

Paint the Pavement Guidelines and Requirements March 31, 2019

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1.0 The Program

Paint the Pavement is a volunteer-led program that allows you and your neighbours to come together and create art within an approved public space. It is meant to be done on residential streets with low traffic volumes. Neighbours come together for a fun Paint Day to create and celebrate their street as a part of a community space.

To ensure the success of these projects and the safety of all Calgarians, applicants must apply for a permit (street use). All Paint the Pavement initiatives are subject to The City's bylaws and approvals. Please note, all aspects of the proposal, including: location, date and time, artwork, paint and petition are subject to the approval of The City of Calgary – Roads, Traffic Division.



2.0 The Process

Step 1 – Review Paint the Pavement Requirements

Start by carefully reviewing the <u>Paint the Pavement Requirements</u>. You can see if there is interest in your community for a Paint the Pavement project, but remember, all aspects including location, time, date, artwork, paint, and insurance must be approved by The City of Calgary (Roads – Traffic Division) before your project has full approval. Please see section 3.0 for Paint the Pavement Requirements.

Step 2 – Plan Your Proposal

Now start thinking about the location you would like to paint, the artwork you would like to install, and paint colours you wish to use. Review the <u>Paint the Pavement Requirements</u> to ensure your proposal meets all necessary conditions so it will be approved in a timely manner.

Step 3 – Submit Your Proposed Location for review by Applying for a Permit (Street Use)

To apply, first register for a <u>City of Calgary myID</u>. Once you have registered for your City of Calgary myID, sign in to <u>ePermits</u> and follow the "New Application Steps."

In your Street Use permit (sub-category: other) application, provide a detailed description of the location you would like to paint while ensuring it conforms to the Paint the Pavement Requirements.

Within 2 weeks of your application, a representative from The City of Calgary (Roads – Traffic Division) will contact you to discuss your request (i.e. the suitability of your proposed location, traffic control requirements, petition requirements, next steps etc).

Note – steps 4, 5, 6 and 7 can be done in any order.

Step 4 – Design Artwork and Choose Paint

Design the artwork and choose the paint colours you wish to use while conforming to the <u>Paint the</u> <u>Pavement Requirements</u>.

Step 5 – Petition Affected Residents and Engage the Community Association

You will need to show residents in the affected area, as well as the local Community Association, support your project. The Traffic representative will provide the petition and advise on who must be petitioned.

Refer to Paint the Pavement Requirements for additional information.

Step 6 – Obtain Insurance and Indemnify The City of Calgary

Obtain and submit certificate of insurance. Contact your local Community Association – they likely already have this! In order to receive a permit, you will be required to indemnify The City of Calgary from any claim as result of holding this activity.

Refer to Paint the Pavement Requirements for additional information.

Step 7 – Complete Waivers

You are responsible for ensuring any persons who work on site during any portion of the Paint the Pavement project including set-up, preparation, painting, clean-up or any other activity in relation to working on The City of Calgary's property, read, sign and date a waiver (this includes the Permit holder - the site contact that will be named on the permit - street use).

While ideally all waivers will be submitted to The City of Calgary in advance of the activity, a person may still participate after completing a waiver on the day of the activity, as long as the permit holder ensures to provide the signed waiver to a traffic representative with The City of Calgary within 5 business days following the activity.

See the end of section 3 for the waiver.

Step 8 – Submit Artwork, Paint Info, Petition, Waivers and Proof of Insurance for Review

Timelines to keep in mind: The City requires up to 2 weeks to review and provide feedback on the above components. If the proposal is incomplete or requires modifications, this timeline may be extended. Remember it is your responsibility to ensure you have enough time to make adjustments, if necessary.

Submit:

- a. A coloured, scaled pdf drawing of your artwork;
- b. A detailed description of the type of paint that will be used (brand, type, finish, etc.);
- c. Completed petition;
- d. Insurance certificate; and
- e. Waivers read, dated and signed

Once these have been approved, the Traffic representative will create your permit (street use).

Step 9 - Pay for Your Permit (Street Use)

You will receive an email with details regarding payment and will receive your permit upon payment.

Step 10 – Paint Day!

You're all set - it's time to Paint the Pavement!

If you have permission to close the road yourself: Set up closure at the time specified on your permit (street use).

If The City of Calgary is required to close the road: The Permit holder must meet The City on site at the time specified on the permit (street use).

In either case, the Permit holder must be present at all times and a printed copy of the permit (street use) must be posted and visible for the entire duration of the project.

Remember: You are responsible for ensuring any persons who work on site during any portion of the Paint the Pavement project including any set-up, preparation, painting, clean-up or any other activity in relation to working on The City of Calgary's property, read, sign and date a waiver.

Step 11 – Return Waivers

Sometimes people passing by like to join in during the painting. Remember all participants are required to read, sign and date the waiver. You are responsible for submitting all waivers signed during the activity to the traffic representative within 5 business days following the activity.

3.0 Paint the Pavement Requirements

For a community to participate in the Paint the Pavement Program, approval is required from The City of Calgary – Roads - Traffic Division and the following requirements must be met:

Permits

- 1. A permit (street use) must be obtained for the project and will only be issued after the location, artwork, paint and petition have been approved and proof of insurance has been submitted.
- 2. Upon payment and receipt of a Permit, the Permit holder agrees to comply with all terms and conditions of the Program including all Paint the Pavement Requirements and all conditions outlined in the Permit.
- 3. The Permit holder must be present at all times during the road closure.

Location

- 4. All locations must be approved by The City of Calgary (Roads Traffic Division)
- 5. Paintings must be located on residential roads. Non-residential roads and Calgary Transit routes are prohibited. Preferred locations are in cul-de-sac bulbs or intersections.
- 6. Painting marked, or unmarked crosswalks is prohibited. This is to ensure distractions are not introduced where focus should remain on those crossing.
- 7. Within a cul-de sac or mid-block location, it is recommended that the artwork be at least 3m from face of the curb.
- 8. Within an intersection, the artwork must be at least 2 meters from the edge of a marked cross walk or at least 6.5 meters from a marked stop line. This is to ensure there is a clear distinction between artwork and crosswalk, ensure artwork won't be affected when crosswalks are repainted.



9. For a mid-block location, a 40m buffer of unpainted surface from crosswalks, stop signs, etc. is required to maintain adequate stopping distance. Stopping distance is based on an average vehicle

braking from 50 km/h on wet pavement. Mid-block locations are prohibited where there are road markings.



Examples of Suitable and Non-Suitable Locations





***Please note**: The City may choose not to approve a location that meets some or all of these requirements if they are any safety concerns or for any other reasons that a location may not be suitable.

Suitability of Artwork:

- 10. Must be approved by The City (Roads Traffic Division)
- 11. The design must be pictorial and cannot include text or numbers except for the sole purpose of displaying intellectual property rights, when required. Any intellectual property markings must fit within an 8.5" x11" piece of paper. The City relies on the Canadian Code of Advertising Standards to ensure that the artwork is suitable for all audiences.
- 12. The design cannot include anything that looks like traffic control messaging. For example: traffic signs, warning signs, crosswalk type features etc. Artwork will be reviewed as a whole to ensure content cannot be confused with traffic messaging. The City relies on the Canadian Code of Advertising Standards to ensure that the artwork is suitable for all audiences.
- 13. The artwork must be original and cannot infringe on intellectual property rights.
- 14. Further to requirement 11, the artwork may also be rejected if The City believes the installation would result in any other safety concern.

Paint and Supplies:

- 15. Only household latex (water-based) paint may be used. Traffic paints tend to contain toxic chemicals and even those labelled as "water-based low-VOC" often require personal protective equipment for safe application. To ensure public safety, we allow traffic paints for road marking only, not for aesthetic purposes such as paint the pavement. We do not allow grit or sand to be added to increase traction because the adhesion of latex insufficient to maintain grit.
- 16. For Clean-up:
 - Paint buckets/cans, brushes, rollers or other equipment with paint residue must not be washed at the activity site where paint residue may enter into storm infrastructure (sewers).

- Instead, any excess paint must be soaked up with paper towels or absorbent cloths and be disposed of in the garbage, do not flush excess paint into sinks or toilets.
- Keep in mind that this includes biodegradable paints which break down in the environment and can indirectly harm fish when they deplete oxygen.
- As storm drains are connected to our storm ponds, lakes and rivers, excess paint must never be washed or flushed into a storm drain. Even if a product does not have a chemical or biological impact, a visual plume of paint will often lead to an expensive response by first responders and environmental agencies to stop, identify and clean up the material.
- Empty paint cans and cans with liquid paint must be dropped off at designated Hazardous Waste drop off locations including fire halls.

Please see <u>Frequently Asked Questions</u> for more information

- 17. Paint the Pavement is weather-dependent. A scheduled activity will need to be canceled or postponed if there is a significant chance of rain forecasted on the day of the activity (30%+ probability of rain or showers during or within a few hours following the painting.)
- 18. It is the responsibility of the applicant to obtain, purchase and supply paint and supplies to install the artwork. The City does not provide paint or supplies.

Community Engagement:

19. Impacted residents must be petitioned to show community support for Painting the Pavement. The City of Calgary (Roads – Traffic Division) will provide the petition and determine who needs to be petitioned as it varies on a site by site basis. A minimum 80% approval is required. In some cases, less than 80% will be acceptable i.e.) if residence(s) are unoccupied etc. This decision remains at the discretion of The City (Roads – Traffic Division). The petition must be submitted for review and consideration may be given to those who require special accommodation on the paint day. Special accommodation for access to or from an affected resident's property may be required.

The following information must be indicated on the petition:

- a. Date and time of the painting
- b. Alternate date and time in case of poor weather
- c. Location of the painting
- d. Names and addresses of all the residents you are required to petition
- e. One adult signature from each household either accepting or rejecting the activity. If rejected, obtain a brief statement explaining why so that consideration may be given by The City.
- f. If any special accommodation for access to or from resident's property that will be required on Paint Day.
- 20. Provide written confirmation that the local Community Association supports the project.
- 21. Communicate the date and time of the painting to the rest of the community. You can use emails, neighborhood social media page, letter drops, and community newsletters to inform and engage people, organizations and businesses in your neighborhood.

Road Closure:

- 22. In some situations, the Permit holder will be permitted to close the road. The Traffic representative will advise.
- 23. The cost of renting proper signage and ensuring that it can be obtained and installed by paint day is the sole responsibility of the permit holder.
- 24. The City may be required to do some closures. The cost varies from \$270.00+GST to \$900.00+GST depending on location. The Traffic representative will advise.
- 25. Access must be granted upon the approach of any emergency vehicle during the painting.

Important Safety and Legal Considerations:

- 26. The road must be cleared of all debris, materials, furniture, garbage etc., which are related to the activity before the closure is removed.
- 27. All City bylaws remain in effect during the activity.
- 28. Occasionally, The City may need to conduct activities that could impact or damage the artwork including repair work, routine maintenance, and emergency services. In the

unlikely event that the artwork is damaged while carrying out these duties, The City will not be responsible for installing the artwork.

- 29. The City may limit the number of participants if deemed necessary for safety reasons.
- 30. The City maintains final approval on all aspects of the installation and may remove the artwork at any time if an applicant has failed to comply with any requirements of the program. The cost of removal will be the sole responsibility of the applicant.
- 31. The City of Calgary may modify the requirements or discontinue the program and at any time. The program may be updated in the future to reflect the Transportation Association of Canada's Guidelines.

Indemnity, Insurance and Waiver:

32. The Permit holder must agree to indemnify The City of Calgary for any loss or claim as a result of participating in the program and is responsible for ensuring any persons who work on site during any portion of the Paint the Pavement project including any set-up, preparation, painting, clean-up or any other activity in relation to working on The City of Calgary's property, read, sign and date a waiver (this includes the Permit holder). If any participants join in during the activity, the Permit holder is responsible for submitting all waivers to the traffic representative within 5 business days following the activity. See end of this section.

The permit holder must during the term of this permit and at the permit holder's own expense maintain with an insurer, allowed by the laws of Alberta to provide insurance in Alberta, and in a form and

substance satisfactory to The City, a third party liability (special event/commercial general liability) insurance policy for bodily injury (including death) and property damage in an amount not less than Two Million Dollars (\$2,000,000.00) inclusive limit for any one occurrence, and shall include The City of Calgary as an additional insured, a cross liability clause, broad form contractual liability coverage but will not include any participants exclusionary clause. The insurance policy mentioned above shall include provision for The City to be given 30 days' written notice prior to cancellation or material update of said policy of insurance; and The City is to be advised immediately should said policy of insurance lapse or be otherwise discontinued. The permit holder may be asked to provide documentary evidence satisfactory to The City of the existence of the above-mentioned insurance prior to the issuing of the permit. The permit holder, and not The City, shall be responsible for any deductible(s) which may apply in relation to such liability insurance. The permit holder covenants and agrees that The City's insurance requirements mentioned above will not be construed to and shall in no manner limit or restrict the liability of the permit holder.

RELEASE OF LIABILITY, WAIVER OF CLAIMS & ASSUMPTION OF RISK

By signing this document, you waive certain legal rights, including the right to sue or claim compensation.

Please read carefully!

INITIAL HERE

In consideration of The City of Calgary ("The City"), granted now and in the future, permitting the individual named below ("I" or "me") to participate in the Paint the Pavement Activity taking place at ______-.

consideration, I agree to all the terms and conditions set forth in this agreement (this "Agreement"):

ASSUMPTION OF RISK

I AM AWARE AND UNDERSTAND THAT MY PARTICIPATION IN THE ACTIVITY INVOLVES MANY RISKS, DANGERS AND HAZARDS, INCLUDING BUT NOT LIMITED TO THE RISK OF SERIOUS INJURY, DEATH OR PROPERTY DAMAGE. I ACKNOWLEDGE THAT I AM VOLUNTARILY PARTICIPATING IN THE ACTIVITY. I FREELY ACCEPT AND FULLY ASSUME ANY AND ALL OF THE RISKS, DANGERS AND HAZARDS INVOLVED AND THE POSSIBILITY OF INJURY, DEATH OR PROPERTY DAMAGE, WHETHER CAUSED BY THE NEGLIGENCE OF THE CITY OR OTHERWISE. This means that I am giving up my right to sue The City for any reason, including negligence or GROSS NEGLIGENCE, if I suffer any damage, injury, loss OR DEATH by participating in the Activity.

- 1. I expressly waive and release any and all claims which I have or may in the future have against The City, including its employees, officials, officers and agents (collectively, "Releasees"), on account of injury, death or property damage arising out of or attributable to my participation in the Activity, due to any cause whatsoever, including without limitation the negligence or gross negligence of The City or any other Releasee, breach of contract, or breach of any statutory or other duty of care owing under occupiers liability legislation or otherwise. I agree not to make or bring any such claim against The City or any other Releasee, and forever release and discharge The City and all other Releasees from liability under such claims.
- 2. I have met all of the prerequisites required for participation in the Activity and will abide by its rules and regulations.
- 3. This Agreement constitutes the entire agreement of The City and me with respect to the subject matter contained herein and supersedes all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.
- 4. If any term or provision of this Agreement is held to be invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render unenforceable such term or provision in any other jurisdiction.
- 5. This Agreement is binding on and shall ensure to the benefit of me and my heirs and next-of-kin, and The City.
- 6. This Agreement shall be governed by and construed in accordance with the laws of Alberta and the federal laws of Canada. Any claim or cause of action arising under this Agreement may be brought only in the courts of Alberta, and I consent to the exclusive jurisdiction of such courts.

I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTOOD ALL OF THE TERMS OF THIS AGREEMENT AND THAT I AM VOLUNTARILY WAIVING SUBSTANTIAL LEGAL RIGHTS (ON MY BEHALF AND ON BEHALF OF MY HEIRS, EXECUTORS, ADMINISTRATORS AND NEXT-OF-KIN), INCLUDING THE RIGHT TO SUE THE CITY AND ANY OTHER RELEASEE.

DATED at Calgary, Alberta this _____ day of _____, 20___

Name of Participant (Please Print)

Signature of Participant

Name of Witness (Please Print) Signature of Witness

(A PARENT OR LEGAL GUARDIAN MUST COMPLETE THIS FORM FOR PARTICIPANTS WHO ARE MINORS. A PARENT MUST INITIAL THE FIRST PAGE, INDICATE THE DATE AND NAME OF THE MINOR ON THE SECOND PAGE AND COMPLETE THE BELOW SECTION. A MINOR CANNOT COMPLETE THIS FORM.)

I am the parent or legal guardian of the minor named above. I have the legal right to consent to and, by signing below, I consent to the terms and conditions of this Agreement.

Name of Parent/Legal Guardian (Please Print) Signature of Parent/Legal Guardian

Name of Witness (Printed)

Signature Witness

The personal information collected by this form is obtained under the authority of Section 33(c) of the Freedom of Information and Protection of Privacy Act (Alberta). The information will be used for the purpose of managing access to The Activity. If you have any questions regarding the collection and use of this information please contact contact 311 and note that your inquiry is regarding Paint the Pavement.

Permit (Street Use) Conditions

Permit Conditions

Approval:

This permit authorizes the permit holder to engage in Paint the Pavement activities as specified in this permit (the "Activity"), pursuant to section 17(4) of the Calgary *Street Bylaw* 20M88 (the "Bylaw").

The Traffic Engineer may refuse any permit application or permit extension or re-application request, and may amend, vary or revoke the permit at any time. The permit holder must comply with all City of Calgary Bylaws, and Provincial and Federal Laws. Failure to comply with any conditions of the permit may lead to charges under the Bylaw or revocation of the Permit.

General Prohibitions and Conditions

In order to obtain a Street Use Permit, Traffic – Roadway Operations and Detours may request specific items be submitted. A permit will not be granted if all requested items are not submitted.

CONDITIONS OF PERMIT:

- 1. Before accepting this permit, the permit holder must review all requirements and conditions set out in the Paint the Pavement Program (the "Program"), as amended, and available for review on Calgary.ca and upon receipt of this permit must agree to comply with all of the terms and conditions stated in the Program and this permit. For ease of reference, some of the requirements of Program have been restated in this permit.
- 2. The permit holder must have all participants of the Activity, including the permit holder, sign a RELEASE OF LIABILITY, WAIVER OF CLAIMS AND ASSUMPTION OF RISKS AGREEMENT (the "Releases") against The City of Calgary, in the form and manner attached in the requirements section of the Program.
- 3. The permit holder must provide copies of all Releases signed by participants within 5 business days following the expiry of the permit and upon the request of The City of Calgary.
- 4. The Permit holder is encouraged to seek legal advice before agreeing to this Permit.
- 5. The permit holder must at all times retain a copy of this permit on site during the Activity.
- 6. The permit holder must apply to the Traffic representative for any amendments to this permit.
- 7. The permit holder is responsible for ensuring The City of Calgary's property be cleared of all debris, materials, furniture, garbage etc, that are related to the activity before the closure is removed on or before the expiration date and time of this permit.
- 8. Where City of Calgary work forces are required to set up temporary traffic control, the permit holder must be present at the agreed upon set up time or the temporary traffic control will not be set up and the Activity must be cancelled.
- 9. The permit holder represents, warrants, and guarantees that the artwork proposed and created under this permit will be original artwork and will not infringe any intellectual property rights (including copyright and trademark) or other proprietary rights of any third parties.
- 10. The permit holder must ensure that all paint supplies are cleaned up and disposed of properly, and as set out in the Program. Any concerns regarding proper clean-up should be addressed in advance of the Activity by contacting [insert contact here].
- 11. The permit holder must obtain insurance and agrees to indemnify The City of Calgary as follows:

Indemnification:

The permit holder must indemnify, defend, and hold harmless The City of Calgary (hereafter referred to as 'The City') and its employees, officials, officers and agents from and against any and all suits, actions, legal or administrative proceedings, claims, demands, damages and liabilities (including death), interest, legal fees, costs and expenses of whatsoever kind in any manner directly or indirectly caused, occasioned or contributed to in whole or in part, by reason of any action, error, omission or fault whether active or passive of the permit holder, or anyone acting under its direction or control or on its behalf in connection with or arising in connection with the permit holder's activities pursuant to this permit, and must notify The City, as soon as reasonably possible, if the permit holder becomes aware of any issue, or potential issue, arising from the indemnities agreed to under this permit. The obligations contained in this paragraph will survive the termination or expiry of the permit.

Insurance:

The permit holder must during the term of this permit and at the permit holder's own expense maintain with an insurer, allowed by the laws of Alberta to provide insurance in Alberta, and in a form and substance satisfactory to The City, a third party liability (special event/commercial general liability) insurance policy for bodily injury (including death) and property damage in an amount not less than Two Million Dollars (\$2,000,000.00) inclusive limit for any one occurrence, and shall include The City of Calgary as an additional insured, a cross liability clause, broad form contractual liability coverage but will not include any participants exclusionary clause. The insurance policy mentioned above shall include provision for The City to be given 30 days' written notice prior to cancellation or material change of said policy of insurance; and The City is to be advised immediately should said policy of insurance lapse or be otherwise cancelled. The permit holder may be asked to provide documentary evidence satisfactory to The City of the existence of the above-mentioned insurance prior to the issuing of the permit. The permit holder, and not The City, shall be responsible for any deductible(s) which may apply in relation to such liability insurance. The permit holder covenants and agrees that The City's insurance requirements mentioned above will not be construed to and shall in no manner limit or restrict the liability of the permit holder.

Permit # SU-XX-XXXXXX I have read and agree to all of the above (initial)

Upon payment and receipt of this Permit, the Permit holder is deemed to have read, understood and agreed to the directions and conditions outlined in the Permit.

4.0 Timeline

Timelines vary significantly from project to project and are based on a variety of factors such as:

- 1. The number of people who you may be required to petition
- 2. Complexity of request (location, artwork or intent)
- 3. Who will be designing the artwork (students from local schools, professional artist or a couple of members from the community)

The City requires up to 2 weeks to respond to the initial request and up to 2 weeks to review and provide feedback on the components. If the proposal is incomplete or requires modifications, this timeline may be extended. Remember it is your responsibility to ensure you have enough time to make adjustments, if necessary.

5.0 Frequently Asked Questions

1. How much can Paint the Pavement cost?

Artwork Design: If you are having your work created and designed by an artist, keep in mind there may be associated costs.

Permit (street use): \$20.00 +GST per day

Road Closures: The City of Calgary (Roads – Traffic Division) will determine what is required to safely close the road for your Paint Day. Depending on the complexity of traffic control required to close the road, you will either be:

- Permitted to obtain barricades and other traffic control equipment from an approved third-party vendor, or
- Required to have The City of Calgary complete the road closure and any required detours in the area.

If you have permission to close the road yourself, please contact approved third-party vendors directly for rental prices of traffic control devices.

The City may be required to do some closures. The cost varies from \$270.00+GST to \$900.00+GST depending on complexity and location. The Traffic representative will advise.

Paint and Supplies: Additional costs (paint, painting supplies etc.) are the sole responsibility of the applicant and depends on the scale and complexity of the artwork. Keep in mind it takes a surprising amount of paint to cover the road, and you will need enough brushes and rollers for everyone to participate. You may also need supplies to clean/prepare the road for your Paint Day and to clean up afterwards. The City does not provide street sweeping for Paint the Pavement projects.

2. Is funding available?

Funding Paint the Pavement is the sole responsibility of the applicant. Grants may be available through a variety of third-party programs.

3. How long will the paint last?

Paint typically lasts for 1-2 years. However, traffic volume and weather are major factors that influence how long paint lasts.

4. How do I properly clean up on paint day?

Excess paint must be soaked up with paper towel and disposed of in the garbage. Storm drains are connected to our storm ponds, lakes and rivers. Excess paint must never be washed / flushed into a storm drain. Even if the product does not have a chemical or biological impact, a visual plume of paint will often lead to an expensive response by first responders and environmental agencies to identify and clean up the material.

These requirements apply even to products listed as 'biodegradable', as biodegradable products break down in the environment, and can indirectly harm fish when they deplete oxygen in their water source.

5. Does Paint the Pavement enhance safety?

There is no known evidence that Paint the Pavement provides safety benefits. However, Paint the Pavement fosters as sense of community and promotes neighbourhood identity.

6. I have a street art idea that does not involve street paint. Can I still apply?

Yes! The City of Calgary encourages placemaking opportunities for its citizens. Please call 311 to get connected to the correct City department.

7. Will The City provide street sweeping for my project?

The City does not provide street sweeping for Paint the Pavement projects.

8. Can I paint the same location twice?

Yes! Re-painting is considered the same as a new Paint the Pavement application.

9. Why might I see paintings that don't appear to conform to the requirements?

Some requirements in place today may different than those in years past. Before 2018, no formal program existed. To ensure the safety of all Calgarians a formal program was developed over 2018 and requirements were added as it became clear issues needed to be addressed.