisory Committee on Accessibility  
Ian Lawson-Limousine Broker  
Shawnah Whittaker-Calgary Airport Authority  
Jaskaran Randhawa-Taxi Driver  
Clement Gulston-Transportation Network Company Driver

Travis Gaede-City Transportation Planning (non-voting)  
Ken Richards-Calgary Police Services (non-voting)  
Steve Dawson-Livery Transport Services (non-voting)

**MEMBERS ABSENT:** Spencer Villam-Calgary Hotel Association, Vice Chair  
Cheryl McLaughlin-General Public  
Ginger Greenwood-Transportation Network Company  
Andrew Rodych-Tourism Calgary

**CITY SUPPORT STAFF PRESENT:**  
Marcia Andreychuk-LTAC Business Analyst  
Kathleen Miller-Letendre-LTAC Admin. Support  
Jodi Hughes-Issue Strategist  
Carmen Hindson-Senior Business Strategist  
Michele del Valle-Business Strategist  
Chris Jordan-Manager, Transit Planning Representing  
Calgary Transit Access (CTA)  
Abdul Rafih-Chief Livery Inspector

#### ASCERTAIN QUORUM

The Chair ascertained that quorum was present.

## **CONFIRMATION OF AGENDA**

CONFIRM AGENDA, Moved by Kurt Enders that the Agenda for today's meeting be confirmed. **CARRIED**

## **CONFIRMATION OF MINUTES**

CONFIRM MINUTES, Moved by Ian Lawson that the Minutes of the 2017, July 26 meeting of the Livery Transport Advisory Committee be confirmed. **CARRIED**

## **DECLARATION OF PECUNIARY INTEREST**

The following persons declared a pecuniary interest:

Kurt Enders, Taxi Broker  
Robert McGregor, Limousine Driver  
Ian Lawson, Limousine Broker  
Jaskaran Randhawa, Taxi Driver  
Clement Gulston, Transportation Network Company Driver

## **CHAIR'S OPENING REMARKS**

The Chair thanked everyone for attending.

For the months of July and August 2017 the office of Livery Transport Services received the following three (3) taxi driver compliments:

### **JULY**

- TDL 3057 Bhola CHAUHAN, driver was very friendly and cab was very clean - great experience
- TDL 6576 Jasvinder Sian, very helpful after writer was refused a ride from another taxi

### **AUGUST**

- TDL 9343, Jatinder Minhas, Very Professional and personable

Also a note for LTS Geospatial Analyst Shawn Nielsen and Sergeant Cory Porter, Thank you from CPS for assistance in an investigation

The Chair announced that due to the potential of a long meeting, that an Acting Chair needed to be elected to cover in the absence of both the Chair and Vice Chair at any time for this meeting only, and called for nominations. Lauri Brunner nominated Gord Lowe. The request for nominations was made two more times with no other names provided.

Motion by Lauri Brunner to close nominations. **CARRIED**

Nominations were then declared closed by the Chair. Due to only one nomination presented, the Chair declared Gord Lowe as the Acting Chair.

## **NEW ITEMS**

### **LTAC2017-40      ACCESSIBLE TAXI REVIEW SCOPING REPORT VERBAL UPDATE**

Presented by: Carmen Hindson-Senior Business Strategist, Michele del Valle-Business Strategist, and Chris Jordan-Manager, Transit Planning representing Calgary Transit Access (CTA)

Michele del Valle presented a scoping report on the Accessible Taxi Review and provided a spectrum of options for their consideration. Administration will take into account LTAC's feedback on the options and return in early 2018 with their recommendations.

### **LTAC2017-41      LTAC GOVERNANCE REVIEW STATUS VERBAL UPDATE**

Presented by: Carmen Hindson-Senior Business Strategist

Carmen Hindson presented a short update on the progress of the review. The consultant's report is expected in the coming weeks. The final report will be made available for LTAC to review and make recommendations to Council prior to 2017 December.

### **LTAC2017-42      2017 STAMPEDE OVERVIEW**

Presented by: Steve Dawson-LTAC Member, Deputy Chief Livery Inspector

Motion by Gord Lowe that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: NONE

### **LTAC2017-43      STAMPEDE OMNIBUS – CUSTOMER SATISFACTION SURVEY VERBAL UPDATE**

Presented by: Ian Large-Vice President and Pallavi Goel Research Analyst with LEGER

Ian Large from Leger presented the findings of the 2017 Stampede Omnibus Customer Satisfaction Survey.

### **LTAC2017-44      JULY 2017 FLEET UTILIZATION AND CONCERNS**

Presented by: Jodi Hughes-Issue Strategist

Motion by Jaskaran Randhawa that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: NONE

**LTAC2017-45      AUGUST 2017 FLEET UTILIZATION AND CONCERNS**

Presented by: Jodi Hughes-Issue Strategist

Motion by Linda Ciurysek that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee:

**LTAC2017-46      ACCESSIBLE VAN OPERATORS ASSOCIATION SUBMISSION**

Presented by: Zulf Khan-President- Accessible Van Operators Association

Motion by Gord Lowe that LTAC receive this report for information. **CARRIED**

Motion by Robert McGregor that LTAC recommend city council change non-transferable Accessible Taxi License Plates (ATPL's) to be transferable plates to mitigate further erosion of the overall ATPL fleet.

**Lost**

(Against: Gord Lowe, Tongjie Zhang, Shawnah Whittaker, Kurt Enders, Ian Lawson and Clement Gulston)

The following individuals came forward to address the Committee: Jeff Garland

**ORAL SUBMISSIONS FROM MEMBERS OF THE PUBLIC**

The following persons came forward to address the committee with respect to Oral submissions: NONE

**Motion to go In Camera:**

Motion: At 11:57am moved by Gord Lowe that in accordance with Section 197 of the *Municipal Government Act*, Sections 17(1) of the *Freedom of Information and Protection of Privacy Act*, and section 13 of the LTAC Policy and Procedure Manual, LTAC will now move In Camera to discuss a personnel matter. **CARRIED**

**Motion to return to the public meeting:**

Motion: At 12:06pm moved by Linda Ciurysek that LTAC will now return to the public meeting. **CARRIED**

Motion by Ian Lawson that In Camera discussions and confidential material distributed at the meeting remain confidential under Sections 17(1) of the Freedom of Information and Protection of Privacy Act. **CARRIED**

**EXCUSING ABSENCE OF MEMBERS:** All absent members gave prior notice to the Chair.

## ADJOURNMENT

ADJOURN, Moved by Kay She that the meeting adjourn. (12:07 p.m.) **CARRIED**

The next Regular Meeting of the Livery Transport Advisory Committee is scheduled Wednesday, 2017, October 25, at 10:00 a.m. at Suite 101, 1212 31 Avenue NE Calgary.

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T Zhang, Chair

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S Villam, Vice Chair

CONFIRMED