



Carpet cleaning best management practices summary

City of Calgary regulations

- Wastewater bylaw number 14M2012
- Drainage bylaw number 37M2005

Preparation for operation

- Purchase non-toxic detergents and cleaners.
- Check equipment to avoid leaks and spills.
- Locate nearby storm drains to prevent accidental spills into the storm drainage system.

Wastewater pre-treatment

- Dry vacuuming should occur before applying water and cleaning agents.
- Ensure filter screens are used within the carpet cleaning system to collect solids.
- Solids must be disposed of in the garbage unless the materials are considered hazardous.
 - Visit calgary.ca/whatgoeswhere or contact 311 for the hazardous materials disposal requirements.

Wastewater disposal

- Drains connected to the wastewater system, (such as sinks, tubs, toilets and floor drains), can be used to dispose of wastewater as long as it does not contain any substances listed in Schedule A (prohibited substances), or exceed any concentrations listed in Schedule B (restricted substances) and Schedule C (surcharge substances) of the wastewater bylaw. Disposal to the storm drainage system is prohibited.
 - Permission from the property owner must be granted before disposal to any drains.
 - The person disposing of the wastewater is liable for any non-compliance with the wastewater bylaw.
- Wastewater can be hauled to a wastewater treatment facility. A hauled wastewater permit is required.
 - Please visit calgary.ca for information on how to obtain the permit.
- Wastewater can be disposed of at other waste treatment facilities where carpet cleaning waste is permitted.

Spill response plan

A spill kit must be present at each cleaning location. The kit should consist of:

- Protective clothing and equipment.
- Absorbent materials such as sand, sawdust, absorbent pads, kitty litter, mops, brooms and rags.
- Brooms, shovels and dustpans to clean up the absorbent materials.
- Portable barriers or storm drain covers to prevent spills from entering the storm drainage system.

In the event of a spill, it is important to act quickly to prevent wastewater from entering any nearby storm drain. The wastewater bylaw section 35 requires the person who released or allowed the release of wastewater to notify:

- The City of Calgary by contacting 311.
- The owner of the premise where the release occurred.
- Any other person that may be affected by the release.

For more information or to request the detailed version of the of *Carpet cleaning best management practices* document please contact 311.