

## Transportation and Mobility

**Updated: May 17, 2017 | Revisions approved by:** Age-Friendly Calgary Steering Committee

This revision replaces pages 33-35 in the [Seniors Age-Friendly Strategy and Implementation Plan 2015-2018](#)

### Result 1: Calgarians are able to freely move throughout the city as they age

Strategy A: Promote and facilitate access to a range of transportation services that are available, acceptable, accessible, adaptable and affordable for older adults	
Partners	Alberta Motor Association, older adult housing providers, older adult service providers, Alberta Health Services, taxi companies, other private transportation services
	<b>City of Calgary:</b> Advisory Committee on Accessibility, Calgary Approvals, Calgary Neighbourhoods, Calgary Transit
Proposed actions	<p>Short-term:</p> <ul style="list-style-type: none"> <li>• Work with Fair Entry on communications regarding the inclusion of the low-income seniors transit pass in the Fair Entry program.</li> <li>• Calgary Transit to provide travel training for groups of older adults by working with community groups or housing providers.</li> </ul> <p>Medium-term:</p> <ul style="list-style-type: none"> <li>• Compile and keep updated information about location of seniors' residences in order to share between Calgary Neighbourhoods, Calgary Transit, and the Kerby Centre.</li> <li>• Coordinate the participation of City of Calgary business units in aging-related events and trade shows in order to maximize the information provided to the public, reduce costs, and present an image of "One City, One Voice".</li> <li>• Promote and facilitate the inclusion of older adults in community engagement for changes to transit fares for seniors leading up to the 2019-2022 City of Calgary business planning process</li> <li>• Work with local seniors centres and older adult service providers to promote awareness of changes to existing Calgary Transit services that impact older adults.</li> </ul> <p>Long-term:</p> <ul style="list-style-type: none"> <li>• Assess the impact of ride-sharing services and self-driving vehicles as future transportation options for an aging population.</li> </ul>

	<ul style="list-style-type: none"> <li>• Partner among seniors housing providers, Planning &amp; Development, and Calgary Transit to encourage new seniors housing developments to be better aligned with current transit routes</li> <li>• Engage with for-profit driving services and the Livery Transport Advisory Committee (LTAC) to explore ways to remove barriers to the safe operation of for-profit driving services including those that provide door-through-door assistance</li> <li>• Develop information and criteria that can be used by professional or volunteer drivers to become more age-friendly.</li> <li>• Foster community-based volunteer driving through community development approaches, including promoting the provincial Driving Angels recognition program</li> <li>• Investigate further the role of seniors residences to provide transportation for their residents, either directly or through partnerships with transportation service providers</li> <li>• Work with Calgary Transit in support of directions within The Route Ahead that improve transportation for an aging population.</li> </ul>
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Strategy B: Design and maintain outdoor spaces in ways that promote walking as a mode of transportation for older adults	
Partners	University of Calgary, Alberta Health Services <b>City of Calgary:</b> Advisory Committee on Accessibility, Calgary Neighbourhoods, Calgary Transit, Roads, Transportation Planning
Proposed actions	Long-term: <ul style="list-style-type: none"> <li>• Ensure that the forthcoming Step Forward Pedestrian Strategy meets the needs of Calgary’s aging population:               <ul style="list-style-type: none"> <li>○ Build accessible sidewalk connections to and from transit stops</li> <li>○ Include pedestrian refuge islands for multi-lane major roads</li> <li>○ Implement safe crosswalk design standards</li> <li>○ Manage and maintain sidewalks to reduce obstacles</li> <li>○ Support the communication and promotion of a culture of walking</li> <li>○ Implement a bylaw to ensure proper maintenance of engineered walkways and laneways</li> </ul> </li> <li>• Ensure Access Design Standards are used in public areas</li> <li>• Ensure that the forthcoming Centre City Urban Design Guidelines are inclusive of the needs of the aging population</li> </ul>

	<ul style="list-style-type: none"> <li>• Apply CPTED (crime prevention through environmental design) principles in the design of public areas</li> <li>• Support the use of funding for city-wide city snow clearing of City property (connect with Snow and Ice Clearing initiative)</li> <li>• Support the promotion of the Snow Angels program</li> </ul>
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<b>Strategy C: Provide and promote resources to support older drivers as they age</b>	
<b>Partners</b>	Alberta Motor Association, University of Alberta, older adult service providers, Alberta Health Services, Government of Alberta
<b>Proposed actions</b>	<p>Medium-term:</p> <ul style="list-style-type: none"> <li>• Promote and increase access to existing resources for older drivers as they continue to drive</li> <li>• Promote and increase access to existing resources to older adults and the community (including health care providers and family members) regarding the transition to being a non-driver</li> <li>• Provide information and promote use of other transportation options among older drivers</li> </ul>