

Winter 2015 Open Houses Phase 5 Public Input Summary

Project Background

In November 2014, administration presented the 16 Avenue / 19 Street N.E. Interchange [Functional Planning Study recommendations](#) to Council. The recommendations involve changes to the Deerfoot Trail and Barlow Trail interchanges on 16 Avenue N.E. because of the close proximity to 19 Street N.E., so Council asked City staff to hold additional public engagement sessions to ensure Calgarians are aware of the proposed changes to the other intersections. The project name has also been changed to **16 Avenue N.E. Functional Planning Study - Deerfoot Trail to Barlow Trail** to better reflect the scope of the study.

Three additional open houses were held in the communities of Pineridge, Rundle and Crossroads on February 19, 25 and March 10, 2015 respectively.

The percentages presented in the summary that follows are based on the number of respondents for each question and are not a representative sample of population.

Advertising

The open houses were advertised in the following ways:

- Four Variable Message Boards (VMBs) located on 16 Avenue, east and west of 19 Street, and on Barlow Trail, north and south of 16 Avenue, advertised the open houses from February 11, 2015 until March 11, 2015. *Note: Road signs were not available during the advertising period.*
- On February 22, 2014, fifty information notices advertising the Rundle and Crossroads open houses were posted in high-traffic areas throughout Pineridge and Rundle.
- YYC Transportation posted two Tweets advertising the Pineridge open house, one for the Rundle open house and one for the Crossroads open house.
- Russell Public Relations Tweeted a reminder during the Rundle and Crossroads open houses.
- The project website, calgary.ca/16ave19st, posted open house dates, times, locations and purpose.
- Email notices were sent to approximately 118 stakeholders on February 10, 2015 inviting them to the upcoming open houses.
- Posts were published on the Ward Office webpages, Crossroads Community Association and City of Calgary Facebook pages.
- Information was also available on the *Engage!* Calendar.



YYC Transportation's Tweet advertising the open house at Village Square Leisure Centre.



Variable Message Board on 16 Avenue N.E.

Open House #1 - Pineridge

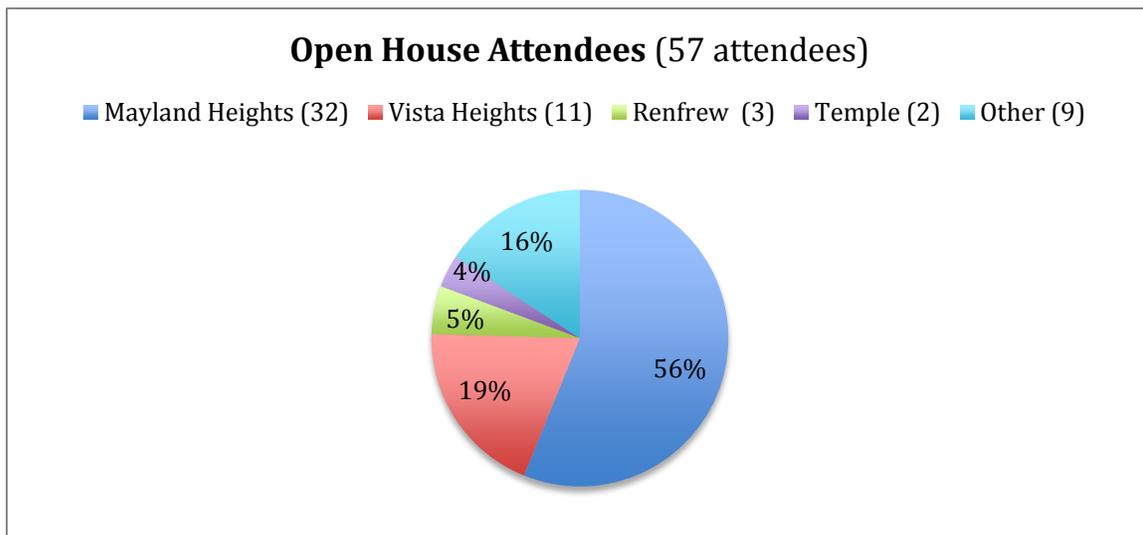
The first of three open houses was held on Thursday, February 19, 2015 at the Village Square Leisure Centre from 5 p.m. – 8 p.m. There were 89 attendees and six comment forms collected. Ten attendees came specifically for the open house, six attendees were using the amenities at Village Square Leisure Centre and 64 attendees did not identify why they had come. Councillor Ray Jones was also in attendance.

Open House #2 - Rundle

The second of three open houses was held on Wednesday, February 25, 2015 at St. Rupert School from 5 p.m. – 8 p.m. There were 10 attendees and one comment form collected. The attendees came from the communities of Mayland Heights (3), Pineridge (2), Rundle (2), Penbrooke Meadows (1), Dalhousie (1) and Chestermere (1). Councillor Ray Jones was also in attendance.

Open House #3 - Crossroads

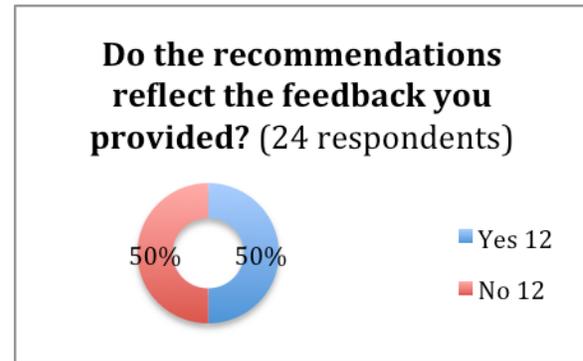
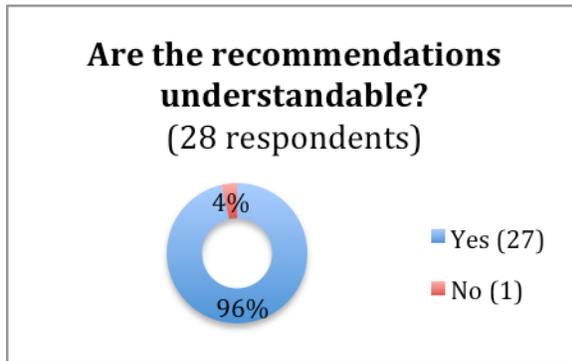
The third and final open house was held on Tuesday, March 10, 2015 at Crossroads Community Association from 5 p.m. – 8 p.m. There were 57 attendees and 20 comment forms collected. CBC News Calgary covered the event and Councillor Andre Chabot was in attendance.



Online Survey

The online survey was available at www.calgary.ca/16Ave19St from February 19 until March 12, 2015. A total of four online feedback forms were completed.

Recommended plans



Of the respondents (12) who felt the recommendations did reflect the feedback they provided, 58% (7) said they participated in the 2013/2014 engagement process. Of the respondents (12) who felt the recommendations did not reflect the feedback they provided, 58% (7) said they did not participate in the 2013/2014 engagement process.

Do you have concerns about this project? Please explain:

The following comments were the most frequently mentioned:

Deerfoot Trail

- Support/agree with the recommendation (13)
- Should be less signals (3)

19 Street N.E.

- Support/agree with the recommendation (8)
- Concerned this will increase time to access Mayland Heights / there are too many signals (5)
- Need to address the bus stops on 19 Street / add bus lay-bys (3)
- Need to address shortcutting (2)
- Offers little improvement (2)

Barlow Trail

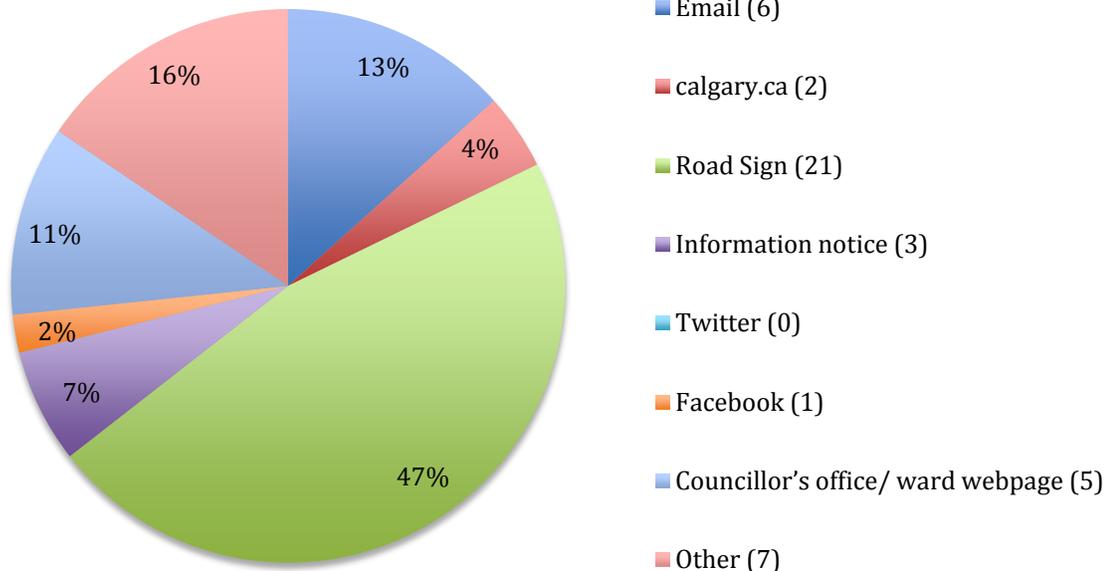
- Don't support recommendation / prefer the cloverleaf (14)
- Support / agree with the recommendation (3)
- Need to address congestion at 16 Ave and 36 St NE (2)
- Like improved pedestrian/cyclist access (2)
- Add bridges or tunnels to accommodate pedestrians and cyclists (instead of altering interchange) (2)

Open house evaluation

Additional questions or comments about the open house:

- Signage could have been improved (2)
- Maps/plans could be clearer/larger (2)
- Accident information should have been provided (2)

How did you hear about the open house? (45 respondents)

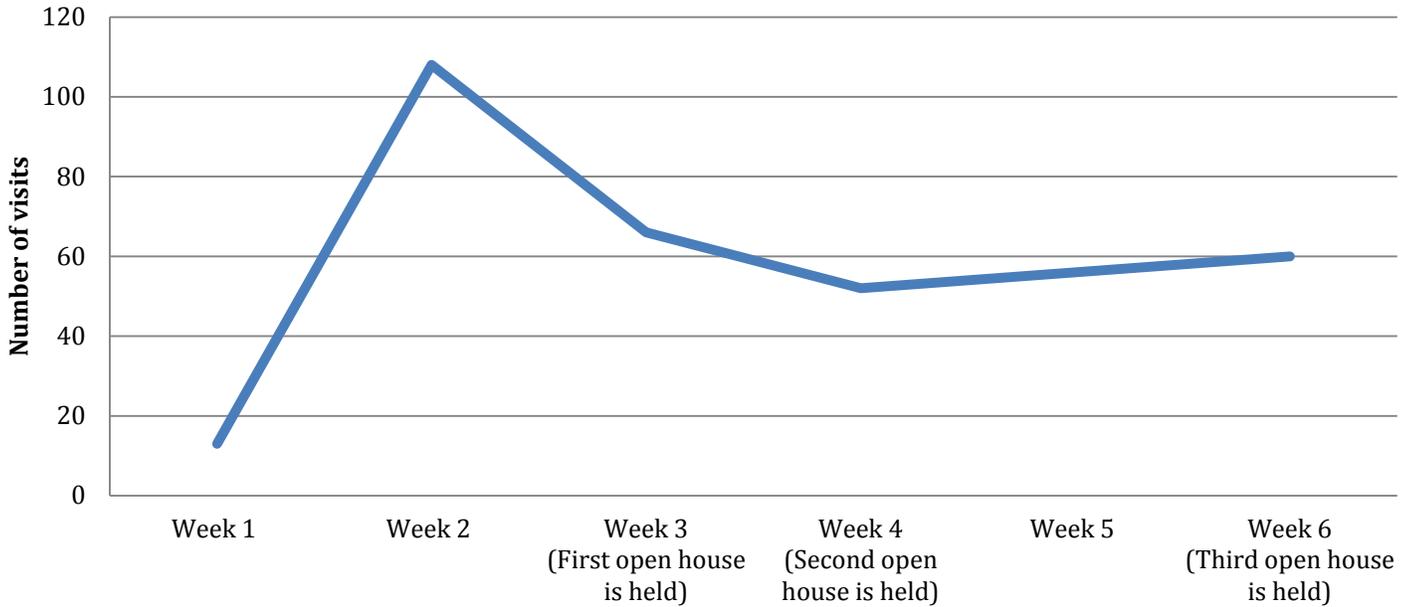


Number of visits to www.calgary.ca/16Ave19St

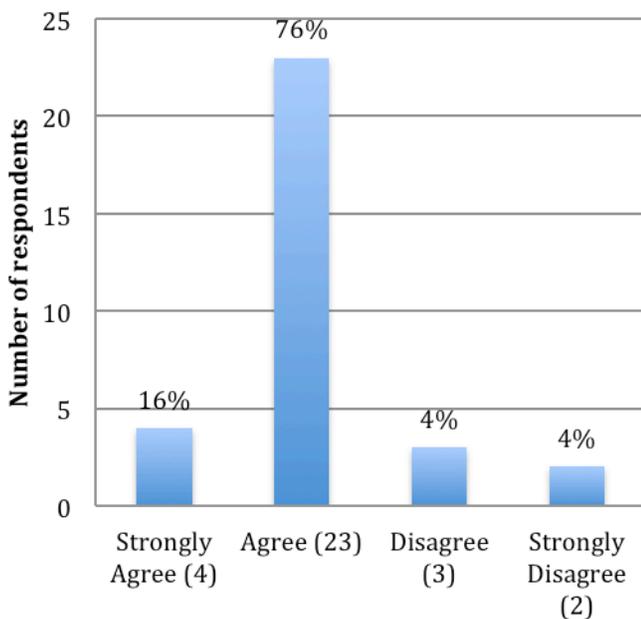
Week 1 (February 1 - 7, 2015)	Week 2 (February 8 - 14, 2015) *VMBs go up February 11
• 13 visits	• 108 visits
Week 3 (February 15 - 21, 2015) * First open house is held, February 19	Week 4 (February 22 - 28, 2015) *Second open house is held, February 25
• 66 visits	• 52 visits
Week 5 (March 1 - 7, 2015)	Week 6 (March 8 - 15, 2015) *Third open house is held, March 10
• 56 visits	• 60 visits

February 1 - March 13, 2015
 Total visits from the short URL: 220
 Total visits from search engines: 135
 Total page views: 355

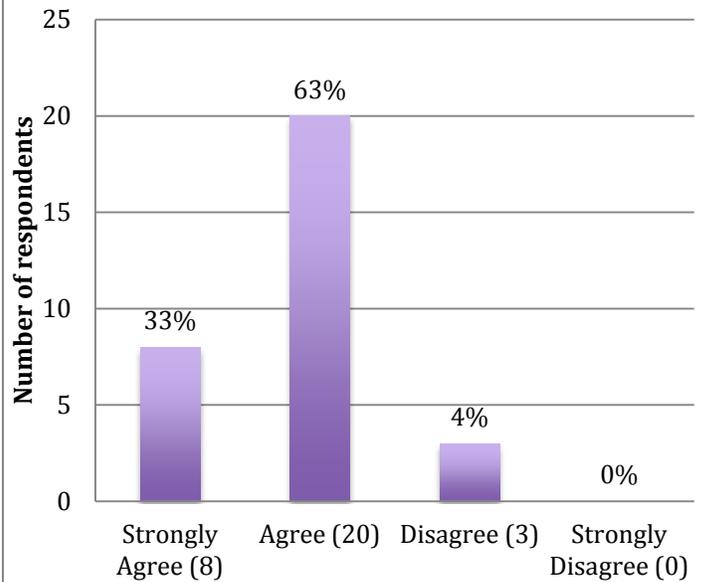
Number of visits to calgary.ca/16Ave19st
(355 visits)



The information presented met my expectations. (32 respondents)

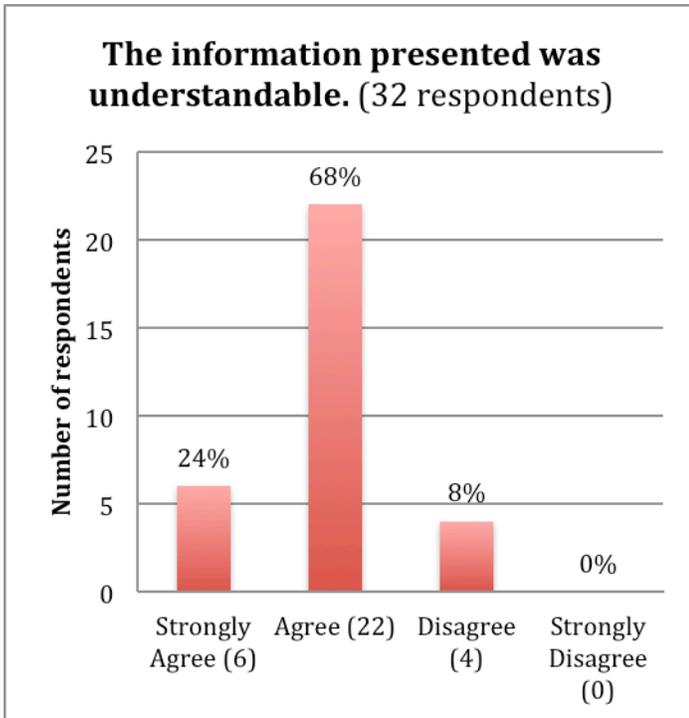


The project team's response to my questions was satisfactory. (31 respondents)



92 per cent of respondents *agreed* or *strongly agreed* the information presented met their expectations.

96 per cent of respondents *agreed* or *strongly agreed* the project team's response to their questions was satisfactory.



92 per cent of respondents *agreed* or *strongly agreed* the information presented was understandable.

Public engagement process

Did you participate in the engagement process for the 16 Avenue/19 Street Interchange Functional Planning Study in 2013/2014?

Over half of respondents (54%) participated in the engagement process for the 16 Avenue / 19 Street Interchange Functional Planning Study in 2013/2014. Of those who participated in the 2013/2014 engagement nearly all (97%) either attended an open house (59%) and/or filled out a feedback form (38%).

Did you receive information about opportunities for input in a timely manner?

Nearly all respondents (90%) said they received information about opportunities for input in a timely manner.

Did you have enough opportunities to provide feedback?

Nearly all respondents (84%) said they had enough opportunities to provide feedback.

Did the public engagement process meet your expectations?

Nearly all respondents (90%) said the public engagement process met their expectations.

What could we do to improve future public engagement processes?

Respondents (2) suggested titling the study appropriately.

Summary

- In total, there were 156 information session attendees and 36 feedback forms collected (27 at open houses and four online submissions).
- The recommendations for Deerfoot Trail received the most support with thirteen (13) respondents indicating they agree with the recommendation, followed by nine (9) respondents supporting the recommendations for 19 Street N.E.
- Respondents are concerned about the proposed changes to Barlow Trail with 14 of 36 respondents (39%) indicating they don't support the recommendation.

Next steps

The project team will report back to Council in April 2015 to present the results of the additional engagement and the Functional Planning Study recommendations.



Crossroads open house attendees view the project boards and speak with the project team.



Information notice on the Rundle Community board.

engage! - 16 Avenue NE Deerfoot Trail to Barlow Trail Functional Planning Study

engage! HOME

VIEW FULL PROJECT DETAILS

Overview | Timeline | Provide Your Input | We're Listening

The City of Calgary recently completed a functional planning study to identify the configuration of a future interchange at the intersection of 16 Avenue and 19 Street N.E. The study also considered what changes might be required at Deerfoot Trail and Barlow Trail when an interchange is constructed at 19 Street N.E. because they are so close together.

The City implemented a thorough engagement program and used input to develop and refine options for the corridor. In November 2014, The City presented the 16 Avenue / 19 Street N.E. Interchange Functional Planning Study recommendations to Council, which includes changes to the Deerfoot Trail and Barlow Trail. Council has asked City staff to hold additional public engagement sessions to ensure Calgarians are aware of the proposed changes to the other intersections. The project name has been changed to 16 Avenue N.E. Functional Planning Study – Deerfoot Trail to Barlow Trail to better reflect the scope of the study.

Open house information on calgary.ca's engage! calendar.