



# SIGNPOSTS II

A Survey of the  
Social Issues and  
Needs of Calgarians

Prepared for:



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A survey of the social issues and needs of Calgarians

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# INTRODUCTION

Signposts is an extensive survey of the social issues of concern to Calgarians as well as their service needs. The purpose of the survey is to understand what issues Calgarians are facing in their daily lives, what services they use and need to address those issues, and what barriers might prevent them from getting the services they need.

The information from Signposts provides an understanding of the changing and different needs of various groups of people and parts of the city over time. This report provides results from the 2009 survey, a follow-up to the first Signposts Survey conducted in 2006. In 2009 a total of 3,000 Calgarians over the age of 18 were surveyed, providing a high level of reliability and confidence in the results.

Signposts will be of interest to anyone seeking to understand the social fabric of Calgary. It will be especially useful to those who plan and deliver programs and services to meet the social service needs of our growing and changing population.

## Key Findings

- In 2009, 95% of Calgarians said that they are satisfied with their life as a whole and over 90% stated that Calgary is a good place to live. Between 2006 and 2009, however, the percentage who “strongly agreed” that Calgary is a good place to live fell sharply from 71% to 52%.
- Over three-quarters (76%) of Calgarians agreed that Calgary is a safe place to live. Between 2006 and 2009, however, the proportion that “strongly agreed” fell significantly from 46% to 26%.
- 83% of Calgarians feel that there are enough community facilities, programs and services in Calgary to meet their needs.
- The most prevalent issue facing Calgarians in 2009 was being stressed, with 61% concerned about their level of stress, while almost half (49%) were concerned about lacking sleep.
- Over half (53%) of Calgarians were concerned about not saving money for the future, and 41% were concerned about having too much debt. Meanwhile, almost one-third (31%) were concerned about not having enough money for housing, and one-in-five about not having enough money for food.
- Between 2006 and 2009, concerns about financial security did not change significantly, though concerns about being unemployed rose markedly.
- Medical doctor services were the most commonly used services in Calgary, used by 87% of Calgarians. At the same time, 9% of Calgarians reported that they had an unmet need for medical doctor services, the most frequently reported unmet need.
- Recreation and leisure facilities, programs and services were the second most commonly used services, with two-thirds of Calgarians reporting their use. The proportion who reported using recreation facilities, programs or services, however, fell significantly between 2006 and 2009 while recreation services were the third most commonly reported unmet service need in 2009.

# EXECUTIVE SUMMARY

## Issues of concern

### *City-as-a-whole*

- The most prevalent issues of concern reported by Calgarians overall were being stressed (61%) and not saving money for the future (53%).
- For every indicator of community and individual wellness- including overall satisfaction with Calgary, satisfaction with life as a whole, feelings of belongingness, community safety and security- over 80% of respondents were satisfied.
- The vast majority of survey respondents reported good, very good or excellent health (88%).

### *Trends*

- Over 90% of respondents indicated that Calgary was a good place to live in both 2006 and 2009; however, respondents were less likely to strongly agree with this statement in 2009 (52%) than in 2006 (71%).
- Although the vast majority of respondents agreed that Calgary was a safe place to live in 2006 and 2009, respondents were less likely to strongly agree with this statement in 2009 (26%) in comparison to 2006 (46%).
- Concerns regarding unemployment increased over the three-year period. Respondents were more likely to report being concerned that someone in their household would be unemployed in 2009 in comparison to 2006 with rates of concern almost 10 percentage points higher (37% vs. 29%).

### *Populations of interest*

- Significantly fewer seniors reported issues of concern in comparison to young adults and middle-aged respondents. In particular, fewer seniors reported concern about being stressed and not having enough money for food and housing than non-seniors did.
- Respondents living in single parent families were more likely to be concerned about having too much debt, not having enough money for food, and not saving money for the future than respondents living in families of other compositions.
- Significantly more immigrants were concerned about being discriminated against, being a victim of domestic violence and being unemployed than those who were born in Canada.
- Significantly more recent immigrants were concerned about being suicidal, being a victim of domestic violence, not having safe housing conditions and not having enough money for housing than non-recent immigrants.
- Aboriginal people were more likely to report health and security related concerns. In particular, Aboriginal people were more likely to report being concerned about lacking self-esteem, lacking sleep, being depressed, not having safe housing conditions and not having enough money for housing in comparison to non-Aboriginal people.
- People with disabilities were more likely to report concerns about being lonely, stressed, depressed, lacking self-esteem, lacking sleep and not being able to care for themselves as they age than those without a disability.



### *Social districts*

- Respondents from Social Districts 3, 6 and 10 reported higher than average concern for being unemployed, stressed, a victim of crime in the home or community, discriminated against, and not saving money for the future. Furthermore, 28% of respondents from Social District 3 reported being very concerned about being unemployed, almost 13 percentage points higher than the city average.

## **Service Use**

### *City-as-a-whole*

- Medical doctors (87%), recreation or leisure services (66%), and public transit services (65%) had the highest reported usage during the 12 months prior to the survey.

### *Trends*

- Respondents were less likely to report using recreation and leisure programs and services in 2009 than in 2006, with rates of use almost 10 percentage points lower (65% vs.74%).

### *Population of interest*

- Seniors were significantly less likely to report using recreation or leisure facilities, programs and services, mental health services or counselling, food banks, police, and adult educational services than non-seniors.
- Recent Calgarians, defined as those who resided in Calgary for five years or less at the time of the survey, were over four times more likely to report using immigrant programs and services than non-recent Calgarians. In addition, the reported rate of public transit usage in the past 12 months was 10 percentage points higher for recent Calgarians in comparison to non-recent Calgarians.
- Respondents living in single parent families were significantly more likely to report using supportive services including food bank services, self-help or support groups and subsidized housing than those living in other family compositions.
- Immigrants were less than half as likely to report using mental health services or counselling and twice as likely to report using subsidized housing as those born in Canada.
- Aboriginal respondents were more likely than non-Aboriginal respondents to report using family or marriage counselling, food bank services, and self-help or support programs during the 12 months prior to the survey.
- Respondents with a disability were over three times as likely as those without a disability to report using legal aid, mental health services, and subsidized housing during the year prior to the survey.

### *Social districts*

- Respondents from Social District 10 were more likely to report using food bank services and respondents from Social District 6 was more likely to report using job search or training programs and services than average. In addition, 4% of respondents from Social District 10 reported using homeless shelters during the year prior to the survey compared to the average of 1%.

## Perceived Service Need

### City-as-a-whole

- Medical doctors (9.2%), public libraries (6.3%), and recreation or leisure services (5.3%) had the highest reported need among Calgarians who had not used these services during the year prior to the survey.

### Population of interest

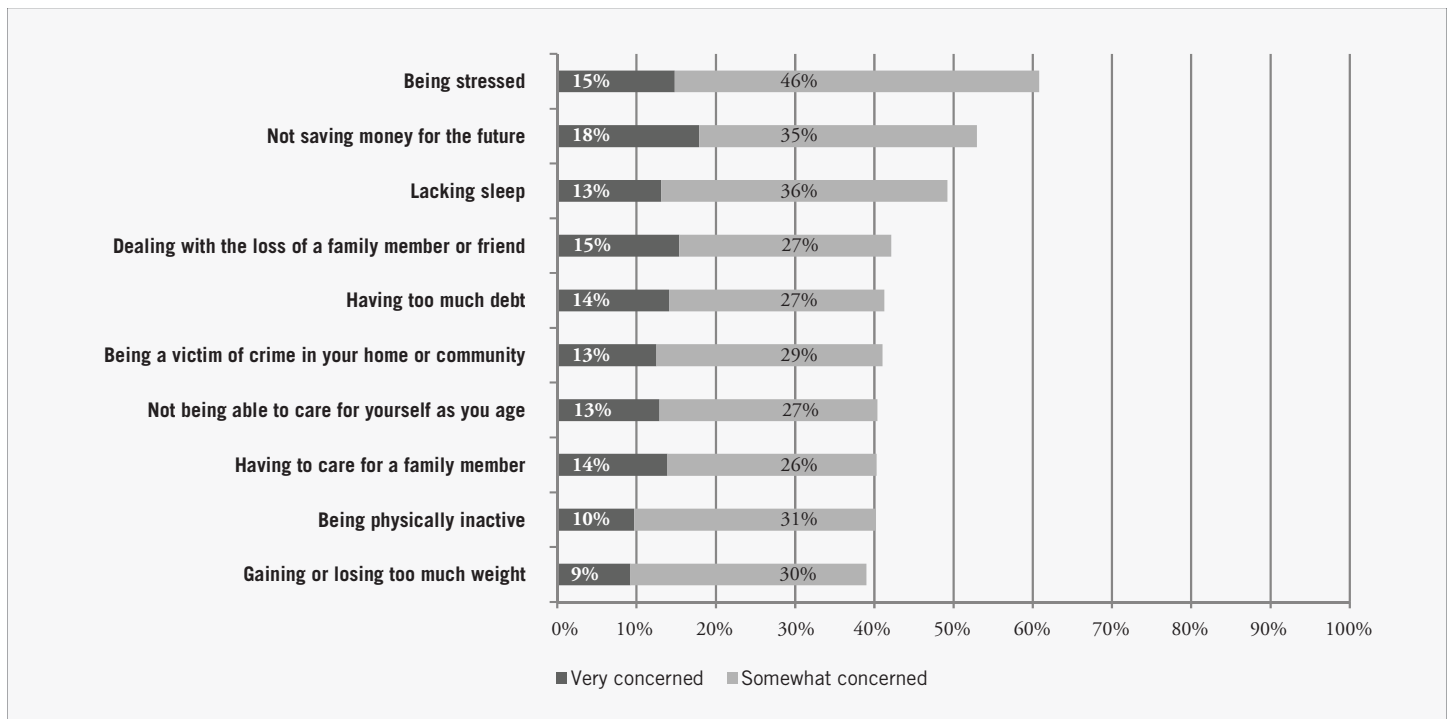
- Respondents living in single parent families who reported they did not use public library programs and services, family or marriage counselling, food bank services, or financial counselling were more likely to report perceived need for these services relative to those living in other family compositions.

## Top 10 Summary

This is a summary of the top issues of concern, services used and perceived need for services, facilities and programs reported by the 3,000 individuals surveyed for Signposts 2009. Of note, those who responded “do not know” or “not applicable” were excluded from the percentages.

As illustrated in Figure 1, being stressed (61%), not saving money for the future (53%) and lacking sleep (49%) were the most common issues of concern reported. Very little variability was found between the 4<sup>th</sup> and the 10<sup>th</sup> most common issues of concern, with a difference of 3.1 percentage points.<sup>1</sup>

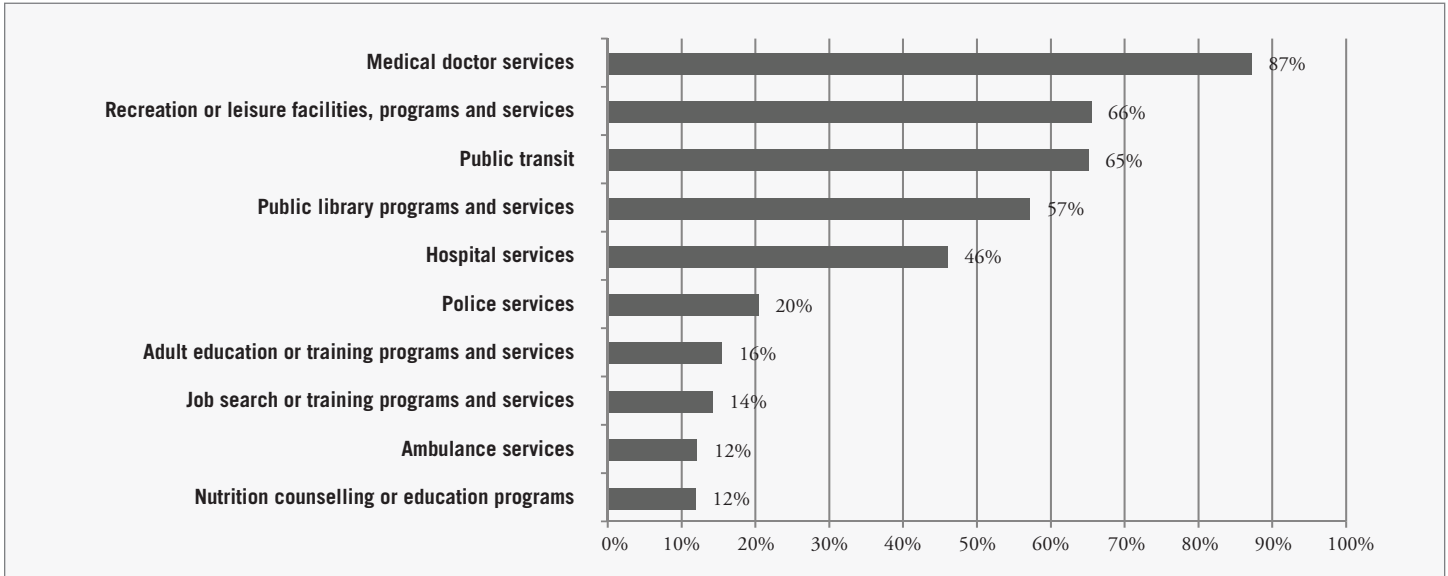
Figure 1: Top 10 – issues of concern



<sup>1</sup> Of note: the number of respondents answering each survey item (n) were not included in figures as there was very little variability in number of responses. Overall, 3,000 individuals were surveyed.

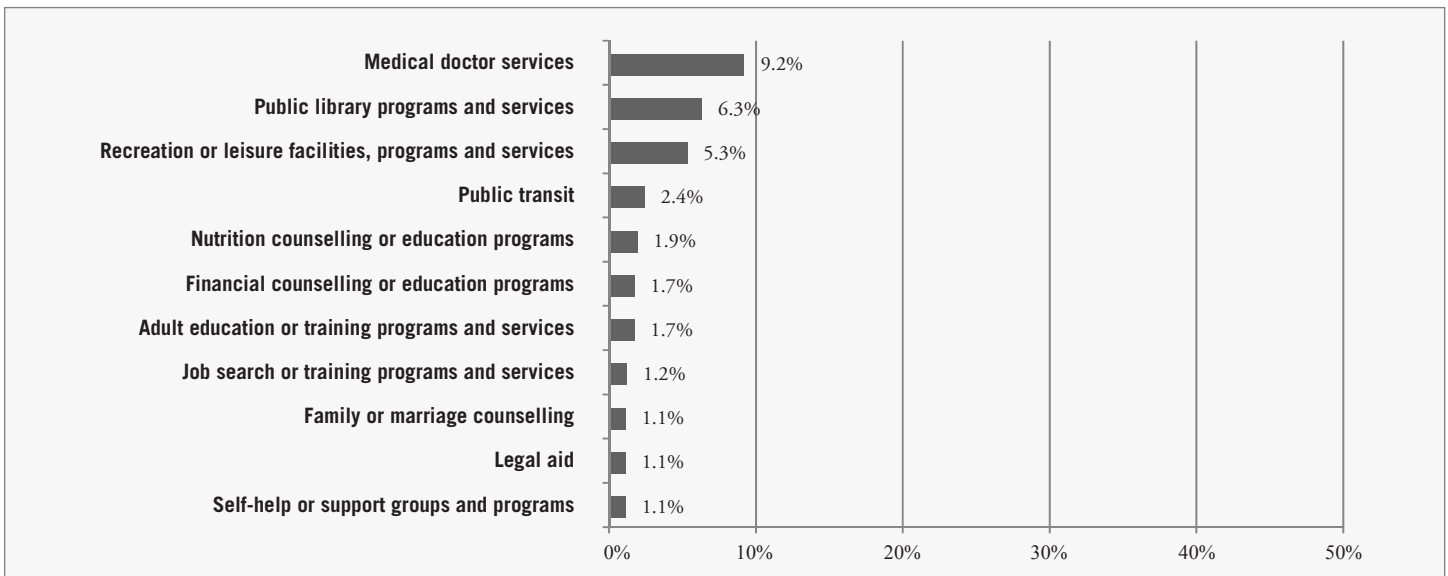
There was greater variability in the top 10 services used during the 12 months prior to the survey. As shown in Figure 2, the majority of respondents reported using medical doctor services (87%), recreation or leisure facilities, programs and services (66%) and public transit services (65%) during the specified time frame.

**Figure 2: Top 10 – service use**

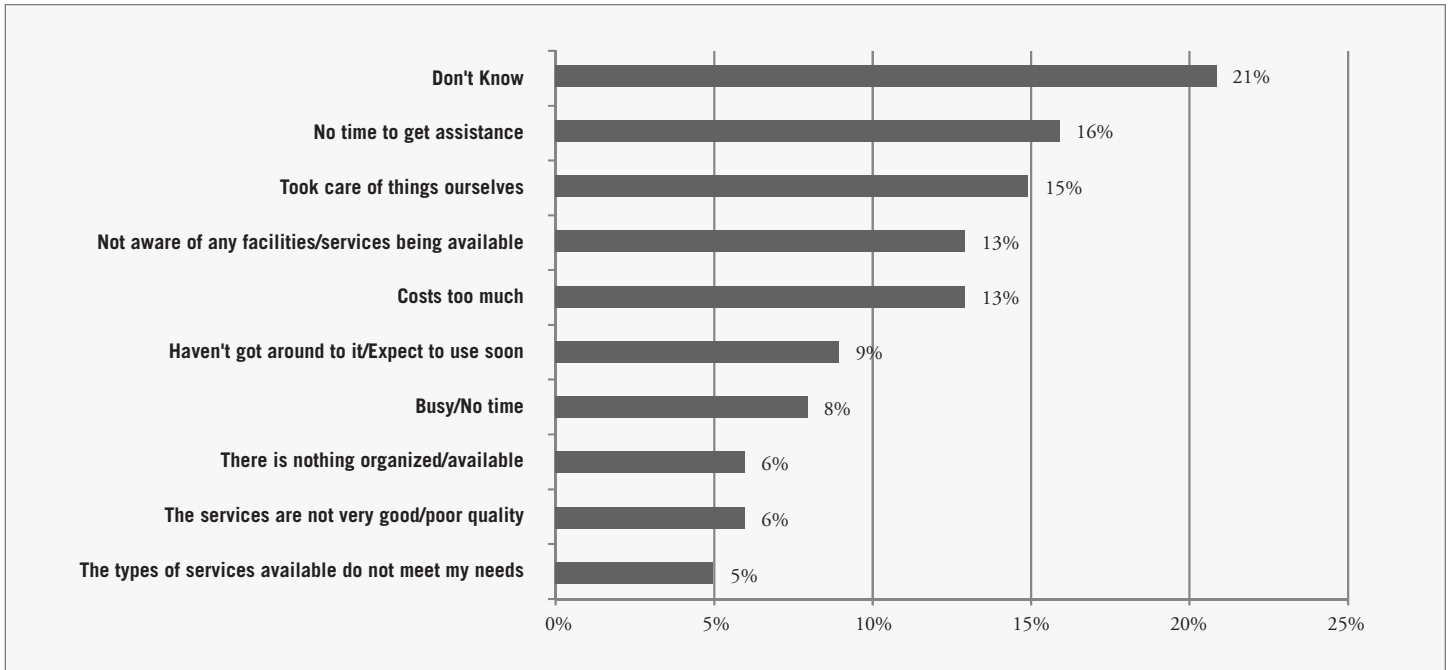


The respondents who did not report using a service during the year prior to the survey were asked whether there were any circumstances in which they needed that service during the same time frame. As illustrated in Figure 3, 9.2% of respondents reported needing medical doctor services, 6.3% reported needing public library programs and services and 5.3% reported needing recreation or leisure facilities, programs and services.

**Figure 3: Top 10 – perceived service needs**



**Figure 4: Top barriers to accessing services**



Respondents who reported need for a service were asked a follow-up question about why they had not used that service. Figure 4 highlights the most commonly reported barriers for all types of services. Time, awareness, cost and the ability to take care of needs independently each accounted for over 10% of the reported reasons for not using a service. However, most respondents were unable to identify a specific barrier to service use, with don't know accounting for 20% of the 486 responses.



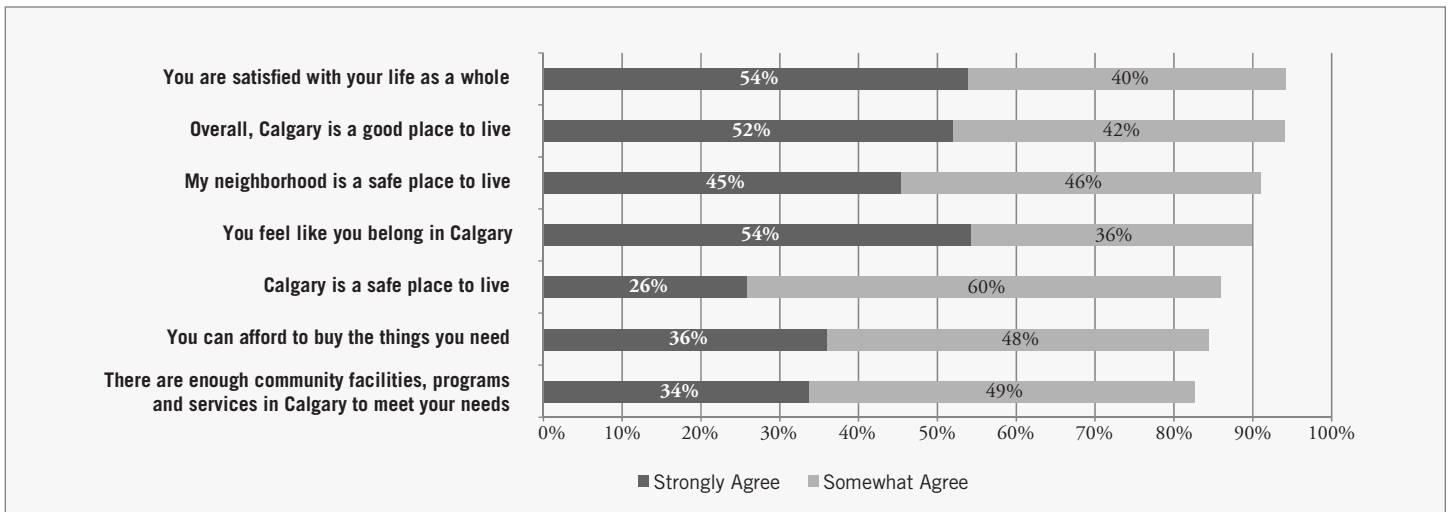
# CALGARY, AS A WHOLE

## Individual & Community Quality of Life

To capture information on individual and community wellness, respondents were asked to indicate their degree of agreement with a variety of general statements regarding their satisfaction, safety, security and inclusion in Calgary.

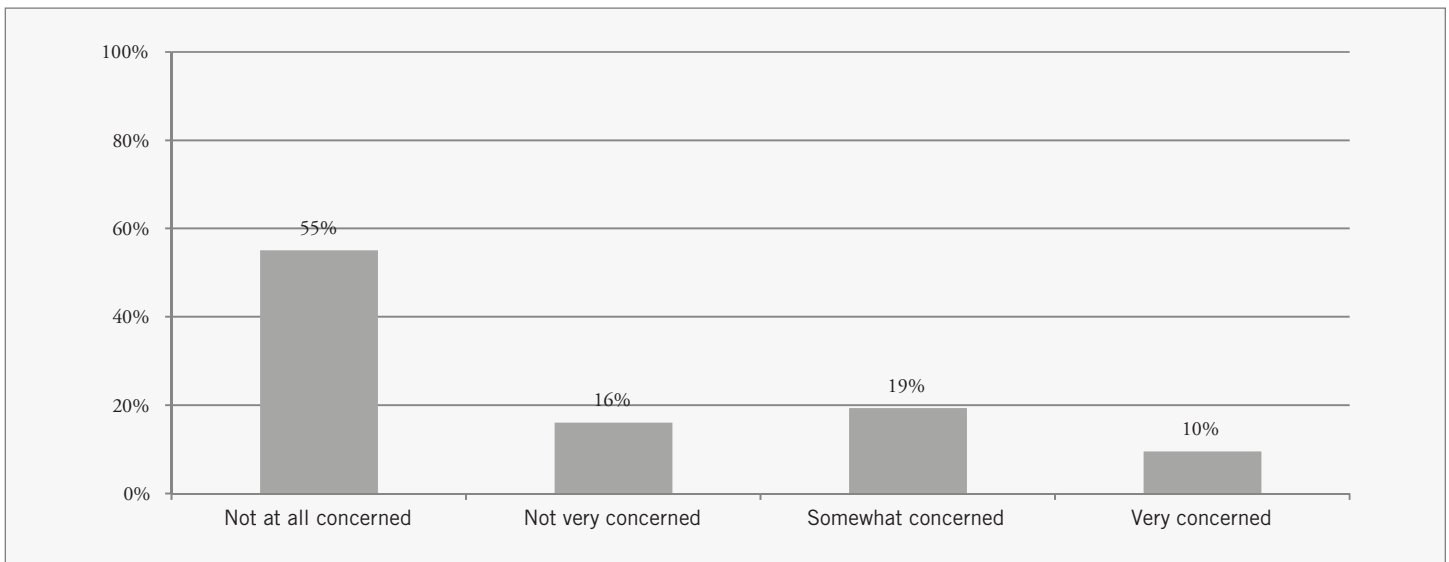
For every indicator of community and individual wellness—including feelings of satisfaction, belongingness, community safety and security—over 80% of respondents were satisfied. As shown in Figure 5, 94% of respondents were satisfied with their lives as a whole and felt that Calgary was a good place to live. Similarly, respondents felt safe living in their neighbourhood (91%) and in Calgary in general (86%).

Figure 5: Individual & community quality of life



The 2009 Signposts survey respondents were asked to indicate their level of concern regarding the availability of parks and green space in their community. As illustrated in Figure 6, the majority of respondents (71%) reported that they were either not at all concerned (55%) or not very concerned (16%) regarding the availability of parks or green space in their community.

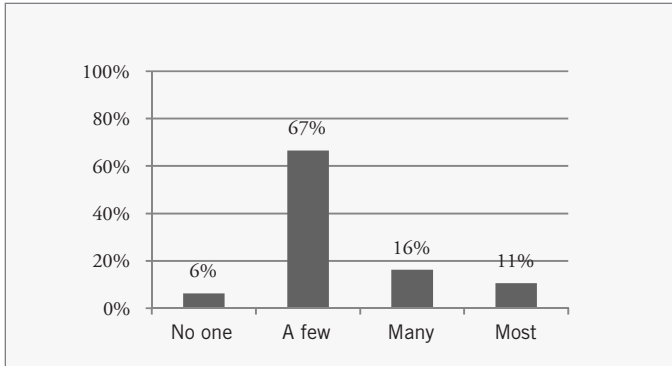
Figure 6: Issue of concern – not having parks or green space available in the community



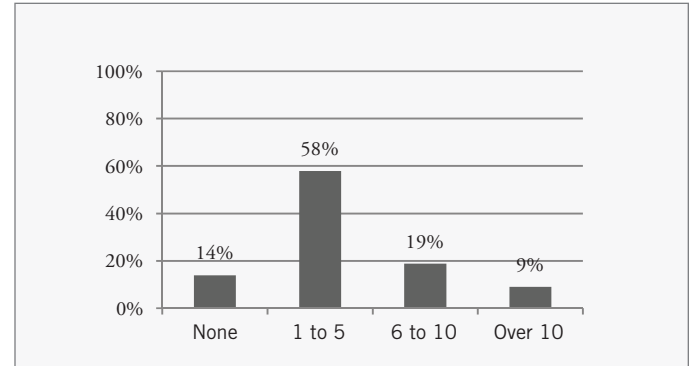
## Community Inclusion

The 2009 Signposts survey also assessed perceptions of social inclusion. The majority of respondents reported knowing a few people in their neighbourhood (67%) and knowing one to five people well enough to ask a favour (58%).

**Figure 7: Social inclusion – number of people known in the neighbourhood**

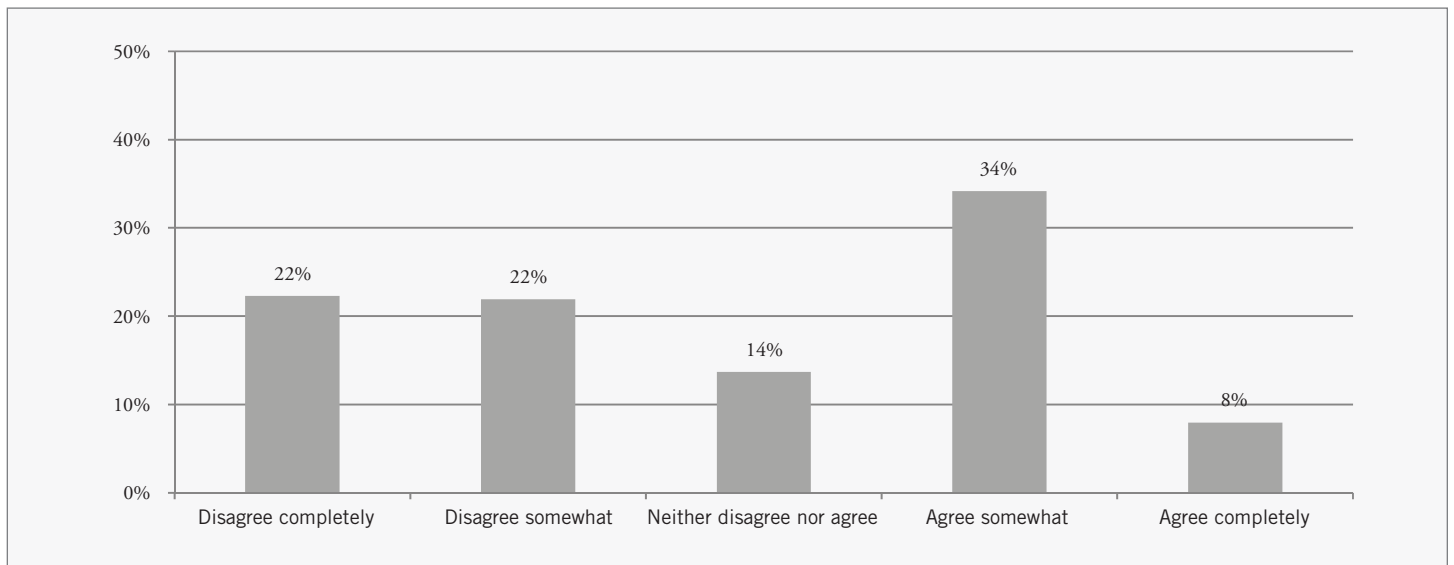


**Figure 8: Social inclusion – number of people known well enough to ask a favour**



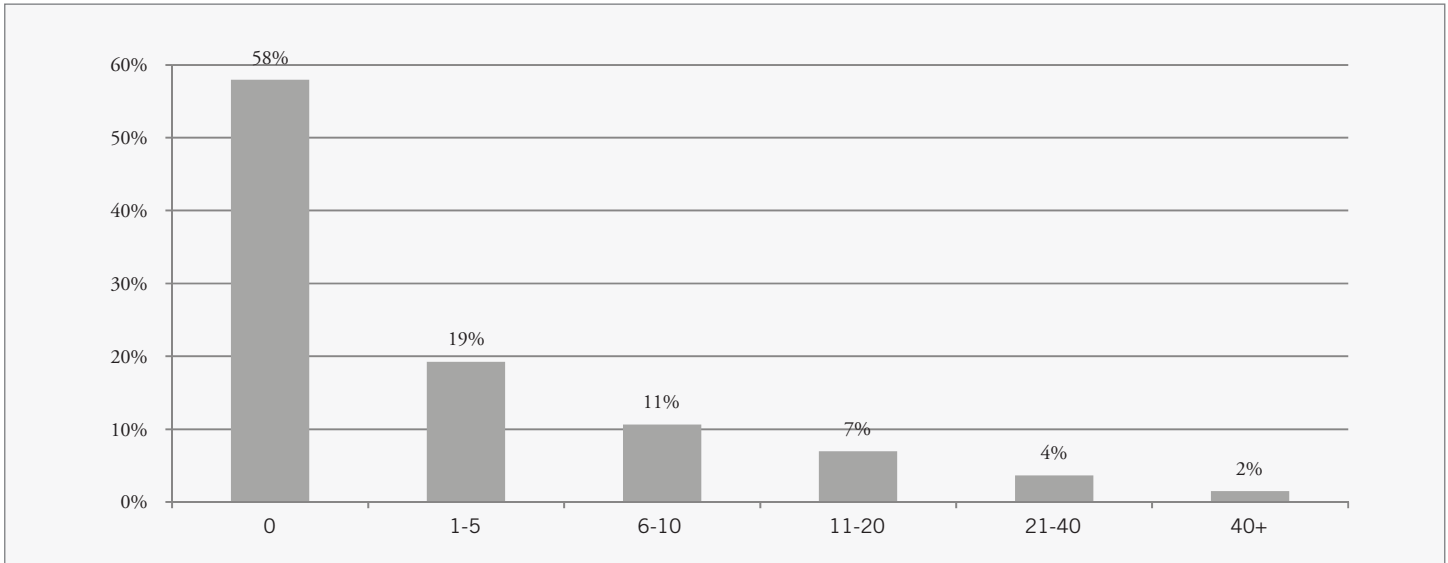
Signposts 2009 respondents were asked to indicate the extent to which they agreed or disagreed with the following statement, "I get involved in neighbourhood events or activities". As illustrated in Figure 9, approximately equal proportions of respondents agreed (42%) and disagreed (44%) with the statement. Of note, Signposts respondents most frequently agreed that they somewhat get involved.

**Figure 9: Involvement in neighbourhood events or activities**



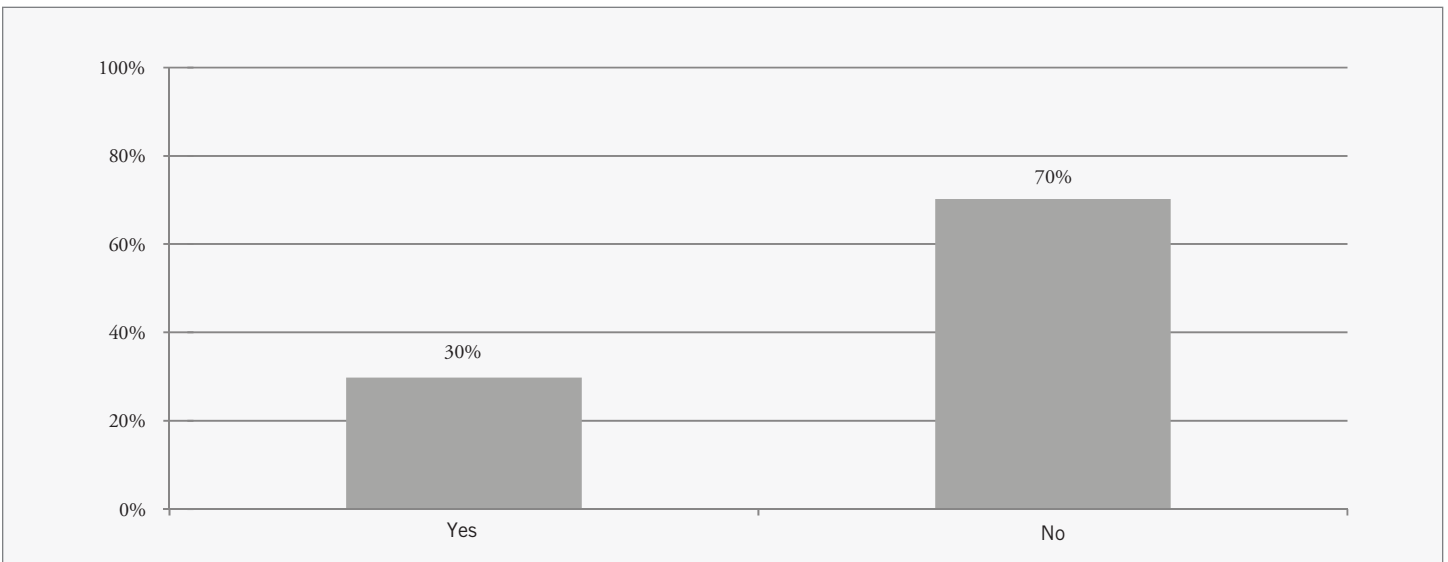
On average, 2009 Signposts survey respondents reported that they volunteered for 5.4 hours per month for organizations in Calgary. However, as shown in Figure 10, the majority of respondents did not volunteer for organizations in Calgary (58%), while 13% reported volunteering for more than ten hours per month.

**Figure 10: Average monthly time volunteering for organizations in Calgary**



Similarly, the majority of respondents (70%) reported that they were not a member of their local community association.

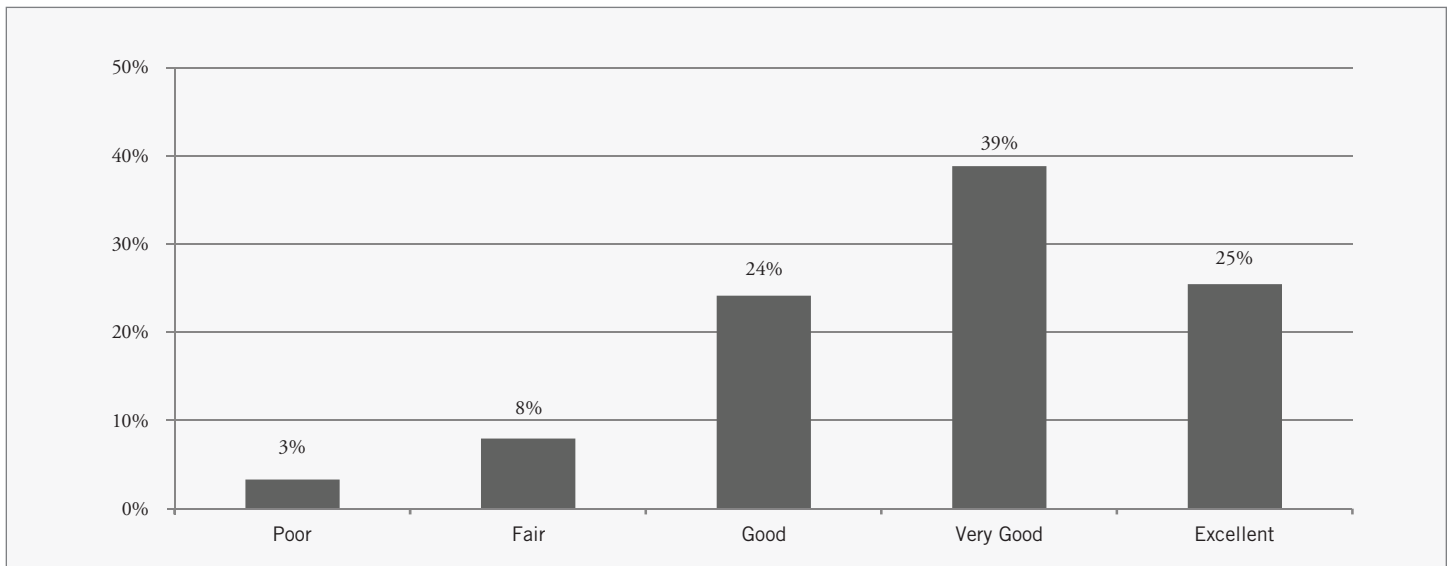
**Figure 11: Members of their local community association**



## Health

To capture overall perceptions of health, the 2009 Signposts questionnaire asked survey respondents to indicate their level of physical, mental and spiritual health. As illustrated in Figure 12, the vast majority of respondents (88%) reported being in good, very good or excellent health.

Figure 12: General perceptions of health



## Physical Well-being

The most common issues of concern in terms of physical well-being reported by 2009 Signposts survey respondents were lacking sleep (49%), being physically inactive (40%) and gaining or losing too much weight (39%).

Figure 13: Physical well-being – issues of concern

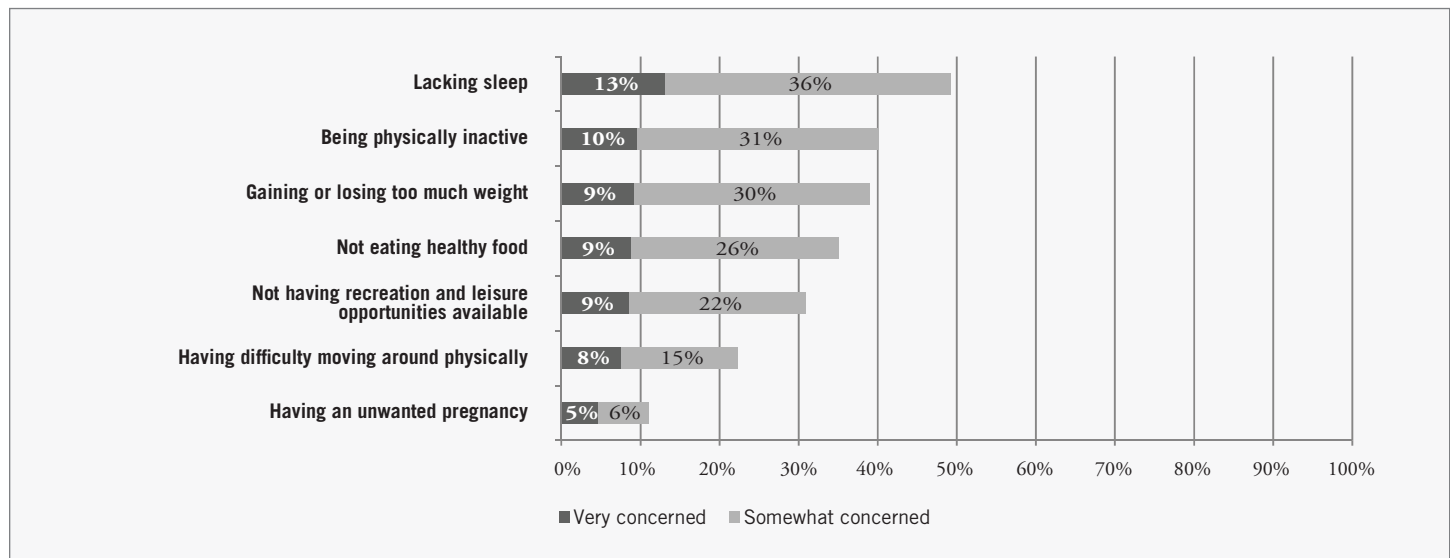
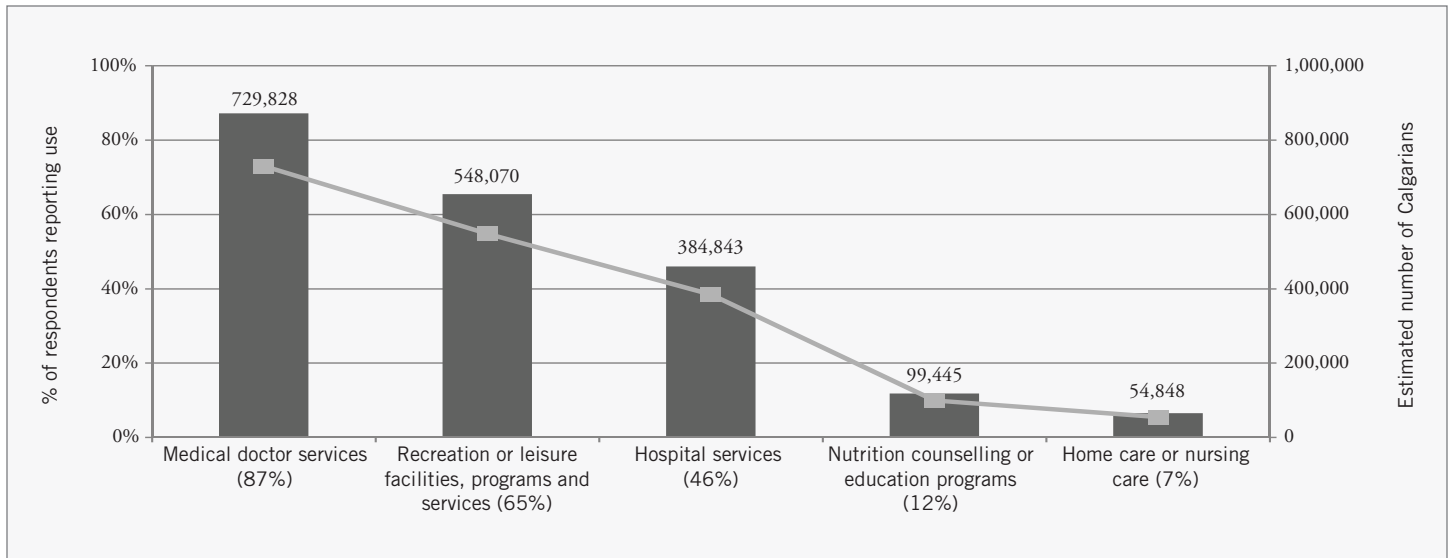


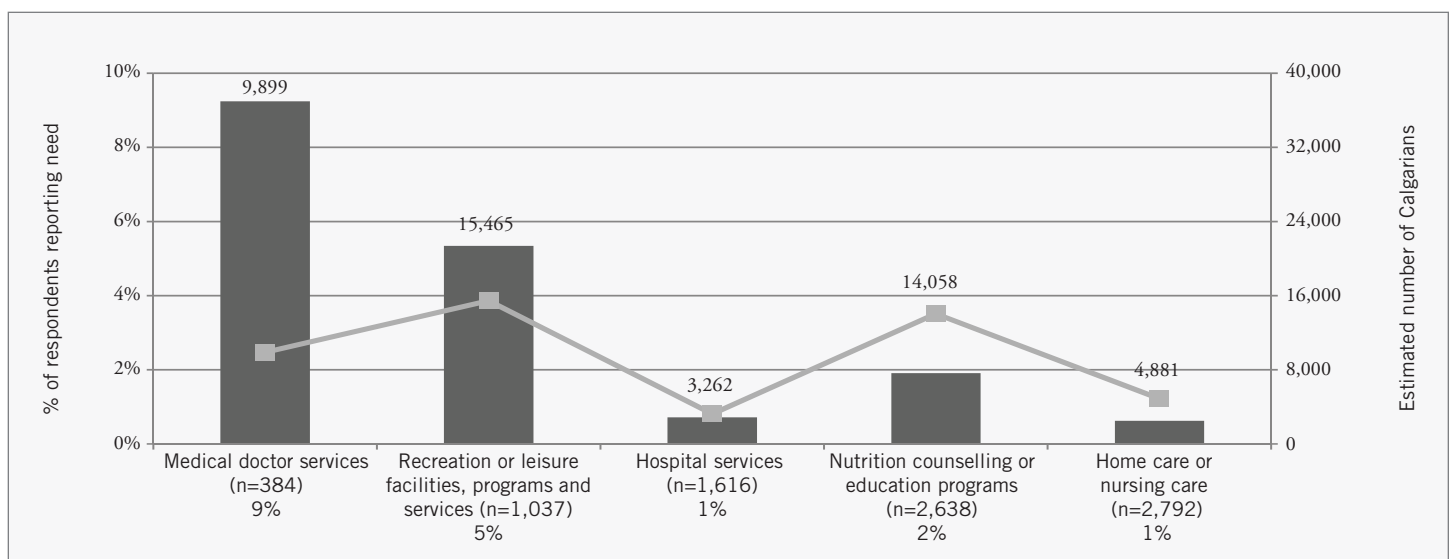
Figure 14 illustrates the reported physical health service use during the year prior to the survey among 2009 Signposts survey respondents, as well as the number of Calgarians estimated to have used the service.<sup>2</sup> As shown, almost 90% of respondents reported using medical doctor services, followed by recreation or leisure facilities, programs and services (65%). These numbers translate to an estimate of over 700,000 Calgarians using medical doctor services and around 550,000 using recreational services during the same time frame. Markedly fewer individuals reported using nutrition counselling or education programs (12% or about 100,000 individuals) and home care or nursing care (7% or almost 55,000 individuals).

**Figure 14: Physical well-being – service use**



Of those individuals who did not report using medical doctor services during the 12 months prior to the survey, 9% reported needing this service. This translates to almost 10,000 Calgarians who needed medical doctor services but did not receive it. Recreation or leisure facilities, programs and services were reported as being needed by 5% of respondents who had not used this service, translating to an estimated 15,500 Calgarians in need.

**Figure 15: Physical well-being – service need**

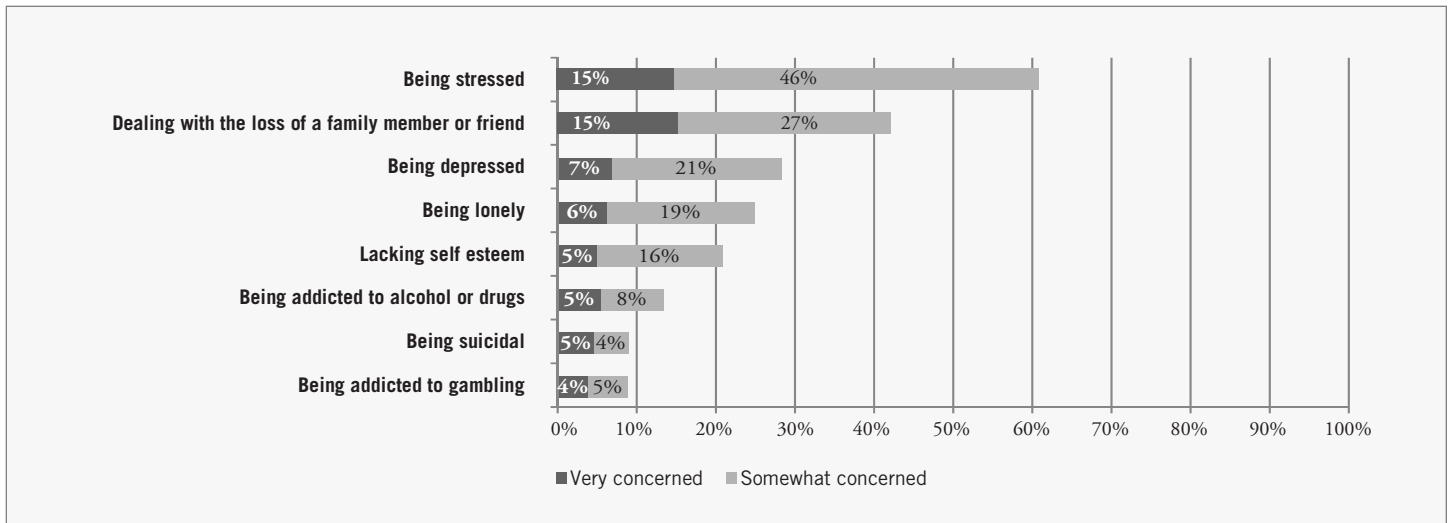


<sup>2</sup> Estimated number of Calgarians refers to the estimated number of Calgarians over the age of 18.

## Mental Well-being and Addictions

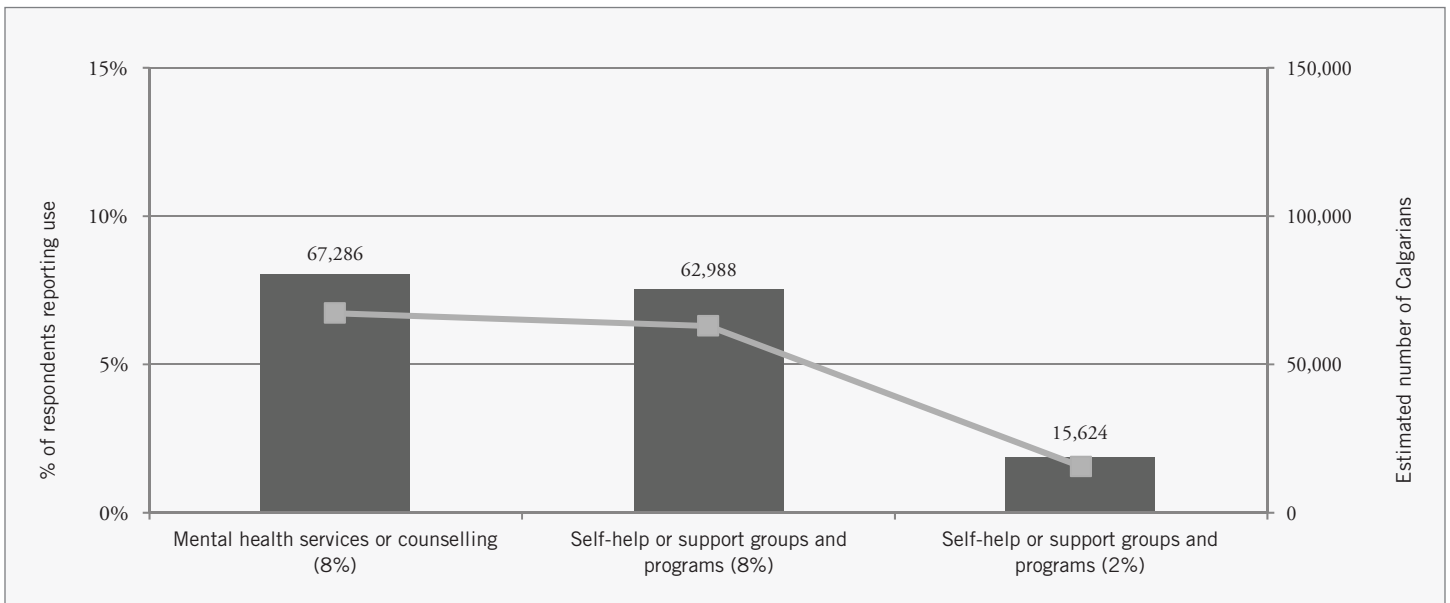
The most common issue of concern in regards to mental well-being and addictions was being stressed, which 61% of respondents reported as a concern. This was followed by dealing with the loss of a family member or friend, a concern reported by 42% of respondents and being depressed, reported by 28% of respondents. Respondents were much less likely to report concern for addiction to alcohol or drugs (13%) or gambling (9%).

**Figure 16: Mental well-being and addictions – issues of concern**



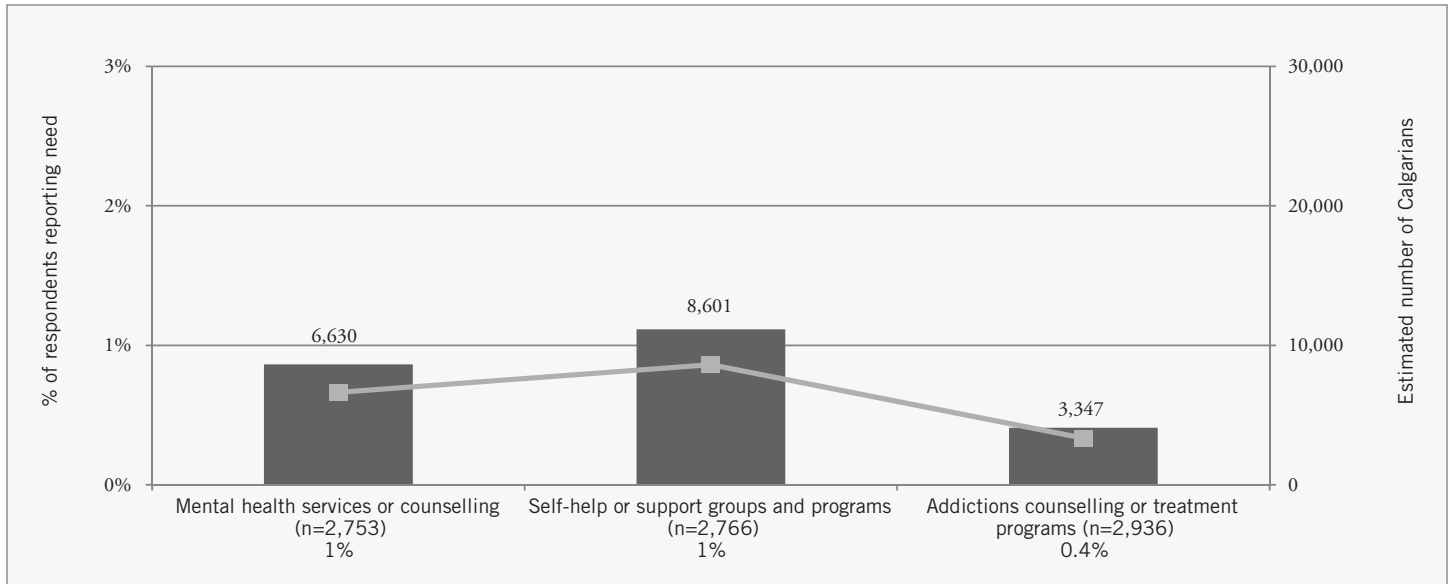
As shown in Figure 17, less than 10% of respondents reported using mental well-being and addiction services during the year prior to the survey. Estimated service use ranged from approximately 15,500 individuals using addictions counselling or treatment programs to over 65,000 using mental health services or counselling.

**Figure 17: Mental well-being and addictions- service use**



As shown in Figure 18, the rate of perceived need for respondents reporting on mental health and addiction services ranged from 0.4% to 1%. This translates to an estimated need for mental health services and counselling by over 6,500 Calgarians, self-help or support groups by approximately 8,500 Calgarians and addiction counselling or treatment programs by over 3,000 Calgarians.

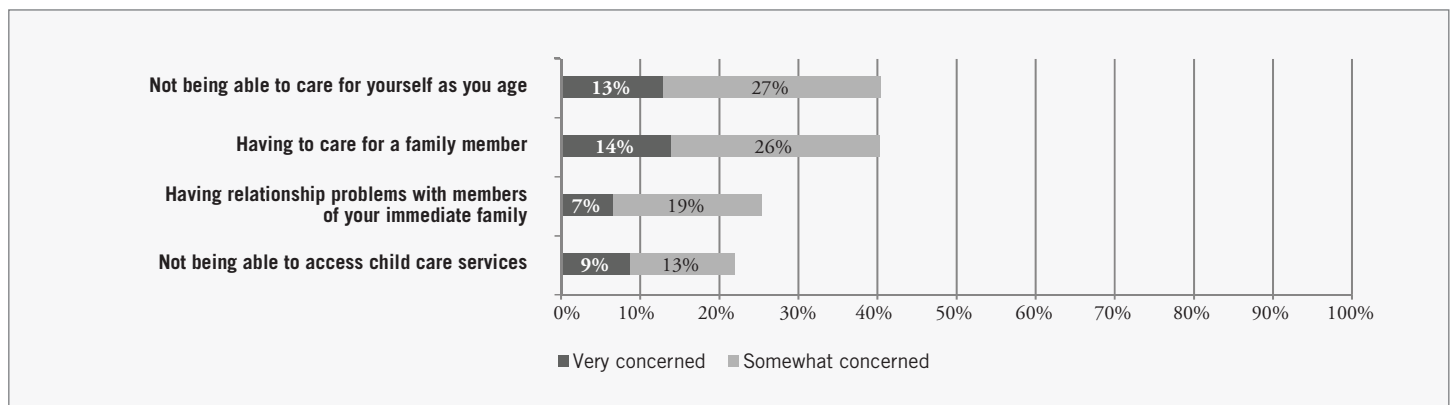
**Figure 18: Mental well-being and addictions – service need**



## Relationships

Between 22% and 40% of respondents indicated concern for one of the various relationship issues of concern included in the Signposts 2009 survey. As illustrated in Figure 19, being able to care for yourself as you age and having to care for a family member were the most frequently reported relationship issues of concern (40%). Of note, although 22% of all respondents reported concern regarding access to child care services, 31% of respondents with children reported this concern.

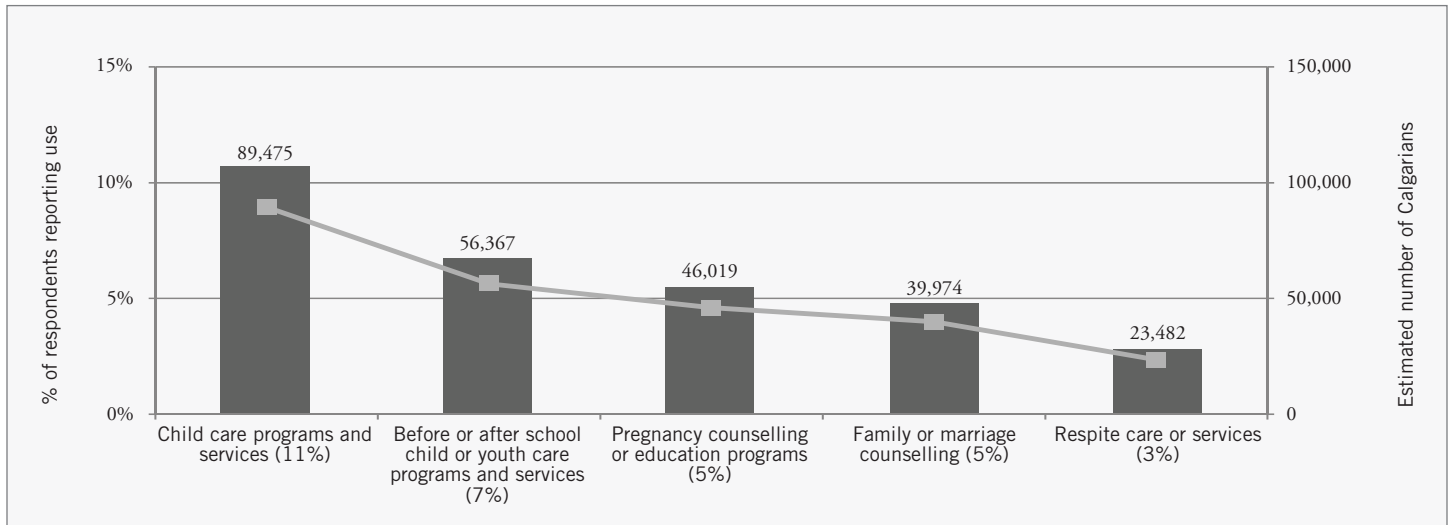
**Figure 19: Relationships – issues of concern**



Over 10% of respondents reported using child care services during the 12 months prior to the survey, representing an estimate of almost 90,000 Calgarians and 7% of respondents reported using before or after school child or youth care programs and services, representing an estimate of over 55,000 Calgarians. All other relationship services, including pregnancy counselling or education,

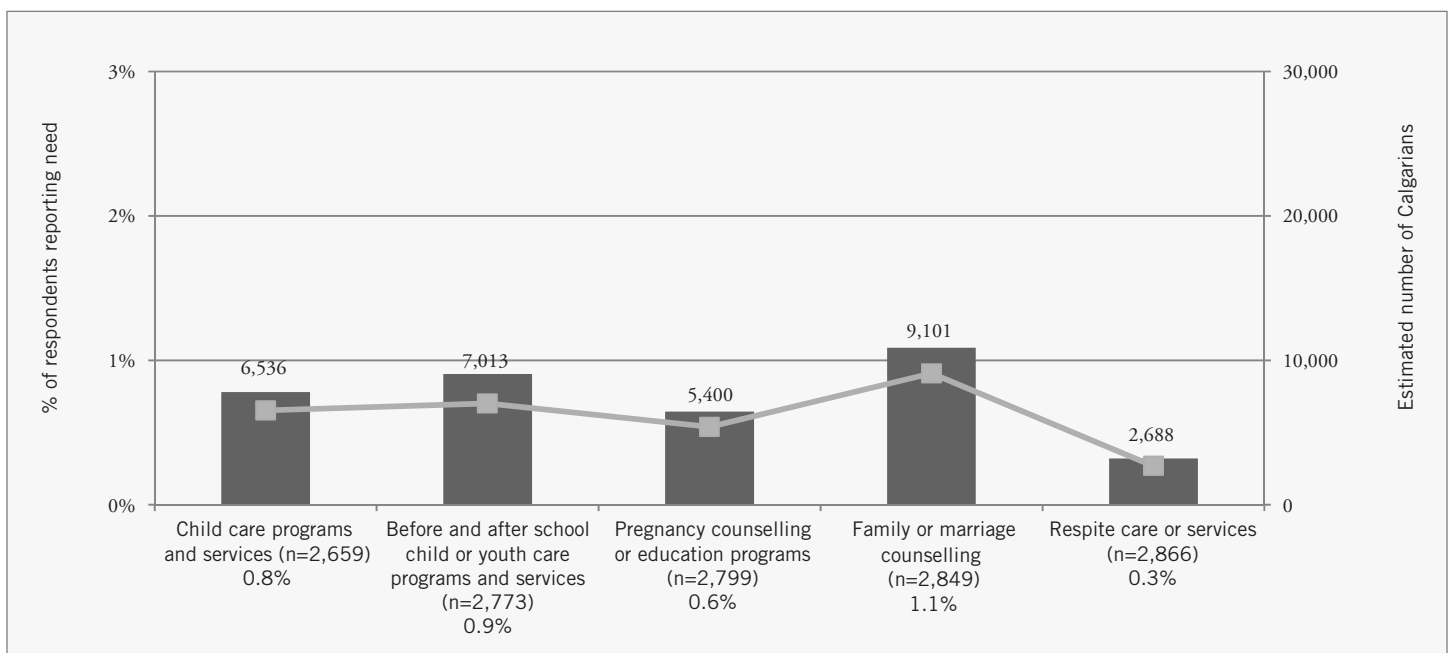
family or marriage counselling and respite care or services, were reported as being used by 5% of respondents or less. Of note, 20% of respondents with children, including couples with a child living at home and single parents, reported using child care programs and services during the year prior to the survey and 11.5% reported using before or after school child or youth care programs and services.

**Figure 20: Relationships – service use**



Perceived need for relationship related services ranged from 0.3% to 1.1%. This translates to an estimate of between approximately 2,500 and 9,000 people who needed relationship services but who had not used them during the 12 months prior to the survey. Although 0.8% of all respondents who had not used child care programs and services perceived a need for them during the year prior to the survey, twice as many parents (1.6%) perceived a need for these services. Similarly, although 0.9% of respondents who had not used before or after school child or youth care programs and services during the 12 months prior to the survey perceived a need for them, twice as many parents (1.8%) perceived a need for these services.

**Figure 21: Relationships – service need**

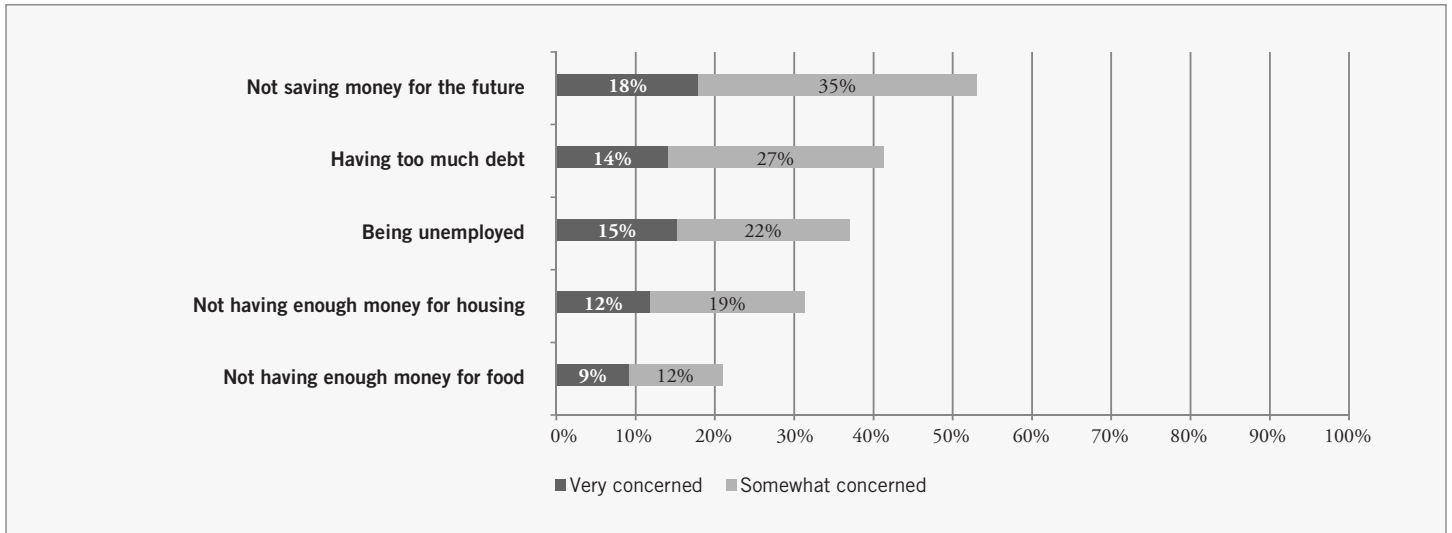




## Financial Well-being

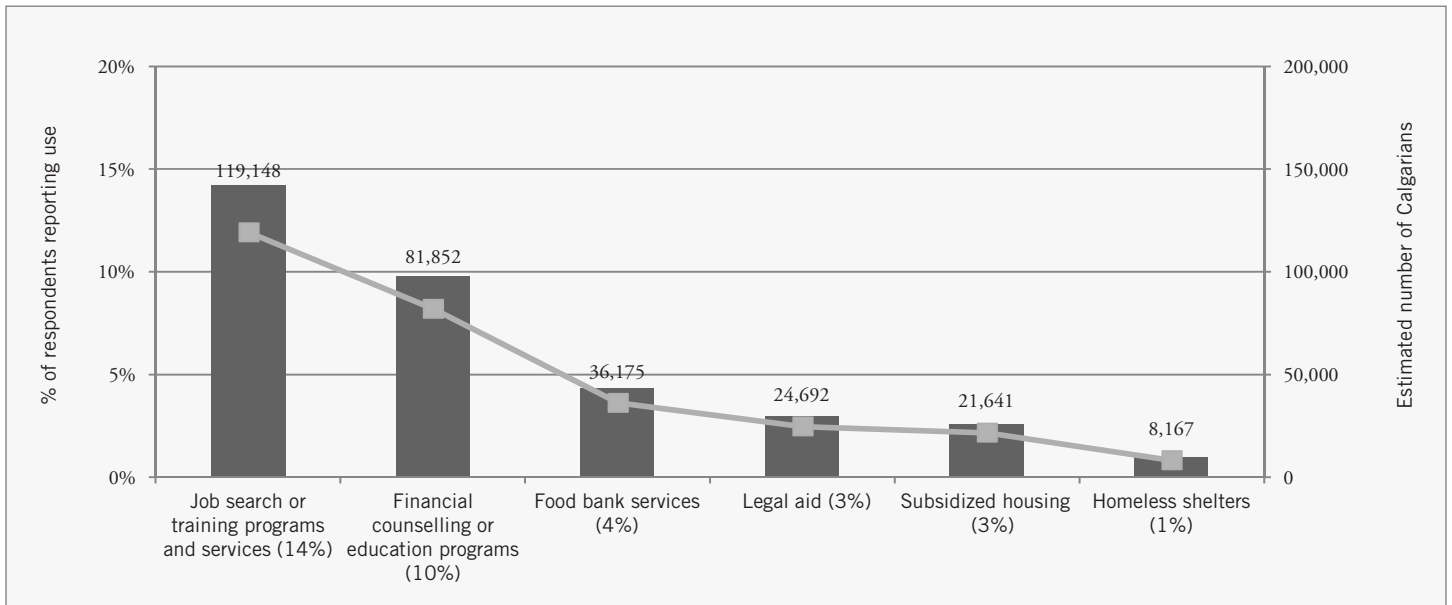
As illustrated in Figure 22, over 40% of respondents reported having concerns with respect to either not saving enough money for the future or having too much debt. Furthermore, being unemployed and not having enough money for housing was reported as an issue of concern by over 30% of respondents.

Figure 22: Financial well-being – issues of concern



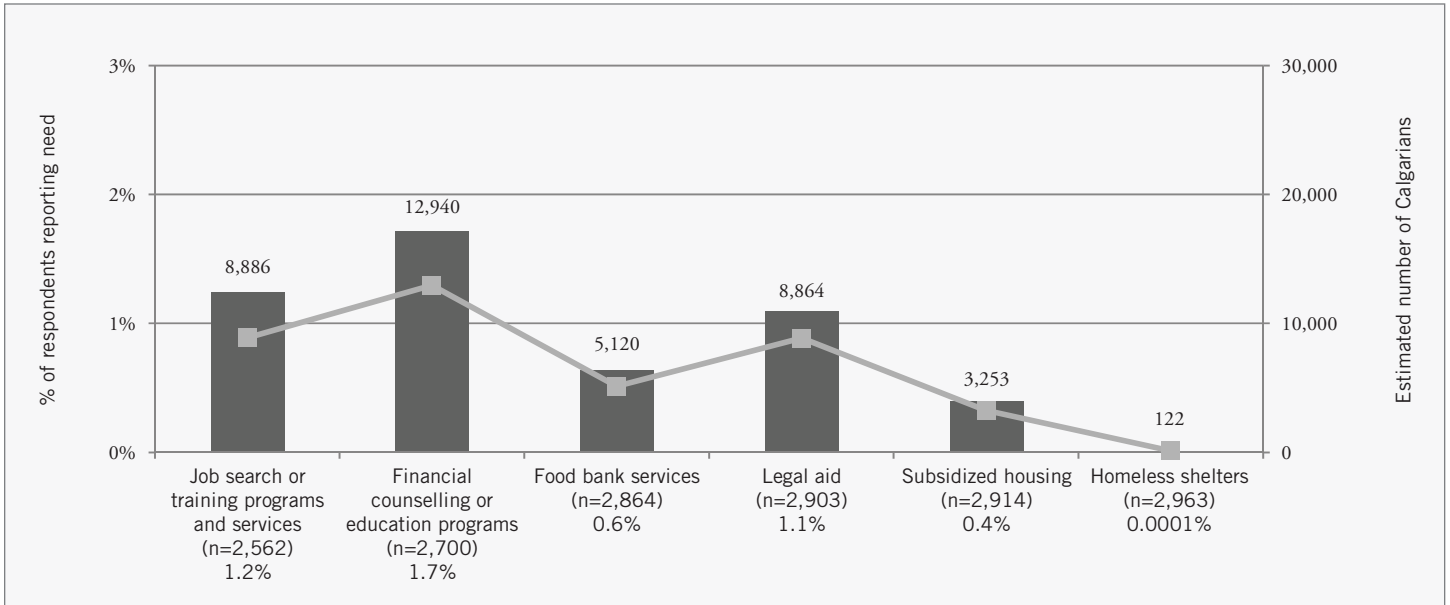
Use of financial services ranged from 1% to 14%. These rates represent between 8,000 and 119,000 Calgarians using the various types of financial services available. Over 10% of respondents reported using financial counselling or educational programs and job search or training programs and services during the previous year. Only 1% of respondents reported using homeless shelters.

Figure 23: Financial well-being – service use



Less than 2% of respondents perceived a need for the financial services—including homeless shelters, subsidized housing, legal aid, food banks, financial counselling or job search or training. As illustrated in Figure 23, the most commonly reported perceived need among the financial services was for financial counselling or education programs (1.7%).

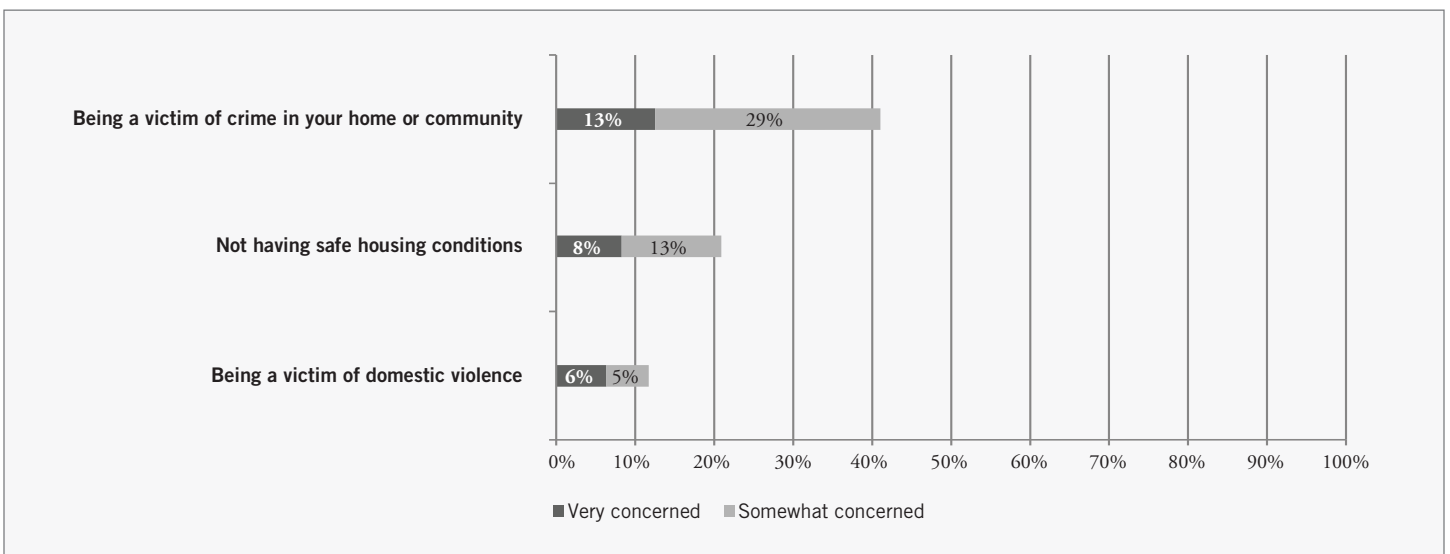
**Figure 24: Financial well-being – service need**



## Security

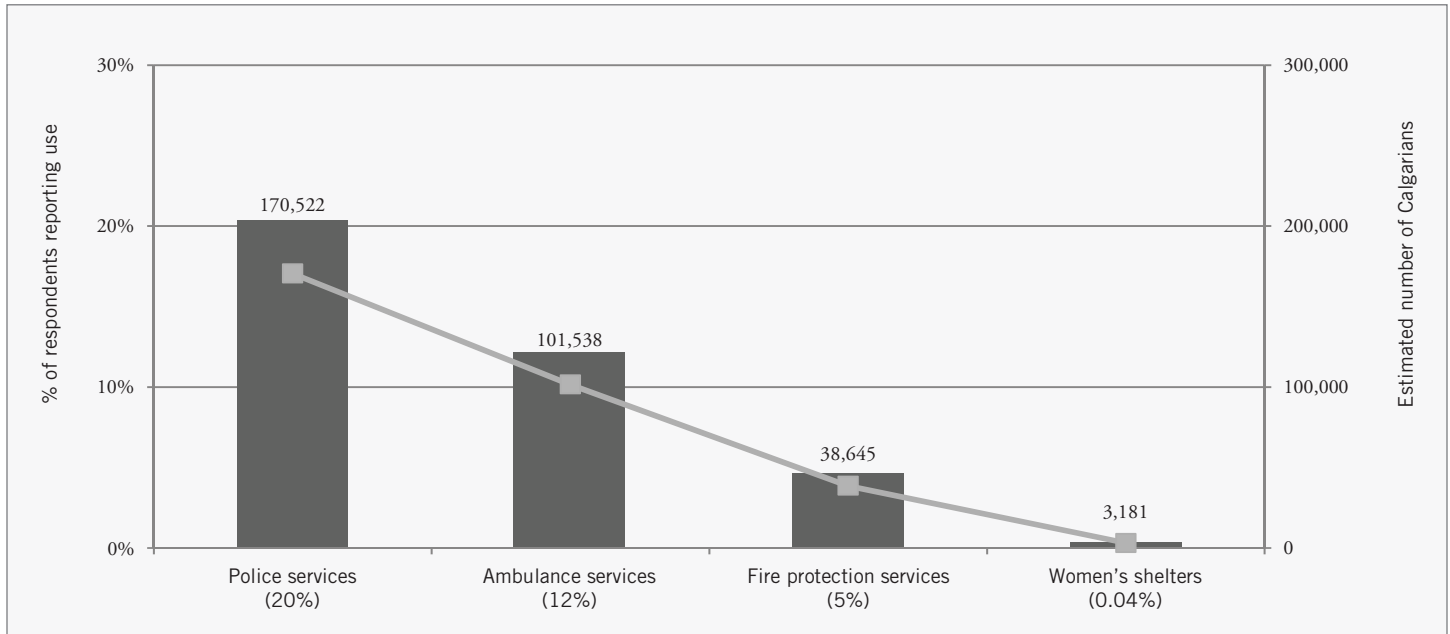
Survey questions related to security issues included perceptions of crime, safe housing conditions and domestic violence. The most common issue of concern reported by respondents was being a victim of crime in their home or community (42%), followed by not having safe housing conditions (21%).

**Figure 25: Security – issues of concern**



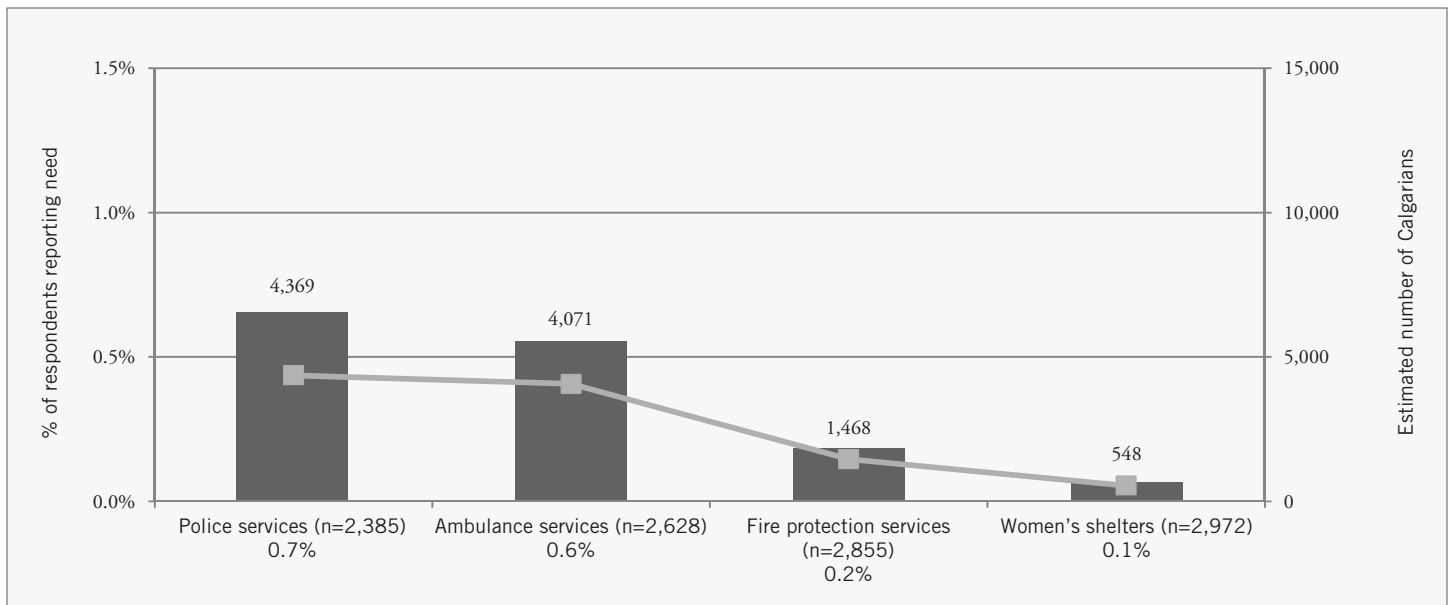
Of the security related services included in the survey, police services were the most commonly used. One out of five respondents reported using police services, representing an estimated service usage of over 170,000 Calgarians. Furthermore, 12% of respondents reported using ambulance services, 5% used fire protection services.

**Figure 26: Security – service use**



Less than 1% of respondents indicated that they needed these services even though they did not use them. This represents an estimated unmet need for security services ranging from approximately 550 to over 4,000 Calgarians

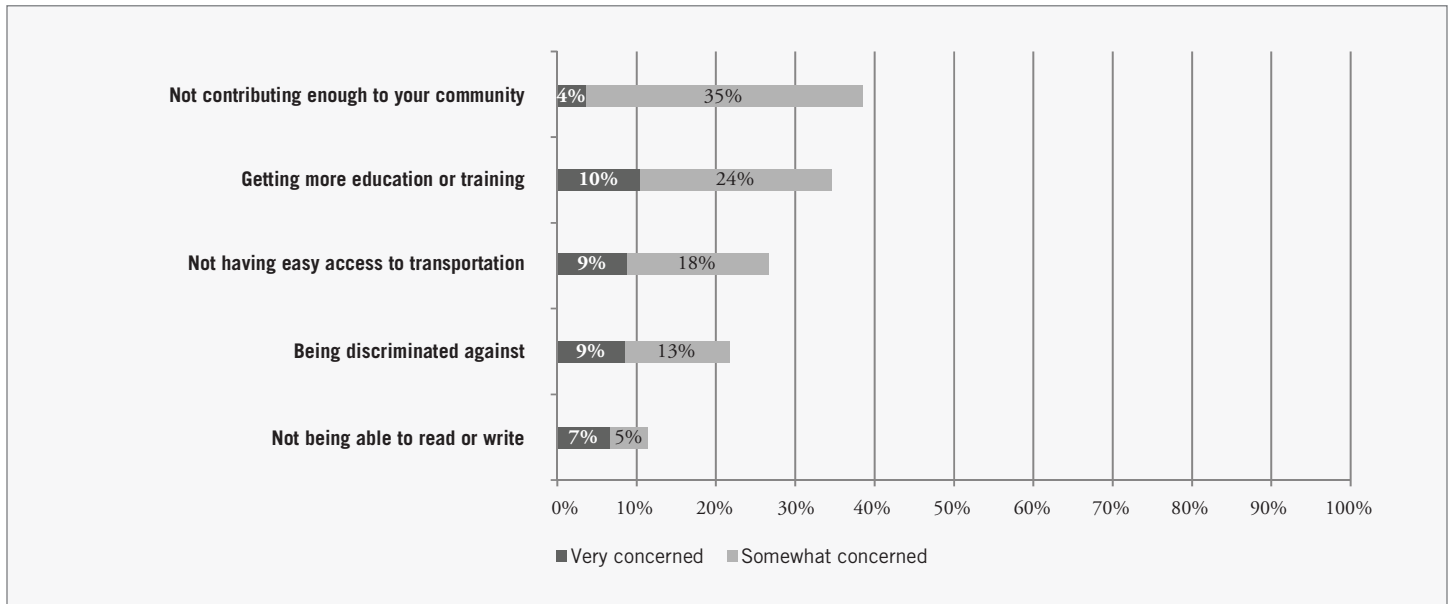
**Figure 27: Security – service need**



## Inclusion

The top issue of concern related to inclusion was not contributing enough to the community (39%). As illustrated in Figure 28, 27% of respondents were concerned about not being able to easily access transportation. In addition, although 22% of all survey respondents were concerned about discrimination, 35% of immigrants were very concerned or somewhat concerned about this issue.

Figure 28: Inclusion – issues of concern

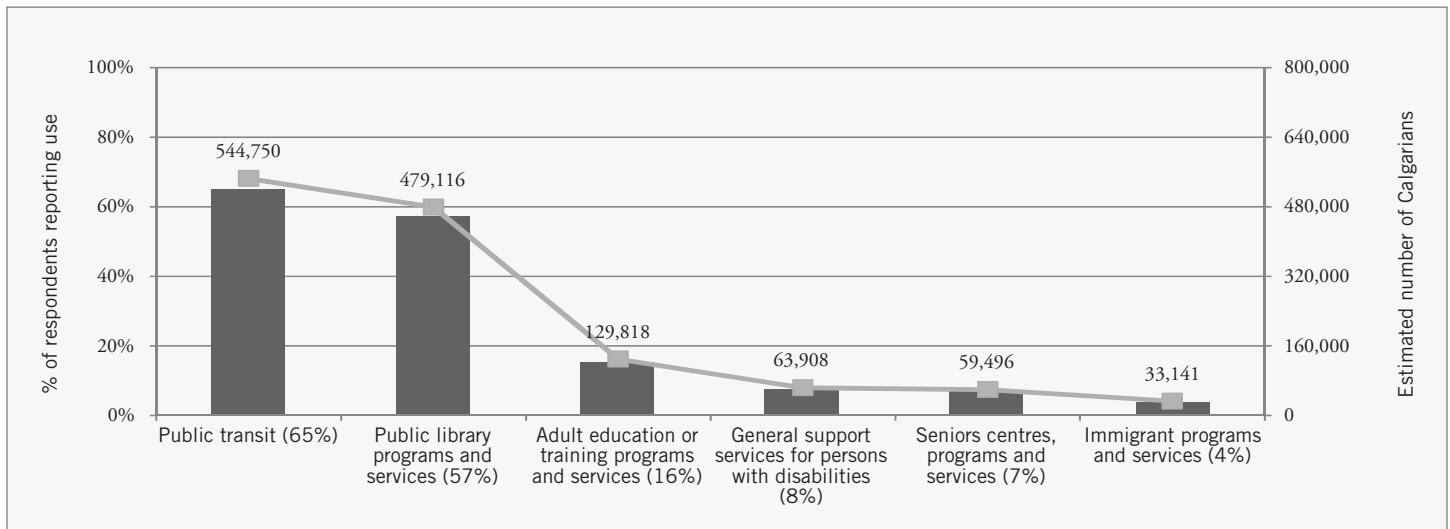


As shown in Figure 29, the majority of 2009 Signposts survey respondents reported using public library programs and services (57%, an estimate of 479,116 Calgarians) and public transit (65%, an estimate of 544,750 Calgarians). Markedly fewer individuals reported using the remaining inclusion related services- immigrant services, senior centres, general supportive services for persons with disabilities, and adult education training programs and services.

Although only 7% of all survey respondents reported using seniors centers, programs and services the year prior to the survey, 24% of respondents over the age of 65 reported doing so. Similarly, three times as many immigrants (12%) and six times as many recent immigrants<sup>3</sup> (24%) reported using immigrant programs and services in comparison to 4% of survey respondents overall.

<sup>3</sup> Recent immigrants defined as those who immigrated to Canada during the past five years.

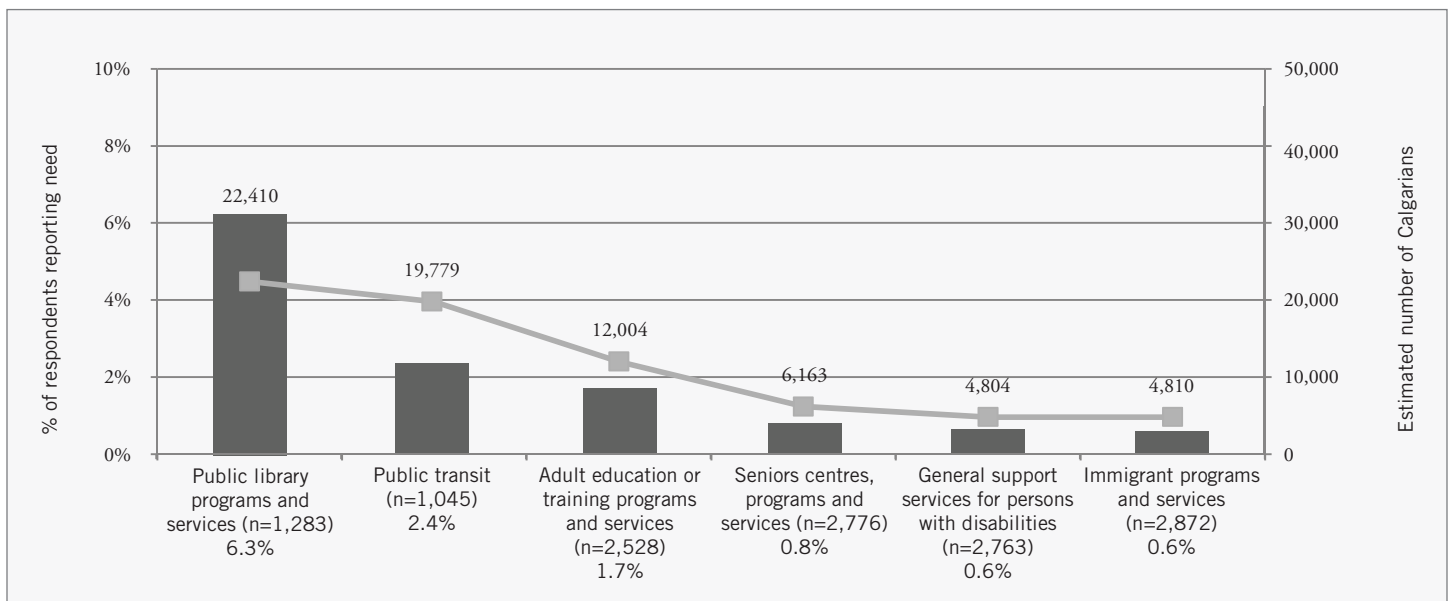
**Figure 29: Inclusion – service use**



Perceived need among those who did not use inclusion services in the previous 12 months ranged from 0.6% to 6.3%. This translates to an estimated need for immigrant programs and services by almost 5,000 Calgarians, adult education or training by over 12,000 Calgarians and public library programs and services by over 22,000 Calgarians.

Furthermore, 2.7% of survey respondents over the age of 65 who did not use seniors centres, programs and services and support services for persons with disabilities during the year prior to the survey perceived a need for these services in comparison to 0.8% of respondents overall. Similarly, three times as many immigrant respondents (1.8%) and over ten times as many recent immigrant respondents (6.4%) reported perceiving a need for immigrant programs and services in comparison to 0.6% of survey respondents overall.

**Figure 30: Inclusion – service need**



# CALGARY THROUGH THE LENS OF POPULATIONS OF INTEREST

To capture information on important sub-groups within the population and to gain a richer and more comprehensive insight into the findings, analysis was conducted on the following populations of interest<sup>4,5</sup> :

- Age groups
- Length of residency in Calgary
- Single parents
- Immigrants
- Aboriginal persons
- Persons with disabilities

## Age Groups

Survey respondents were divided into three groups based on age: young adults (18-34 years), middle-aged adults (35-64 years) and seniors (65+ years).<sup>6,7</sup>

As shown in Figure 31, the three sub-groups differed significantly on multiple issues of concern. Seniors were less likely to report being concerned on the majority of issues. For instance, 37% of seniors reported concern about being stressed in comparison to 65% of young adult respondents and 63% of middle-aged respondents. Seniors were also half as likely to report being concerned about not having enough money for food and housing as middle-aged and young adult respondents.

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<sup>4</sup> Significance testing was run on all populations of interest. Chi-square significance testing was run at the ( $p < 0.05$ ) level to determine whether these groups differ significantly in terms of their issues of concern, service usage, or perceived service need.

<sup>5</sup> Of note: significance testing was run on gender; however, no results warranted mention in the report.

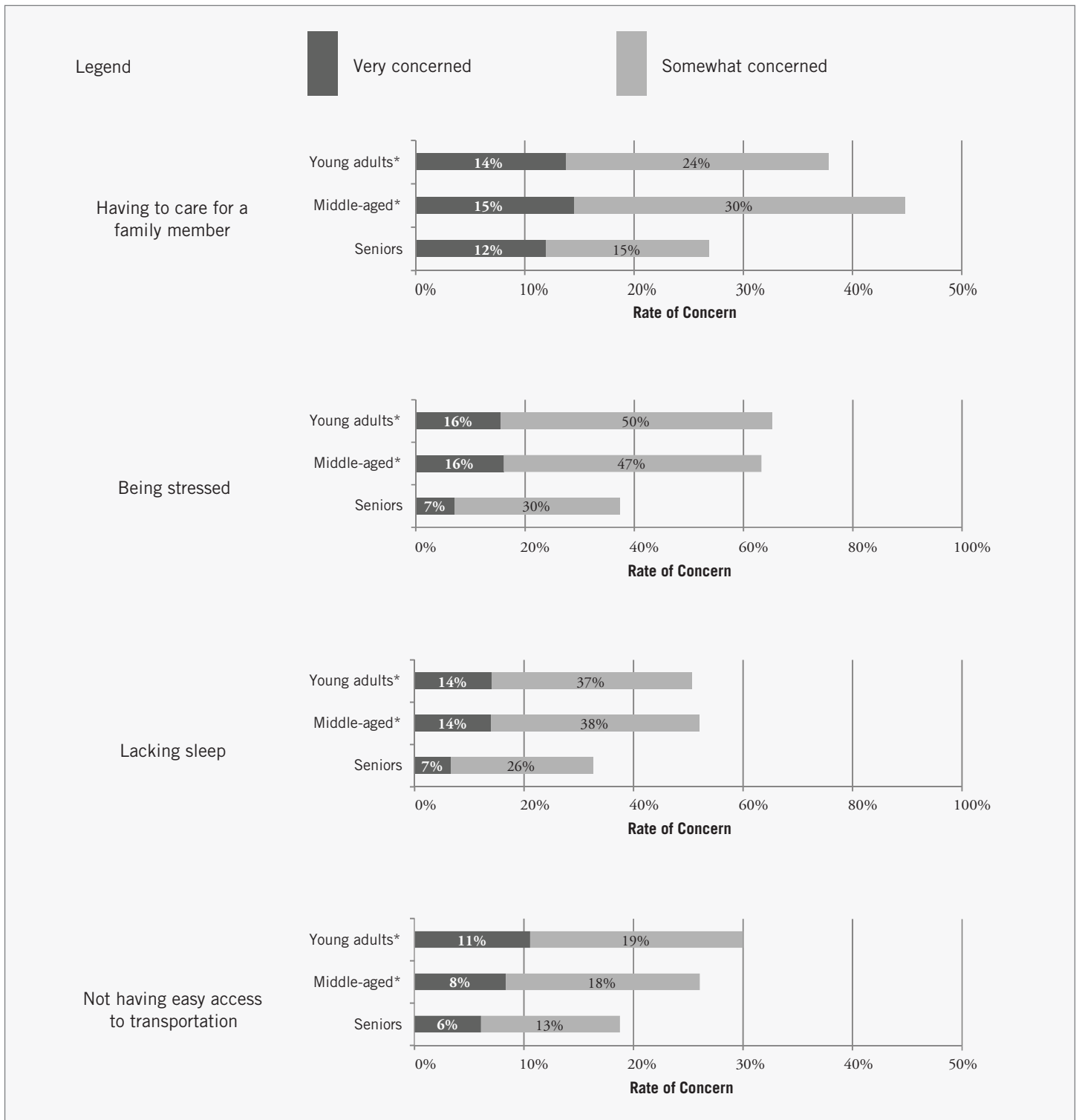
<sup>6</sup> Further statistical testing was conducted to determine where young adults and middle-aged adults differed from the reference group (seniors). Asterisks (\*) denote statistical significance in comparison to seniors. For example, significantly more young adults reported concern regarding having to care for a family member than seniors.

<sup>7</sup> N for young adults = 980

N for middle-aged adults = 1,631

N for seniors = 354

Figure 31: Age groups – issues of concern



Legend

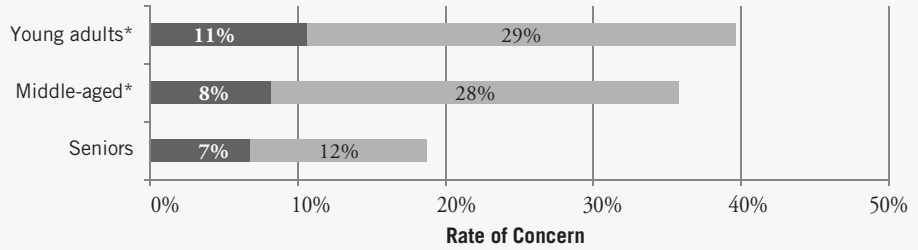


Very concerned

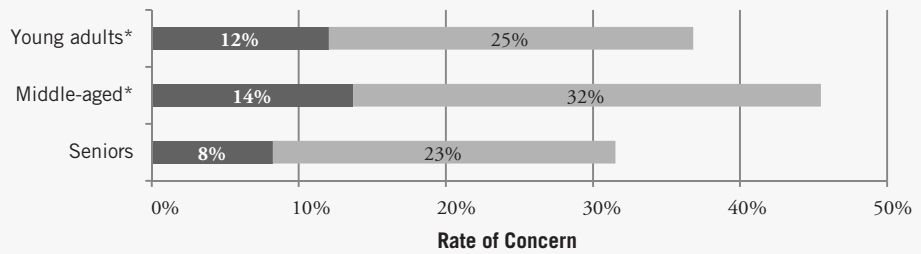


Somewhat concerned

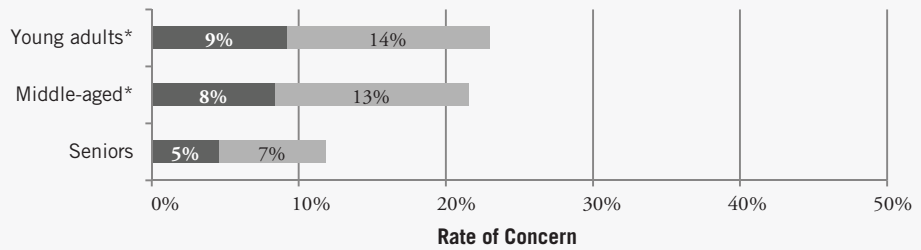
Not eating healthy food



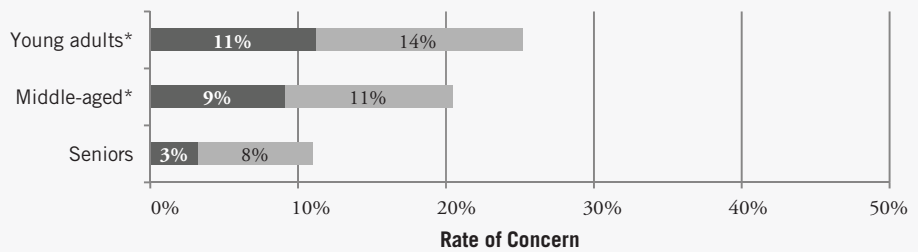
Being a victim of crime in your home or community



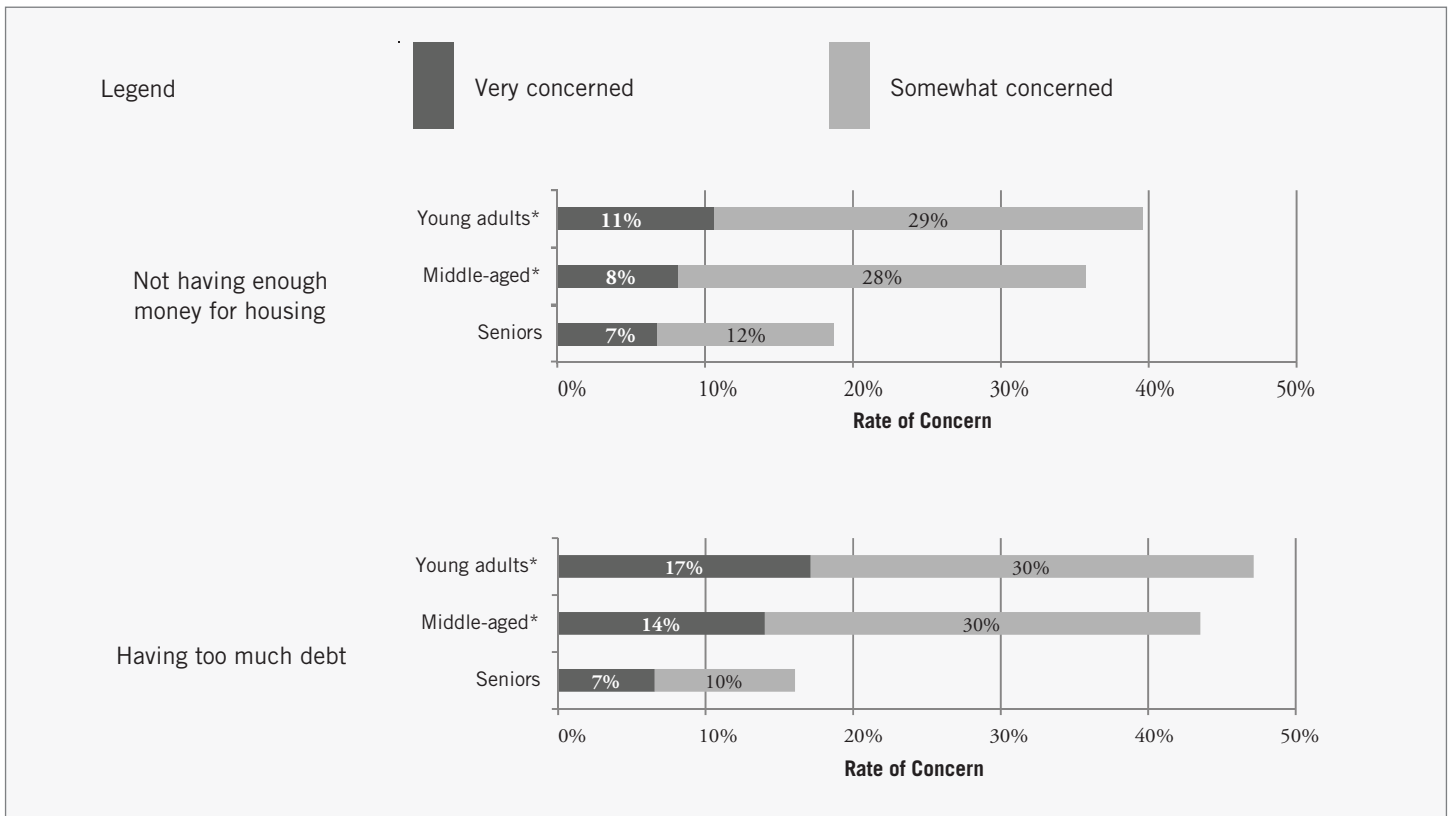
Not having safe housing conditions



Not having enough money for food

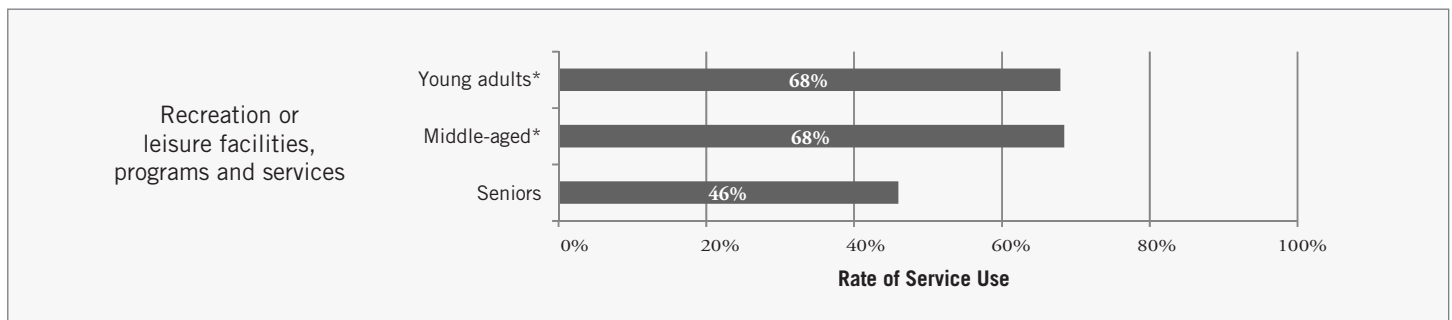




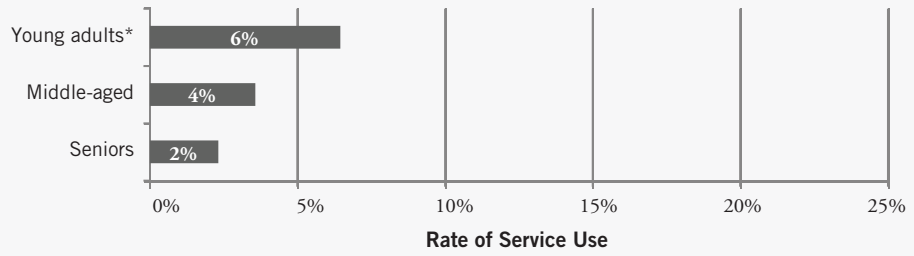


Service use also differed significantly by age group, with seniors being less likely to report using a variety of services than non-seniors. As shown in Figure 32, young adults and middle-aged respondents were more likely to report using recreation or leisure facilities, programs and services in the past 12 months than seniors were with rates of use over 20 percentage points higher. In addition, seniors were less than half as likely to report using mental health services or counselling (3.3%) than young adults (7.7%) or middle-aged respondents (9.3%). Similar trends were evident in reported use of food banks, police, and adult educational service.

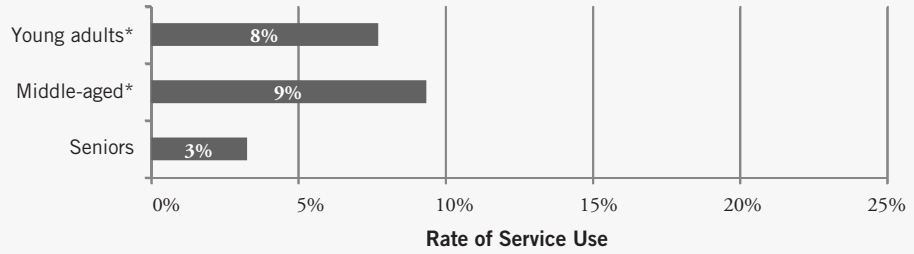
**Figure 32: Age groups – service use**



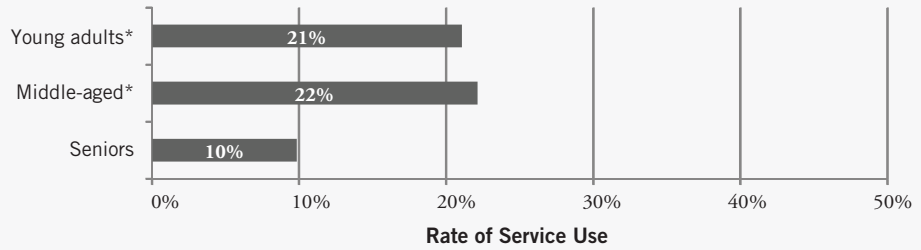
Food bank services



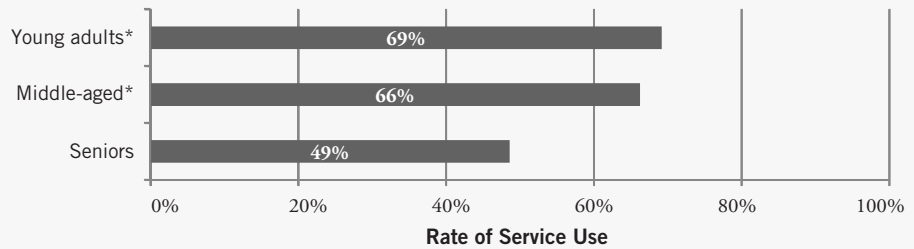
Mental health services or counselling



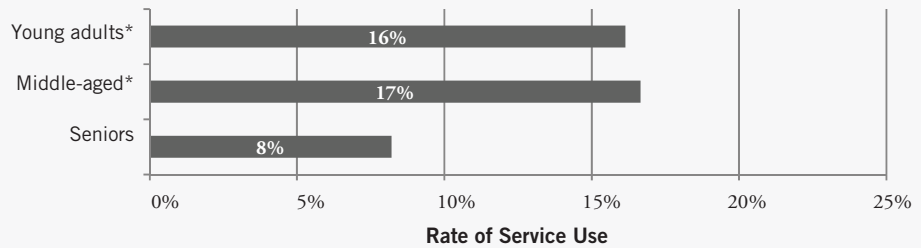
Police services



Public transit



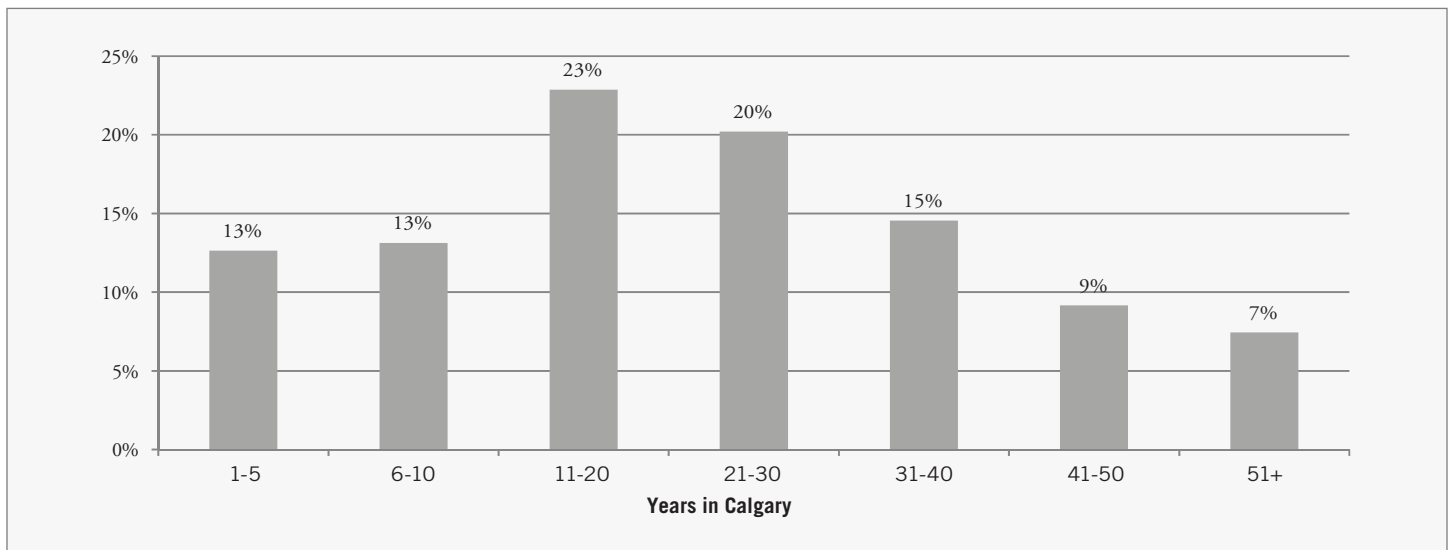
Adult education or training programs and services



### Length of Residency in Calgary

On average, survey respondents reported living in Calgary for 25 years, however, reported length of residency in Calgary ranged from one to 87 years. The distribution of reported length of residency in Calgary is shown below in Figure 33. As illustrated, over one quarter of 2009 Signposts survey respondents (26%) reported residing in Calgary for ten years or less, while the majority of respondents (58%) reported living in Calgary between 11 and 40 years.

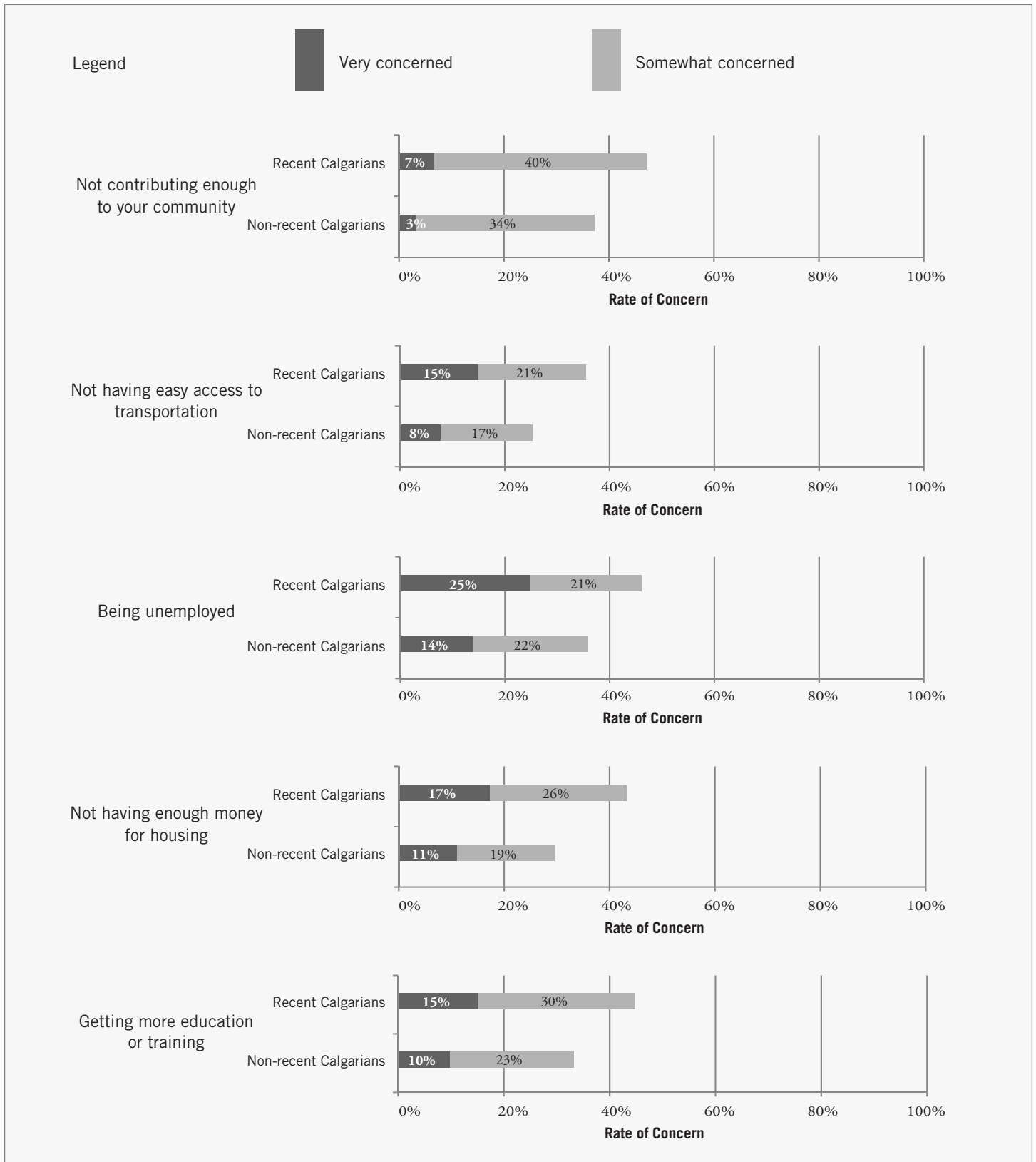
**Figure 33: Length of residency in Calgary**

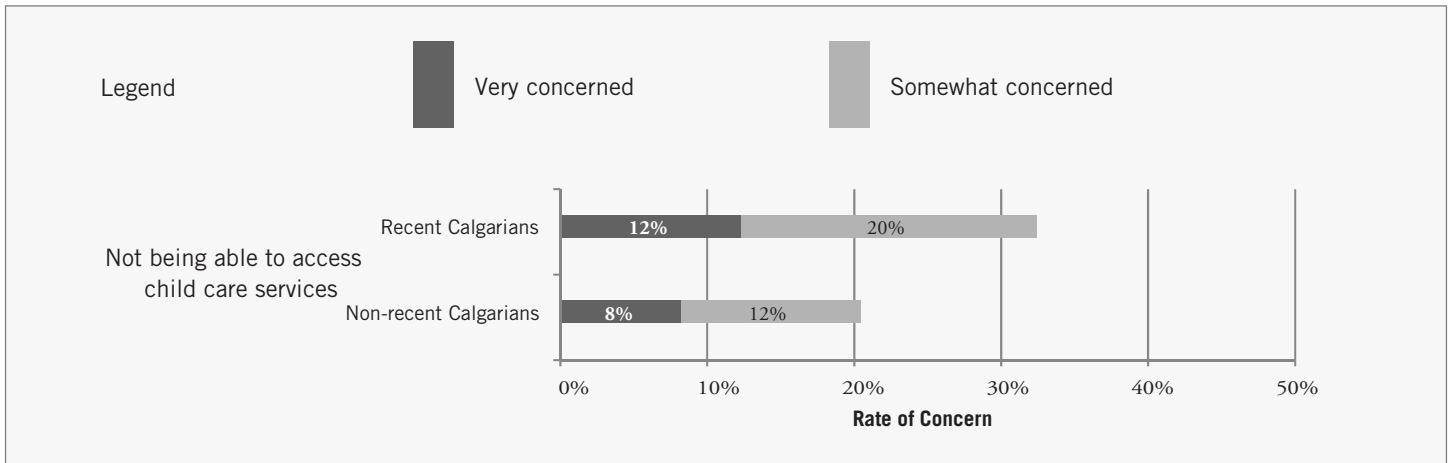


For the purpose of this section, survey respondents were divided into two sub-groups: those who had resided in Calgary for five years or less at the time of the survey, entitled recent Calgarians, and those who had resided in Calgary for over five years at the time, entitled non-recent Calgarians.<sup>8</sup> As illustrated in Figure 34, recent Calgarians were more likely to report a variety of concerns than those who resided in Calgary for longer than five years. In particular, significantly more recent Calgarians were concerned about not having easy access to transportation, not having enough money for housing and not being able to access child care services than those who were considered non-recent Calgarians.

<sup>8</sup> N for recent Calgarians = 384  
N for non recent Calgarians = 2,589

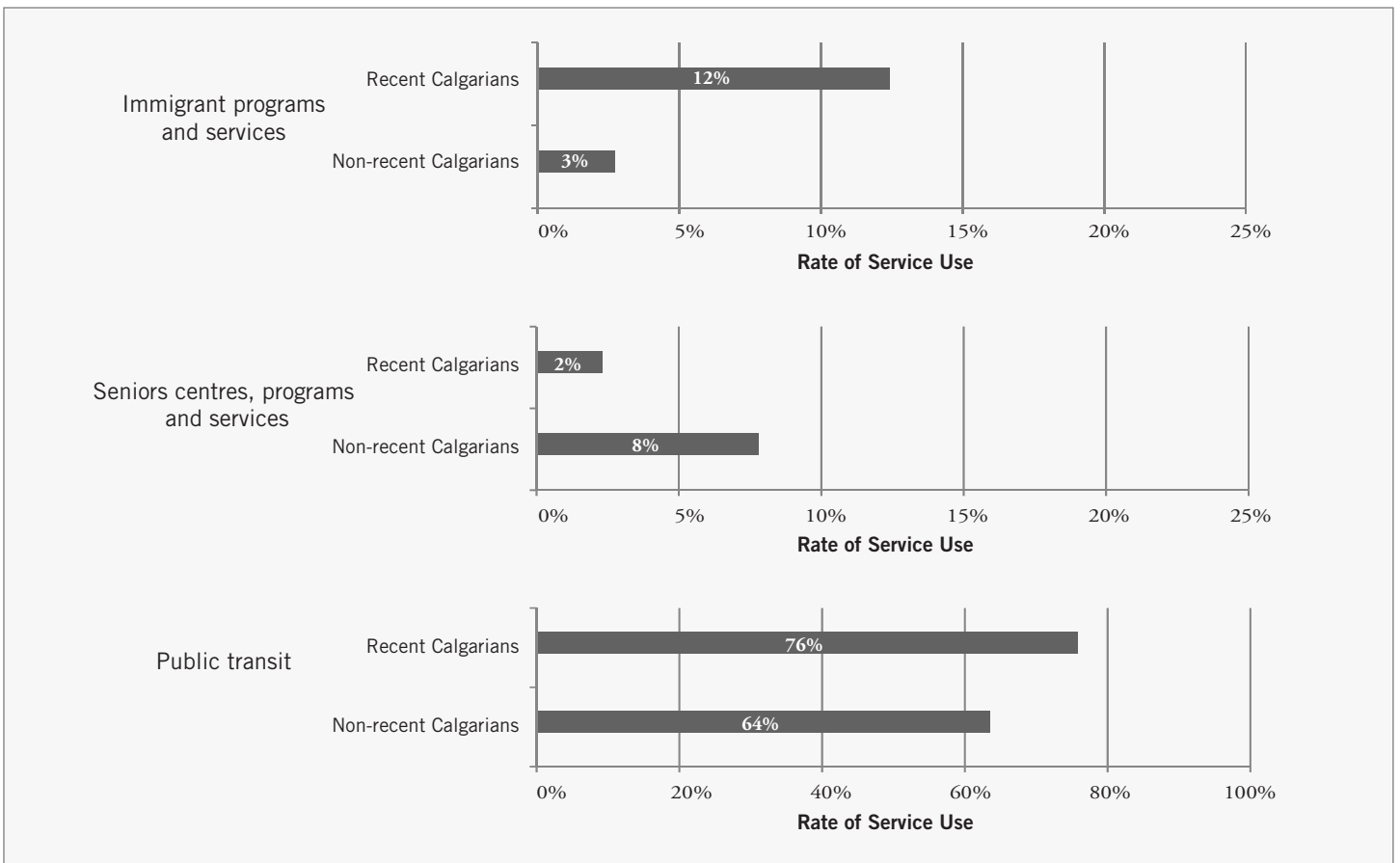
**Figure 34: Length of residency – issues of concern**





Service use also differed significantly by length of residency in Calgary. As shown in Figure 35, recent Calgary residents were over four times more likely to report using immigrant programs and services than non-recent Calgary residents. In addition, the reported rate of public transit usage was over 10 percentage points higher for recent Calgary residents in comparison to non-recent Calgary residents and recent Calgary residents were four times less likely to report using seniors centres, programs and services than non-recent Calgary residents.

**Figure 35: Length of residency – service use**

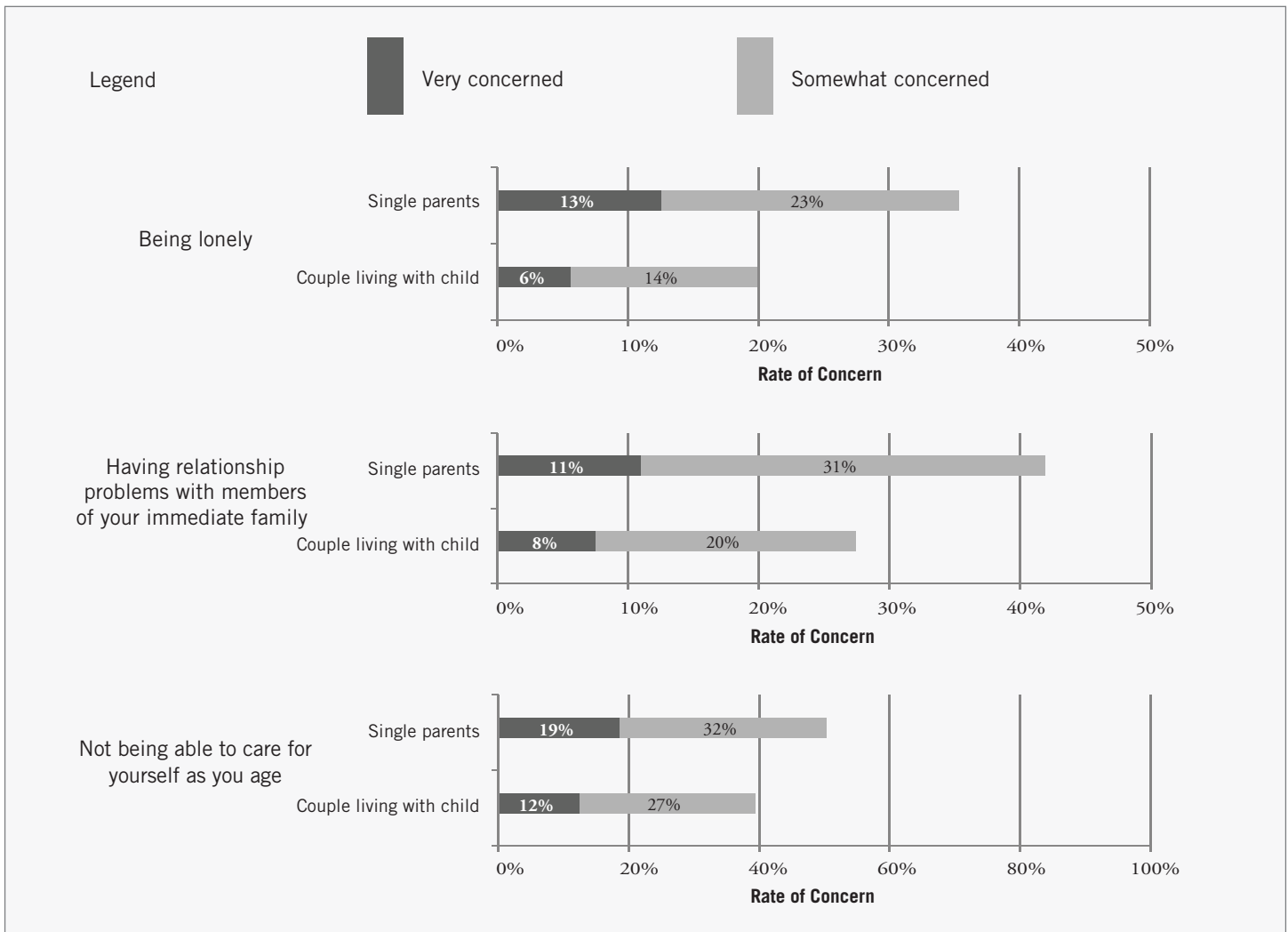


## Family Composition

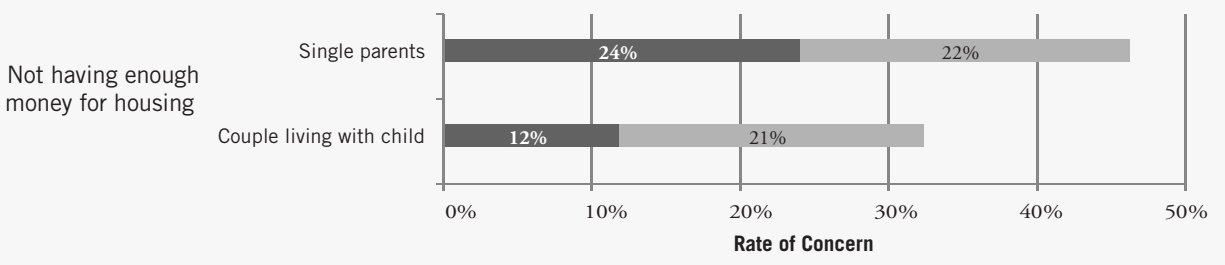
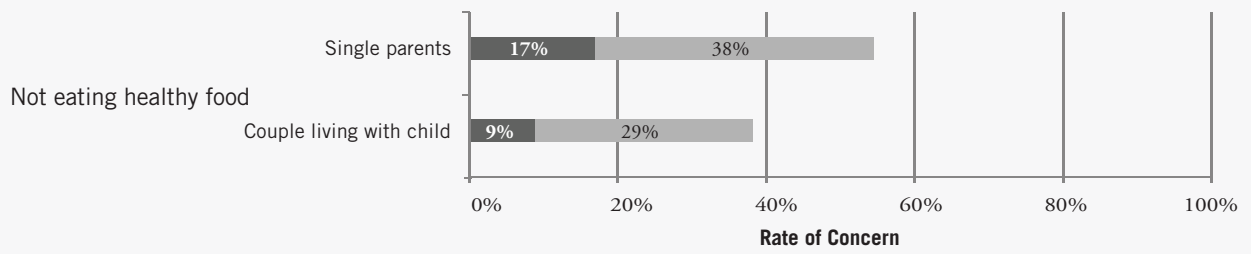
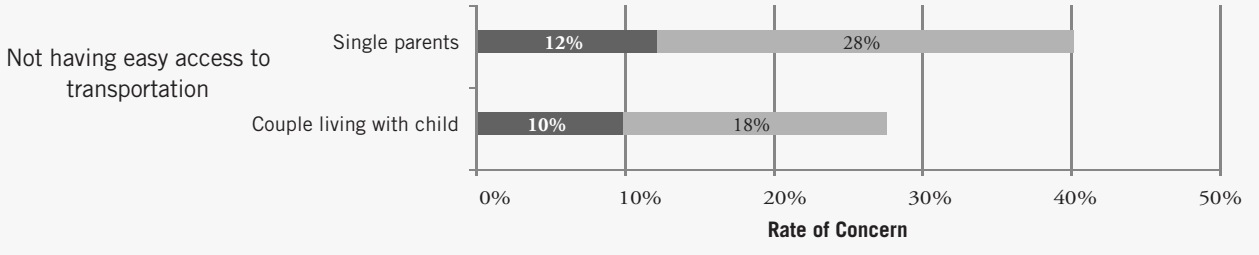
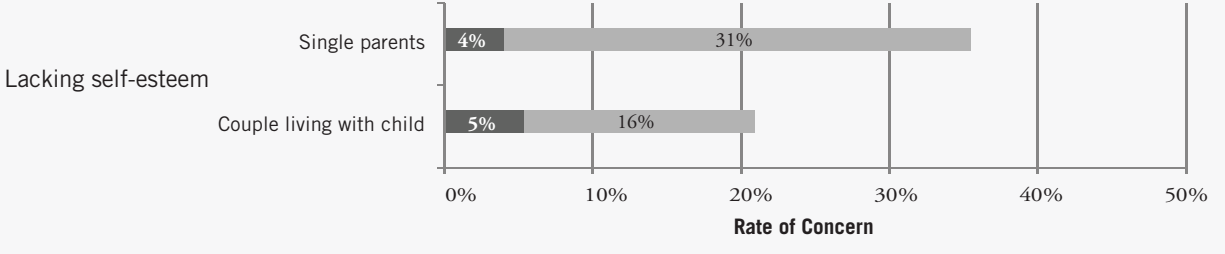
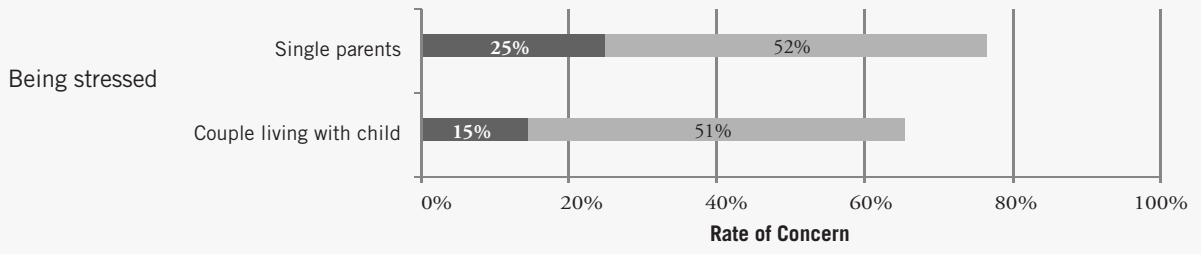
This analysis was conducted to compare the concerns, service use and service need of two groups based on family composition: those living in single parent households and those living in dual parent households with children in the home.<sup>9</sup>

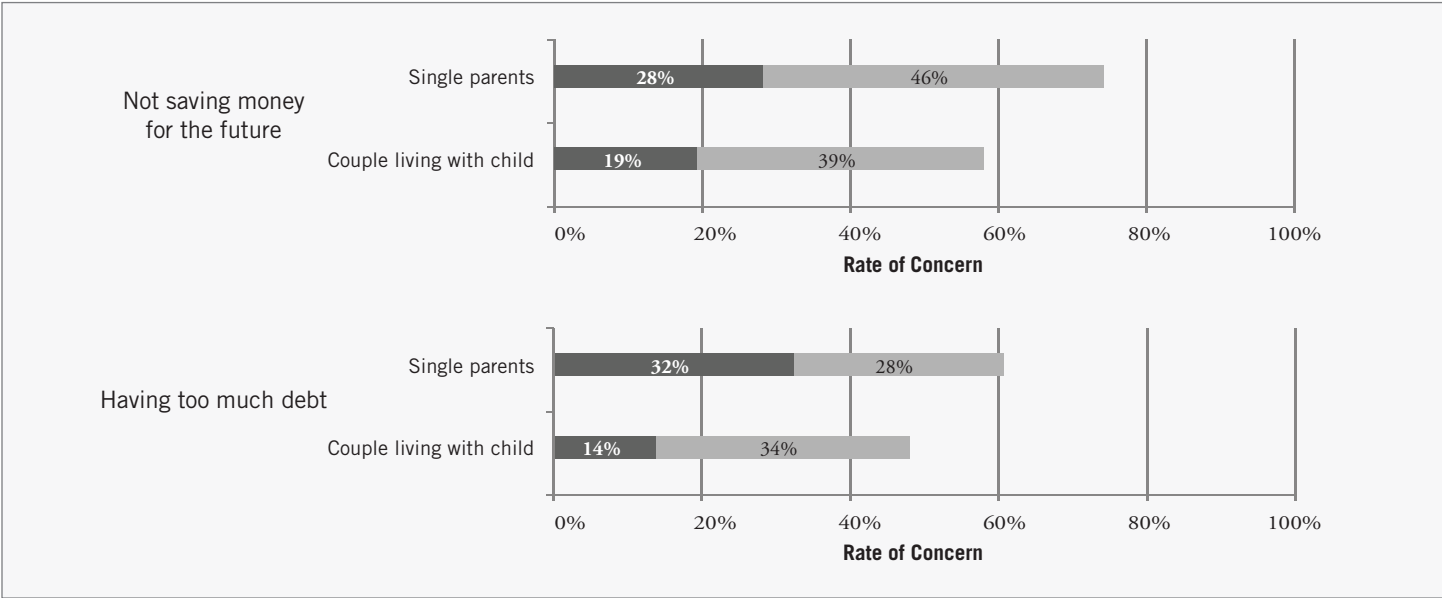
Significance testing illustrated greater levels of concern by respondents living in single parent households in comparison to their dual parent counterparts. This is especially true on issues regarding financial concern. As shown in Figure 36, respondents living in single parent households are more likely to report concern for not having enough money for food, with rates of concern approximately 20 percentage points higher (55% vs. 23%). In addition, respondents living in single parent households were more likely to report concern for lacking self-esteem and being lonely, with rates of concern approximately 15 percentage points higher in both cases. Of note, significantly more single parents reported being concerned about stress (77%) in comparison to respondents living in a dual parent household with children (66%).

**Figure 36: Family composition – issues of concern**



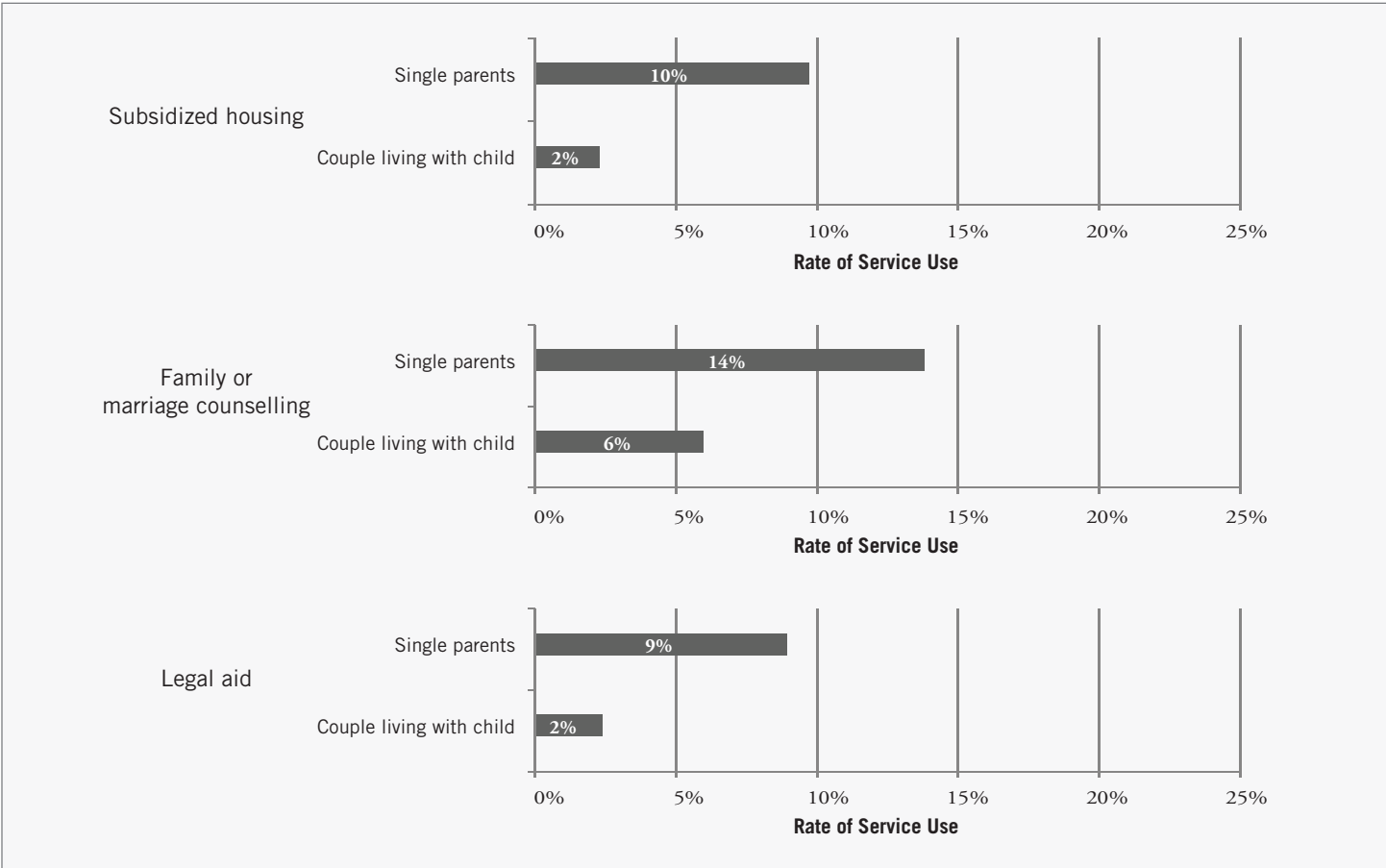
<sup>9</sup> N for single parent households = 139  
N for dual parent households = 1,200



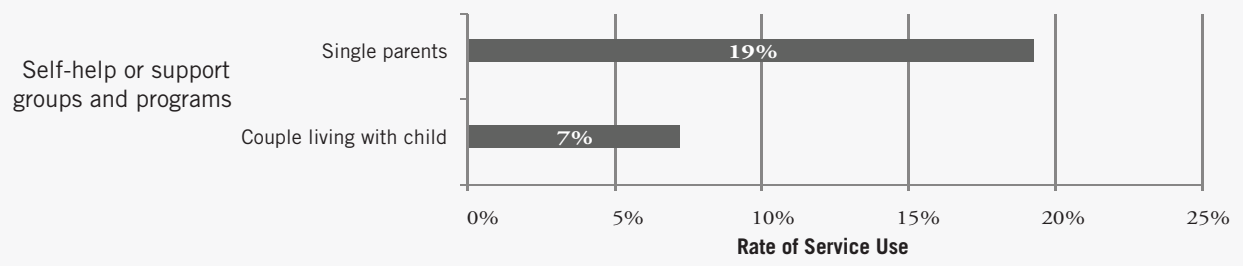
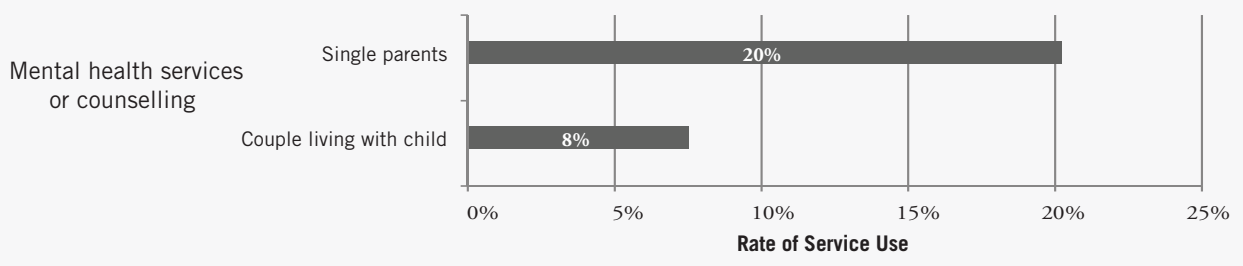
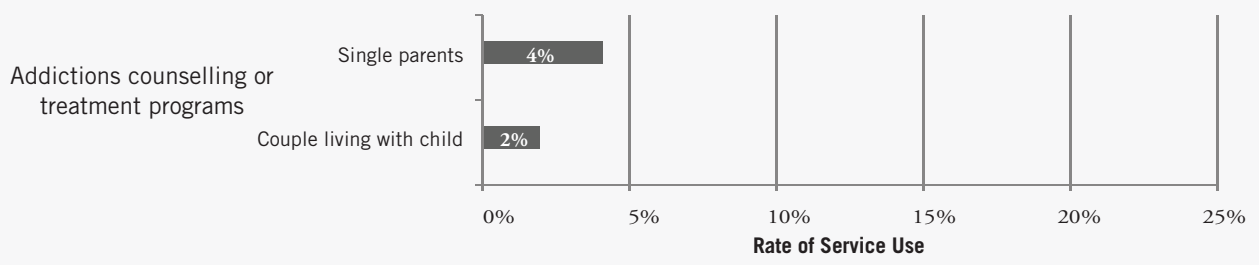
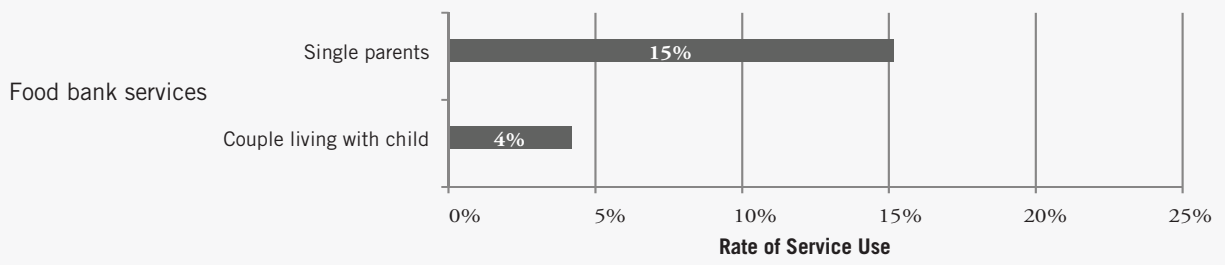


Respondents living in single parent households were also more likely to report having used supportive services during the year prior to the survey. For example, respondents living in single parent households were over three and a half times more likely to have used food bank services and legal aid, and over four times as likely to report having used subsidized housing than respondents living in dual parent households with children.

**Figure 37: Family composition – service use**

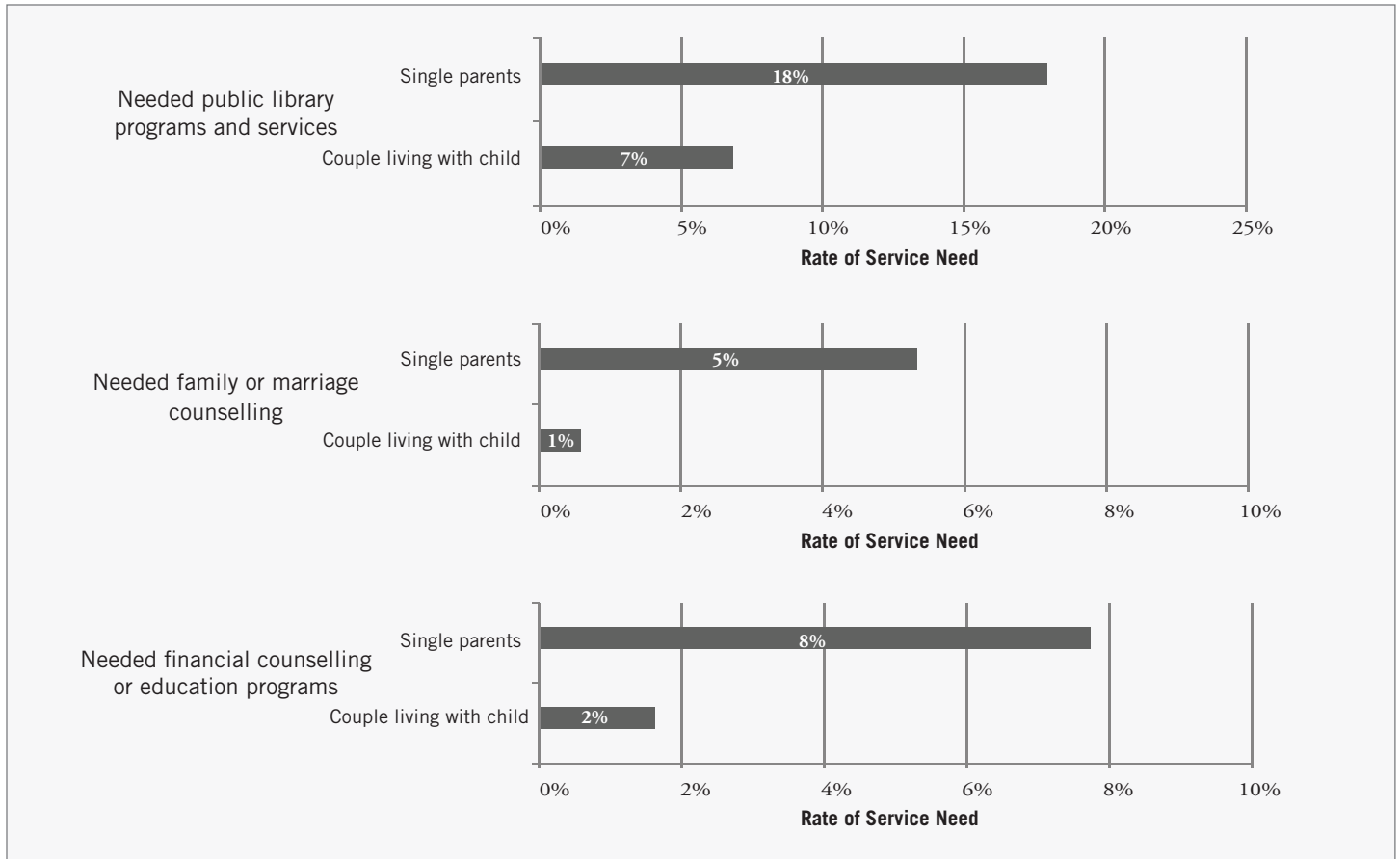






Respondents in single parent households were much more likely to perceive a need for public library programs and services, family or marriage counselling, and financial counselling. As illustrated in Figure 38, respondents in single parent households were five times more likely to report a need for family or marriage counselling services and four times more likely to report a need for financial counselling or education programs than respondents living in dual parent households with children.

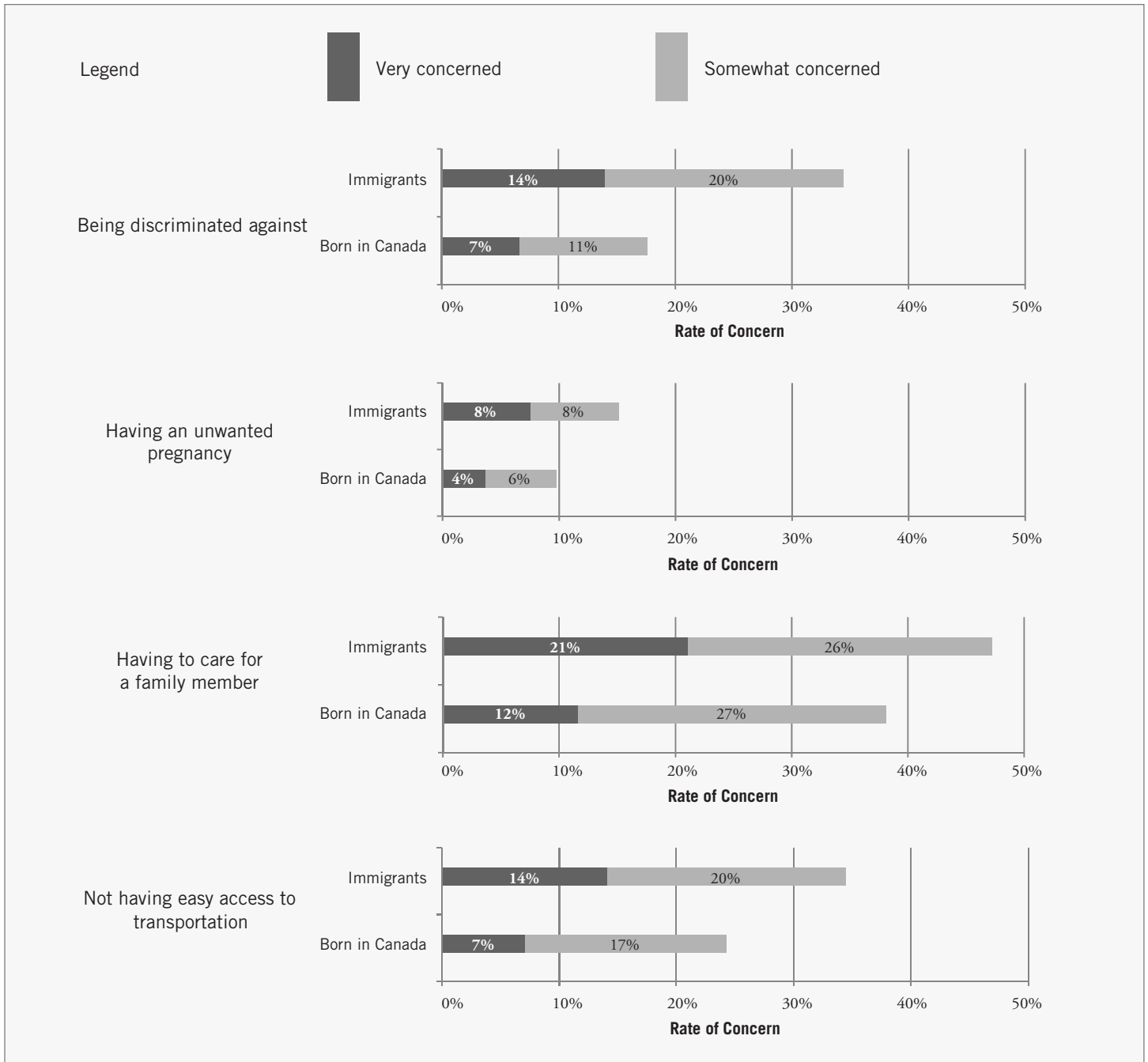
**Figure 38: Family composition – service need**



## Immigrants

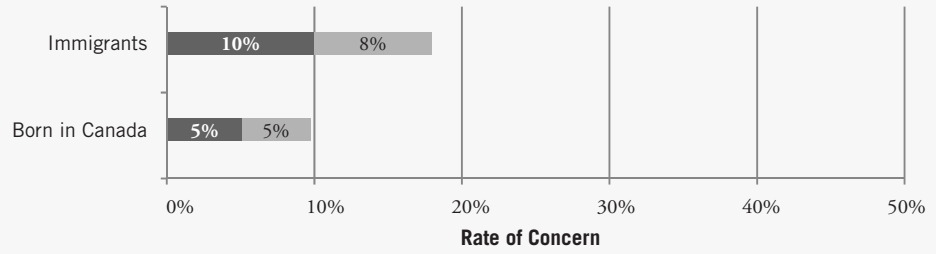
For the purpose of this section, survey respondents were divided into two sub-groups: immigrants and those born in Canada.<sup>10</sup> As illustrated in Figure 39, immigrants were more likely to report concerns than those who were born in Canada. In particular, significantly more immigrants were concerned about being discriminated against, being a victim of domestic violence, and being unemployed, than those who were born in Canada.

**Figure 39: Immigrants – issues of concern**

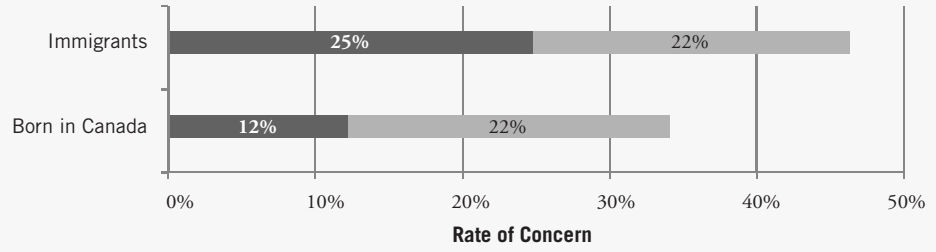


<sup>10</sup> N for immigrants = 712  
 N for those born in Canada = 2,264

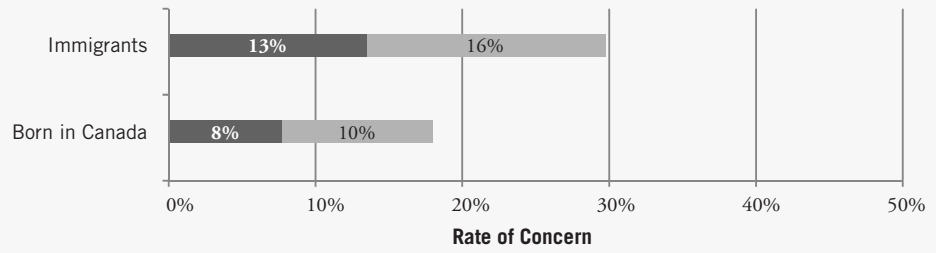
Being a victim of domestic violence



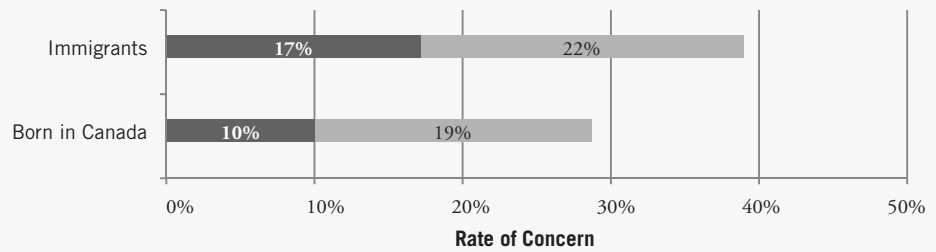
Being unemployed



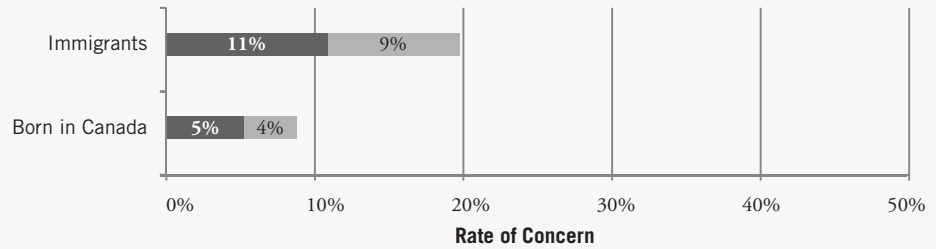
Not having enough money for food



Not having enough money for housing

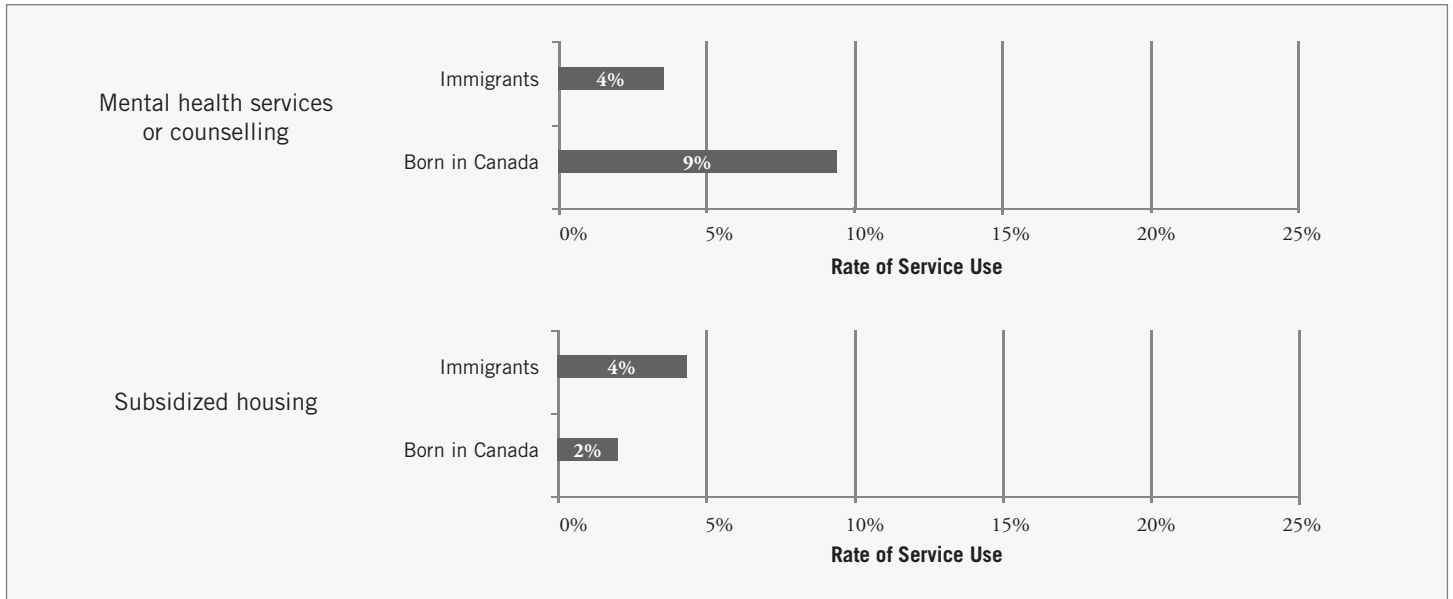


Not being able to read or write



As shown in Figure 40, immigrants were less than half as likely to report using mental health services or counselling, and twice as likely to report using subsidized housing as those born in Canada.

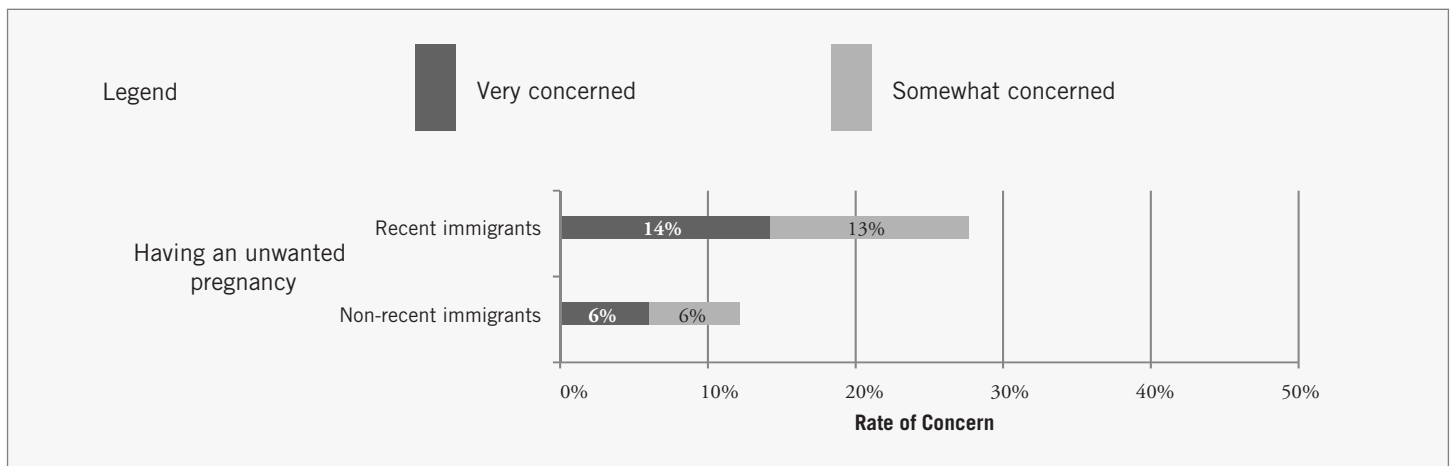
**Figure 40: Immigrants – service use**



**Recent Immigrants**

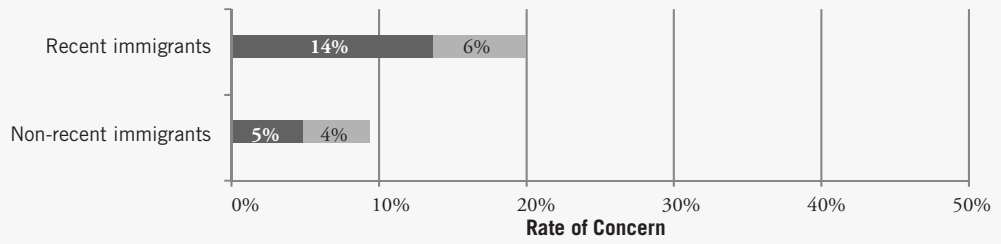
Respondents who were immigrants were further divided into two sub-groups: recent immigrants – defined as those who immigrated to Canada during the past five years – and non-recent immigrants – defined as those who immigrated more than five years before the survey.<sup>11</sup> As illustrated in Figure 41, recent immigrants were more likely to have concerns than those who immigrated to Canada over five years prior to the survey. In particular, recent immigrants were more likely to report concern regarding being suicidal, being a victim of domestic violence, not having safe housing conditions and not having enough money for housing than non-recent immigrants, with rates of concern at least 10 percentage points higher.

**Figure 41: Recent immigrants – issues of concern**

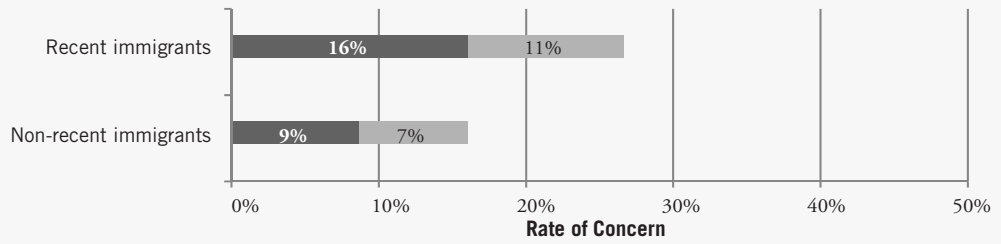


<sup>11</sup> N for recent immigrants = 128  
N for those non-recent immigrants = 584

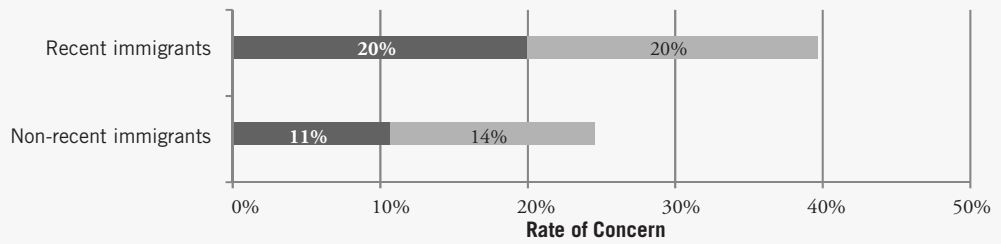
Being suicidal



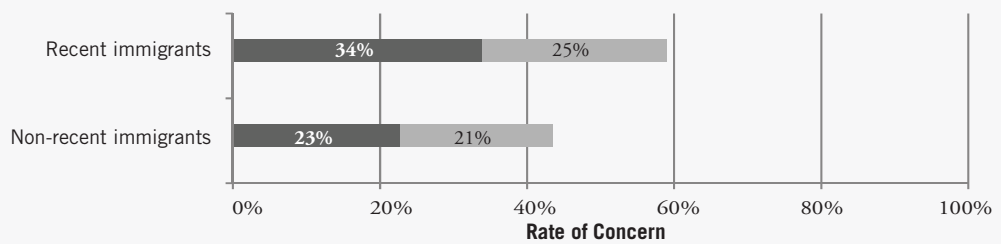
Being a victim of domestic violence



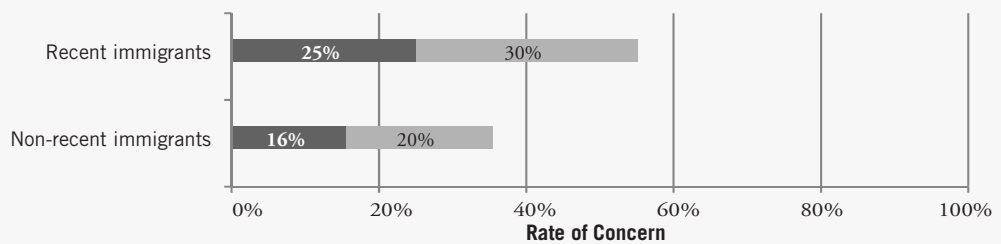
Not having safe housing conditions



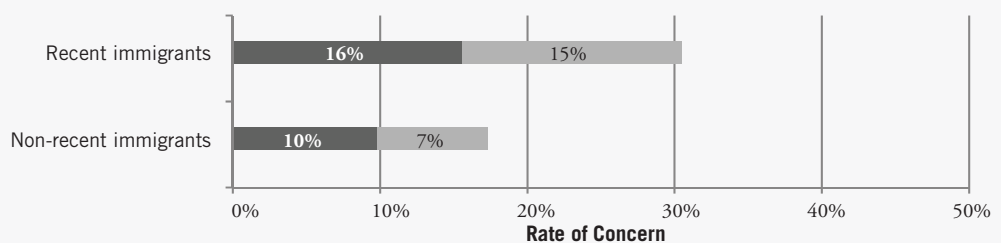
Being unemployed



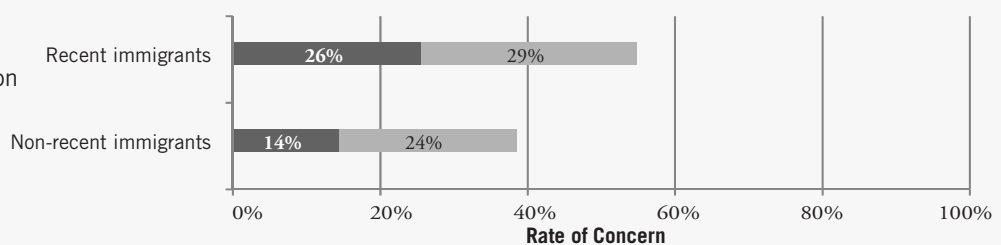
Not having enough money for housing



Not being able to read or write

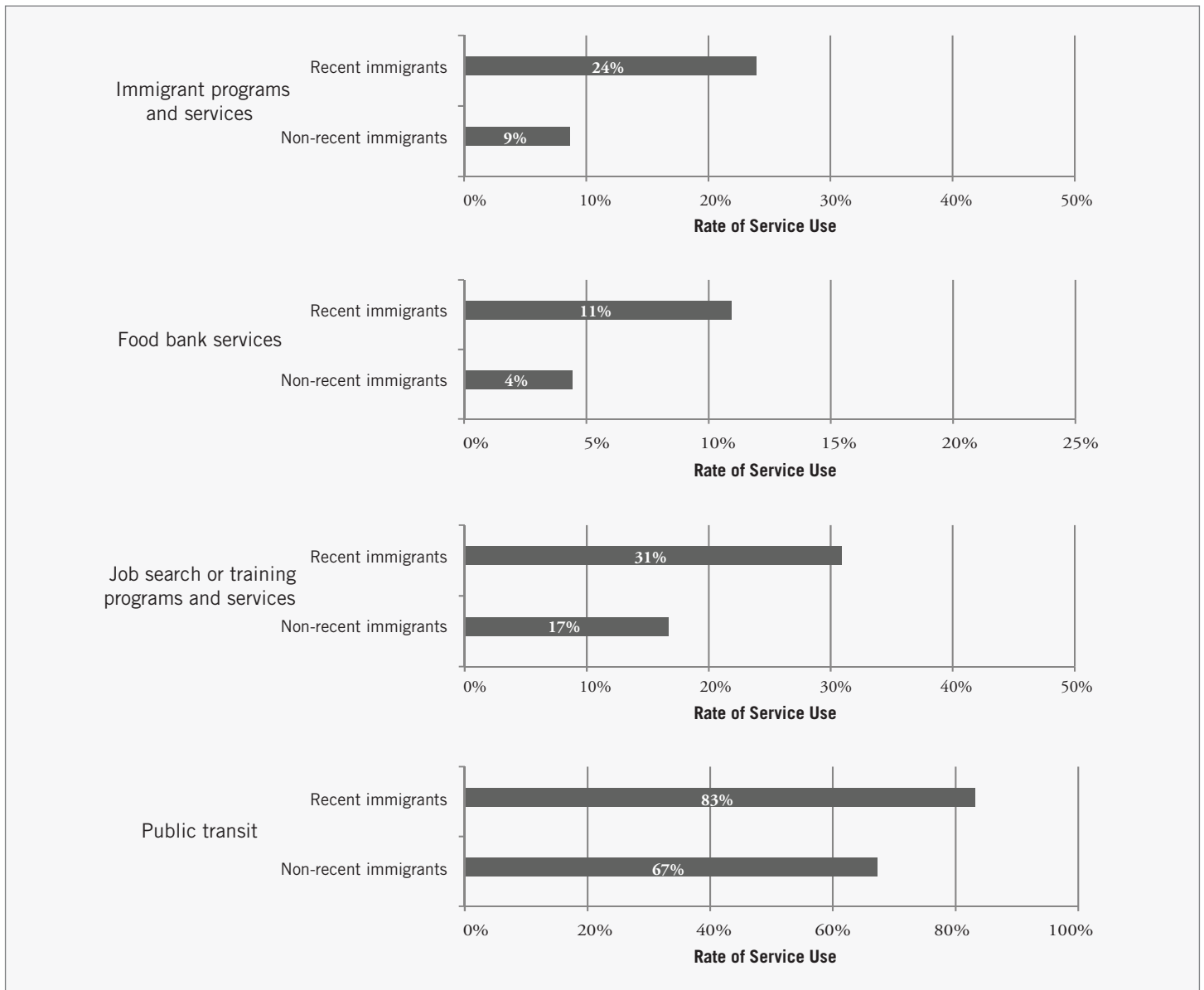


Getting more education or training



As shown in Figure 42, recent immigrants were over two and a half times more likely than non-recent immigrants to report using immigrant programs and services (24% vs. 9%) and food bank services (11% vs. 4%). In addition, recent immigrants were more likely to report using job search or training programs and services during the year prior to the survey with rates of use over 10 percentage points higher than non-recent immigrants.

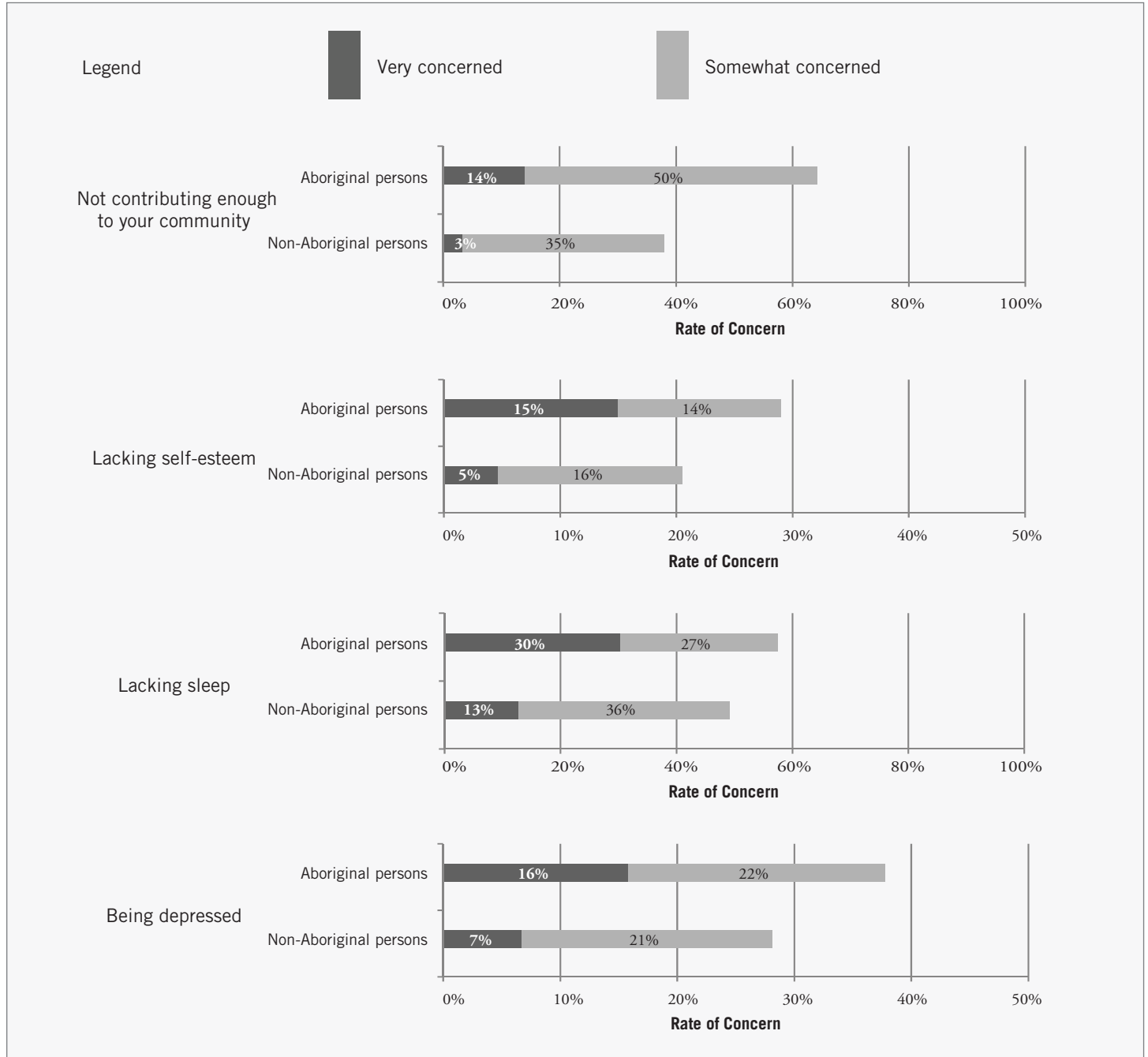
**Figure 42: Recent immigrants – service use**



## Aboriginal Persons

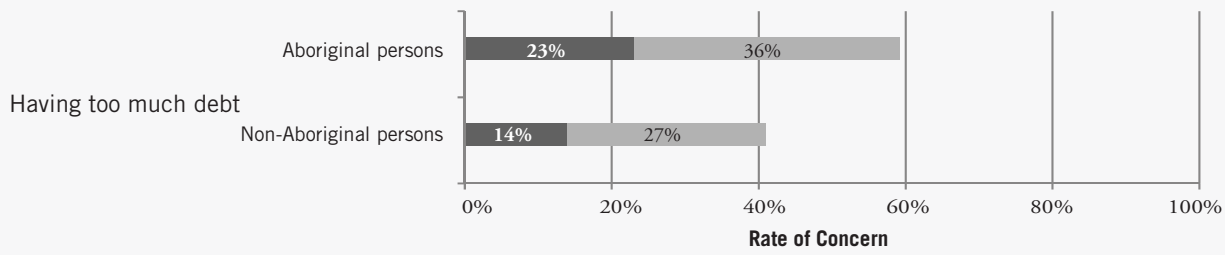
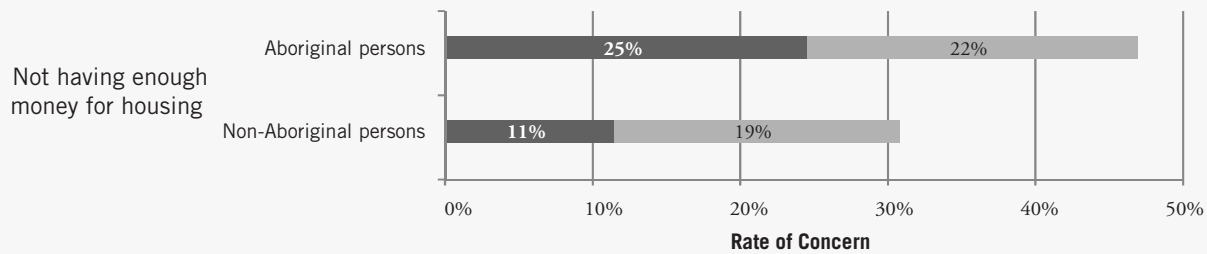
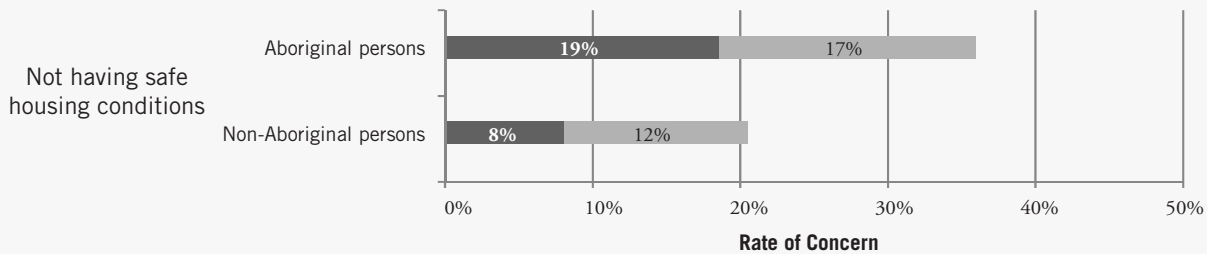
In this analysis, survey respondents were divided into two sub-groups: Aboriginal people and non-Aboriginal people.<sup>12</sup> As illustrated in Figure 43, Aboriginal people were more likely to report having health and security related concerns. For example, Aboriginal people were more than twice as likely to report being very concerned about not having safe housing conditions and not having enough money for housing in comparison to non-Aboriginal people. In addition, Aboriginal people were more likely to report being concerned about lacking self-esteem, lacking sleep and being depressed than non-Aboriginal people.

**Figure 43: Aboriginal persons – issues of concern**



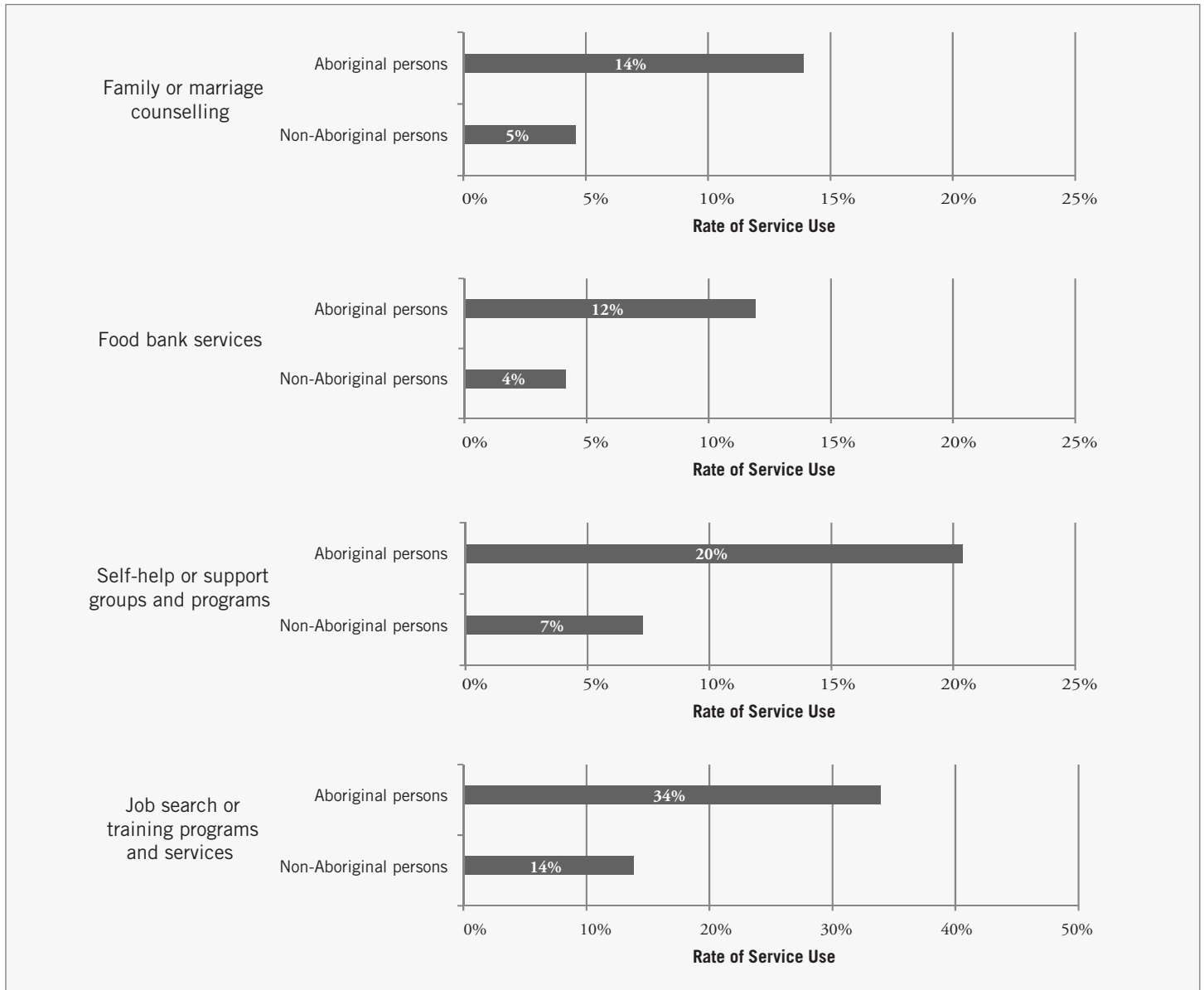
<sup>12</sup> N for Aboriginal persons = 62  
 N for non-Aboriginal persons = 2,907





In comparison to non-Aboriginal respondents, Aboriginal respondents were almost three times as likely to report using family or marriage counselling, food bank services and self-help or support programs in the 12 months prior to the survey. In addition, Aboriginal respondents reported rates of use for job search and training programs that were 20 percentage points higher than the rates for non-Aboriginal respondents.

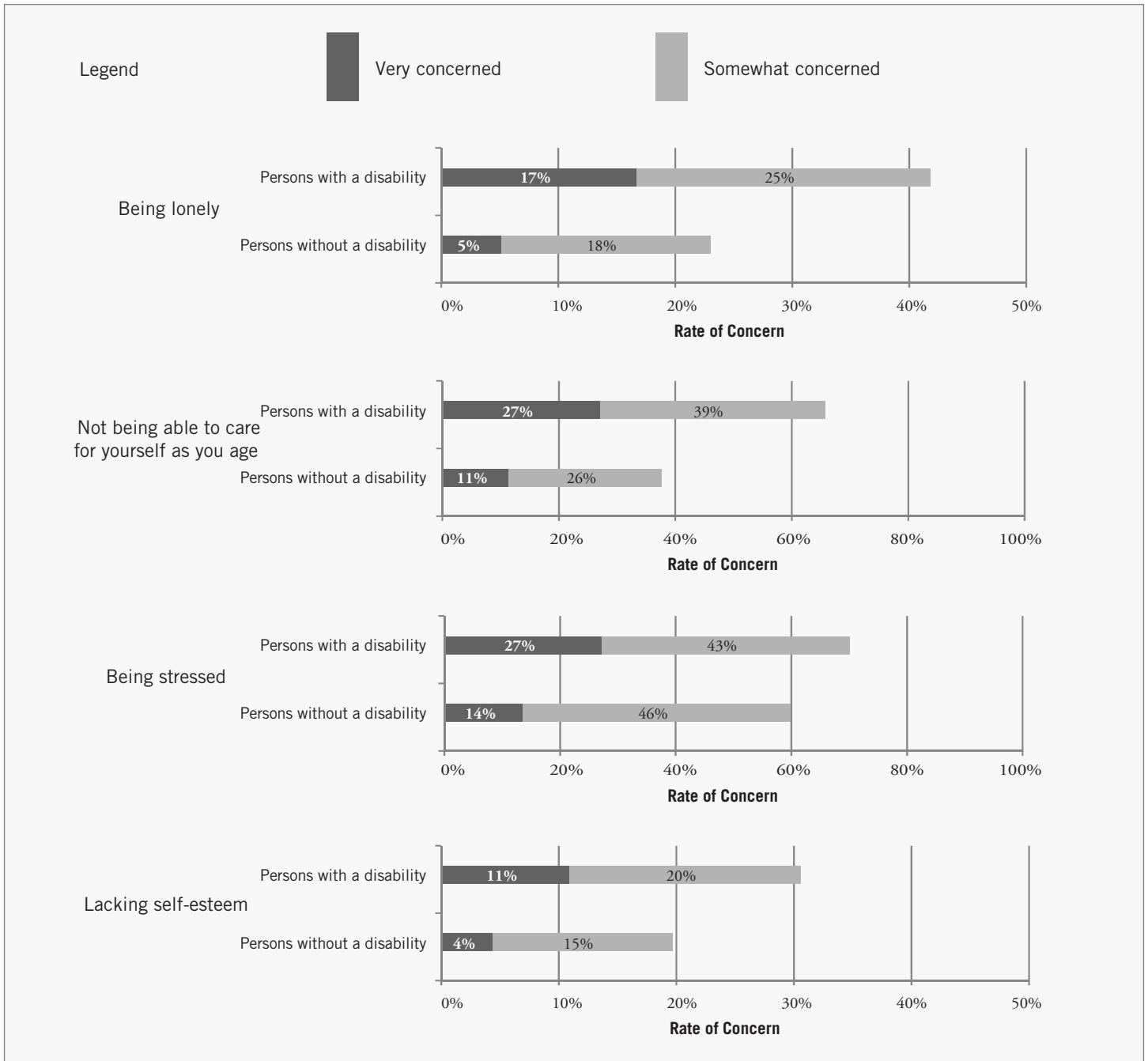
**Figure 44: Aboriginal persons – service use**



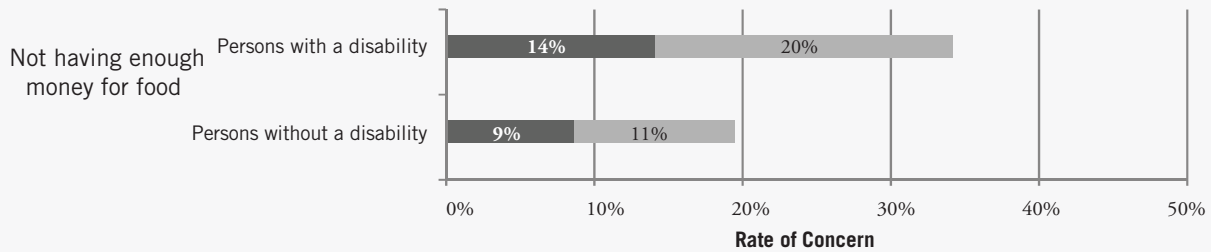
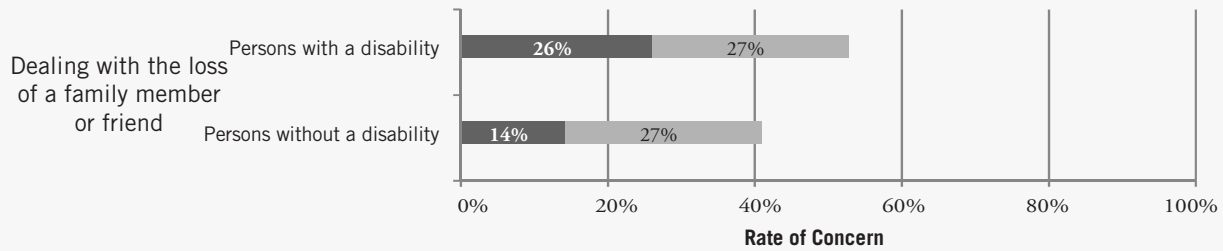
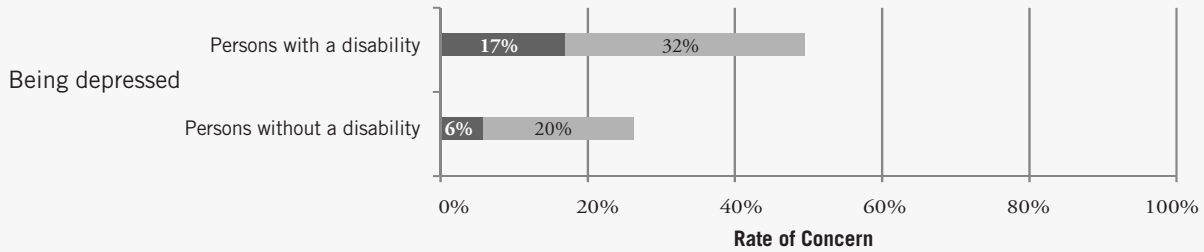
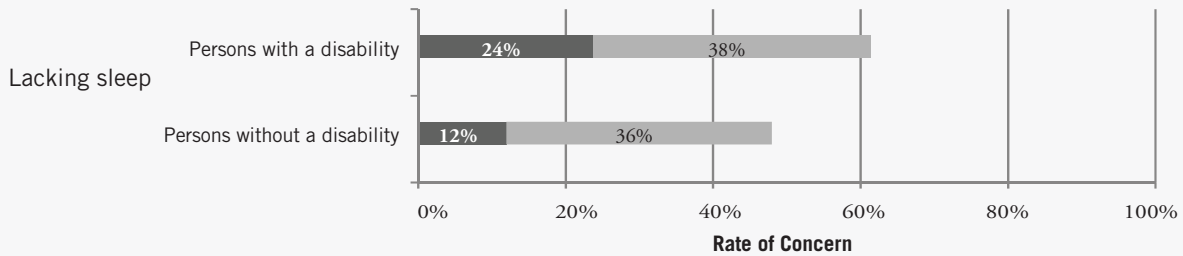
## Persons with Disabilities

In this section, respondents were divided into two sub-groups: persons with a disability and those without a disability.<sup>13</sup> Respondents with a disability were more likely to report mental health related concerns. As illustrated in Figure 45, people with a disability were more likely to report concern for being lonely, stressed, depressed and lacking self-esteem than those without a disability. Furthermore, people with a disability were twice as likely to report being very concerned about lacking sleep and not being able to care for themselves as they age.

**Figure 45: Persons with disabilities – issues of concern**

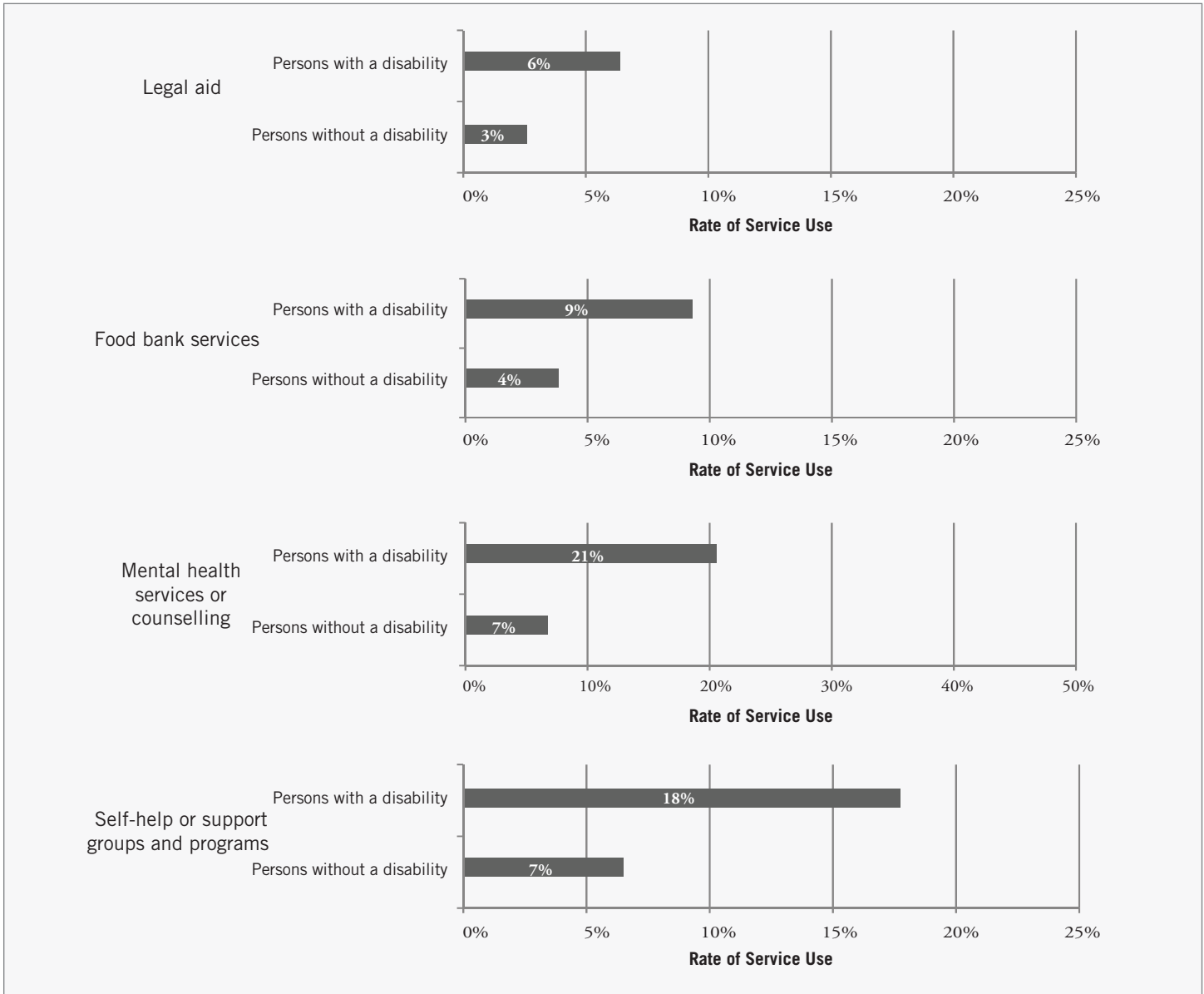


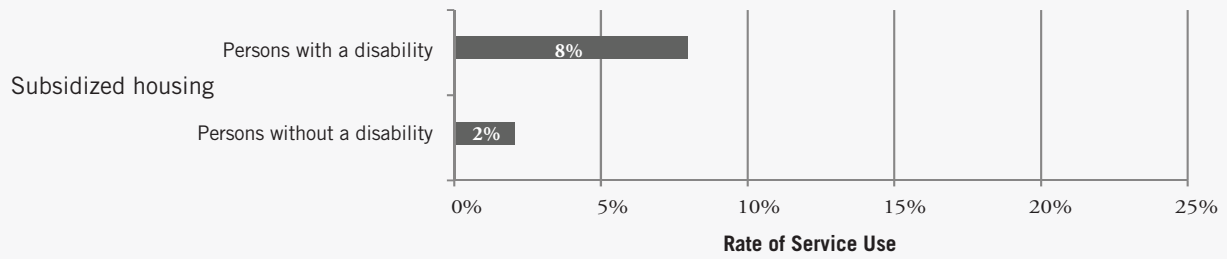
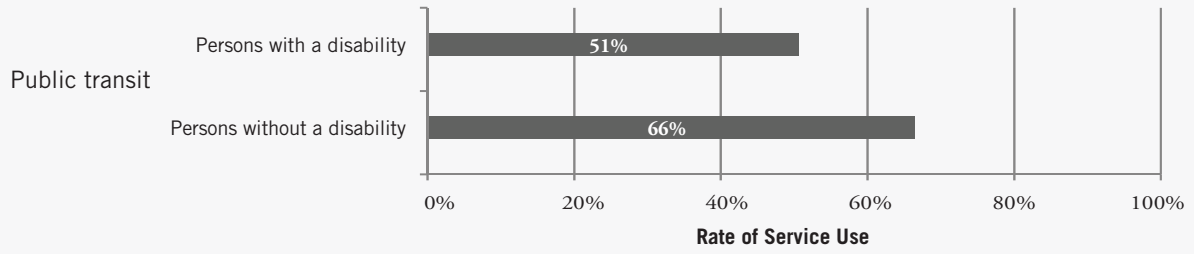
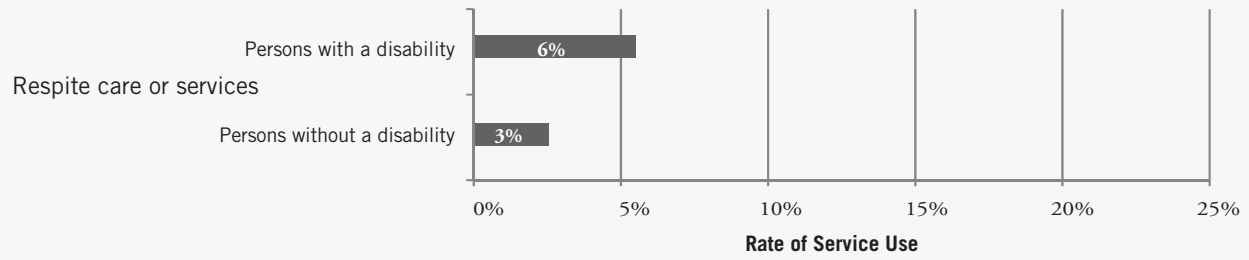
<sup>13</sup> N for persons with disability = 253  
 N for persons without a disability = 2,720



Respondents with a disability were twice as likely than those without a disability to report using legal aid (6% vs. 3%), three times as likely to report using mental health services (21% vs. 7%), and four times as likely to use subsidized housing (8% vs. 2%) during the year prior to the survey.

**Figure 46: Persons with disabilities – service use**

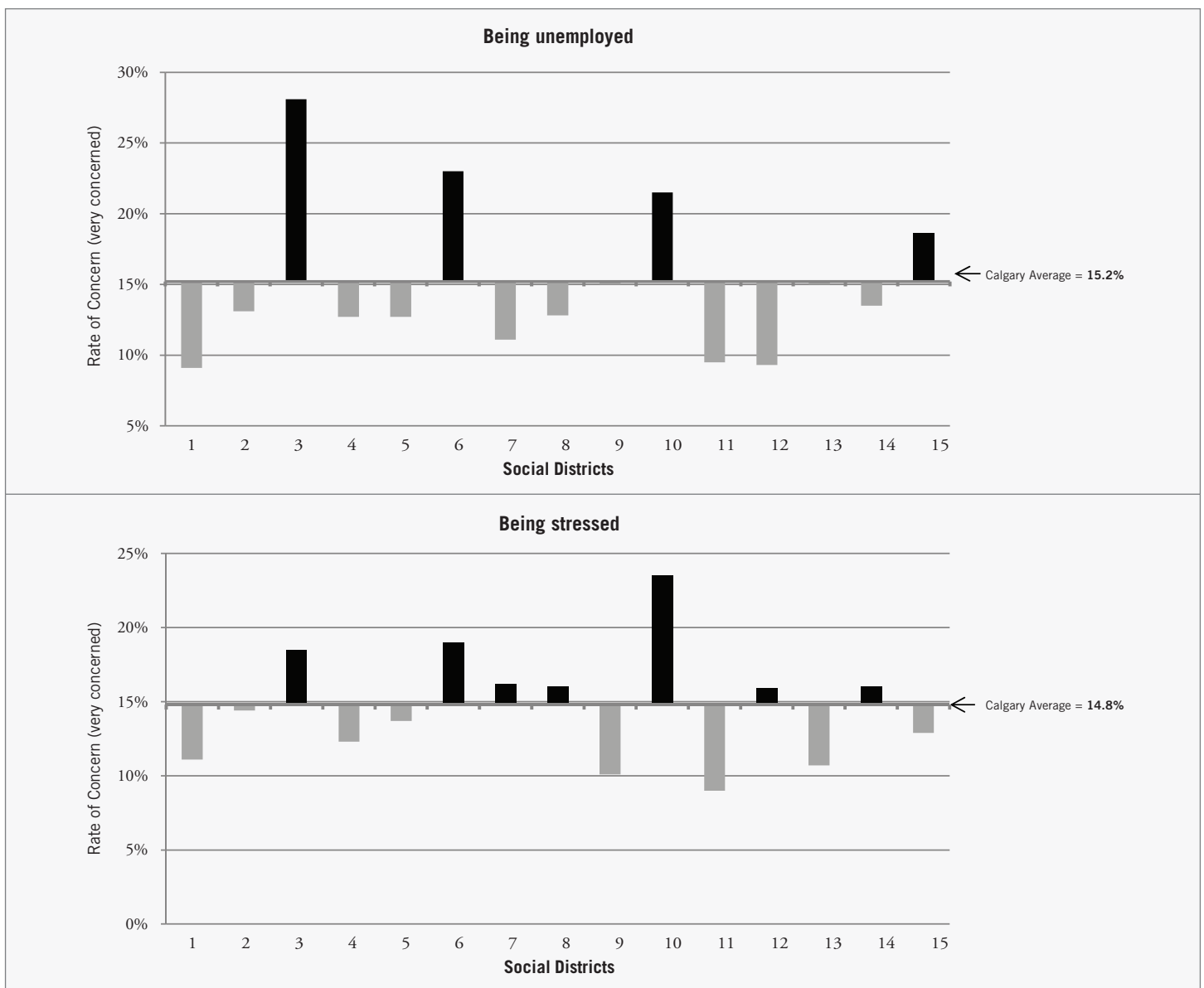




## Social Districts

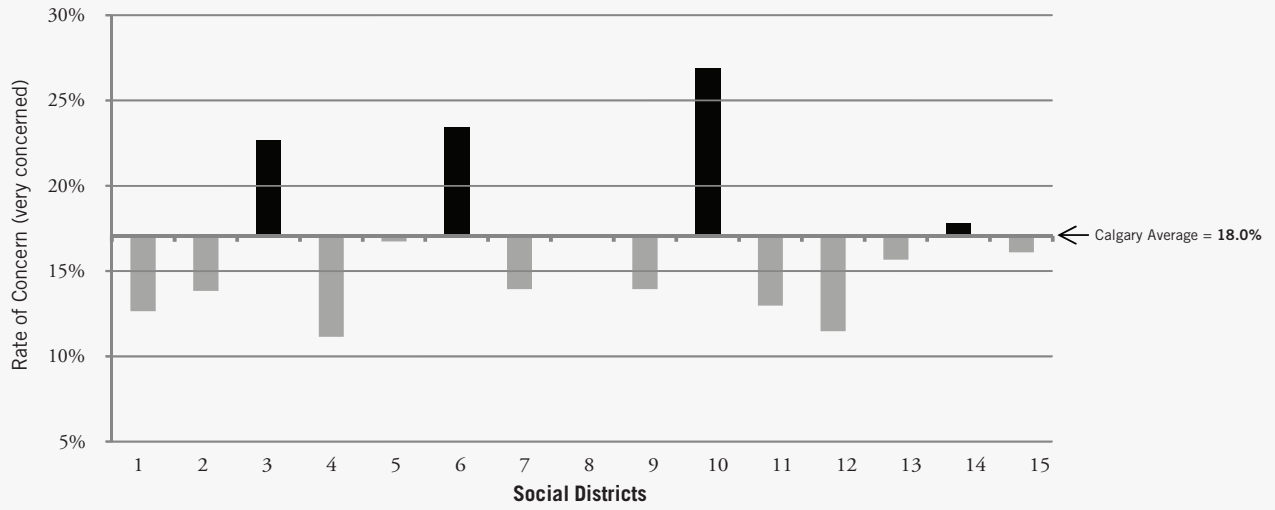
Figure 47 illustrates highlights in social district differences from the average on issues of concern\*. Of note, the bars illustrate the percentage of respondents from each social district who were very concerned with the issue, the horizontal line illustrates the overall average from Signposts 2009 respondents (marked Calgary Average). District bars above the line (black bars) indicate higher than average reported concern and any district bars below the line (grey bars) indicate lower than average reported concern. As shown below, respondents from Social Districts 3, 6 and 10 all reported higher than average concern for being unemployed, being stressed, being a victim of crime in the home or community, being discriminated against, and not saving money for the future. Furthermore, 28% of respondents from Social District 3 reported being very concerned about being unemployed, almost 13 percentage points higher than the city average. Similarly, 24% of respondents from Social District 10 reported being very concerned about being stressed in comparison to 15% of respondents overall.

**Figure 47: Social district comparison to the average – issues of concern**

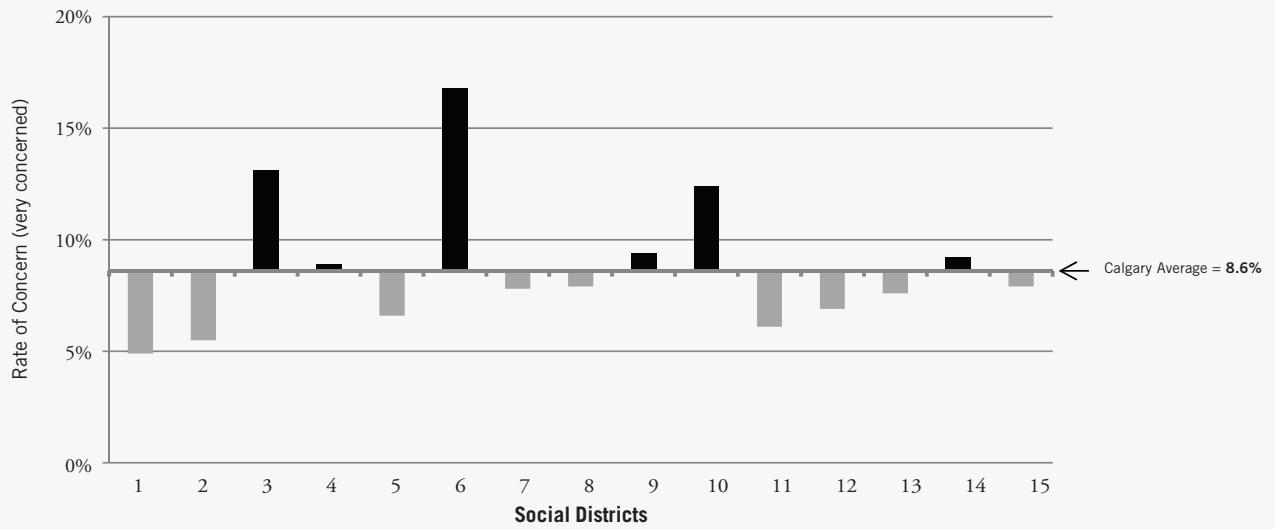


\* N for each SD = 200

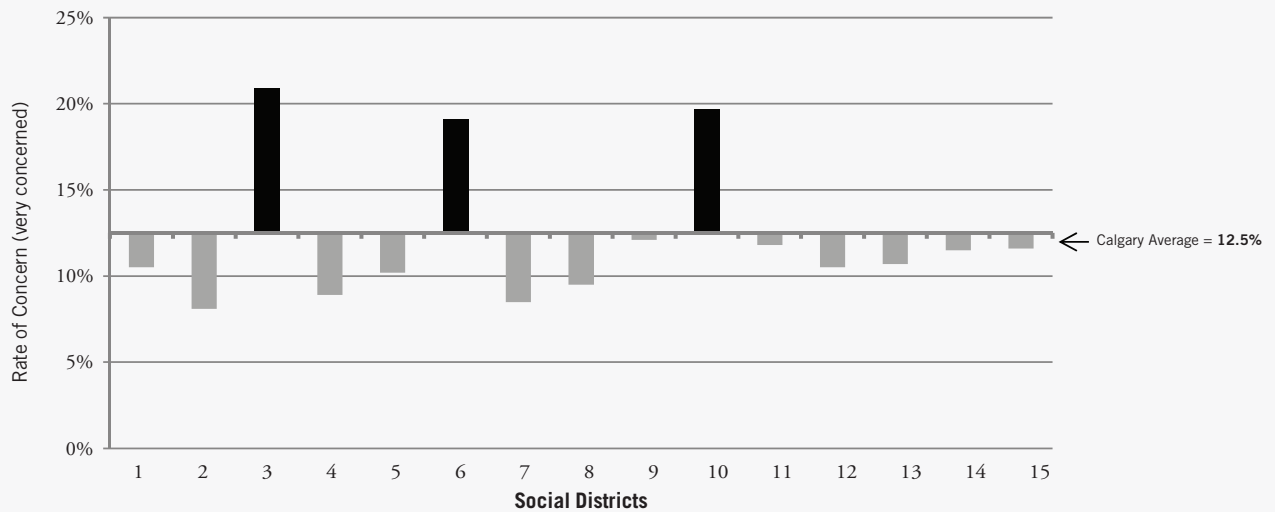
### Not saving money for the future



### Being discriminated against



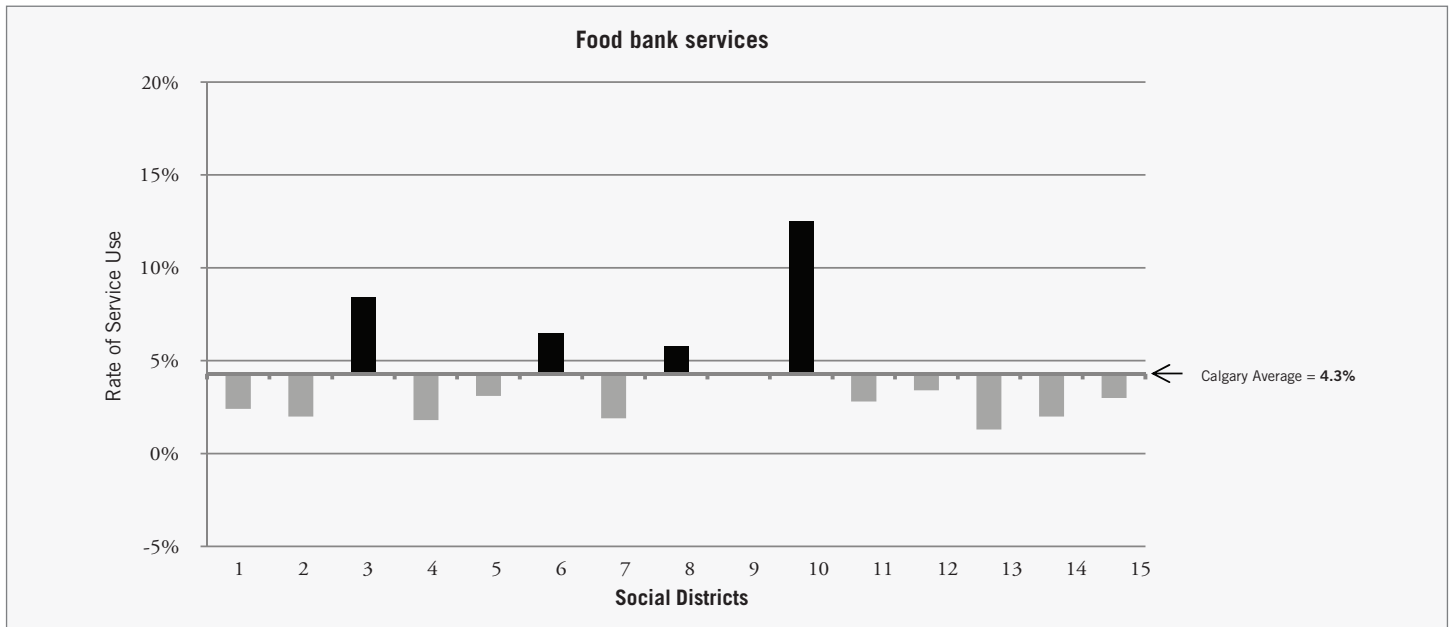
### Being a victim of crime in your home or community



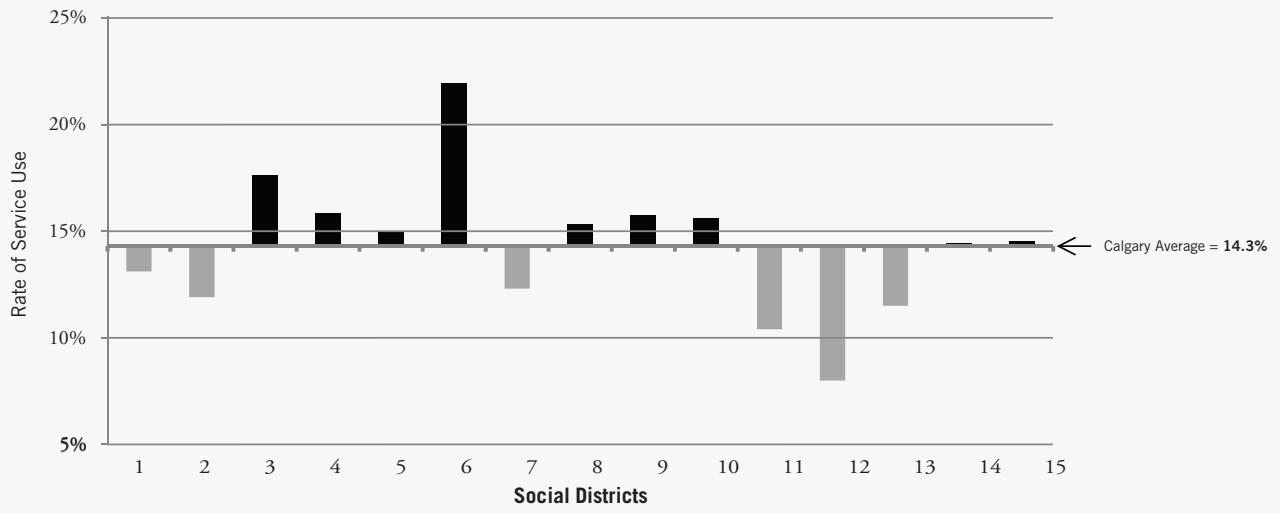


As illustrated in Figure 48, Social Districts 3, 6 and 10 were also more likely than average to report using supportive services during the year prior to the survey. The reported rate of use for food bank services was over eight percentage points higher in Social District 10 in comparison to the city average and the reported rate of job search or training programs and services was approximately eight percentage points higher for Social District 6 than average. In addition, 4% of respondents from Social District 10 reported using homeless shelters during the year prior to the survey in comparison to a 1% average.

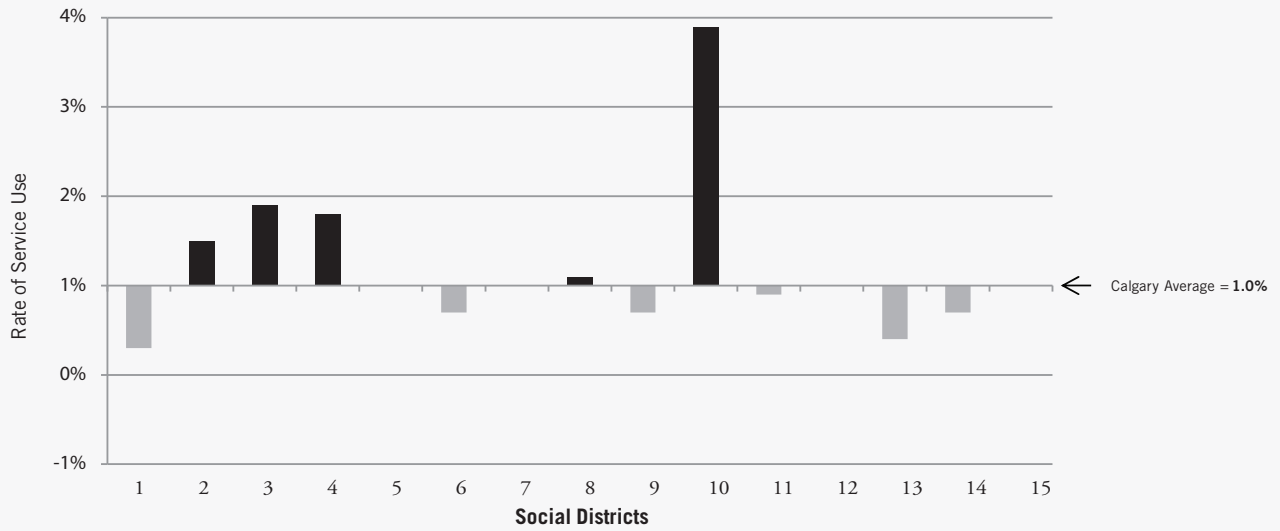
**Figure 48: Social district comparison to the average – service use**



### Job search or training programs and services

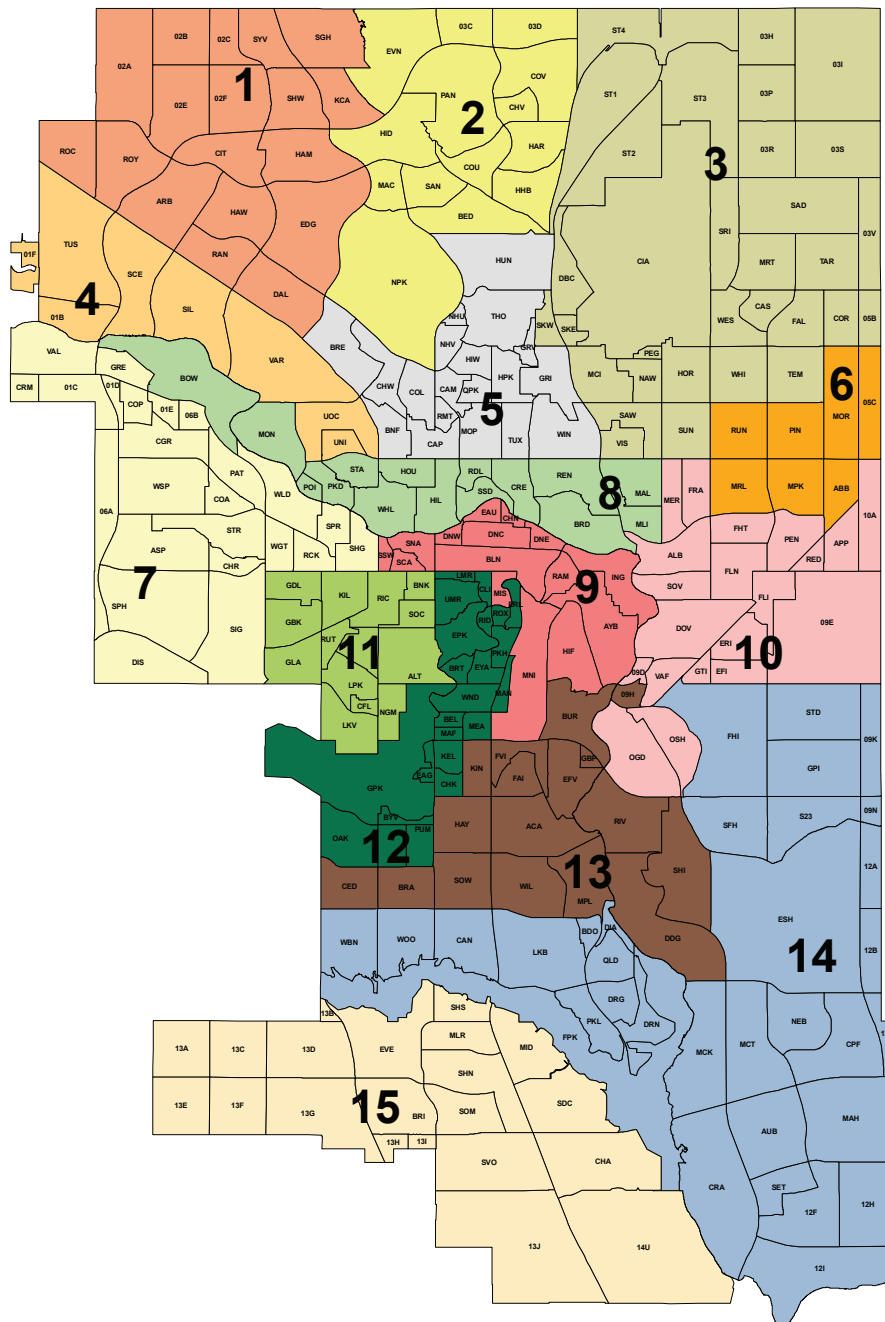


### Homeless shelters



# SOCIAL DISTRICT MAP

## Calgary Social Districts Showing Community District Boundaries



# SOCIAL DISTRICT COMMUNITY GROUPINGS

SD 1	SD 2	SD 3	SD 4	SD 5	SD 6	SD 7	SD 8	CSD 9	SD 10	SD 11	SD 12	SD 13	SD 14	SD 15
Arbour Lake	Beddington HTS	Calgary International Airport	01F	Banff Trail	Abbeydale	Aspen Woods	Bowness	Alyth / Bonnybrook	Albert Park / Radisson HTS	Altadore	Bayview	Acadia	Auburn Bay	14U
Citadel	Country Hills	Castleridge	Scenic Acres	Brentwood	Marlborough	Canada Olympic Park	Bridgeland / Riverside	Beltline	Applewood Park	Bankview	Bel-Aire	Braeside	Bonavista Downs	Bridlewood
Dalhousie	Country Hills Village	Coral Springs	Silver Springs	Cambrian HTS	Marlborough Park	Christie Park	Crescent HTS	Chinatown	Dover	CFB - Lincoln Park PMQ	Britannia	Burns Industrial	Canyon Meadows	Chaparral
Edgemont	Coventry Hills	Deerfoot Business Centre	Tuscany	Capitol Hill	Monterey Park	Coach Hill	Hillhurst	Downtown Commercial Core	Eastfield	CFB-Currie	Chinook Park	Cedarbrae	Copperfield	Evergreen
Hamptons	Evanston	Falconridge	University HTS	Charleswood	Pineridge	Cougar Ridge	Hounsfield HTS / Briar Hill	Downtown East Village	Erin Woods	Glamorgan	Cliff Bungalow	Douglasdale / Glen	Cranston	Legacy
Hawkwood	Harvest Hills	Horizon	University of Calgary	Collingwood	Rundle	Crestmont	Mayland	Downtown West End	Forest HTS	Glenbrook	Eagle Ridge	East Fairview Industrial	Deer Ridge	Midnapore
Kincora	Harvest Hills Business Park	Martindale	Varsity	Greenview		Discovery Ridge	Mayland HTS	Eau Claire	Forest Lawn	Glendale	Elbow Park	Fairview	Deer Run	Millrise
Nolan Hill	Hidden Valley	McCall		Greenview Industrial Park		Greenwood / Greenbriar	Montgomery	Highfield	Forest Lawn Industrial	Killamey / Glengarry	Elboya	Fairview Industrial	Diamond Cove	Shawnee Slopes
Ranchlands	MacEwan Glen	North Airways		Highland Park		Patterson HTS	Parkdale	Inglewood	Franklin	Lakeview	Erlton	Glendeer Business Park	East Shepard Industrial	Shawnessy
Rocky Ridge	Panorama Hills	Pegasus Industrial		Highwood		Rosscarrock	Point McKay	Manchester Industrial	Golden Triangle	Lincoln Park	Kelvin Grove	Haysboro	Fish Creek Park	Silverado
Royal Oak	Sandstone Valley	Saddle Ridge		Huntington Hills		Shaganappi	Renfrew	Mission	Meridian	North Glenmore Park	Mayfair	Kingsland	Lake Bonavista	Somerset
Sage Hill		Saddle Ridge Industrial		Mount Pleasant		Signal Hill	Rosedale	Ramsey	Ogden Shops	Richmond	Meadowlark Park	Maple Ridge	Mahogany	Sundance
Sherwood		Skyline East		North Haven		Springbank Hill	St. Andrews HTS	Scarboro	Penbrooke Meadows	Rutland Park	Mount Royal Lower	Riverbend	McKenzie Lake	Walden
Symons Valley		South Airways		North Haven Upper		Spruce Cliff	Sunnyside	Scarboro / Sunalta West	Red Carpet / Mountview Mobil	South Calgary	Oakridge	Shepard Industrial	McKenzie Towne	
		Stoney 1		Queens Park Village		Strathcona Park	West Hillhurst	Sunalta	Southview	Glenmore Park	Palliser	Southwood	New Brighton	
		Stoney 3		Rosemont		Valley Ridge		Manchester	Valleyfield		Parkhill / Stanley Park	Willow Park	Parkland	
		Stoney 4		Thorncliffe		West Springs			Starfield		Pump Hill	Ogden	Queensland	
		Stoney 2		Tuxedo Park		Westgate			Great Plains		Rideau Park		Section 23	
		Sunridge		Winston HTS, Mountview		Wildwood			Foothills Industrials		Roxboro		Seton	
		Taradale		Nose Hill Park							Upper Mount Royal		South Foothills	
		Temple		Skyline West							Windsor Park		Woodbine	
		Westwinds		Vista HTS									Woodlands	
		Whitehorn												
		Skyview Ranch												

Table B1: Social district tables- community and individual wellness

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15			
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%		
Overall, Calgary is a good place to live:	Strongly agree	1555	52	178	62	95	48	126	48	28	50	151	48	71	52	83	54	98	52	66	47	130	51	107	51	50	57	104	46	164	54	105	64	
	Somewhat agree	1261	42	98	34	92	46	117	45	27	47	145	46	58	42	66	43	81	43	64	46	100	39	93	44	34	39	105	47	128	42	53	32	
	Somewhat disagree	137	5	9	3	9	5	13	5	2	4	21	7	3	3	4	3	10	5	6	5	19	8	8	4	4	5	12	5	11	4	5	3	
	Strongly disagree	41	1	4	2	4	2	4	2	0	1	0	0	6	4	1	1	1	0	3	2	6	3	3	2	0	0	5	2	3	1	1	1	
	<b>Total</b>	<b>2993</b>	<b>100</b>	<b>289</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>259</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>317</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>190</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>256</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>	<b>164</b>
You are satisfied with your life as a whole	Strongly agree	1609	54	167	59	108	54	132	51	36	64	164	52	73	53	90	59	93	49	76	55	112	44	125	59	51	59	107	48	167	55	107	65	
	Somewhat agree	1204	40	107	38	83	42	117	45	19	33	131	41	53	38	59	38	83	44	52	37	119	47	75	36	30	35	104	46	125	41	48	30	
	Somewhat disagree	124	4	9	3	7	4	10	4	1	2	14	5	8	6	3	2	11	6	8	6	15	6	7	4	3	4	10	5	9	3	7	4	
	Strongly disagree	48	2	1	1	3	2	1	1	0	1	10	3	4	3	2	1	2	1	3	2	9	4	3	2	1	2	3	2	3	1	2	1	
	<b>Total</b>	<b>2984</b>	<b>100</b>	<b>284</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>153</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>256</b>	<b>100</b>	<b>211</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>225</b>	<b>100</b>	<b>304</b>	<b>100</b>	<b>164</b>	<b>100</b>	<b>164</b>
You feel like you belong in Calgary	Strongly agree	1618	54	169	59	105	52	145	56	31	54	166	52	82	60	86	56	89	47	71	52	138	54	118	56	52	61	109	49	151	50	106	65	
	Somewhat agree	1062	36	97	34	77	39	90	35	21	37	112	35	39	29	57	37	75	40	47	35	88	35	64	30	28	32	87	39	132	43	48	29	
	Somewhat disagree	200	7	16	6	12	6	14	6	3	6	29	9	8	6	8	6	20	11	13	10	17	7	22	11	5	6	14	6	11	4	7	5	
	Strongly disagree	103	3	6	2	7	4	10	4	2	3	11	4	8	6	2	1	5	3	5	4	12	5	6	3	1	1	15	7	12	4	2	1	
	<b>Total</b>	<b>2983</b>	<b>100</b>	<b>287</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>317</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>153</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>210</b>	<b>100</b>	<b>86</b>	<b>100</b>	<b>225</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>163</b>	<b>100</b>	<b>163</b>
There are enough community facilities, programs and services in Calgary to meet your needs	Strongly agree	984	34	82	29	57	30	71	28	21	37	119	38	48	36	50	34	61	33	50	38	66	27	85	41	34	39	61	29	112	37	66	41	
	Somewhat agree	1426	49	139	49	95	49	143	56	25	44	161	51	69	51	65	44	99	54	66	50	133	54	95	46	42	49	100	47	125	41	69	43	
	Somewhat disagree	352	12	46	16	26	14	31	12	8	15	24	8	10	8	25	17	13	7	11	8	33	13	19	9	6	7	30	14	50	17	16	10	
	Strongly disagree	156	5	14	5	14	7	9	4	2	4	10	3	7	5	8	6	10	6	5	4	14	6	10	5	4	5	21	10	17	6	11	7	
	<b>Total</b>	<b>2918</b>	<b>100</b>	<b>281</b>	<b>100</b>	<b>193</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>56</b>	<b>100</b>	<b>314</b>	<b>100</b>	<b>135</b>	<b>100</b>	<b>149</b>	<b>100</b>	<b>183</b>	<b>100</b>	<b>132</b>	<b>100</b>	<b>247</b>	<b>100</b>	<b>209</b>	<b>100</b>	<b>85</b>	<b>100</b>	<b>213</b>	<b>100</b>	<b>304</b>	<b>100</b>	<b>162</b>	<b>100</b>	<b>162</b>
Calgary is a safe place to live	Strongly agree	772	26	89	31	53	27	58	22	17	30	80	25	36	26	46	30	51	27	43	31	55	22	43	21	29	34	52	23	70	23	48	30	
	Somewhat agree	1794	60	173	61	120	60	164	63	34	59	196	62	72	52	86	56	116	61	75	54	152	60	132	63	47	54	135	61	196	64	95	58	
	Somewhat disagree	323	11	14	5	19	10	31	12	5	9	35	11	24	17	15	10	21	11	15	11	28	11	31	15	8	10	30	14	29	10	16	10	
	Strongly disagree	97	3	9	3	8	4	7	3	1	2	8	3	7	5	5	4	2	1	6	4	19	8	4	2	2	3	6	3	11	4	3	2	
	<b>Total</b>	<b>2986</b>	<b>100</b>	<b>286</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>259</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>190</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>211</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>223</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>	<b>164</b>
My neighbourhood is a safe place to live	Strongly agree	1358	45	166	58	94	47	72	28	35	61	159	50	31	23	97	63	75	40	38	28	61	24	110	52	47	54	96	43	177	58	98	60	
	Somewhat agree	1366	46	113	39	98	49	140	54	21	38	137	43	77	56	49	32	92	49	71	51	142	56	88	42	37	42	118	53	118	39	64	39	
	Somewhat disagree	194	6	7	3	7	4	33	13	1	1	21	7	22	16	5	4	19	10	20	14	31	12	10	4	3	3	7	3	9	3	1	1	
	Strongly disagree	76	3	1	1	1	0	17	7	0	1	2	1	8	6	2	2	2	1	10	7	19	8	4	2	1	1	5	2	2	1	2	1	
	<b>Total</b>	<b>2993</b>	<b>100</b>	<b>287</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>262</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>188</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>253</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>	<b>164</b>

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
You can afford to buy the things you need	Strongly agree	1077	36	113	39	72	36	76	29	41	118	37	41	30	73	47	57	30	55	40	68	27	79	38	38	44	79	35	112	37	74	45	
	Somewhat agree	1449	48	143	50	96	48	139	53	29	51	142	45	65	47	69	45	99	52	58	42	135	53	100	47	41	107	48	150	49	76	47	
	Somewhat disagree	333	11	20	7	22	11	29	11	5	8	43	14	21	16	8	6	28	15	20	14	38	15	22	11	6	7	25	11	37	12	9	6
	Strongly disagree	134	4	13	5	9	5	17	7	1	1	16	5	10	8	5	3	6	3	4	3	14	6	11	5	2	2	15	7	8	3	5	3
	<b>Total</b>	<b>2993</b>	<b>100</b>	<b>289</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>256</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>
In general, would you say that your health is:	Excellent	763	26	68	24	54	27	62	24	15	27	69	22	34	25	49	32	43	45	32	52	21	56	27	27	31	50	22	93	31	48	29	
	Very good	1164	39	118	41	86	43	94	36	28	49	132	42	42	31	58	38	85	45	47	34	93	37	78	36	41	89	40	107	35	70	43	
	Good	725	24	72	25	38	19	84	32	11	20	80	25	39	28	33	22	44	23	33	24	61	24	50	24	17	20	67	30	63	21	34	21
	Fair	239	8	19	7	18	9	17	7	2	4	27	9	15	11	12	8	11	6	12	9	28	11	21	10	6	7	14	6	26	9	12	7
	Poor	99	3	10	4	4	2	5	2	0	0	10	3	8	6	2	2	8	4	3	3	17	7	6	3	1	2	7	3	17	6	2	1
<b>Total</b>	<b>2991</b>	<b>100</b>	<b>287</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>262</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>317</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>190</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>252</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>	
Do you know most, many, a few or none of the people in your neighbourhood?	Most	318	11	23	8	15	7	33	13	7	13	40	13	15	11	16	11	15	8	10	7	31	12	25	12	10	12	28	13	34	11	16	10
	Many	487	16	40	14	33	17	13	5	14	24	67	21	15	11	29	19	35	19	17	12	24	10	49	23	18	21	43	19	52	17	38	23
	A few	1997	67	214	74	140	70	187	73	33	58	193	61	96	69	101	66	122	65	98	70	171	68	132	63	52	60	148	66	206	68	104	63
	No one	186	6	12	4	13	6	25	10	3	6	19	6	12	9	8	5	16	9	15	11	26	10	5	3	7	7	3	14	5	6	4	
	<b>Total</b>	<b>2989</b>	<b>100</b>	<b>289</b>	<b>100</b>	<b>201</b>	<b>100</b>	<b>258</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>188</b>	<b>100</b>	<b>139</b>	<b>100</b>	<b>252</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>
About how many people in your neighbourhood do you know well enough to ask for a favour?	None	416	14	26	9	22	11	60	23	5	10	33	11	30	22	17	11	20	11	33	24	50	20	23	11	14	17	28	13	40	13	14	9
	1 to 5	1739	58	183	64	125	62	156	60	28	49	182	57	80	58	86	56	117	62	70	51	139	55	128	61	42	49	126	56	176	58	100	61
	6 to 10	563	19	52	18	37	19	34	13	18	32	73	23	20	15	35	23	33	18	23	17	46	18	39	19	20	24	43	19	54	18	35	21
	Over 10	270	9	26	9	16	8	10	4	6	10	29	9	8	6	15	10	19	10	11	8	19	8	21	10	10	12	28	13	37	12	15	9
	<b>Total</b>	<b>2989</b>	<b>100</b>	<b>287</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>317</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>
I get involved in neighbourhood events or activities.	Disagree completely	664	22	65	23	41	21	89	34	8	14	54	17	46	34	32	21	29	15	24	18	70	28	44	21	17	19	60	27	54	18	30	19
	Disagree somewhat	652	22	45	16	46	23	52	20	13	22	83	26	32	23	46	30	34	18	29	21	56	22	51	24	21	25	49	22	61	20	35	21
	Neither disagree nor agree	408	14	43	15	31	16	26	10	8	15	46	15	12	9	16	11	32	17	26	19	46	18	28	13	6	7	23	10	38	13	26	16
	Agree somewhat	1018	34	101	35	70	36	79	30	21	36	107	34	39	29	44	29	78	41	48	35	74	29	74	35	37	43	81	36	110	36	54	33
	Agree completely	237	8	32	11	8	4	13	5	8	14	27	9	8	6	16	11	16	9	9	7	8	3	14	7	5	6	12	6	43	14	17	11
<b>Total</b>	<b>2978</b>	<b>100</b>	<b>286</b>	<b>100</b>	<b>197</b>	<b>100</b>	<b>259</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>317</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>211</b>	<b>100</b>	<b>86</b>	<b>100</b>	<b>225</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>163</b>	<b>100</b>	

Table B2: Social district table - issues of concern

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Being lonely	Very concerned	186	6	12	4	14	7	27	11	3	5	16	5	10	8	8	5	10	6	10	7	27	11	8	4	5	6	11	5	15	5	9	6
	Somewhat concerned	556	19	55	19	27	14	37	14	11	19	61	19	26	19	27	18	39	21	33	24	51	20	48	23	14	17	38	17	60	20	30	19
	Not very concerned	529	18	39	14	38	19	47	18	8	14	56	18	22	16	28	18	55	29	22	16	47	19	34	16	13	15	49	22	50	17	21	13
	Not at all concerned	1707	57	182	63	120	60	148	57	35	62	185	58	80	58	92	60	86	45	73	53	125	50	121	57	54	63	126	56	177	59	104	63
	Total	2979	100	287	100	199	100	259	100	56	100	317	100	138	100	154	100	190	100	138	100	250	100	211	100	87	100	225	100	303	100	164	100
	Average	198	7	20	7	18	9	29	11	3	5	10	3	14	10	6	4	12	6	5	4	29	12	11	5	7	9	12	6	12	4	9	6
Having relationship problems with members of your immediate family	Very concerned	559	19	48	17	35	18	42	16	10	18	61	19	28	21	36	24	29	16	20	14	47	19	43	21	14	17	45	20	66	22	34	21
	Somewhat concerned	483	16	38	13	30	15	45	17	11	20	56	18	19	14	27	18	52	28	20	14	49	19	32	15	12	14	28	13	44	15	22	14
	Not very concerned	1737	58	182	63	118	59	145	56	33	58	190	60	75	55	82	54	96	51	94	68	127	50	125	59	53	61	138	62	182	60	99	60
	Not at all concerned	2977	100	287	100	201	100	261	100	56	100	315	100	136	100	151	100	190	100	138	100	252	100	211	100	86	100	223	100	304	100	164	100
	Total	254	9	14	5	11	6	34	13	5	8	21	7	23	17	12	8	15	8	13	9	31	12	13	6	6	7	17	8	28	9	13	8
	Average	394	13	49	17	27	14	37	14	6	11	32	10	27	20	18	12	22	12	22	16	41	16	25	12	7	8	21	10	35	12	24	15
Being discriminated against	Very concerned	462	16	43	15	30	15	47	18	9	17	61	19	12	9	18	12	49	26	21	15	41	16	29	14	11	13	29	13	41	14	21	13
	Somewhat concerned	1868	63	180	63	132	66	141	55	36	64	202	64	75	55	105	69	103	54	82	60	138	55	145	69	63	73	158	70	200	66	107	65
	Not very concerned	2977	100	287	100	200	100	259	100	56	100	315	100	136	100	152	100	189	100	138	100	250	100	212	100	87	100	226	100	304	100	164	100
	Not at all concerned	107	4	4	2	8	4	14	6	1	2	6	2	6	4	5	4	7	4	3	3	17	7	7	4	2	2	8	4	15	5	2	2
	Total	1032	35	121	43	69	35	77	30	19	33	99	31	41	30	56	36	65	34	48	36	97	39	76	36	33	39	81	37	89	29	62	38
	Average	595	20	39	14	47	24	51	20	12	21	70	22	27	20	28	18	53	28	31	23	45	18	40	19	16	18	45	20	60	20	31	19
Being addicted to alcohol or drugs	Very concerned	1225	41	117	42	74	37	113	44	25	44	142	45	64	46	65	42	65	34	52	39	93	37	87	41	35	41	87	39	141	46	67	41
	Somewhat concerned	2959	100	281	100	199	100	255	100	56	100	317	100	137	100	154	100	189	100	135	100	252	100	211	100	86	100	221	100	304	100	162	100
	Not very concerned	163	5	22	8	9	5	22	9	2	4	8	3	9	7	9	6	10	5	3	3	24	10	6	3	6	6	17	8	9	3	6	4
	Not at all concerned	236	8	22	8	7	4	26	10	3	6	30	10	8	6	9	6	13	7	10	7	22	9	15	7	6	6	23	10	28	9	16	10
	Total	360	12	19	7	26	13	35	14	8	15	46	15	14	10	16	11	42	22	13	9	40	16	22	11	9	11	26	12	31	10	13	8
	Average	2217	75	225	78	157	79	175	68	42	75	234	74	107	78	118	77	125	66	112	81	167	66	167	79	67	77	155	70	237	78	129	79
Being addicted to gambling	Very concerned	2976	100	287	100	199	100	259	100	56	100	319	100	137	100	153	100	190	100	137	100	253	100	211	100	87	100	220	100	304	100	164	100
	Somewhat concerned	115	4	14	5	7	4	13	5	1	3	5	2	5	4	8	5	8	4	5	4	13	5	3	2	3	4	7	3	15	5	8	5
	Not very concerned	148	5	16	6	5	3	9	4	2	4	11	4	7	5	5	3	12	7	8	6	19	8	12	6	3	4	12	6	17	6	9	6
	Not at all concerned	325	11	20	7	22	11	33	13	5	10	35	11	14	10	16	11	37	20	14	10	35	14	19	9	8	10	23	10	32	11	12	7
	Total	2379	80	235	82	165	83	203	79	47	84	264	84	110	81	125	81	132	70	111	80	185	74	176	84	72	83	177	81	242	79	135	82
	Average	2967	100	286	100	199	100	258	100	56	100	315	100	136	100	154	100	189	100	138	100	252	100	210	100	86	100	219	100	306	100	164	100
Not being able to care for yourself as you age	Very concerned	385	13	30	11	19	10	42	16	6	11	38	12	23	17	18	12	34	18	14	10	49	19	25	12	10	11	27	12	37	12	13	8
	Somewhat concerned	819	27	74	26	56	29	56	22	12	21	88	28	35	26	44	29	39	21	39	28	78	31	70	33	22	25	76	34	87	29	44	27
	Not very concerned	499	17	39	14	38	19	43	17	10	17	56	18	20	15	22	15	50	27	17	13	43	17	34	16	12	14	41	18	47	16	25	16
	Not at all concerned	1277	43	144	50	82	42	118	45	29	51	135	43	58	43	69	45	67	35	68	49	84	33	83	39	44	51	80	36	135	44	81	50
	Total	2979	100	287	100	196	100	259	100	56	100	317	100	136	100	153	100	190	100	138	100	254	100	212	100	87	100	223	100	306	100	164	100
	Average	385	13	30	11	19	10	42	16	6	11	38	12	23	17	18	12	34	18	14	10	49	19	25	12	10	11	27	12	37	12	13	8

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Having an unwanted pregnancy	Very concerned	128	5	13	5	10	5	17	7	2	4	6	2	9	7	6	4	7	4	3	3	14	6	5	3	4	5	16	8	11	4	5	3
	Somewhat concerned	178	6	13	5	12	7	16	6	2	3	18	6	5	4	8	6	20	12	8	6	24	11	10	5	5	6	10	5	17	6	11	7
	Not very concerned	294	11	22	8	21	11	20	8	6	11	37	13	12	9	15	10	25	15	16	12	29	13	19	10	7	9	21	10	31	10	14	9
	Not at all concerned	2178	78	217	82	142	77	194	79	42	82	233	79	102	80	116	80	117	69	104	79	162	71	164	83	64	79	158	77	236	80	129	81
	Total	2778	100	264	100	185	100	246	100	52	100	293	100	127	100	145	100	168	100	131	100	230	100	198	100	81	100	205	100	294	100	159	100
	Very concerned	275	9	30	11	13	7	38	15	4	7	27	9	15	11	12	8	16	9	11	8	27	11	15	7	9	11	16	7	29	10	14	9
	Somewhat concerned	887	30	95	33	67	34	56	22	13	23	92	29	39	29	46	30	45	24	41	30	68	27	65	31	23	26	85	38	102	34	49	30
	Not very concerned	501	17	42	15	32	16	47	18	9	16	61	19	19	14	25	16	51	27	20	15	45	18	37	18	12	14	39	18	43	14	19	12
	Not at all concerned	1315	44	120	42	87	44	118	45	30	54	137	43	64	47	69	46	76	40	65	47	115	45	95	45	42	49	85	38	130	43	81	50
	Total	2978	100	287	100	200	100	259	100	56	100	317	100	136	100	152	100	188	100	137	100	254	100	212	100	86	100	225	100	304	100	164	100
Being physically inactive	Very concerned	287	10	22	8	27	14	42	16	4	7	21	7	17	12	8	20	11	10	7	36	14	21	10	7	8	17	8	20	7	13	8	
	Somewhat concerned	908	31	101	35	46	23	56	22	13	23	104	33	44	32	49	32	52	28	42	30	72	28	61	29	18	21	85	38	110	36	53	33
	Not very concerned	473	16	30	11	35	18	38	15	9	16	57	18	20	15	25	16	48	26	27	19	46	18	24	12	13	15	34	15	47	16	19	12
	Not at all concerned	1306	44	134	47	92	46	120	47	30	53	134	42	55	41	66	44	69	37	60	43	98	39	105	50	49	56	88	39	125	41	79	48
	Total	2974	100	287	100	201	100	257	100	56	100	315	100	136	100	152	100	190	100	138	100	252	100	212	100	87	100	223	100	303	100	164	100
	Very concerned	413	14	33	12	26	13	52	20	9	16	29	9	24	18	19	12	26	14	15	11	37	15	32	15	12	14	39	18	40	13	21	13
	Somewhat concerned	787	26	94	33	56	28	41	16	13	23	102	32	30	22	39	26	53	28	36	26	64	25	59	28	21	25	52	23	84	28	42	26
	Not very concerned	458	15	36	13	33	17	51	20	9	16	41	13	21	16	25	16	48	25	15	15	43	17	23	11	9	11	33	15	44	15	20	12
	Not at all concerned	1321	44	123	43	83	42	118	45	26	46	143	45	61	44	69	46	62	33	67	48	109	43	96	46	44	51	100	45	138	45	82	50
	Total	2978	100	286	100	199	100	262	100	56	100	315	100	137	100	152	100	188	100	138	100	253	100	211	100	86	100	225	100	306	100	164	100
Being stressed	Very concerned	442	15	32	11	29	15	48	19	7	12	43	14	26	19	25	17	30	16	14	10	60	24	19	9	14	16	24	11	49	16	21	13
	Somewhat concerned	1375	46	144	50	104	52	85	33	28	49	151	48	55	40	62	40	84	44	69	50	107	42	104	49	33	38	116	52	147	48	86	53
	Not very concerned	410	14	32	11	25	13	39	15	8	14	48	15	19	14	25	16	32	17	17	12	38	15	29	14	11	13	34	15	35	12	19	12
	Not at all concerned	761	25	79	28	43	22	88	34	14	25	73	23	37	27	42	28	42	22	39	28	50	20	60	29	30	35	51	23	75	25	37	23
	Total	2988	100	287	100	201	100	261	100	56	100	315	100	137	100	154	100	188	100	139	100	256	100	212	100	87	100	225	100	306	100	164	100
	Very concerned	148	5	4	2	13	7	21	8	3	6	8	3	12	9	5	3	10	5	3	2	17	7	11	5	3	4	14	6	17	6	8	5
	Somewhat concerned	473	16	51	18	34	17	39	15	5	9	56	18	25	18	22	14	24	13	27	20	40	16	33	16	10	12	36	16	50	17	21	13
	Not very concerned	553	19	38	13	37	19	54	21	11	19	57	18	24	17	28	18	55	29	24	18	58	23	36	17	13	15	45	20	49	16	25	16
	Not at all concerned	1796	60	195	68	116	58	144	56	36	66	196	62	76	56	98	64	101	53	82	61	138	55	132	63	60	69	130	58	185	61	107	66
	Total	2969	100	287	100	200	100	258	100	55	100	317	100	136	100	152	100	190	100	135	100	252	100	212	100	87	100	225	100	301	100	162	100
Very concerned	392	13	29	10	25	13	37	14	7	12	49	16	22	16	18	12	25	13	19	14	47	19	24	12	11	13	27	12	34	11	18	11	
Somewhat concerned	1081	36	102	36	89	45	77	30	21	36	105	33	53	38	58	38	67	35	43	31	82	32	83	39	27	31	80	36	130	43	64	39	
Not very concerned	448	15	45	16	25	13	45	17	10	17	59	19	10	7	23	15	42	22	22	16	40	16	30	14	10	11	35	16	29	10	26	16	
Not at all concerned	1070	36	111	39	61	31	103	40	20	35	105	33	53	38	54	35	57	30	55	40	86	34	75	36	39	45	82	37	113	37	56	34	
Total	2992	100	287	100	201	100	262	100	57	100	319	100	137	100	153	100	190	100	139	100	254	100	212	100	87	100	225	100	306	100	164	100	



		Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15	
		#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Being depressed	Very concerned	205	7	12	4	16	8	21	8	4	7	14	5	13	10	7	5	12	6	7	5	27	11	11	5	8	9	24	11	18	6	12	7
	Somewhat concerned	639	21	66	23	40	20	47	18	9	17	81	26	29	21	29	19	38	20	36	26	65	26	51	24	11	13	44	20	60	20	33	20
	Not very concerned	529	18	46	16	26	13	47	18	10	17	54	17	19	14	26	17	52	28	22	16	51	20	34	16	12	14	45	20	58	19	25	15
	Not at all concerned	1609	54	162	57	118	59	147	56	34	60	167	53	76	55	90	59	87	46	73	53	110	43	115	55	56	65	112	50	167	55	95	58
	Total	2981	100	286	100	200	100	262	100	56	100	317	100	138	100	152	100	190	100	137	100	253	100	211	100	87	100	225	100	303	100	164	100
	Very concerned	226	8	20	7	10	5	24	9	3	5	16	5	14	10	8	5	15	8	15	11	23	9	14	6	7	8	23	10	23	8	12	8
	Somewhat concerned	440	15	33	12	26	13	39	15	7	13	40	13	18	13	25	17	28	15	15	11	49	19	38	18	8	9	43	19	50	17	21	13
	Not very concerned	449	15	40	14	33	17	42	16	7	12	61	19	22	16	23	15	38	20	19	14	43	17	25	12	10	12	28	13	37	12	21	13
	Not at all concerned	1868	63	193	67	131	65	156	60	40	71	202	64	82	60	96	63	109	58	90	65	138	55	134	64	62	71	131	58	191	63	111	67
	Total	2982	100	287	100	200	100	261	100	56	100	319	100	136	100	153	100	190	100	138	100	253	100	212	100	87	100	225	100	301	100	164	100
Very concerned	263	9	17	6	15	8	34	13	3	6	22	7	11	8	15	10	15	8	14	10	14	6	15	7	8	9	23	10	40	13	16	10	
Somewhat concerned	532	18	51	18	40	20	37	14	8	15	40	13	25	18	38	25	33	18	27	20	59	23	37	18	11	13	39	18	55	18	32	20	
Not very concerned	534	18	51	18	38	19	48	19	9	16	62	20	21	16	19	12	51	27	20	15	47	19	44	21	11	13	42	19	43	14	26	16	
Not at all concerned	1657	56	170	59	107	53	141	54	36	63	191	61	80	58	81	53	89	47	77	56	134	53	115	55	56	65	121	54	168	55	90	55	
Total	2986	100	289	100	200	100	261	100	56	100	315	100	137	100	153	100	189	100	139	100	254	100	212	100	86	100	225	100	306	100	164	100	
Very concerned	136	5	13	5	7	4	16	6	3	5	11	4	6	5	8	6	10	5	5	4	14	6	4	2	4	5	16	7	11	4	8	5	
Somewhat concerned	129	4	9	3	6	3	10	4	2	4	13	4	8	6	7	5	9	4	8	6	20	8	8	4	5	6	5	2	11	4	9	6	
Not very concerned	304	10	20	7	23	12	29	11	5	10	29	9	12	9	15	10	30	16	13	10	29	12	24	12	9	11	21	10	28	9	14	9	
Not at all concerned	2395	81	245	85	162	82	200	78	46	82	261	83	107	80	123	80	141	74	109	80	187	74	175	83	69	79	182	81	255	84	133	81	
Total	2964	100	287	100	198	100	255	100	56	100	314	100	134	100	154	100	190	100	135	100	250	100	212	100	87	100	223	100	304	100	164	100	
Very concerned	456	15	42	15	31	16	45	17	7	12	45	14	24	17	18	12	24	13	17	13	58	23	23	11	11	13	36	16	47	16	30	18	
Somewhat concerned	793	27	81	28	52	26	51	20	18	32	97	31	36	27	43	28	49	26	39	29	60	24	66	31	23	27	65	29	80	26	32	20	
Not very concerned	453	15	27	10	42	21	48	19	8	14	53	17	17	13	22	14	48	26	17	13	37	15	26	13	12	14	29	13	37	12	28	17	
Not at all concerned	1263	43	137	48	73	37	117	45	23	42	118	38	58	43	70	46	68	36	63	46	97	39	93	45	39	46	91	41	139	46	75	45	
Total	2965	100	287	100	199	100	261	100	56	100	312	100	135	100	153	100	190	100	137	100	252	100	209	100	85	100	222	100	303	100	164	100	
Very concerned	264	9	25	9	21	11	38	15	3	6	16	5	17	12	8	6	17	9	18	13	28	11	12	5	7	9	23	10	17	6	14	9	
Somewhat concerned	782	26	68	24	55	28	48	19	13	23	81	26	35	26	45	29	47	25	40	29	77	30	60	29	17	19	60	27	92	30	44	27	
Not very concerned	479	16	46	16	34	17	41	16	9	16	56	18	24	17	25	17	48	25	19	14	45	18	24	12	14	16	36	16	40	13	19	12	
Not at all concerned	1455	49	149	52	89	45	134	51	31	55	162	52	61	44	75	49	79	42	61	44	105	41	115	55	49	56	106	47	153	51	86	53	
Total	2980	100	287	100	200	100	261	100	56	100	315	100	136	100	154	100	190	100	138	100	254	100	212	100	87	100	225	100	301	100	164	100	
Very concerned	188	6	23	8	8	4	31	12	3	5	6	2	12	8	11	7	12	7	8	6	22	9	5	3	6	6	14	6	17	6	11	7	
Somewhat concerned	160	5	12	4	10	5	17	7	3	6	22	7	9	6	8	6	10	5	11	8	17	7	6	3	3	4	14	6	6	2	12	8	
Not very concerned	353	12	12	4	22	11	34	13	7	12	40	13	15	11	22	14	39	21	15	11	38	15	26	13	9	10	24	11	35	12	16	10	
Not at all concerned	2267	76	238	84	159	80	178	68	43	77	247	78	103	75	112	73	128	68	104	75	176	70	171	82	70	80	169	77	245	81	124	76	
Total	2967	100	284	100	199	100	261	100	55	100	315	100	139	100	153	100	189	100	138	100	253	100	209	100	87	100	220	100	303	100	163	100	

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Being a victim of crime in your home or community	Very concerned	373	13	30	11	16	8	54	21	5	9	32	10	26	19	13	9	18	10	17	12	50	20	25	12	9	11	24	11	35	12	19	12
	Somewhat concerned	850	29	68	24	67	34	58	22	13	24	105	33	39	29	42	28	52	28	40	29	86	34	68	32	23	27	70	31	73	24	45	28
	Not very concerned	528	18	45	16	33	17	35	14	10	17	57	18	17	13	32	21	58	31	24	17	35	14	36	17	13	15	43	19	69	23	21	13
	Not at all concerned	1230	41	144	50	82	41	111	43	28	50	121	38	54	39	66	43	62	33	59	42	83	33	83	39	41	48	88	39	128	42	79	48
	Total	2982	100	287	100	199	100	258	100	56	100	315	100	137	100	154	100	190	100	139	100	253	100	212	100	87	100	225	100	306	100	164	100
	Very concerned	246	8	14	5	15	8	27	11	3	5	14	5	17	12	6	4	22	12	13	9	36	14	16	8	6	7	23	10	24	8	11	7
	Somewhat concerned	375	13	32	11	19	10	30	12	5	10	45	14	21	16	17	11	18	9	28	20	55	22	32	15	6	7	25	11	24	8	18	11
	Not very concerned	499	17	42	15	38	19	51	20	9	16	64	20	18	13	25	16	45	24	17	12	46	18	29	14	12	14	36	16	49	16	19	12
	Not at all concerned	1853	62	201	69	125	63	151	58	39	70	193	61	80	59	105	69	106	56	81	59	114	45	134	64	63	73	141	63	206	68	115	71
	Total	2973	100	289	100	197	100	259	100	56	100	315	100	136	100	153	100	190	100	138	100	250	100	211	100	86	100	225	100	304	100	163	100
Not having safe housing conditions	Very concerned	449	15	26	9	26	13	73	28	7	12	40	13	31	23	17	11	24	13	20	15	52	22	20	10	8	10	33	15	41	14	30	19
	Somewhat concerned	642	22	53	19	43	22	39	15	13	24	88	28	28	21	39	25	43	23	30	23	55	23	41	20	12	14	44	20	73	24	40	25
	Not very concerned	386	13	32	11	32	16	31	12	6	11	33	11	18	13	20	13	41	22	19	14	28	12	28	13	11	13	36	16	29	10	21	13
	Not at all concerned	1473	50	175	61	98	49	117	45	29	52	153	49	58	43	77	51	80	43	64	48	107	44	122	58	55	64	107	49	161	53	70	43
	Total	2950	100	286	100	200	100	261	100	56	100	314	100	135	100	153	100	187	100	133	100	243	100	211	100	86	100	220	100	304	100	162	100
	Very concerned	273	9	22	8	14	7	33	13	4	7	24	8	15	11	7	5	22	12	10	8	40	16	14	7	6	7	21	10	26	9	15	9
	Somewhat concerned	351	12	30	11	23	12	43	17	4	7	38	12	21	15	20	13	20	11	22	16	38	15	16	8	3	4	28	13	24	8	20	12
	Not very concerned	482	16	35	12	32	16	39	15	9	16	49	16	17	13	26	17	49	26	16	12	43	17	36	17	10	12	36	16	61	20	21	13
	Not at all concerned	1878	63	202	70	130	65	144	56	40	71	207	65	85	61	100	65	98	52	90	65	133	52	145	69	67	77	138	62	193	63	108	66
	Total	2984	100	289	100	199	100	259	100	56	100	319	100	138	100	153	100	189	100	138	100	254	100	211	100	87	100	223	100	304	100	164	100
Not having enough money for housing	Very concerned	353	12	30	11	23	12	38	15	5	9	30	10	18	13	15	10	25	13	18	13	46	18	20	9	7	8	27	12	29	10	21	13
	Somewhat concerned	580	19	51	18	34	17	51	20	9	16	70	22	27	20	22	15	32	17	27	20	66	26	38	18	9	11	45	20	67	22	30	19
	Not very concerned	485	16	36	13	37	19	45	17	9	17	57	18	20	15	27	18	44	23	18	13	41	16	30	14	14	16	32	14	47	16	28	17
	Not at all concerned	1561	52	172	60	106	53	126	48	33	59	158	50	71	52	87	57	89	47	75	54	100	39	124	59	57	65	117	53	162	53	85	52
	Total	2979	100	289	100	200	100	259	100	56	100	315	100	136	100	152	100	190	100	138	100	253	100	212	100	87	100	221	100	306	100	164	100
	Very concerned	535	18	40	14	30	15	60	23	7	12	56	18	33	24	23	15	34	18	21	15	69	27	30	14	11	13	37	17	57	19	28	17
	Somewhat concerned	1046	35	114	40	78	39	81	31	17	30	105	33	48	35	56	37	60	32	61	44	86	34	62	30	26	30	76	34	115	38	61	37
	Not very concerned	409	14	27	10	31	16	42	16	9	17	49	16	15	11	19	13	46	24	13	9	31	12	29	14	12	14	34	15	29	10	22	14
	Not at all concerned	993	33	107	37	61	31	76	29	23	42	107	34	42	30	54	36	50	27	44	32	69	27	91	43	37	43	74	34	104	34	53	33
	Total	2983	100	289	100	201	100	259	100	56	100	317	100	137	100	152	100	190	100	139	100	254	100	212	100	87	100	221	100	304	100	164	100
Having too much debt	Very concerned	420	14	30	11	24	12	46	18	7	12	41	13	24	18	19	13	29	15	20	15	54	21	16	7	10	12	33	15	50	17	16	10
	Somewhat concerned	808	27	79	28	60	30	63	24	14	25	94	30	37	27	38	25	34	18	40	29	83	33	56	27	20	23	58	26	81	27	50	31
	Not very concerned	451	15	40	14	31	16	51	20	7	13	43	14	18	13	22	15	49	26	15	11	36	14	32	15	10	12	33	15	35	12	28	17
	Not at all concerned	1298	44	137	48	84	42	100	38	28	50	139	44	57	42	73	48	78	41	62	45	79	31	108	51	47	55	102	45	135	45	69	42
	Total	2976	100	287	100	200	100	259	100	56	100	317	100	136	100	153	100	190	100	137	100	252	100	212	100	87	100	225	100	301	100	164	100

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Not being able to read or write	Very concerned	194	7	20	7	12	6	30	12	3	6	13	4	12	9	6	4	14	8	7	5	18	7	11	5	4	5	17	8	18	6	9	6
	Somewhat concerned	139	5	17	6	9	5	18	7	2	3	10	3	8	6	8	5	6	3	5	4	15	6	15	7	2	2	8	4	6	2	12	7
	Not very concerned	268	9	10	4	22	11	21	8	5	10	38	12	10	8	15	10	27	15	13	9	20	8	16	8	10	11	19	9	29	10	13	8
	Not at all concerned	2312	79	237	83	153	78	186	73	44	81	250	81	105	78	119	81	129	74	112	82	190	78	168	80	71	82	174	80	245	82	128	79
	<b>Total</b>	<b>2914</b>	<b>100</b>	<b>284</b>	<b>100</b>	<b>196</b>	<b>100</b>	<b>255</b>	<b>100</b>	<b>55</b>	<b>100</b>	<b>311</b>	<b>100</b>	<b>135</b>	<b>100</b>	<b>147</b>	<b>100</b>	<b>176</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>244</b>	<b>100</b>	<b>210</b>	<b>100</b>	<b>86</b>	<b>100</b>	<b>218</b>	<b>100</b>	<b>298</b>	<b>100</b>	<b>162</b>	<b>100</b>
	Very concerned	309	10	30	11	18	9	47	18	5	9	29	9	26	19	12	8	17	9	13	9	36	14	20	10	4	5	14	6	23	8	16	10
	Somewhat concerned	714	24	65	23	50	25	62	24	15	26	69	22	31	23	35	23	38	20	32	23	64	25	52	25	18	22	64	29	80	26	39	24
	Not very concerned	444	15	30	11	39	20	37	14	7	12	53	17	19	14	22	15	42	22	17	13	38	15	26	13	10	12	38	17	38	13	26	16
	Not at all concerned	1486	50	159	56	92	46	111	43	30	54	161	52	59	44	83	54	89	48	75	55	114	45	110	53	53	62	104	47	164	54	82	50
	<b>Total</b>	<b>2953</b>	<b>100</b>	<b>284</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>257</b>	<b>100</b>	<b>56</b>	<b>100</b>	<b>311</b>	<b>100</b>	<b>135</b>	<b>100</b>	<b>153</b>	<b>100</b>	<b>186</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>252</b>	<b>100</b>	<b>209</b>	<b>100</b>	<b>85</b>	<b>100</b>	<b>220</b>	<b>100</b>	<b>304</b>	<b>100</b>	<b>164</b>	<b>100</b>
Very concerned	257	9	30	11	19	10	31	12	6	10	11	4	10	8	10	7	20	11	9	7	41	16	14	6	6	6	12	6	28	9	10	6	
Somewhat concerned	667	22	59	21	48	24	54	21	13	23	67	21	33	24	32	21	38	20	41	30	55	22	46	22	12	14	55	25	67	22	46	28	
Not very concerned	542	18	56	20	38	19	52	20	11	19	57	18	17	13	25	16	46	24	27	19	38	15	36	17	13	15	46	21	54	18	26	16	
Not at all concerned	1515	51	143	50	94	47	123	47	27	48	183	58	75	55	86	56	86	45	60	44	119	47	116	55	56	65	112	50	154	51	81	50	
<b>Total</b>	<b>2982</b>	<b>100</b>	<b>289</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>56</b>	<b>100</b>	<b>319</b>	<b>100</b>	<b>135</b>	<b>100</b>	<b>153</b>	<b>100</b>	<b>189</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>253</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>226</b>	<b>100</b>	<b>303</b>	<b>100</b>	<b>164</b>	<b>100</b>	
Very concerned	284	10	20	7	14	7	34	13	4	8	21	7	15	11	9	6	16	8	19	14	32	13	18	8	8	9	20	9	29	10	24	15	
Somewhat concerned	578	19	45	16	36	18	59	23	9	16	51	16	33	24	37	24	29	16	39	28	56	22	48	23	8	9	53	24	44	15	30	19	
Not very concerned	480	16	42	15	42	21	39	15	7	13	54	17	24	17	21	14	53	28	19	14	47	19	28	13	15	18	33	15	40	13	16	10	
Not at all concerned	1644	55	180	63	108	54	128	49	36	63	190	60	66	48	86	56	91	48	61	44	119	47	119	56	56	64	118	53	193	63	94	57	
<b>Total</b>	<b>2986</b>	<b>100</b>	<b>287</b>	<b>100</b>	<b>200</b>	<b>100</b>	<b>261</b>	<b>100</b>	<b>56</b>	<b>100</b>	<b>315</b>	<b>100</b>	<b>138</b>	<b>100</b>	<b>154</b>	<b>100</b>	<b>190</b>	<b>100</b>	<b>137</b>	<b>100</b>	<b>254</b>	<b>100</b>	<b>212</b>	<b>100</b>	<b>87</b>	<b>100</b>	<b>225</b>	<b>100</b>	<b>306</b>	<b>100</b>	<b>164</b>	<b>100</b>	
Very concerned	241	9	27	10	14	7	33	13	3	7	22	8	10	8	15	10	23	13	6	4	24	11	10	5	5	6	17	9	18	7	14	9	
Somewhat concerned	364	13	39	14	25	13	27	11	8	15	35	12	17	14	23	16	15	9	17	13	42	18	23	12	8	10	30	16	24	9	29	18	
Not very concerned	356	13	25	9	34	18	43	17	6	11	30	10	14	11	14	10	30	18	18	14	38	17	23	12	8	10	23	11	38	14	12	7	
Not at all concerned	1795	65	182	67	115	61	149	59	34	67	207	70	84	67	90	63	101	60	87	68	125	54	134	71	59	74	126	64	194	71	108	66	
<b>Total</b>	<b>2756</b>	<b>100</b>	<b>273</b>	<b>100</b>	<b>188</b>	<b>100</b>	<b>253</b>	<b>100</b>	<b>51</b>	<b>100</b>	<b>295</b>	<b>100</b>	<b>125</b>	<b>100</b>	<b>141</b>	<b>100</b>	<b>169</b>	<b>100</b>	<b>128</b>	<b>100</b>	<b>230</b>	<b>100</b>	<b>191</b>	<b>100</b>	<b>80</b>	<b>100</b>	<b>196</b>	<b>100</b>	<b>275</b>	<b>100</b>	<b>162</b>	<b>100</b>	

Table B3: Social district table – service use

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Public library programs and services	Yes	1714	57	179	62	120	60	151	58	38	67	175	55	60	44	103	67	113	60	71	51	119	47	125	59	48	56	137	61	170	56	105	64
	No	1281	43	110	38	81	41	110	42	19	33	143	45	78	56	51	33	77	41	68	49	137	54	87	41	39	45	89	40	133	44	59	36
	Total	2995	100	289	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	303	100	164	100
Immigrant programs and services	Yes	119	4	7	3	5	3	21	8	2	4	5	2	6	5	8	6	4	7	5	10	4	11	5	4	5	6	3	11	4	8	5	
	No	2876	96	281	98	196	98	240	92	55	97	314	99	132	95	145	94	183	96	133	95	245	96	201	95	83	96	220	98	294	96	155	95
	Total	2995	100	289	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Recreation or leisure facilities, programs and services	Yes	1960	65	199	69	145	72	134	51	44	77	207	65	77	56	113	74	116	61	86	62	133	53	139	66	61	70	162	72	232	76	113	69
	No	1034	35	88	31	56	28	128	49	13	23	112	35	61	44	41	27	74	39	54	39	119	47	73	35	27	30	63	28	73	24	52	32
	Total	2994	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	252	100	212	100	87	100	226	100	306	100	164	100
Seniors centres, programs and services	Yes	213	7	12	4	14	7	10	4	3	5	29	9	9	7	12	8	14	8	12	9	22	9	19	9	4	5	24	11	24	8	6	4
	No	2783	93	277	96	187	93	251	96	54	95	290	91	129	93	143	93	175	92	128	92	234	92	193	91	83	96	202	90	280	92	158	96
	Total	2996	100	289	100	201	100	262	100	57	100	319	100	138	100	154	100	189	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Family or marriage counselling	Yes	143	5	13	5	13	6	8	3	3	5	21	7	4	3	7	5	7	3	5	4	18	7	8	4	3	3	14	6	12	4	8	5
	No	2853	95	274	95	188	94	253	97	54	95	298	94	134	97	147	96	183	97	135	97	238	93	203	96	84	97	212	94	294	96	156	95
	Total	2996	100	287	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Legal aid	Yes	88	3	3	1	7	3	10	4	2	3	6	2	5	4	2	1	6	3	8	6	12	5	3	2	3	5	2	14	5	5	3	
	No	2906	97	286	99	194	97	250	96	55	97	312	98	133	96	152	99	183	97	132	95	244	96	209	99	85	98	221	98	291	95	159	97
	Total	2994	100	289	100	201	100	261	100	57	100	319	100	138	100	154	100	189	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Food bank services	Yes	129	4	7	3	4	2	22	9	1	2	10	3	9	7	3	2	11	6	6	4	32	13	6	3	3	4	3	2	6	2	5	3
	No	2867	96	279	97	197	98	240	92	56	98	309	97	129	93	151	98	179	94	134	96	224	88	205	97	84	96	222	99	300	98	159	97
	Total	2996	100	286	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Addictions counselling or treatment programs	Yes	56	2	3	1	6	3	3	1	1	2	1	1	4	3	5	4	5	2	5	4	8	3	1	0	2	3	3	2	5	2	4	3
	No	2938	98	284	99	195	97	257	99	56	99	317	100	134	97	149	97	185	98	135	97	248	97	211	100	85	98	222	99	300	98	160	98
	Total	2994	100	287	100	201	100	259	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Pregnancy counselling or education programs	Yes	165	5	14	5	7	3	16	6	4	8	14	5	3	3	10	7	12	7	5	4	23	9	14	6	3	3	9	4	20	7	10	6
	No	2831	95	273	95	194	97	246	94	53	93	304	96	134	97	144	94	177	93	135	97	231	91	198	94	84	97	217	96	286	94	155	94
	Total	2996	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	189	100	139	100	254	100	212	100	87	100	226	100	306	100	164	100
Home care or nursing care	Yes	196	7	12	4	16	8	12	5	3	5	24	8	7	5	13	9	16	8	8	6	13	5	17	8	6	7	20	9	20	7	10	6
	No	2800	93	276	96	185	92	250	96	54	96	295	93	131	95	141	92	174	92	131	94	243	95	195	92	81	93	205	91	284	93	155	94
	Total	2996	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Medical doctor services	Yes	2613	87	257	89	187	93	225	86	53	93	280	88	114	83	140	91	156	82	117	84	204	80	190	90	77	88	203	90	266	87	144	88
	No	384	13	32	11	14	7	37	14	4	8	38	12	24	17	14	9	34	18	22	16	51	20	22	11	10	12	23	10	38	13	21	13
	Total	2997	100	289	100	201	100	262	100	57	100	319	100	137	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Nutrition counselling or education programs	Yes	356	12	36	13	31	16	18	7	7	13	30	10	12	9	26	17	28	14	16	12	29	12	24	12	10	11	26	12	40	13	21	13
	No	2641	88	251	87	170	85	242	93	50	87	288	91	125	91	128	83	163	86	123	89	226	89	187	89	78	89	200	89	266	87	143	87
	Total	2997	100	287	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100

	Category	SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15			
		#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%		
Mental health services or counselling	Yes	241	8	23	8	17	8	5	2	4	8	35	11	13	10	8	6	20	11	8	28	11	21	10	7	9	16	7	23	8	12	7	
	No	2757	92	264	92	184	92	257	98	53	93	284	89	125	90	146	95	170	90	132	95	227	89	191	90	80	92	210	93	283	93	153	93
	Total	2998	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Self-help or support programs and group programs	Yes	225	8	20	7	18	9	16	6	4	7	16	5	12	9	10	7	17	9	9	7	27	11	13	6	6	7	19	9	24	8	14	9
	No	2767	92	267	93	183	91	245	94	53	94	303	95	125	91	144	94	173	91	130	93	227	89	199	94	81	94	206	92	280	92	150	91
	Total	2992	100	287	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	254	100	212	100	87	100	226	100	304	100	164	100
Respite care or services	Yes	82	3	1	1	9	4	7	3	1	2	8	3	5	4	2	2	2	2	2	12	5	7	4	1	2	8	4	11	4	4	3	
	No	2846	97	277	99	192	96	262	97	54	98	311	98	131	96	145	98	183	98	134	98	234	95	199	96	84	98	213	96	289	96	158	97
	Total	2928	100	279	100	201	100	249	100	55	100	319	100	136	100	147	100	186	100	136	100	245	100	207	100	86	100	221	100	300	100	162	100
Fire protection services	Yes	138	5	6	2	9	4	9	4	3	6	14	5	6	4	9	6	10	5	12	9	15	6	16	7	4	5	8	4	8	3	9	6
	No	2857	95	281	98	192	96	253	97	54	95	304	96	131	96	145	94	180	95	128	92	240	94	196	93	83	96	218	97	298	98	155	94
	Total	2996	100	287	100	201	100	262	100	57	100	319	100	136	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Police services	Yes	610	20	39	14	41	21	55	21	9	16	73	23	28	20	27	18	37	20	35	25	73	29	49	23	15	17	45	20	57	19	28	17
	No	2386	80	248	86	160	80	207	79	48	84	245	77	110	80	127	83	152	80	104	75	183	72	163	77	72	83	181	80	249	82	136	83
	Total	2996	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	189	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Ambulance services	Yes	364	12	32	11	27	14	26	10	7	13	35	11	15	11	22	14	16	8	15	11	38	15	29	14	12	14	29	13	44	15	16	10
	No	2635	88	257	89	174	87	236	90	50	88	284	89	123	89	133	86	174	92	124	89	217	85	183	87	75	87	196	87	262	86	148	90
	Total	2999	100	289	100	201	100	262	100	57	100	319	100	137	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Women's shelters	Yes	11	0	0	1	0	1	0	0	0	0	0	0	1	1	2	1	0	0	2	2	3	1	1	0	0	0	1	0	0	0	0	
	No	2985	100	289	100	200	100	259	99	57	100	319	100	137	99	153	99	190	100	137	99	253	99	211	100	87	100	225	100	304	100	164	100
	Total	2996	100	289	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	304	100	164	100
Child care programs and services	Yes	320	11	27	10	32	16	27	11	5	9	35	11	10	7	27	18	16	8	12	9	31	12	20	10	5	6	20	9	29	10	23	14
	No	2673	89	260	90	169	84	234	90	52	91	284	89	128	93	126	82	174	92	127	91	224	88	191	90	82	95	205	91	277	91	141	86
	Total	2993	100	287	100	201	100	262	100	57	100	319	100	138	100	153	100	190	100	139	100	254	100	211	100	87	100	226	100	306	100	164	100
Before or after school child or youth programs and services	Yes	202	7	23	8	14	7	21	8	4	7	25	8	9	7	19	13	10	5	6	5	22	9	5	2	3	4	14	6	14	5	12	8
	No	2791	93	264	92	187	93	241	92	53	94	293	92	129	93	135	88	180	95	133	96	231	91	207	98	84	96	212	94	291	95	152	93
	Total	2993	100	287	100	201	100	262	100	57	100	319	100	138	100	154	100	189	100	139	100	253	100	212	100	87	100	226	100	304	100	164	100
Financial counselling or education programs	Yes	292	10	22	8	15	7	17	7	7	12	38	12	9	7	18	12	25	13	13	9	29	12	18	9	8	9	23	10	40	13	12	8
	No	2698	90	266	92	186	93	242	93	50	89	280	88	129	93	137	89	165	87	127	91	225	88	193	91	79	91	203	90	265	87	152	93
	Total	2991	100	287	100	201	100	259	100	57	100	319	100	138	100	154	100	190	100	139	100	254	100	211	100	87	100	226	100	304	100	164	100
Job search or training programs and services	Yes	427	14	38	13	24	12	46	18	9	16	48	15	30	22	19	12	15	22	16	40	16	22	11	7	8	26	12	44	15	24	15	
	No	2571	86	251	87	177	88	215	82	48	85	271	85	107	78	136	88	161	85	118	85	216	85	190	90	81	93	200	89	262	86	141	86
	Total	2998	100	289	100	201	100	261	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Homeless shelters	Yes	29	1	1	1	3	2	5	2	1	1	0	0	1	1	0	2	1	1	1	10	4	2	1	0	0	1	1	2	1	0	0	
	No	2969	99	287	100	198	99	257	98	56	99	319	100	137	99	154	100	188	99	138	99	245	96	210	99	87	100	225	100	304	100	164	100
	Total	2998	100	289	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Public transit	Yes	1952	65	202	70	112	56	169	65	44	78	215	67	85	61	101	66	129	68	98	70	148	58	127	60	62	71	139	62	199	65	122	75
	No	1048	35	87	30	89	45	93	36	13	22	104	33	53	39	53	35	61	32	42	30	107	42	85	40	25	29	87	39	107	35	42	26
	Total	2999	100	289	100	201	100	262	100	57	100	319	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Adult education or training programs and services	Yes	465	16	43	15	37	19	33	13	12	21	40	13	26	19	22	15	35	18	20	15	38	15	39	19	13	15	20	9	58	19	27	17
	No	2531	84	245	85	164	82	228	87	45	79	277	87	112	81	131	85	155	82	119	86	217	85	173	82	74	85	205	91	248	81	137	84
	Total	2996	100	289	100	201	100	261	100	57	100	317	100	138	100	154	100	190	100	139	100	256	100	212	100	87	100	226	100	306	100	164	100
Subsidized housing	Yes	77	3	4	2	1	0	5	2	1	2	0	0	7	5	2	2	11	6	12	9	14	6	7	3	2	2	5	2	5	2	1	1
	No	2915	97	284	99	200	100	255	98	56	98	319	100	130	95	152	99	179	94	128	92	240	94	204	97	85	98	221	98	300	98	162	99
	Total	2992	100	289	100	201	100	261	100	57	100	319	100	136	100	154	100	190	100	139	100	254	100	212	100	87	100	226	100	304	100	163	100
General support services for persons with disabilities	Yes	228	8	13	5	15	7	18	7	3	5	30	10	16	12	11	7	11	6	11	8	28	11	20	10	6	7	11	5	23	8	12	7
	No	2764	92	276	96	186	93	244	93	54	95	288	91	121	88	143	93	179	94	127	92	226	89	191	90	81	94	214	95	281	92	153	93
	Total	2992	100	289	100	201	100	262	100	57	100	319	100	137	100	154	100	190	100	138	100	254	100	211	100	87	100	226	100	304	100	164	100
Hospital services	Yes	1377	46	130	45	90	45	115	44	26	45	143	45	48	36	79	52	71	38	54	39	121	48	104	49	43	49	112	30	159	52	80	49
	No	1618	54	157	55	111	55	147	56	31	55	175	55	88	64	75	49	118	62	85	61	134	53	108	51	44	51	113	50	147	48	85	52
	Total	2994	100	287	100	201	100	262	100	57	100	319	100	136	100	154	100	189	100	139	100	256	100	212	100	87	100	225	100	306	100	164	100

Table B4: Social district table- service needs

	Category	SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
		#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
		Yes	80	6	9	8	7	9	4	4	1	5	11	8	3	4	3	6	5	6	4	6	3	2	13	15	2	6	6	8	6	2
No	1203	94	101	92	73	91	107	96	18	95	132	92	74	96	48	94	72	94	64	94	134	85	74	85	36	94	83	94	128	94	57	96
Total	1283	100	110	100	80	100	111	100	19	100	143	100	78	100	51	100	77	100	68	100	137	100	87	100	38	100	89	100	136	100	59	100
Yes	17	1	0	0	1	1	5	2	1	1	0	0	0	0	2	1	2	1	2	2	0	0	2	1	0	0	1	1	0	0	2	1
No	2855	99	280	100	192	99	236	98	54	99	314	100	132	100	144	99	181	99	130	98	244	100	199	99	83	100	219	99	294	100	155	99
Total	2872	100	280	100	193	100	241	100	55	100	314	100	132	100	146	100	183	100	132	100	244	100	201	100	83	100	220	100	294	100	156	100
Yes	55	5	4	5	6	11	7	5	1	7	3	3	3	6	2	6	4	5	3	5	8	6	3	4	0	0	3	5	5	6	3	6
No	982	95	85	95	50	89	122	95	12	93	108	97	57	94	39	94	70	95	50	95	115	94	69	96	27	100	60	95	69	94	48	94
Total	1037	100	89	100	56	100	128	100	13	100	112	100	61	100	41	100	74	100	53	100	123	100	72	100	27	100	63	100	73	100	52	100
Yes	22	1	3	1	1	1	3	1	0	1	2	1	3	2	1	1	1	1	0	0	0	0	2	1	0	1	1	1	3	1	2	2
No	2754	99	274	99	183	99	249	99	54	99	288	99	126	98	140	99	175	99	128	100	234	100	190	99	82	99	201	99	274	99	156	98
Total	2776	100	277	100	184	100	251	100	54	100	290	100	129	100	141	100	176	100	128	100	234	100	192	100	83	100	202	100	277	100	159	100
Yes	31	1	4	2	5	3	3	1	0	0	5	2	0	0	2	1	1	1	1	1	0	0	3	2	1	1	5	2	0	0	2	2
No	2818	99	268	98	181	97	251	99	54	100	293	98	134	100	146	99	182	99	134	99	238	100	200	98	84	99	208	98	292	100	154	98
Total	2849	100	273	100	186	100	254	100	54	100	298	100	134	100	147	100	183	100	135	100	238	100	203	100	84	100	212	100	292	100	156	100
Yes	32	1	1	1	1	1	3	1	0	1	5	2	1	1	1	4	2	2	2	4	2	4	2	2	0	1	2	1	3	1	1	1
No	2871	99	283	99	192	99	247	99	55	99	307	98	131	99	151	99	181	98	130	98	240	98	205	98	84	99	218	99	288	99	159	99
Total	2903	100	284	100	193	100	250	100	55	100	312	100	132	100	152	100	184	100	132	100	244	100	209	100	85	100	220	100	291	100	159	100
Yes	18	1	0	0	2	1	1	1	0	0	5	2	1	1	1	0	0	2	2	3	1	1	1	0	1	1	1	0	0	1	1	1
No	2845	99	280	100	194	99	238	99	56	100	304	98	127	99	150	99	179	100	132	98	221	99	203	99	83	99	220	99	298	100	159	99
Total	2864	100	280	100	196	100	240	100	56	100	309	100	129	100	151	100	179	100	134	100	224	100	204	100	84	100	221	100	298	100	159	100
Yes	12	0	0	0	0	0	0	0	0	0	3	1	1	1	1	0	0	0	0	0	1	1	1	0	0	1	1	1	3	1	1	1
No	2924	100	283	100	194	100	259	100	56	100	314	99	132	99	148	99	185	100	135	100	247	99	210	99	85	100	220	99	297	99	159	99
Total	2936	100	283	100	194	100	259	100	56	100	317	100	133	100	149	100	185	100	135	100	248	100	211	100	85	100	221	100	300	100	160	100
Yes	18	1	0	0	2	1	1	1	0	1	3	1	1	1	1	0	0	0	0	3	1	0	0	0	0	0	1	1	6	2	0	0
No	2781	99	271	100	188	99	242	99	52	99	300	99	132	99	143	99	177	100	135	100	225	99	196	100	84	100	209	99	275	98	153	100
Total	2799	100	271	100	190	100	244	100	52	100	303	100	133	100	144	100	177	100	135	100	227	100	196	100	84	100	210	100	281	100	153	100
Yes	17	1	0	0	1	1	3	1	0	0	0	0	2	2	2	1	0	1	1	4	2	1	1	1	1	1	2	1	2	1	0	0
No	2774	99	276	100	182	99	245	99	54	100	295	100	129	98	140	99	174	100	130	99	239	98	194	99	80	99	202	99	281	99	155	100
Total	2792	100	276	100	183	100	247	100	54	100	295	100	131	100	141	100	174	100	130	100	243	100	195	100	81	100	204	100	283	100	155	100
Yes	35	9	3	10	3	23	3	7	0	0	3	8	2	9	2	17	5	14	1	3	4	8	2	10	0	0	3	15	5	12	0	0
No	348	91	27	90	10	77	34	93	4	100	35	92	22	91	12	83	29	86	22	97	47	93	20	90	10	100	19	85	35	88	21	100
Total	384	100	30	100	13	100	37	100	4	100	38	100	24	100	14	100	34	100	22	100	51	100	22	100	10	100	23	100	40	100	21	100
Yes	50	2	1	1	2	1	5	2	1	2	5	2	1	1	2	2	6	4	1	4	2	7	4	2	2	2	3	2	8	3	2	1
No	2587	98	250	99	167	99	238	98	48	98	284	98	125	99	126	98	157	96	121	99	222	98	180	96	76	98	195	98	257	97	141	99
Total	2638	100	251	100	169	100	244	100	50	100	288	100	125	100	128	100	163	100	123	100	226	100	187	100	78	100	199	100	265	100	143	100

	Calgary		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15				
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%			
Mental health services or counselling	Yes	24	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
	No	2729	99	263	99	181	99	254	99	52	99	282	99	124	99	146	100	168	99	128	98	222	98	189	99	79	99	210	100	280	99	151	99		
	Total	2753	100	264	100	183	100	257	100	53	100	284	100	125	100	146	100	170	100	130	100	227	100	191	100	80	100	210	100	281	100	153	100		
Self-help or support groups and programs	Yes	31	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
	No	2735	99	266	99	180	99	244	99	53	99	298	98	124	99	143	99	172	99	129	99	227	100	195	98	81	99	202	98	274	98	148	98		
	Total	2766	100	267	100	182	100	246	100	53	100	303	100	125	100	144	100	173	100	130	100	227	100	199	100	81	100	205	100	278	100	150	100		
Respite care or services	Yes	9	0	0	0	2	1	0	0	0	1	3	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1
	No	2876	100	283	100	188	99	251	100	56	99	307	99	132	99	150	100	185	100	135	100	242	100	203	100	85	99	214	99	284	99	159	100		
	Total	2886	100	283	100	190	100	251	100	56	100	311	100	132	100	150	100	185	100	135	100	243	100	203	100	86	100	215	100	286	100	159	100		
Fire protection services	Yes	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	No	2849	100	281	100	191	100	253	100	54	100	304	100	132	100	145	100	178	99	126	99	240	100	196	100	83	99	217	100	295	99	155	100		
	Total	2855	100	281	100	191	100	253	100	54	100	304	100	132	100	145	100	180	100	127	100	240	100	196	100	83	100	217	100	297	100	155	100		
Police services	Yes	16	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	No	2369	99	247	99	159	100	206	99	47	99	245	100	109	99	127	100	150	98	103	99	183	100	163	100	72	99	177	99	246	99	135	99		
	Total	2385	100	248	100	159	100	207	100	48	100	245	100	110	100	127	100	153	100	104	100	183	100	163	100	72	100	179	100	249	100	136	100		
Ambulance services	Yes	15	1	3	1	1	1	1	1	0	1	3	1	0	0	0	0	0	0	1	1	3	1	0	0	0	0	0	0	2	1	0	0	0	
	No	2613	99	253	99	172	99	234	99	50	99	280	99	123	100	133	100	174	100	122	99	215	99	183	100	74	99	195	100	257	99	148	100		
	Total	2628	100	255	100	173	100	236	100	50	100	284	100	123	100	133	100	174	100	123	100	217	100	183	100	75	100	195	100	258	100	148	100		
Women's shelters	Yes	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	No	2972	100	286	100	199	100	261	100	57	100	319	100	136	100	153	100	189	100	135	100	252	100	211	100	87	100	223	100	301	99	164	100		
	Total	2974	100	286	100	199	100	261	100	57	100	319	100	136	100	153	100	189	100	135	100	252	100	211	100	87	100	223	100	303	100	164	100		
Child care programs and services	Yes	21	1	3	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	No	2639	99	255	99	166	99	229	98	51	99	280	99	125	99	123	98	173	99	126	100	224	100	190	100	82	99	203	99	271	100	141	99		
	Total	2659	100	258	100	167	100	234	100	51	100	284	100	127	100	126	100	174	100	126	100	224	100	190	100	82	100	205	100	271	100	141	100		
Before and after school child or youth care programs and services	Yes	25	1	3	1	0	0	7	3	1	1	6	2	1	1	1	1	1	1	0	0	3	1	0	0	0	0	2	1	2	1	0	0	0	
	No	2748	99	260	99	185	100	234	97	52	99	287	98	127	99	133	99	180	99	131	100	230	99	204	100	83	100	209	99	283	99	151	100		
	Total	2773	100	263	100	185	100	241	100	53	100	293	100	127	100	133	100	181	100	131	100	233	100	204	100	83	100	211	100	284	100	151	100		
Financial counselling or education programs	Yes	46	2	1	1	3	2	3	1	1	2	10	3	1	1	3	2	3	2	2	2	3	1	4	2	1	2	2	1	5	2	5	3	3	
	No	2653	98	264	99	182	98	242	99	49	98	271	97	127	99	133	98	163	98	123	98	224	99	190	98	78	98	200	99	260	98	147	97		
	Total	2700	100	266	100	185	100	245	100	50	100	280	100	128	100	137	100	165	100	126	100	226	100	194	100	79	100	202	100	265	100	152	100		
Job search or training programs and services	Yes	32	1	1	1	2	1	5	2	0	1	5	2	1	1	1	2	1	1	1	1	5	2	3	2	1	1	1	2	1	1	1	1		
	No	2530	99	247	99	174	99	209	98	48	99	266	98	106	99	135	99	159	99	115	99	210	98	186	98	79	99	197	99	258	99	140	99		
	Total	2562	100	248	100	176	100	215	100	48	100	271	100	107	100	136	100	161	100	116	100	215	100	190	100	80	100	199	100	260	100	141	100		
Homeless shelters	Yes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	No	2963	100	286	100	197	100	257	100	56	100	319	100	137	100	154	100	188	100	137	100	244	100	210	100	87	100	223	100	303	100	164	100		
	Total	2963	100	286	100	197	100	257	100	56	100	319	100	137	100	154	100	188	100	137	100	244	100	210	100	87	100	223	100	303	100	164	100		



	Category		SD1		SD2		SD3		SD4		SD5		SD6		SD7		SD8		SD9		SD10		SD11		SD12		SD13		SD14		SD15		
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	
Needed Public transit	Yes	25	2	6	7	2	2	5	6	0	0	2	2	1	1	2	3	1	2	1	2	0	0	4	5	0	2	0	0	2	1	0	0
	No	1021	98	81	93	87	98	88	94	100	102	98	53	99	52	97	60	98	40	98	107	100	79	95	24	98	87	100	106	99	42	100	
	Total	1045	100	87	100	89	100	93	100	13	100	104	100	53	100	53	100	61	100	41	100	107	100	84	100	25	100	87	100	107	100	42	100
Adult education or training programs and services	Yes	43	2	0	0	4	2	7	3	0	1	6	2	1	1	4	3	5	3	1	1	1	1	1	2	2	3	2	6	2	1	1	
	No	2485	98	244	100	160	98	221	97	45	99	272	98	111	99	128	97	150	97	117	99	216	99	171	99	72	98	201	98	240	98	136	99
	Total	2528	100	244	100	164	100	228	100	45	100	279	100	112	100	132	100	155	100	119	100	217	100	172	100	74	100	204	100	246	100	137	100
Subsidized housing	Yes	12	0	0	0	0	0	1	1	0	0	2	1	1	0	0	2	1	1	1	1	1	0	0	0	0	0	1	1	3	1	0	0
	No	2902	100	283	100	200	100	255	99	56	100	317	100	130	99	152	100	177	99	126	99	239	99	204	100	85	100	219	99	297	99	163	100
	Total	2914	100	283	100	200	100	257	100	56	100	319	100	130	100	152	100	179	100	127	100	240	100	204	100	85	100	220	100	300	100	163	100
General support services for persons with disabilities	Yes	17	1	3	1	0	0	0	0	0	2	1	1	1	2	1	0	0	1	1	1	1	3	2	1	1	2	1	2	1	0	0	
	No	2745	99	271	99	186	100	244	100	54	100	287	99	120	99	142	99	179	100	127	99	225	99	189	98	81	99	211	99	278	99	153	100
	Total	2763	100	274	100	186	100	244	100	54	100	288	100	121	100	144	100	179	100	128	100	226	100	192	100	81	100	213	100	280	100	153	100
Hospital services	Yes	12	1	1	1	2	2	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1	1	1	0	0	1	1	2	1	1	1	
	No	1604	99	156	99	108	98	147	100	31	100	175	100	89	100	74	99	117	99	84	99	133	99	107	99	44	100	113	99	142	99	84	99
	Total	1616	100	157	100	110	100	147	100	31	100	175	100	89	100	75	100	118	100	84	100	134	100	108	100	44	100	114	100	144	100	85	100

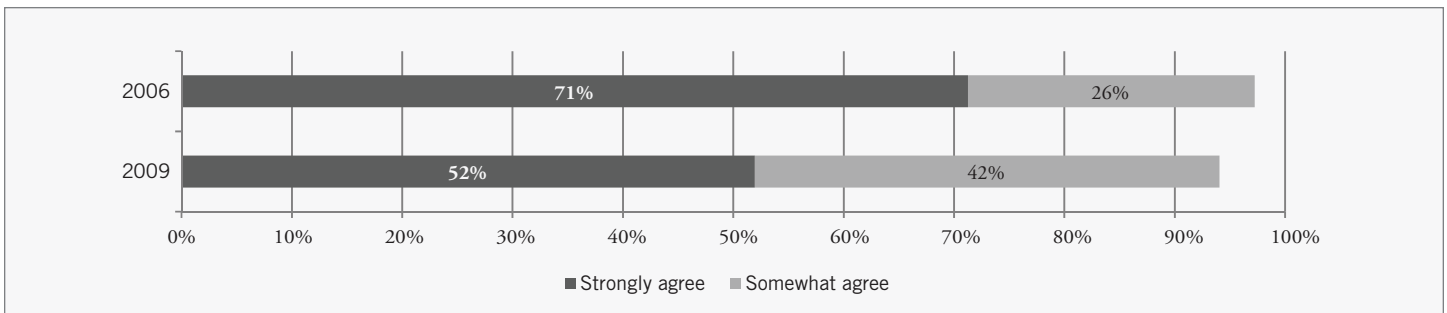
# TRENDS 2006 – 2009

Signposts data from 2006 and 2009 were compared to explore possible changes in the social issues and needs of Calgarians over the three-year period. Of note, findings may reflect widespread changes that occurred during the same time frame, such as changes in the economy.<sup>14</sup>

## Individual and Community Quality of Life

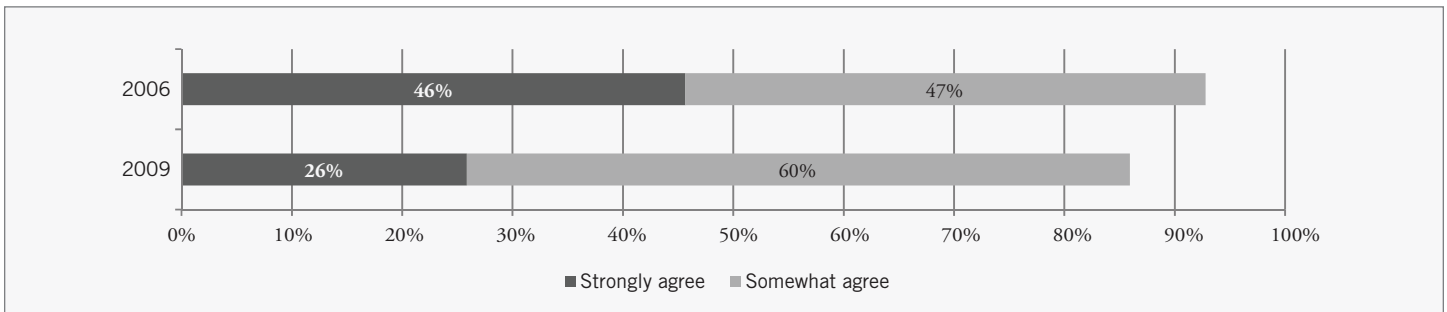
Although the majority of Signposts survey respondents expressed high levels of satisfaction with community and individual wellness in both 2006 and 2009, there was a marked decrease in the strength of agreement. For instance, over 90% of respondents indicated that Calgary was a good place to live in both 2006 (97%) and 2009 (94%); however, respondents were less likely to strongly agree with this statement in 2009 than in 2006 (52% vs. 71%).

**Figure 49: Calgary is a good place to live**



Changes in the perception of safety in Calgary were also apparent between the two surveys. Although the vast majority of respondents in both 2006 and 2009 agreed that Calgary was safe, respondents were less likely to strongly agree with this statement in 2009 in comparison to 2006 (26% vs. 46%).

**Figure 50: Calgary is a safe place to live**

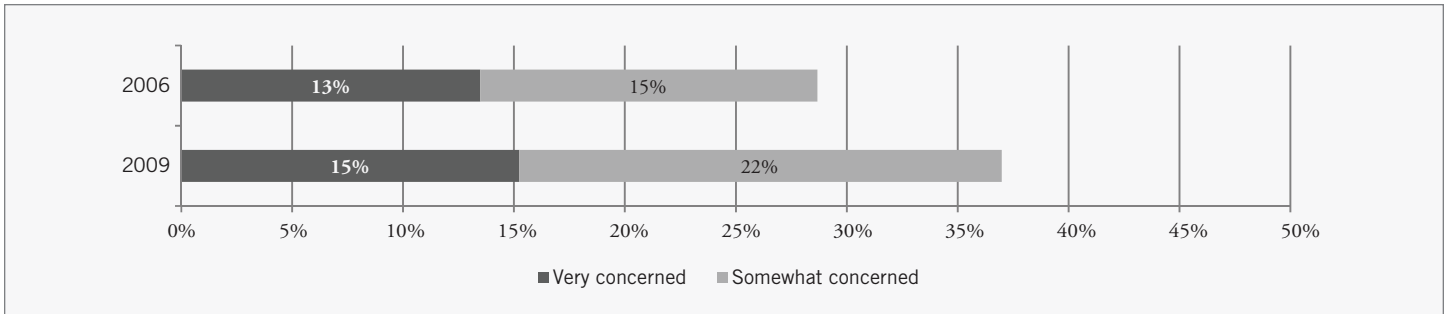


<sup>14</sup> N for Signposts 2006 = 3,100  
N for Signposts 2009 = 3,000

## Issues of Concern

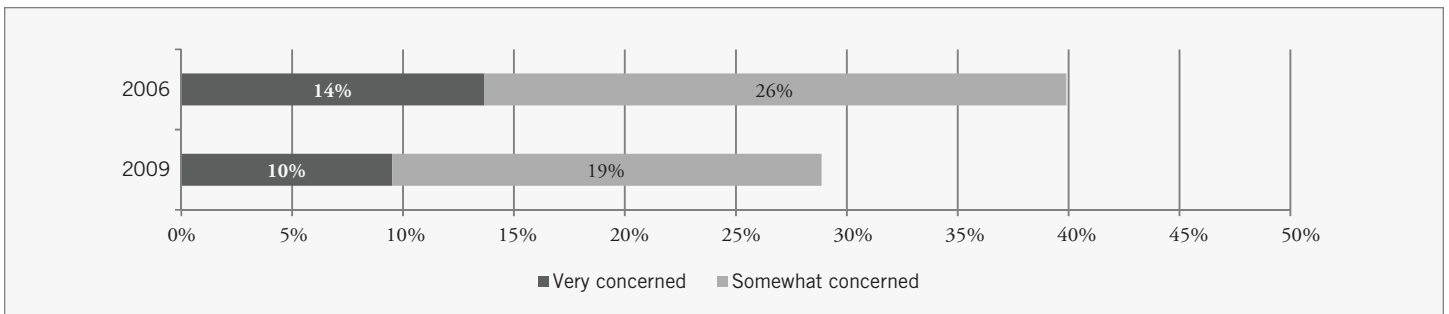
With the exception of concern about being unemployed and not having parks and green spaces available in the community, the issues of concern for Calgarians generally remained the same between the 2006 and 2009 survey results. As shown below, respondents were more likely to report being concerned that someone in their household would be unemployed in 2009 (37%) in comparison to 2006 (28%), which is possibly the result of a global economic recession occurring between the two surveys.

**Figure 51: Issues of concern – being unemployed**



In contrast, the level of concern about not having parks or green spaces available in the community decreased substantially from 2006 (40%) to 2009 (29%), possibly due to concerted efforts on the part of The City of Calgary's Parks unit.

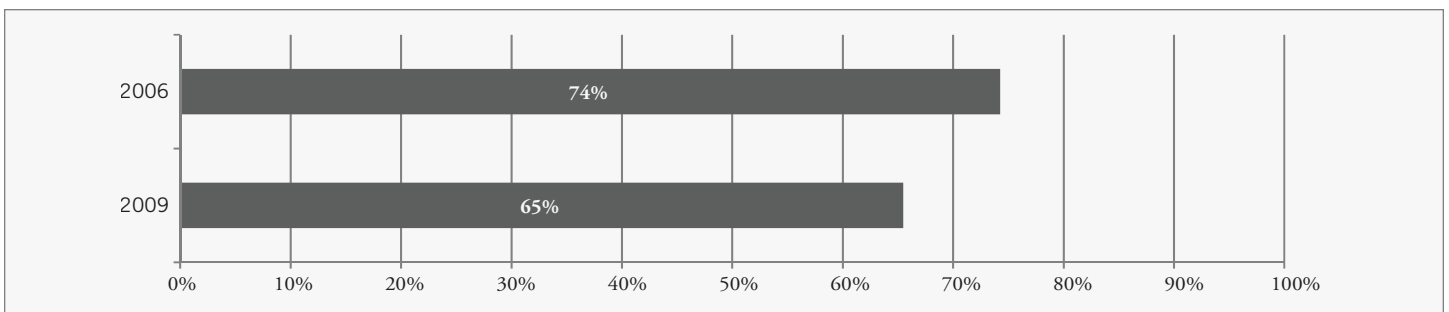
**Figure 52: Issues of concern – not having parks or green spaces available in the community**



## Service Use

With the exception of recreation and leisure programs and services, service use among Calgarians was similar in 2006 and 2009. As illustrated in Figure 53, respondents were less likely to report using recreation and leisure programs and services in 2009 than in 2006, with rates of use almost 10 percentage points lower (65% vs. 74%), perhaps because some recreation facilities faced closures in the years between surveys.

**Figure 53: Service use – recreation and leisure programs and services**



# APPENDIX A: DEMOGRAPHICS<sup>16</sup>

Table A1: Gender

	N	Male (%)	Female (%)
Signposts	3,000	50	50
2009 Calgary Civic Census	837,118	50	50

Note: Population 18 years and older. The population aged 18 and 19 is estimated based on 2009 Civic Census data.

Table A2: Age

	N	18 - 24yrs (%)	25 - 34yrs (%)	35 - 44yrs (%)	45 - 54yrs (%)	55 - 64yrs (%)	65yrs + (%)
Signposts	2,964	10	23	22	21	12	12
2009 Calgary Civic Census	837,118	13	22	21	20	12	12

Note: Population 18 years and older. The population aged 18 and 19 is estimated based on 2009 Civic Census data.

Table A3: Education

	N	No diploma certificate or degree (%)	High school certificate or equivalent (%)	Post-secondary certificate or diploma (%)	University certificate, diploma or degree (%)
Signposts	2,648	5	29	30	35
2006 Census of Canada	658,875	14	22	29	35

Note: Figures for 2006 Census of Canada reflect the population aged 25+ years.

Table A4: Aboriginal heritage

	N	Yes (%)	No (%)
Signposts	2,968	2	98
2006 Census of Canada	979,480	2	98

Note: Due to a slight difference between how Aboriginal persons were identified, the figures for the Signposts survey reflects the concept of Aboriginal heritage, while the Census reflects the concept of Aboriginal identity.

Note: Figures for 2006 Census of Canada reflect the population aged 15+ years.

Table A5: Visible minority

	N	Yes (%)	No (%)
Signposts	2,892	16	84
2006 Census of Canada	758,548	22	78

Table A6: Total immigration status

	N	Born in Canada (%)	Immigrant (%)
Signposts	2,973	76	24
2006 Census of Canada	761,836	70	29

<sup>16</sup> Unless otherwise noted, the N's for the Federal and Civic Censuses reflect the population aged 18+ years – the population aged 18 and 19 is estimated based on larger age groupings.

Table A7: Immigrants who have settled in Canada in the past five years

	N	Yes (%)	No (%)
Signposts	708	18	82
2006 Census of Canada	220,207	19	81

Note: Figures for 2006 Census of Canada reflect households rather than individuals.

Table A8: Total household income

	N	\$30,000 or less (%)	Over \$30,000 to \$60,000 (%)	Over \$60,000 to \$90,000 (%)	Over \$90,000 (%)
Signposts	2,132	11	24	22	42
2006 Census of Canada	384,745	17	27	21	34

Note: Figures for 2006 Census of Canada reflect households rather than individuals.

Table A9: Household composition

	N	Couple with children living at home (%)	Couple without children living at home (%)	Single Parent household (%)	Living alone (%)	Living with roommate(s) (%)	Living with extended family (%)
Signposts	2,976	40	29	5	16	4	7
2006 Census of Canada	384,740	34	26	10	26	11	3

Note: Figures for 2006 Census of Canada reflect households rather than individuals.

Table A10: Household tenure

	N	Rent (%)	Own (%)
Signposts	2,963	19	81
2006 Census of Canada	332,955	27	73

Note: Figures for 2006 Census of Canada reflect households rather than individuals.

# APPENDIX B: 2009 QUESTIONNAIRE

## A. Community and Individual Wellness (Community Assets)

**1.a** I am going to read you a list of statements about living in Calgary. I would like you to consider these statements based on your experiences in the past 12 months. Please state whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each statement I will read to you.

In one of the statements, I use the term community facilities, programs and services. When I use this term, I am referring to things that are provided by governments, community associations or not-for-profit organizations.

	<b>Strongly Agree</b>	<b>Somewhat Agree</b>	<b>Somewhat Disagree</b>	<b>Strongly Disagree</b>	<b>Strongly Disagree</b>	<b>N/A</b>
Overall, Calgary is a good place to live	1	2	3	4	5	6
You are satisfied with your life as a whole	1	2	3	4	5	6
You feel like you belong in Calgary	1	2	3	4	5	6
There are enough community facilities, programs and services in Calgary to meet your needs	1	2	3	4	5	6
Calgary is a safe place to live	1	2	3	4	5	6
My neighbourhood is a safe place to live	1	2	3	4	5	6
You can afford to buy the things you need	1	2	3	4	5	6

**1.b.** For the next question, I will use the term health, which refers to your physical, mental and spiritual health. In general, would you say that your health is:

- 1\_\_Excellent
- 2\_\_Very good
- 3\_\_Good
- 4\_\_Fair
- 5\_\_Poor
- 6\_\_ Don't know

**1.c** On average, how many hours a month do you help out by volunteering for organizations in Calgary?

# hours: \_\_\_\_\_

**1.d** Would you say that you know most, many, a few or none of the people in your neighbourhood?

- 1\_\_Most of the people in your neighbourhood
- 2\_\_Many of the people in your neighbourhood
- 3\_\_A few of the people in your neighbourhood
- 4\_\_ No one else in your neighbourhood
- 5\_\_ Don't know

**1.e** About how many people in your neighbourhood do you know well enough to ask for a favour? (e.g., picking up the mail, watering plants, shovelling, lending tools or garden equipment, carrying things, feeding pets when neighbours go on holiday, shopping)

- 1\_\_None
- 2\_\_1 to 5
- 3\_\_6 to 10
- 4\_\_Over 10
- 5\_\_ Don't know

**1.f** Please tell us if you disagree completely, disagree somewhat, neither disagree nor agree, agree somewhat, or agree completely with the following statement?

I get involved in neighbourhood events or activities.

- 1\_\_Disagree completely
- 2\_\_Disagree somewhat
- 3\_\_Neither disagree nor agree
- 4\_\_Agree somewhat
- 5\_\_Agree completely
- 6\_\_ Don't know

## B. Individual and Social Issues that may Concern Calgarians

2. Understanding issues that affect Calgary residents will help in developing programs and services. I am going to read you a list of issues that may have affected you directly or may have affected you because someone in your household is dealing with these issues. Please indicate how concerned you are with the following issues as they may have affected you in the past 12 months. Please use a scale of very concerned, somewhat concerned, not very concerned or not at all concerned.

	Very concerned	Somewhat concerned	Not very concerned	Not at all concerned	Don't know	N/A
Being lonely	1	2	3	4	5	6
Having relationship problems with members of your immediate family	1	2	3	4	5	6
Being discriminated against	1	2	3	4	5	6
Not contributing enough to your community	1	2	3	4	5	6
Being addicted to alcohol or drugs	1	2	3	4	5	6
Being addicted to gambling	1	2	3	4	5	6
Not being able to care for yourself as you age	1	2	3	4	5	6
Having an unwanted pregnancy	1	2	3	4	5	6
Gaining or losing too much weight	1	2	3	4	5	6
Being physically inactive	1	2	3	4	5	6
Having to care for a family member	1	2	3	4	5	6
Being stressed	1	2	3	4	5	6
Lacking self esteem	1	2	3	4	5	6
Lacking sleep	1	2	3	4	5	6
Being depressed	1	2	3	4	5	6
Having difficulty moving around physically	1	2	3	4	5	6
Not having easy access to transportation	1	2	3	4	5	6
Being suicidal	1	2	3	4	5	6
Dealing with the loss of a family member or friend	1	2	3	4	5	6
Not eating healthy food	1	2	3	4	5	6
Being a victim of domestic violence	1	2	3	4	5	6
Being a victim of crime in your home or community	1	2	3	4	5	6
Not having safe housing conditions	1	2	3	4	5	6
Being unemployed	1	2	3	4	5	6
Not having enough money for food	1	2	3	4	5	6
Not having enough money for housing	1	2	3	4	5	6
Not saving money for the future	1	2	3	4	5	6
Having too much debt	1	2	3	4	5	6
Not being able to read or write	1	2	3	4	5	6
Getting more education or training	1	2	3	4	5	6
Not having recreation and leisure opportunities available	1	2	3	4	5	6
Not having parks or green spaces available in your community	1	2	3	3	5	6
Not being able to access child care services	1	2	3	3	5	6



**3a.** In the past 12 months, have you used any of the following services:

	3a. Used in the past 12 months			3b. Need for services			3c. Why not used
	Yes	No	Don't Know	Yes	No	Don't Know	N/A
Public library programs and services	1	2	3	1	2	3	4
Immigrant programs and services	1	2	3	1	2	3	4
Recreation or leisure facilities, programs and services	1	2	3	1	2	3	4
Seniors centres, programs and services	1	2	3	1	2	3	4
Family or marriage counselling	1	2	3	1	2	3	4
Legal aid	1	2	3	1	2	3	4
Food bank services	1	2	3	1	2	3	4
Addictions counselling or treatment programs	1	2	3	1	2	3	4
Pregnancy counselling or education programs	1	2	3	1	2	3	4
Home care or nursing care	1	2	3	1	2	3	4
Medical doctor services	1	2	3	1	2	3	4
Nutrition counselling or education programs	1	2	3	1	2	3	4
Mental health services or counselling	1	2	3	1	2	3	4
Self-help or support groups and programs	1	2	3	1	2	3	4
Respite care or services	1	2	3	1	2	3	4
Fire protection services	1	2	3	1	2	3	4
Police services	1	2	3	1	2	3	4
Ambulance services	1	2	3	1	2	3	4
Women's shelters	1	2	3	1	2	3	4
Child care programs and services	1	2	3	1	2	3	4
Before or after school child or youth care programs and services	1	2	3	1	2	3	4
Financial counselling or education programs	1	2	3	1	2	3	4
Job search or training programs and services	1	2	3	1	2	3	4
Homeless shelters	1	2	3	1	2	3	4
Public transit	1	2	3	1	2	3	4
Adult education or training programs and services	1	2	3	1	2	3	4
Subsidized housing	1	2	3	1	2	3	4
General support services for persons with disabilities	1	2	3	1	2	3	4
Hospital services	1	2	3	1	2	3	4

## D. Barriers to Services

**3c.** In the past 12 months, have there been any situations or circumstances in which you needed the following types of services:

**3d.** Why did you not use \_\_\_\_\_ in the past 12 months? Anything else?

- 1 \_\_\_\_\_ No time to get assistance
- 2 \_\_\_\_\_ Located too far away
- 3 \_\_\_\_\_ No car/difficult to get to by Transit/transportation challenges
- 4 \_\_\_\_\_ Takes too long to get to facilities/services
- 5 \_\_\_\_\_ Not aware of any facilities/services being available
- 6 \_\_\_\_\_ The types of services available do not meet my needs
- 7 \_\_\_\_\_ There is nothing organized/available
- 8 \_\_\_\_\_ Hours of operation of facilities/services are inconvenient
- 9 \_\_\_\_\_ Unable to understand information about facilities/services
- 10 \_\_\_\_\_ Costs too much
- 11 \_\_\_\_\_ Do not speak English well
- 12 \_\_\_\_\_ Not comfortable getting/embarrassed to ask for help
- 13 \_\_\_\_\_ Service provider does not respect my beliefs/values
- 14 \_\_\_\_\_ I am not treated well by staff who provide services
- 15 \_\_\_\_\_ The services are not very good/poor quality
- 16 \_\_\_\_\_ Poor health
- 17 \_\_\_\_\_ Services are not set up for persons with disabilities/special needs
- 18 \_\_\_\_\_ Other (specify) \_\_\_\_\_
- 19 \_\_\_\_\_ Don't know

### 1.1.3 Demographic Questions

The last few questions are being asked so that we can group your answers with others provided in the survey. All responses will be held strictly confidential.

**D1.** How many years have you lived in Calgary? \_\_\_\_\_

**D2.** Are you a member of your local community association?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D3.** In what year were you born? \_\_\_\_\_

**D4.** What is the highest level of education you have completed?

Is it...

- 1 \_\_\_\_\_ Less than Grade 9
- 2 \_\_\_\_\_ Some secondary school
- 3 \_\_\_\_\_ High school graduate
- 4 \_\_\_\_\_ Some postsecondary
- 5 \_\_\_\_\_ Postsecondary certificate or diploma
- 6 \_\_\_\_\_ Bachelor's degree
- 7 \_\_\_\_\_ Above bachelor's degree
- 8 \_\_\_\_\_ Don't Know
- 9 \_\_\_\_\_ Refused

**D5.** Are you a person with a long-term disability?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D6.** Do you have a physical, mental or another type of long-term disability?

- 1 \_\_\_\_\_ Physical
- 2 \_\_\_\_\_ Mental
- 3 \_\_\_\_\_ Other (specify) \_\_\_\_\_
- 4 \_\_\_\_\_ Don't know
- 5 \_\_\_\_\_ Refused

**D7.** How many people, including yourself, currently living in your household are:

- New born to 6 years of age: \_\_\_\_\_
- 7 to 12 years of age: \_\_\_\_\_
- 13 to 19 years of age: \_\_\_\_\_
- 20 to 44 years of age: \_\_\_\_\_
- 45 to 64 years of age: \_\_\_\_\_
- Over 65 years of age: \_\_\_\_\_

**D8.** Which of the following most closely describes your household?

- 1 \_\_\_\_\_ Couple with children living at home
- 2 \_\_\_\_\_ Couple without children living at home
- 3 \_\_\_\_\_ Single Parent household
- 4 \_\_\_\_\_ Living alone
- 5 \_\_\_\_\_ Living with roommate(s)
- 6 \_\_\_\_\_ Living with extended family
- 7 \_\_\_\_\_ Other: \_\_\_\_\_
- 8 \_\_\_\_\_ Don't know
- 9 \_\_\_\_\_ Refused

**D9.** Do you rent or own your home?

- 1 \_\_\_ Rent
- 2 \_\_\_ Own
- 3 \_\_\_ Don't know
- 4 \_\_\_ Refused

To better service Calgarians and understand the cultural diversity of Calgary, I would now like to ask you about your cultural background. As I have already indicated, all information provided in the survey is strictly confidential.

**D10.** Were you born in Canada?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D11.** Have you immigrated or resettled in Canada within the past 5 years?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D12.** Would you consider yourself to be a visible minority?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D13.** Are you an Aboriginal person, that is, North American Indian, Métis or Inuit (Eskimo)?

- 1 \_\_\_\_\_ Yes
- 2 \_\_\_\_\_ No
- 3 \_\_\_\_\_ Don't know
- 4 \_\_\_\_\_ Refused

**D14.** Which of the following categories most closely represents your household's total income from all sources during 2008?

- 1 \_\_\_\_\_ \$30,000 or less
- 2 \_\_\_\_\_ Over \$30,000 to \$60,000
- 3 \_\_\_\_\_ Over \$60,000 to \$90,000
- 4 \_\_\_\_\_ Over \$90,000
- 5 \_\_\_\_\_ Don't know
- 6 \_\_\_\_\_ Refused

Thanks again for participating in the survey. Have a good evening (afternoon).

Gender

- 1 Male
- 2 Female
- 3 Don't know

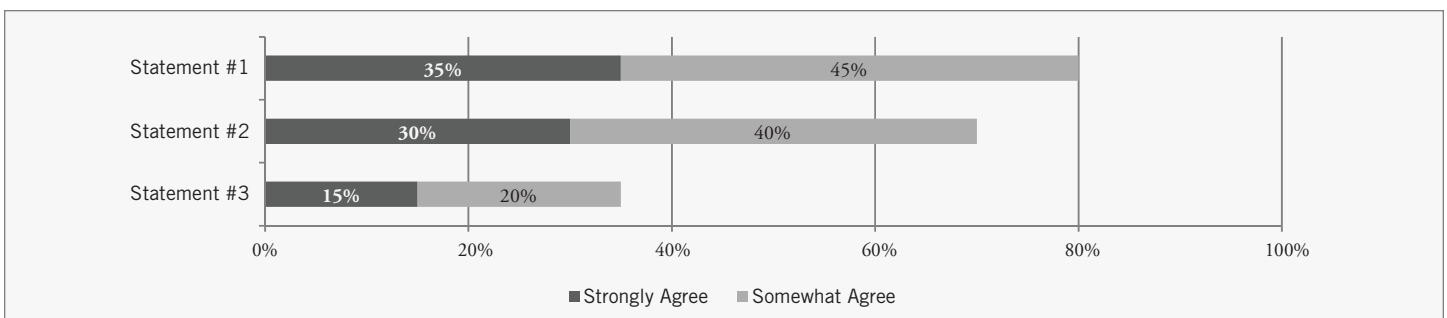
# APPENDIX C: INTERPRETING THE DATA

## Reading the Graphs

For the graphs in the Populations of Interest and the Trends sections of this report all comparisons are statistically significant, however, as it was not possible to highlight all significant differences in this manner, only those with the greatest differences were included in this report.<sup>15</sup>

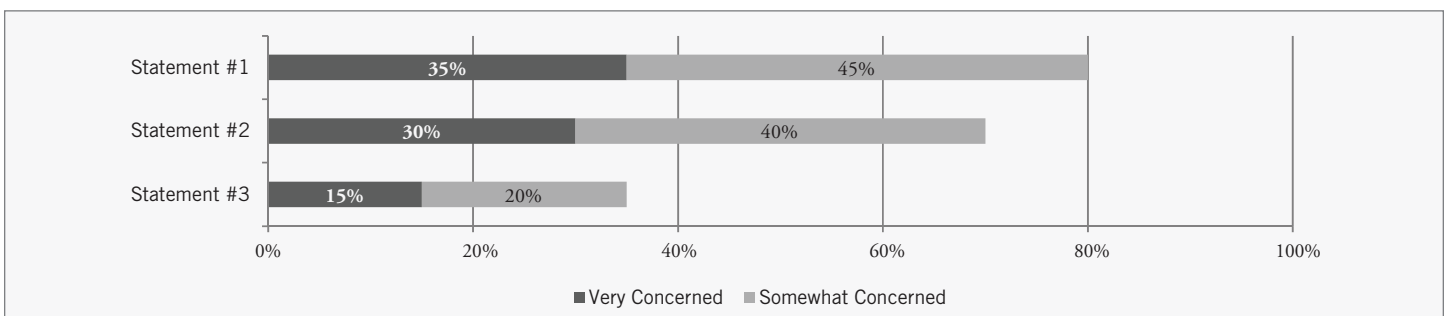
**Individual and Community Quality of Life Figures (A):** illustrate the percentage of respondents who strongly agree or somewhat agree with general statements about individual and community wellness. The dark portion of the bar indicates the percentage of respondents who strongly agree with the statement and the lighter portion shows the percentage who somewhat agree. The total percentage of respondents who agree with the statement can be found by adding the two portions together.

**Figure A: Individual and Community Quality of Life**



**Issues of Concern Figures (B):** illustrate the percentage of respondents who reported being very concerned or somewhat concerned about the issues they perceived as affecting themselves directly or someone in their household. Of note, respondents did not indicate who in their household was affected by the issue during the previous year.

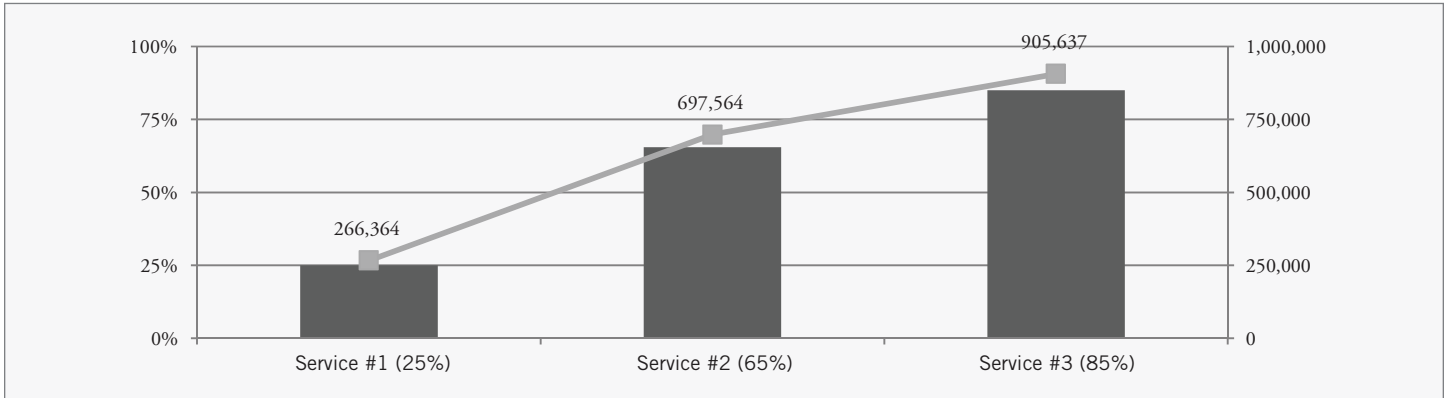
**Figure B: Issues of Concern**



<sup>15</sup> The criteria used to determine which comparisons to highlight in the report were (1) a difference of at least 10 percentage points or (2) a value that was at least twice as high as its counterpart.

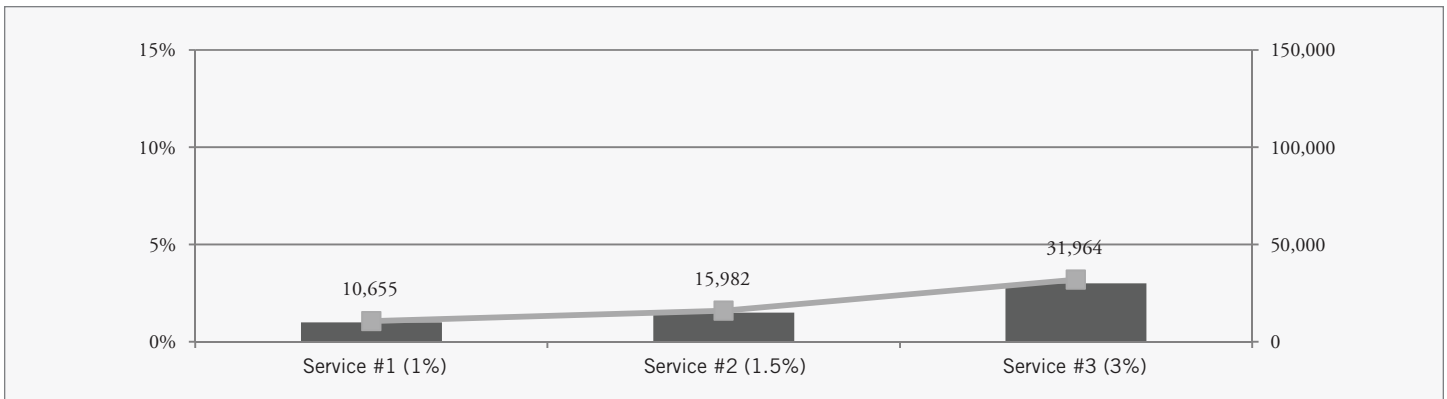
**Service Use Figures (C):** the vertical bar illustrates the percentage of respondents who used the facility, program or service during the 12 months prior to the survey. The line represents the estimated number of Calgarians who used the facility, program or service during the same time frame. The estimated service use was based on the total population of Calgarians over the age of 18 from the 2009 Civic Census, which was 837,118.

**Figure C: Service Use**



**Perceived Service Needs Figures (D):** illustrate the percentage of respondents who perceived a need for each service. Of note, respondents were only asked about perceived service needs for services that they had not used during the 12 months prior to the survey. The vertical bar indicates the percentage of respondents who reported needing a service over the 12 months prior to the survey after reporting that they had not used the service during the same time frame. The line indicates the estimated total number of Calgarians who needed a service but had not used it during the 12 months prior to the survey.

**Figure D: Perceived Service Needs**



## **Methodology**

3,000 adults 18 years or older were randomly sampled from the population of Calgary for the 2009 Signposts survey. Approximately 90% of respondents were selected using random digit dialling, while the remaining respondents were randomly selected through a reverse directory targeting specific social districts in Calgary.

Stratified sampling was employed to allow the data to be compared on the social district level. Fifteen social districts exist within Calgary and each is comprised of communities with similar socio-demographic characteristics. In total, 200 respondents were sampled from each of the 15 social districts.

Each social district was then assigned a standardized district weight to adjust for unequal differences in probability of selection due to unequal population sizes. Weighted data was used in all frequency and aggregation analysis.

A similar methodology was employed in 2006, where 3,100 Calgarians were selected and surveyed.

Statistical significance testing was calculated using Chi-square analysis ( $p < 0.05$ ).

## **Limitations of the Study**

Although 3,000 Calgarians were randomly sampled to be included in the 2009 Signposts survey, the sample is not representative of the entire population in Calgary.

The following limitations are acknowledged:

- The survey excluded respondents under the age of 18 as well as those who do not speak English, and therefore, does not represent the views of these populations.
- Similarly, the survey was conducted by telephone, excluding any homes without telephone service.
- Certain sub-populations were represented to a greater or lesser extent in the 2009 Signposts survey in comparison to the 2006 Census of Canada, reflecting possible methodological limitations as well as variations in the population due to the different time periods of data collection. See Appendix B for further details.

In addition, the survey questionnaire presented the following limitations for analysis:

- Slight changes to the questionnaire format from 2006 to 2009 limited comparison analysis on variables that were changed.
- Respondents were not asked to identify the location of the services they used, which may or may not have been in their community or social district. Thus, any social district differences in service use and perceived service need reflect the service usage/need among respondents in each social district and not the service availability in each social district.
- Respondents who reported using a service during the 12 months prior to the survey were not asked about their perceived need for that service. Therefore, we cannot identify any respondents who used a service but still perceived a need for additional service availability.

## Margins of Error

	Sample size – 2009	Margin of Error
Signposts (total)	3,000	1.8%
Social district	200	6.9%
Young adults (18-34)	980	3.1%
Middle-aged (35-64)	1,632	2.4%
Seniors (65+)	354	5.2%
Recent Calgarians (5 years or less)	384	5.0%
Non-recent Calgarians (more than 5 years)	2,589	1.9%
Single parent households	139	8.3%
Dual parent households	1,200	2.8%
Born in Canada	2,264	2.1%
Total immigrants	712	3.7%
Non-recent immigrants	584	4.1%
Recent immigrants	128	8.7%
Aboriginal persons	62	12.4%
Non-Aboriginal persons	2,907	1.8%
Persons with a disability	253	6.2%
Persons without a disability	2,720	1.9%
	Sample size – 2006	Margin of Error
Signposts (total)	3,100	1.8%





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