

Calgary



2019 Spring Pulse Survey

Topline Report

July 9, 2019

Prepared in Partnership with Ipsos

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Ipsos Public Affairs



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Demographics

Methodology

- ❖ Ipsos conducted a telephone survey with a randomly selected sample of 2,500 Calgarians aged 18 years and older between May 13th and June 12th, 2019.
 - Both landline (60%) and cell phone (40%) sample were used.
 - The average interview length was 31 minutes.
- ❖ Final data were weighted to ensure the overall sample's quadrant, ward, and age/gender composition reflects that of the actual Calgary population aged 18 or older according to 2016 Municipal and Federal Census data.
- ❖ The margin of error (MOE) for the total sample of 2,500 is ± 2.0 percentage points, 19 times out of 20.
 - The margin of error by quadrant is as follows:
 - Northeast: n=506 (MOE ± 4.4)
 - Northwest: n=696 (MOE ± 3.7)
 - Southeast: n=587 (MOE ± 4.0)
 - Southwest: n=711 (MOE ± 3.7)
- ❖ Where possible, results are compared to previous iterations of the Citizen Satisfaction survey.
 - \uparrow indicates number is significantly higher than Fall 2018
 - \downarrow indicates number is significantly lower than Fall 2018
- ❖ Please note, the 2006 to 2016 iterations of the survey were conducted annually in the Fall.
 - Starting in 2017, the survey has been conducted bi-annually, with a Spring and a Fall wave.

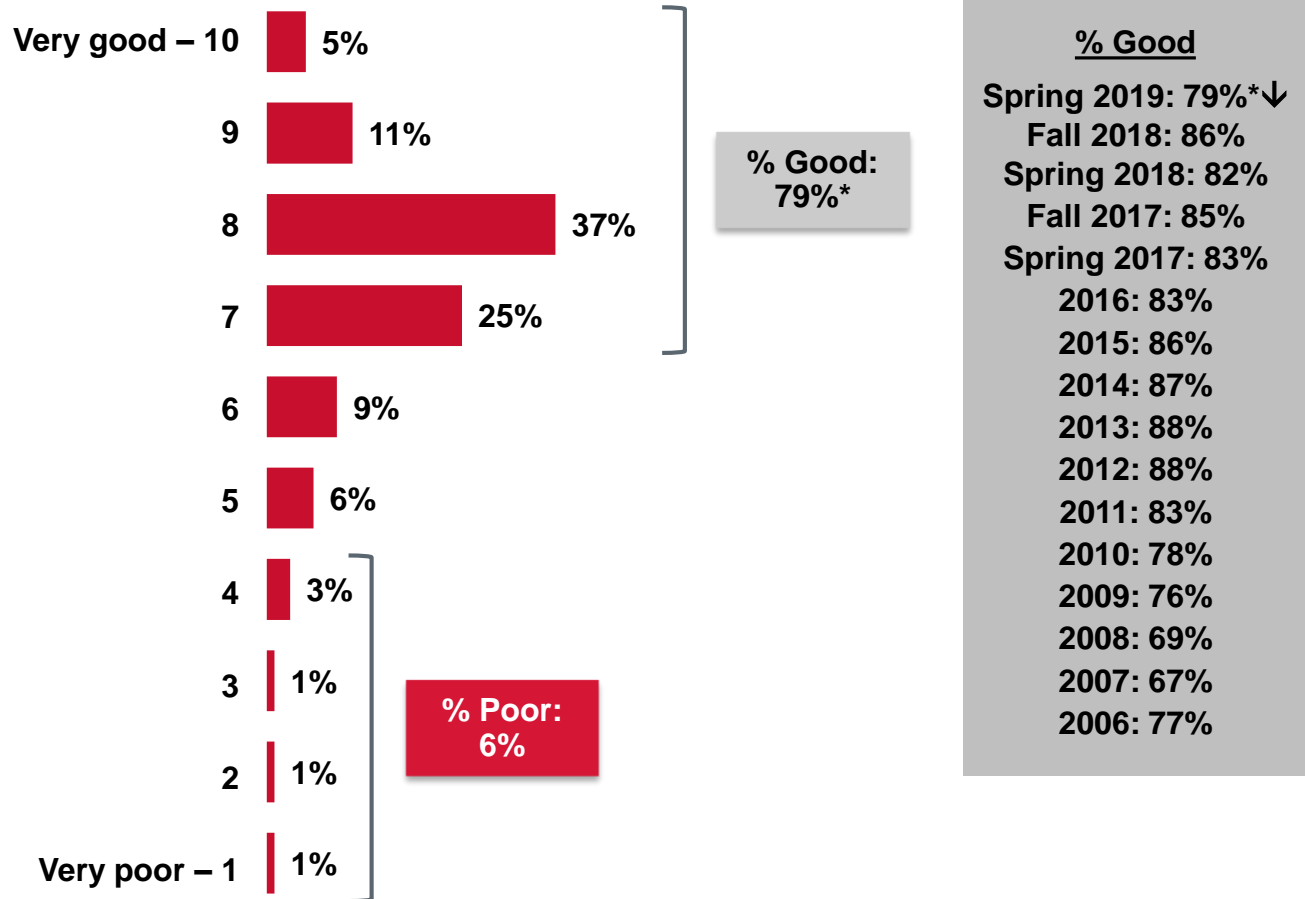
The logo for the City of Calgary, featuring the word "Calgary" in white text on a red rectangular background.

Detailed Findings | **Quality of Life**





Overall Quality of Life in Calgary



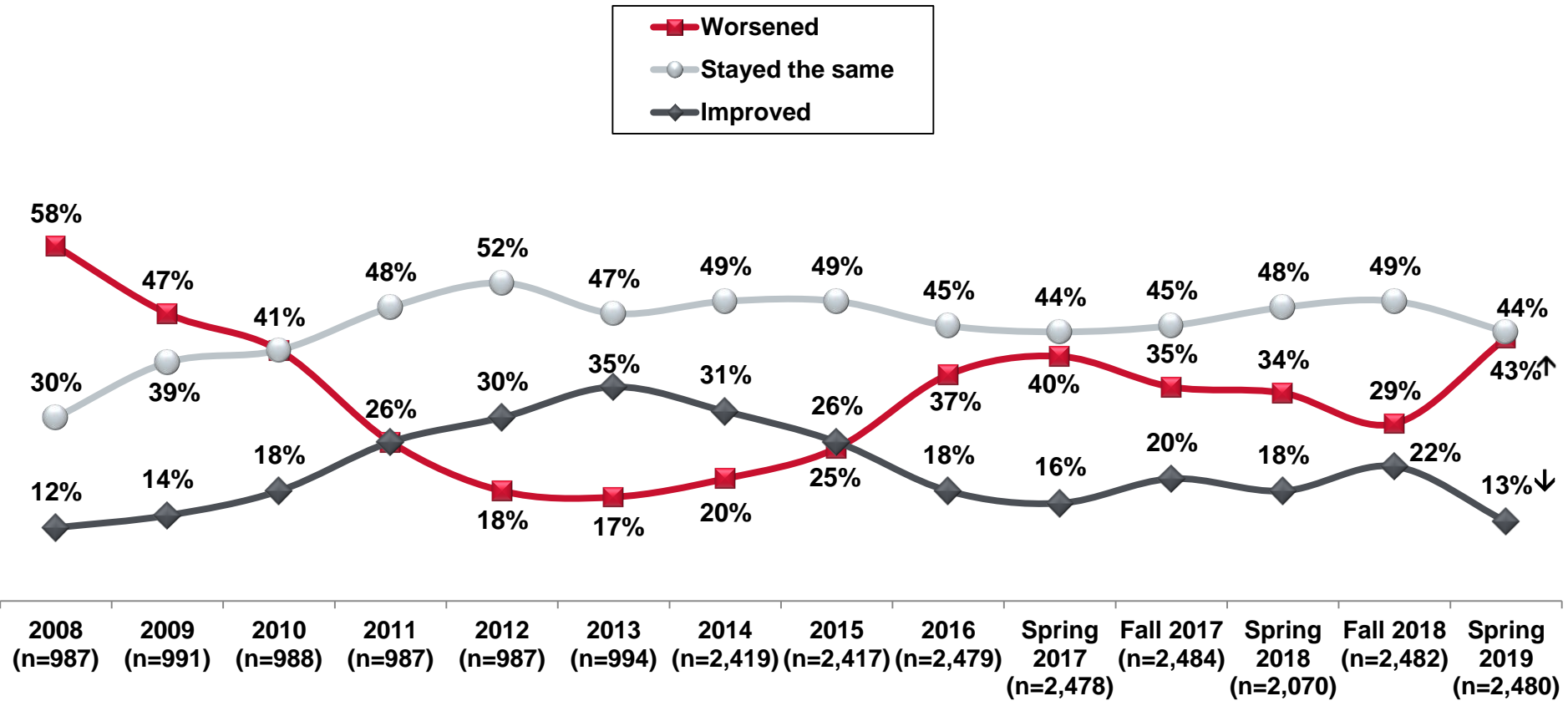
On a scale of “1” to “10” where “1” represents “very poor” and “10” represents “very good,” how would you rate the overall quality of life in the city of Calgary today?

Base: Valid respondents (n=2,497)

*Rounding



Perceived Change in the Quality of Life



And, do you feel that the quality of life in the city of Calgary in the past three years has ...?

Base: Valid respondents

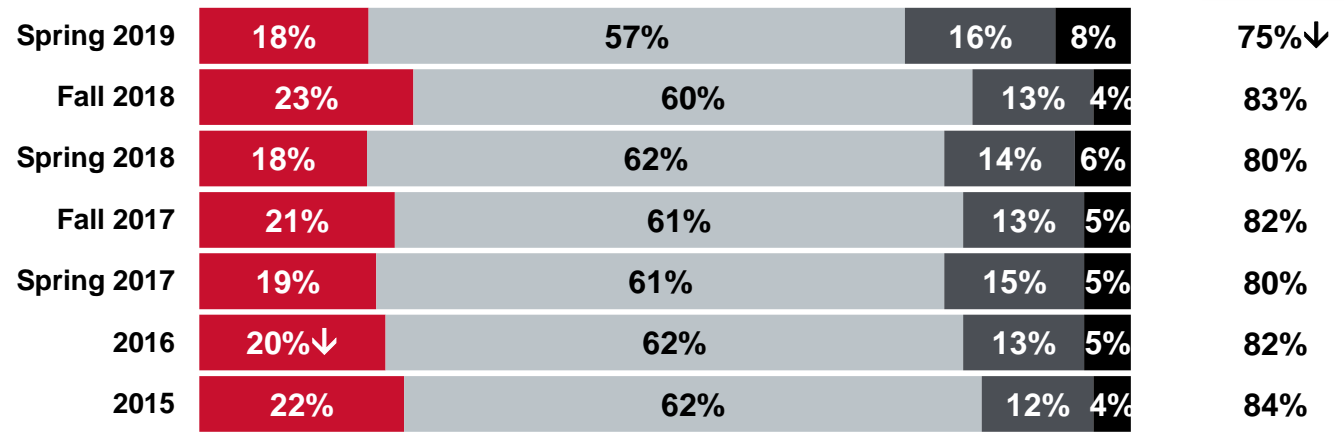


Sustainability: Making a Life and Making a Living

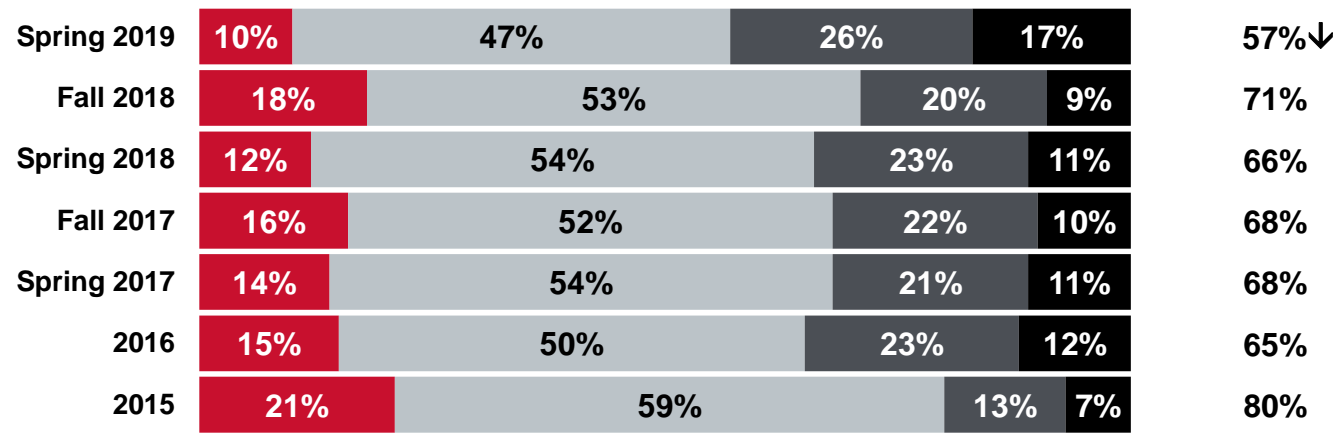
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

Calgary is a great place to make a life



Calgary is a great place to make a living



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)

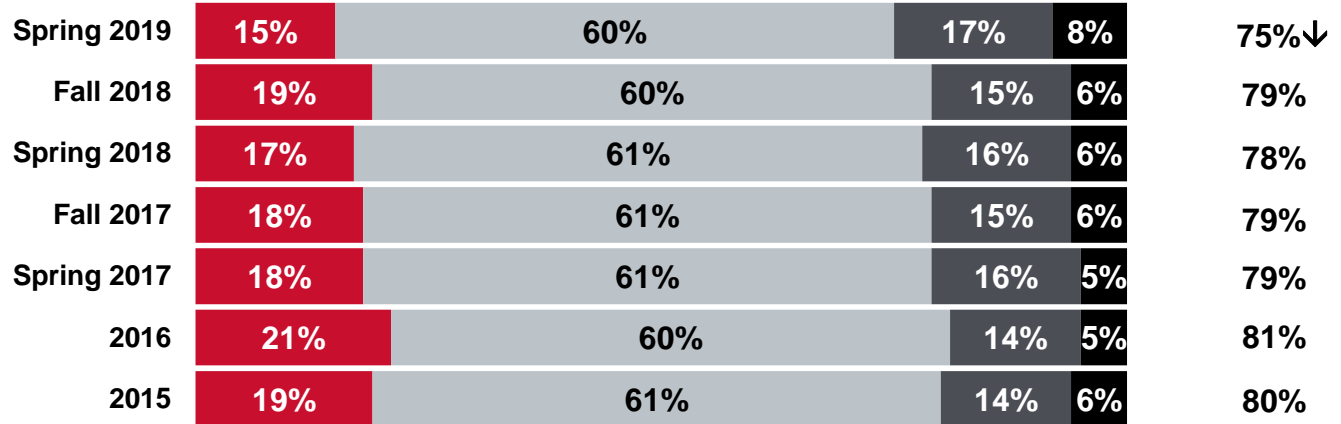


Sustainability: Inclusivity and Direction for the Future

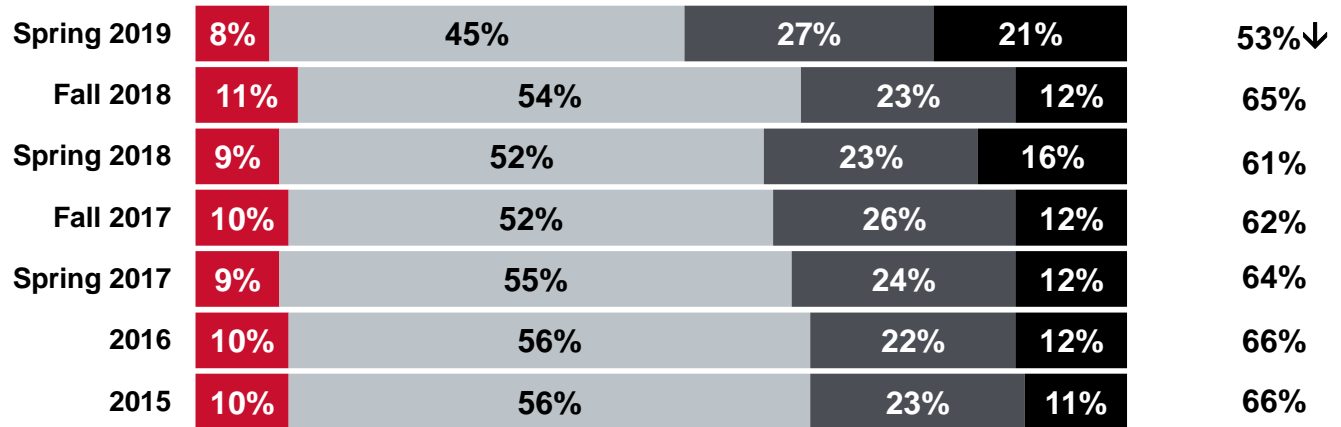
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

The City of Calgary municipal government fosters a city that is inclusive and accepting of all



Calgary is moving in the right direction to ensure a high quality of life for future generations



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)



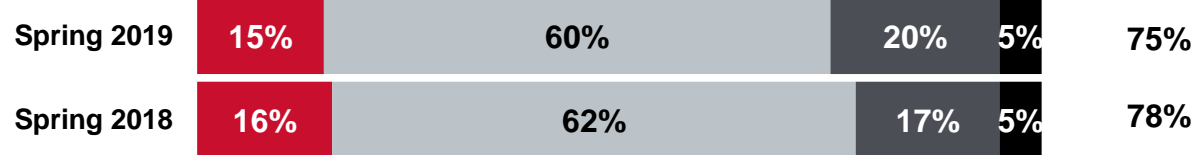
Sustainability: Respect and Accessibility

Not asked prior to Spring 2018. Not asked in Fall 2018.

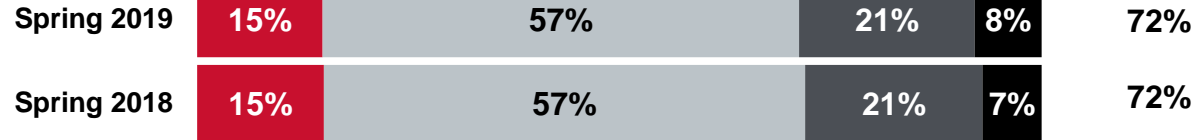
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

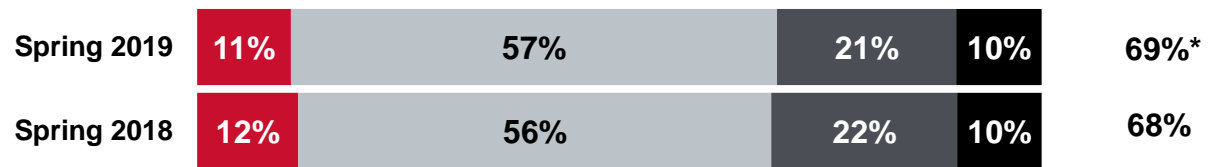
The City shows respect when providing services to people with diverse ethnic backgrounds



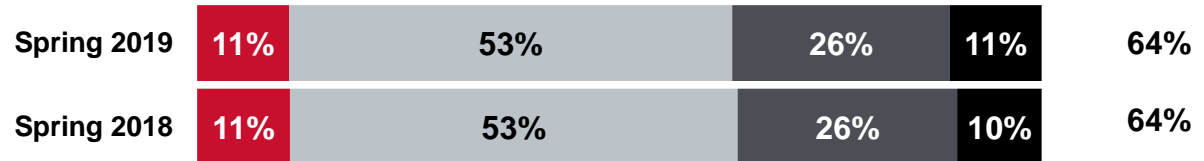
The City shows respect when providing services to people with disabilities



The City of Calgary, municipal government, strives to create a city that is equally accessible for all Calgarians, no matter their physical ability



The City shows respect when providing services to people who come from different household incomes



*Rounding

Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)

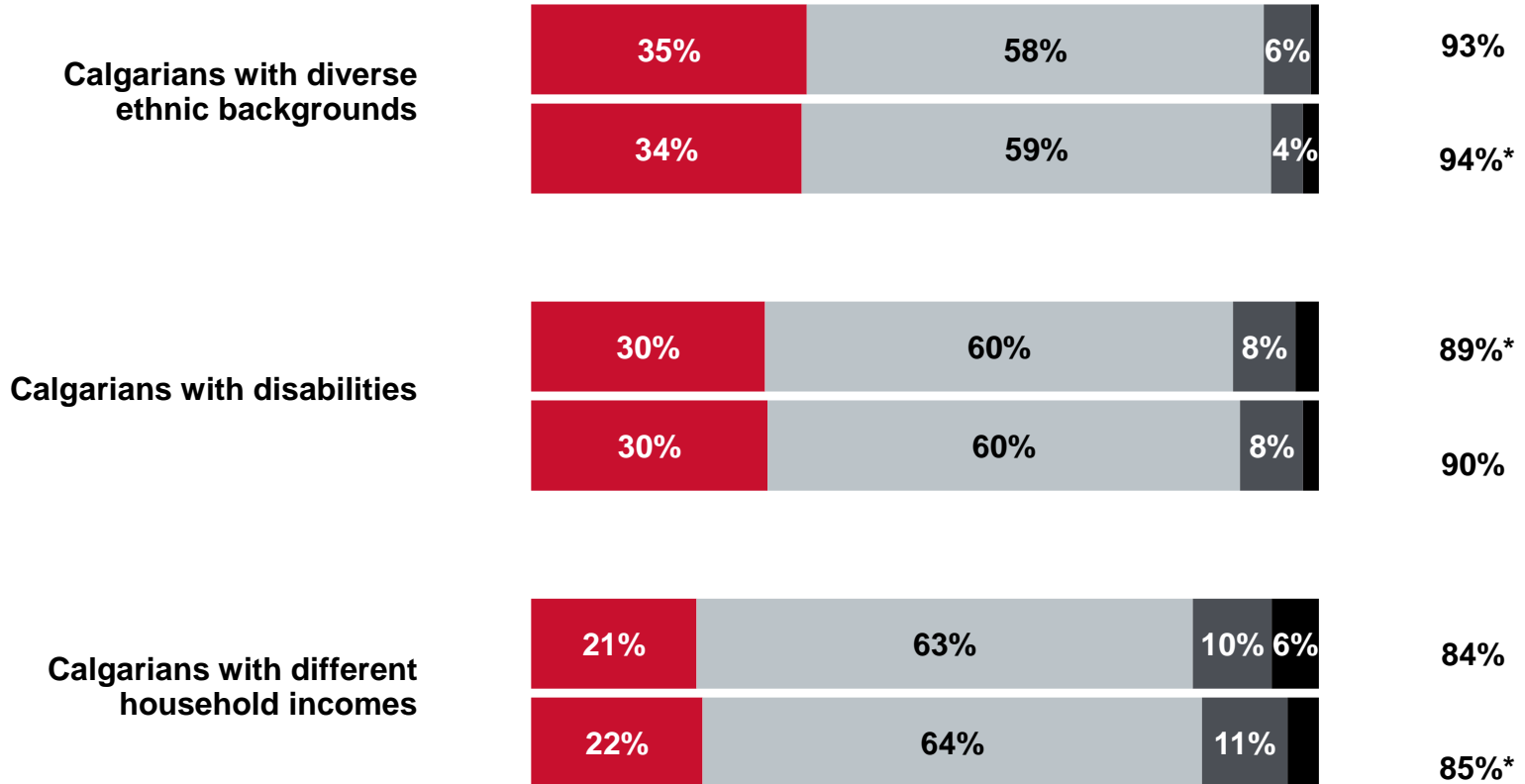


Provision of Services and Programs to Meet the Needs of Diverse Calgarians

Not asked prior to Spring 2018. Not asked in Fall 2018.

% Agree

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree



Mentions of <4% not labelled

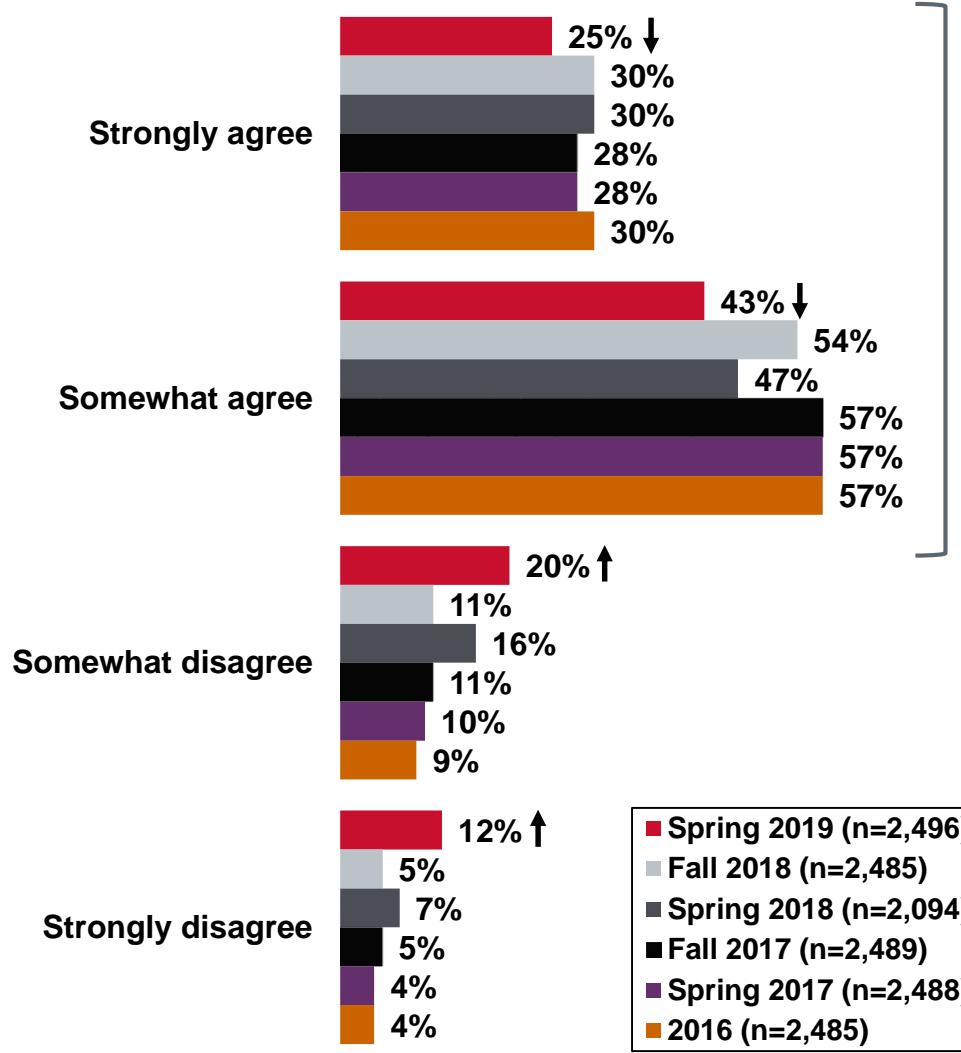
*Rounding

As you know, there are many people living in Calgary who come from a variety of backgrounds and with many different experiences. Please indicate whether you agree or disagree that The City provides services and programs that meet the needs of...

Base: Valid respondents (Bases vary)

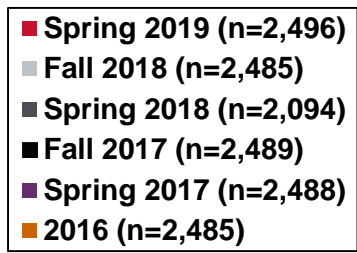


Calgary: On the Right Track to Being a Better City?



% Agree

Spring 2019: 68% ↓
 Fall 2018: 84%
 Spring 2018: 77%
 Fall 2017: 84%*
 Spring 2017: 85%
 2016: 86%*
 2015: 88%
 2014: 89%
 2013: 90%
 2012: 89%
 2011: 86%



*Rounding

There are a wide array of challenges facing The City of Calgary today, but also many success stories. Please indicate whether you agree or disagree with the following statement about Calgary's future: Calgary is on the right track to be a better city 10 years from now.

Base: Valid respondents

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Detailed Findings | **Issue Agenda**





Issue Agenda

Multiple Responses

■ First Mention ■ Other Mentions

% Change
Fall 2018 to
Spring 2019

Total mentions
<3% are not shown

Issue	First Mention	Other Mentions	Total	% Change
Infrastructure, Traffic & Roads (NET)	22%	11%	33%	-7↓
Traffic congestion	5%	3%	8%	-1
Infrastructure maintenance/ improvement/ development	4%	3%	7%	+2↑
(Lack of) snow removal	4%	2%	6%	-4↓
Taxes (NET)	17%	5%	22%	+14↑
High taxes	11%	4%	15%	+9↑
Property taxes	7%	1%	8%	+6↑
Transit (NET)	9%	5%	14%	-2↓
Poor bus/C-train service	4%	2%	6%	-1
Transportation (in general)	4%	2%	6%	-3↓
Crime, Safety & Policing (NET)	8%	4%	12%	-2
Environment and Waste Management (NET)	5%	5%	10%	+3↑
Economy (NET)	7%	2%	9%	+4↑
Recreation (NET)	5%	4%	9%	0
Budget and Spending (NET)	4%	3%	7%	+3↑
Education (NET)	5%	2%	7%	0
Homelessness, Poverty and Affordable Housing (NET)	3%	2%	5%	0
Growth and Planning (NET)	0%	4%	4%	0
Health Care (NET)	0%	3%	3%	+1
None	0%	0%	14%	-1

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme

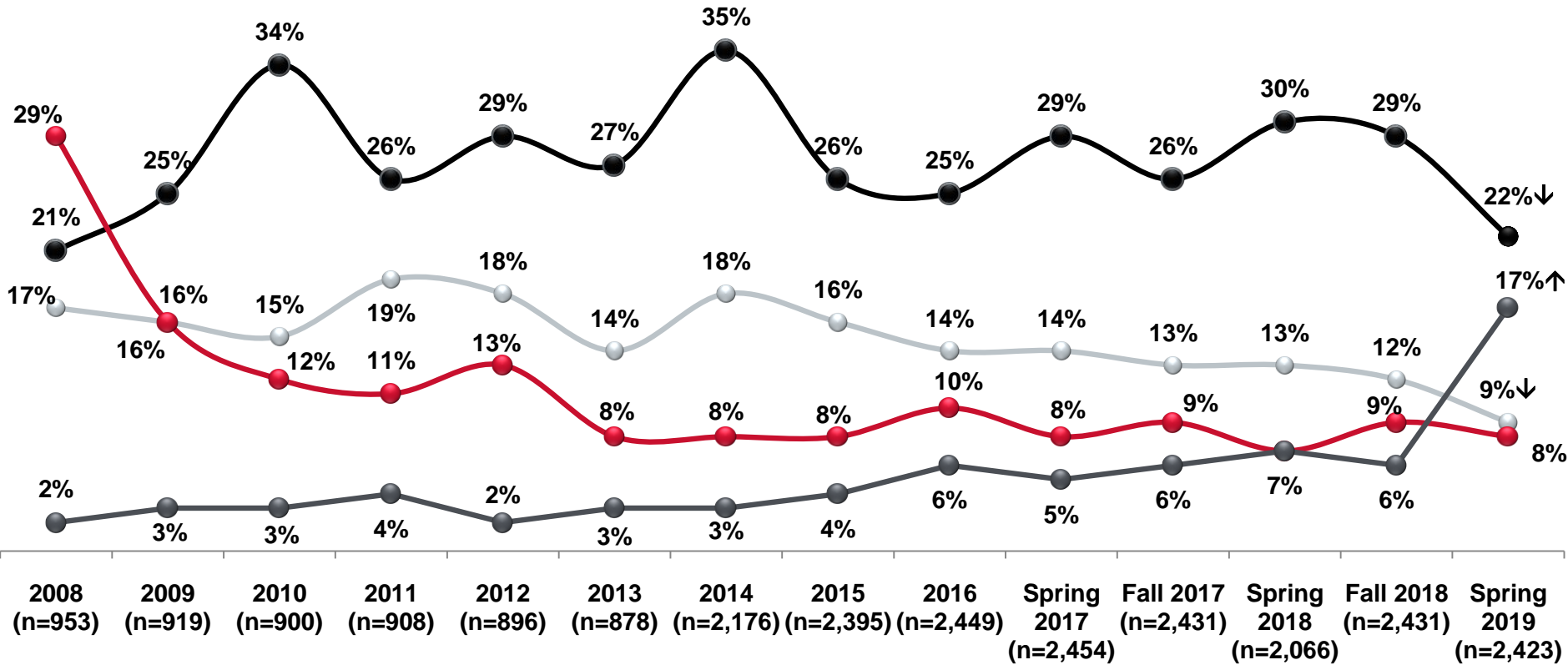
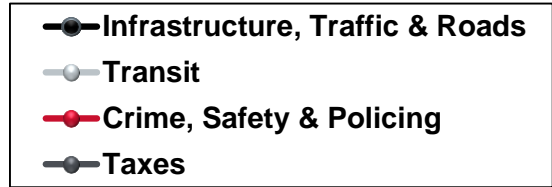
In your view, as a resident of the city of Calgary, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your local leaders? Are there any other important local issues?

Base: Valid respondents (n=2,438)



Tracking Most Important Issue Facing Calgary

First Mention Only



In your view, as a resident of the city of Calgary, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your local leaders?

Base: Valid respondents

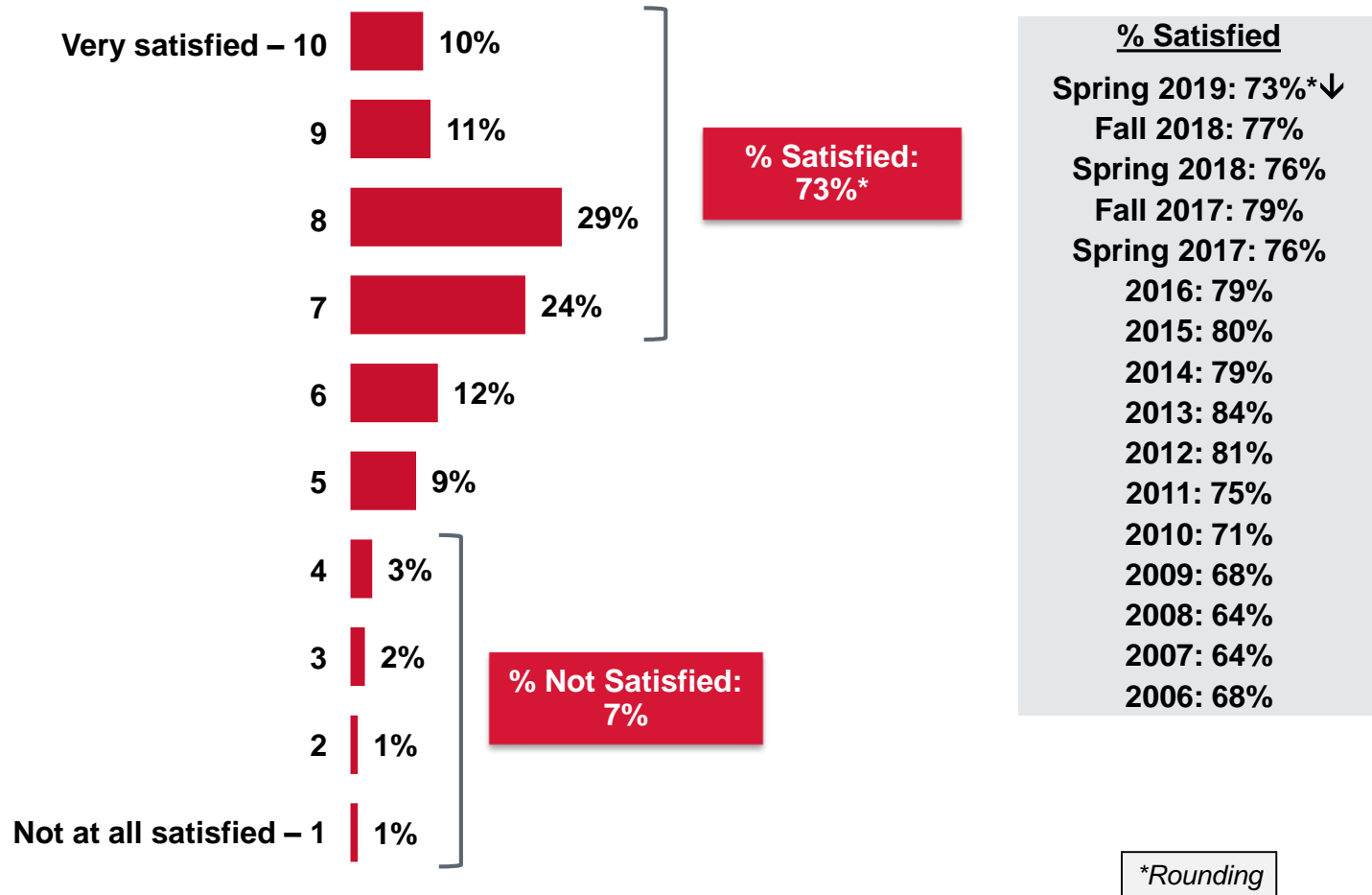
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Detailed Findings | **City Programs and Services**





Satisfaction with the Overall Level and Quality of City Services and Programs

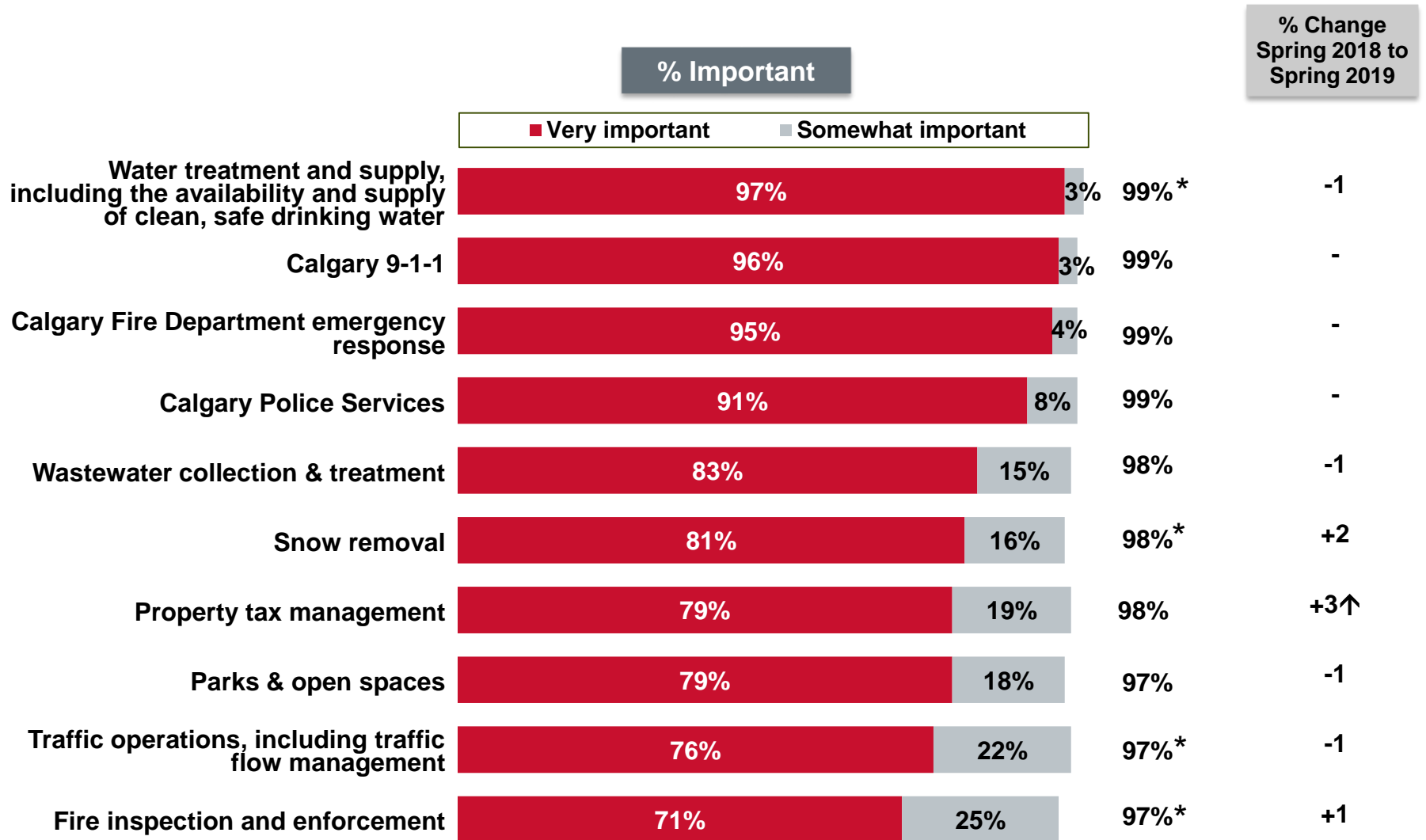


On a scale from “1” to “10” where “1” represents “not at all satisfied” and “10” represents “very satisfied,” how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Base: Valid respondents (n=2,494)



Importance of City Programs and Services Top 10 Important



*Rounding

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
Base: Valid respondents (Bases vary)

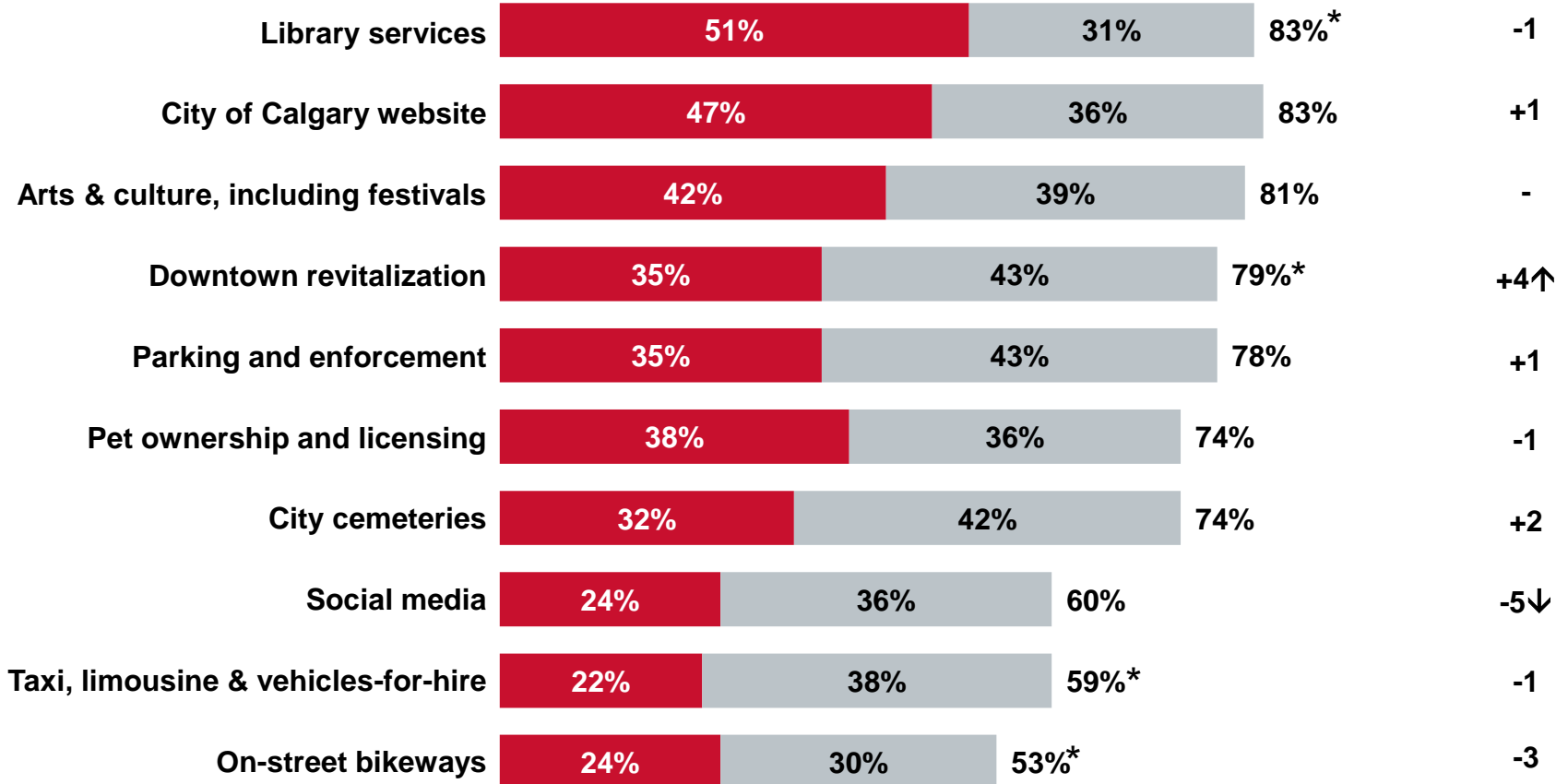


Importance of City Programs and Services Bottom 10 Important

% Important

% Change
Spring 2018 to
Spring 2019

■ Very important ■ Somewhat important

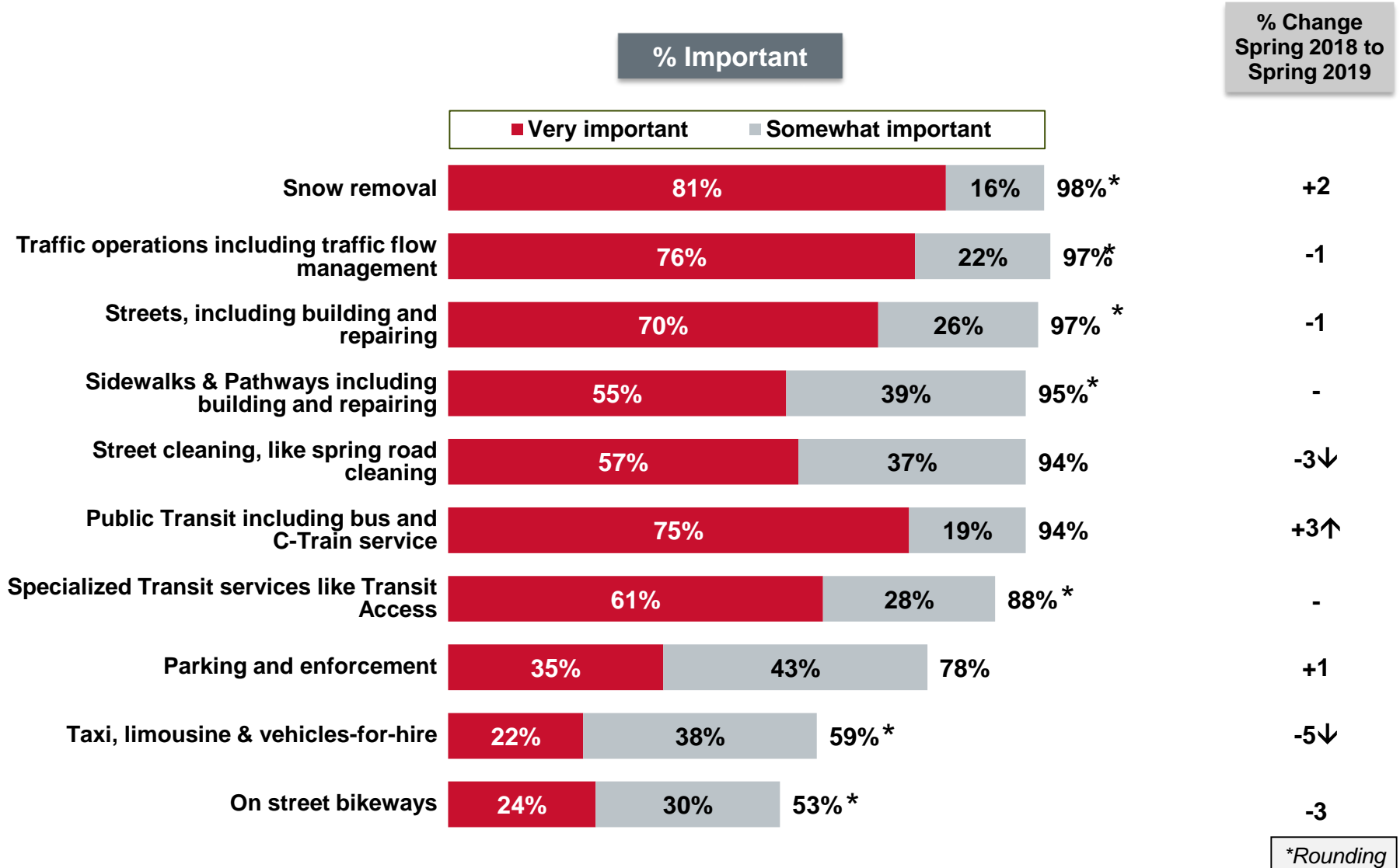


*Rounding

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
Base: Valid respondents (Bases vary)



Importance of City Programs and Services A City That Moves

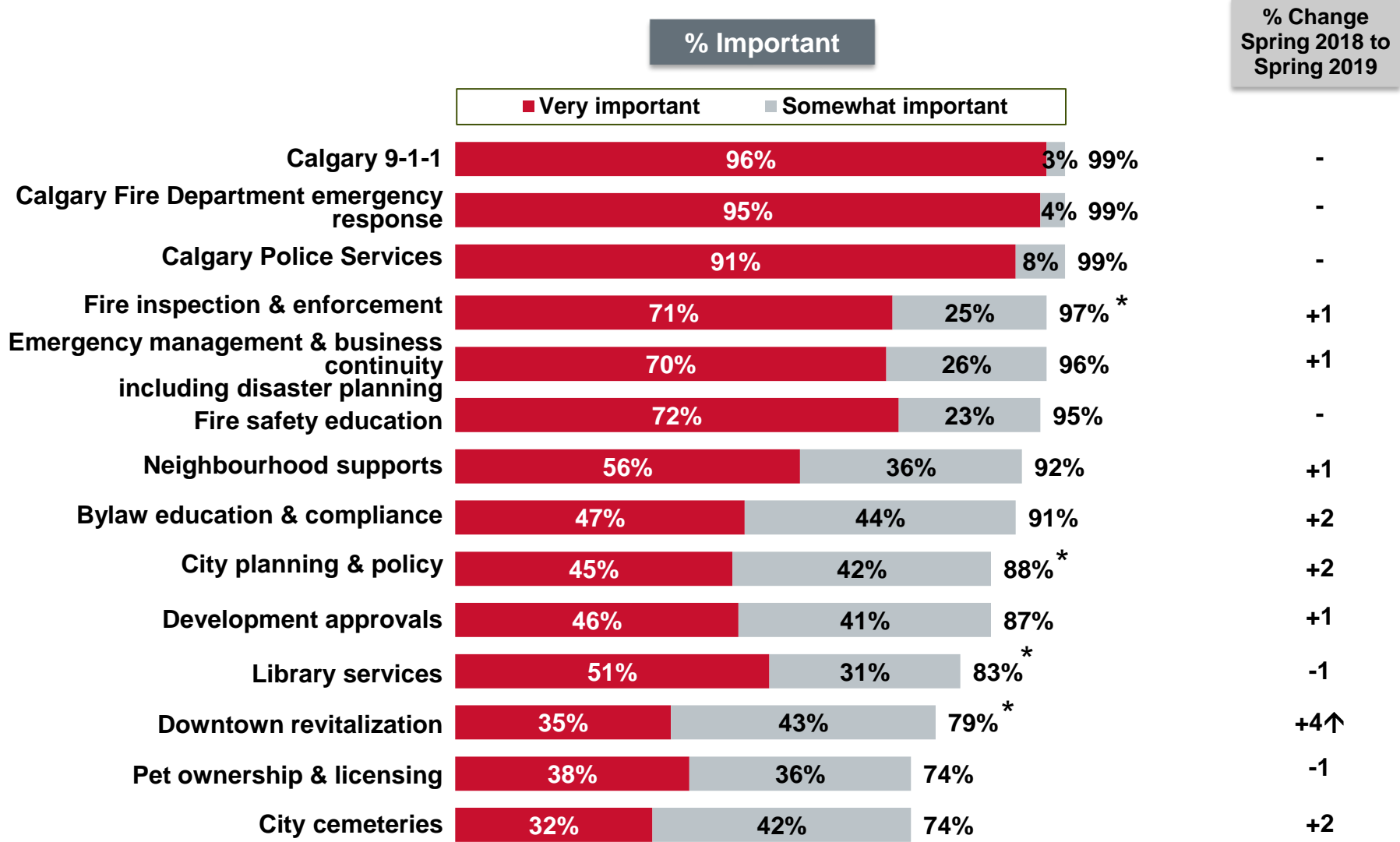


I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
Base: Valid respondents (Bases vary)



Importance of City Programs and Services

A City of Safe and Inspiring Neighbourhoods

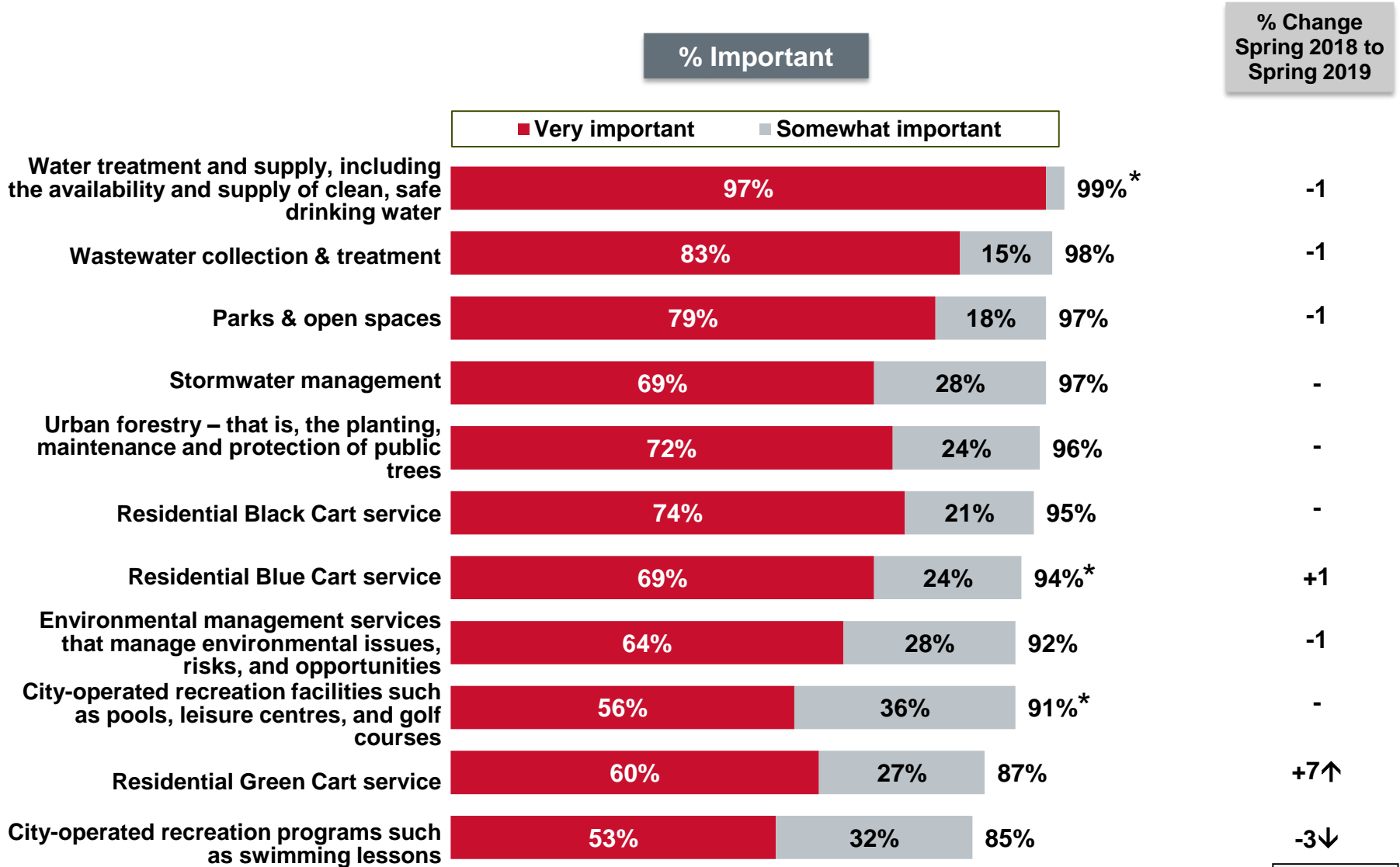


*Rounding

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you. Base: Valid respondents (Bases vary)



Importance of City Programs and Services A Healthy and Green City



% Change Spring 2018 to Spring 2019

■ Very important ■ Somewhat important

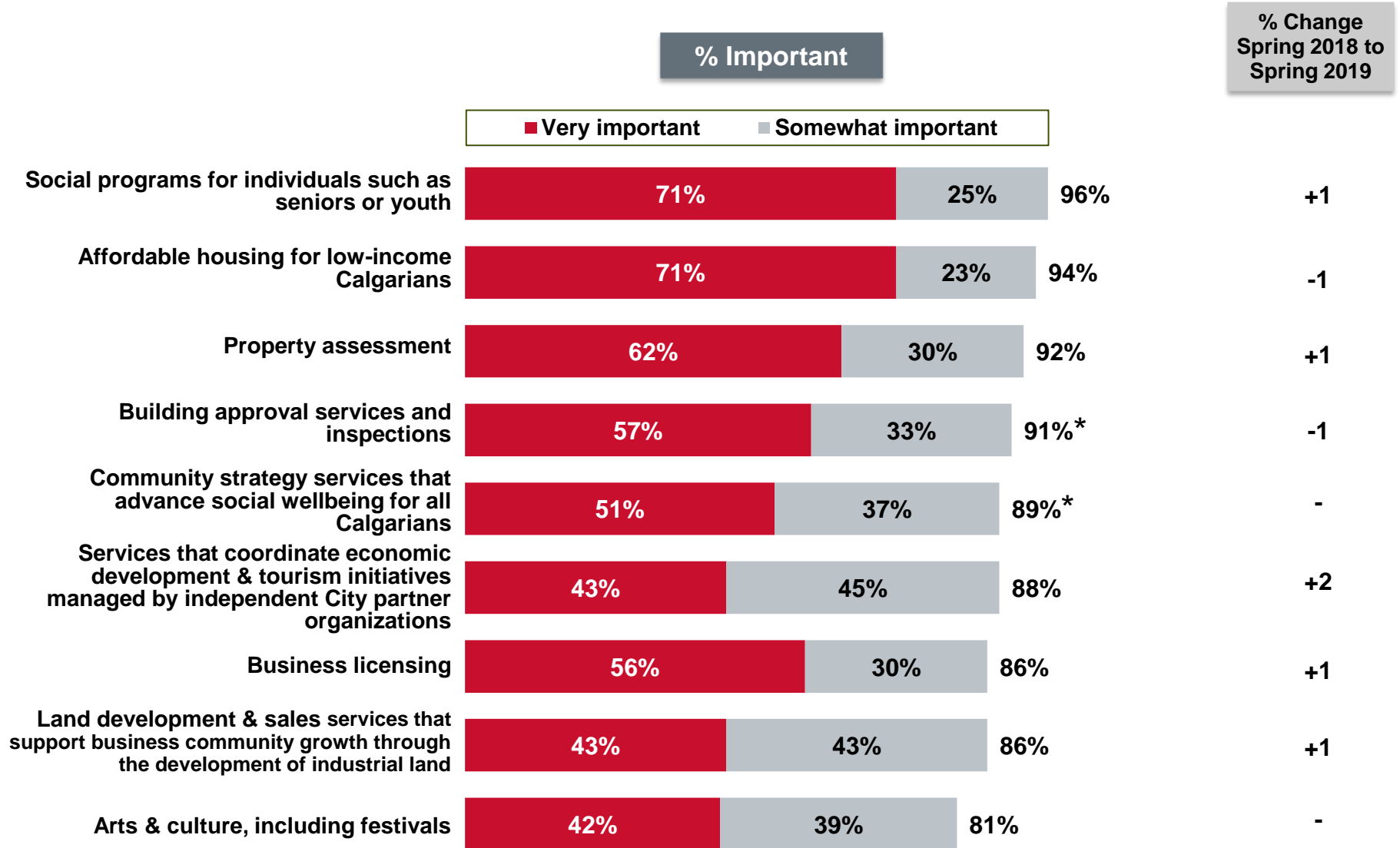
*Rounding

Mentions of ≤2% not labelled

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you. Base: Valid respondents (Bases vary)



Importance of City Programs and Services A Prosperous City



% Change
Spring 2018 to
Spring 2019

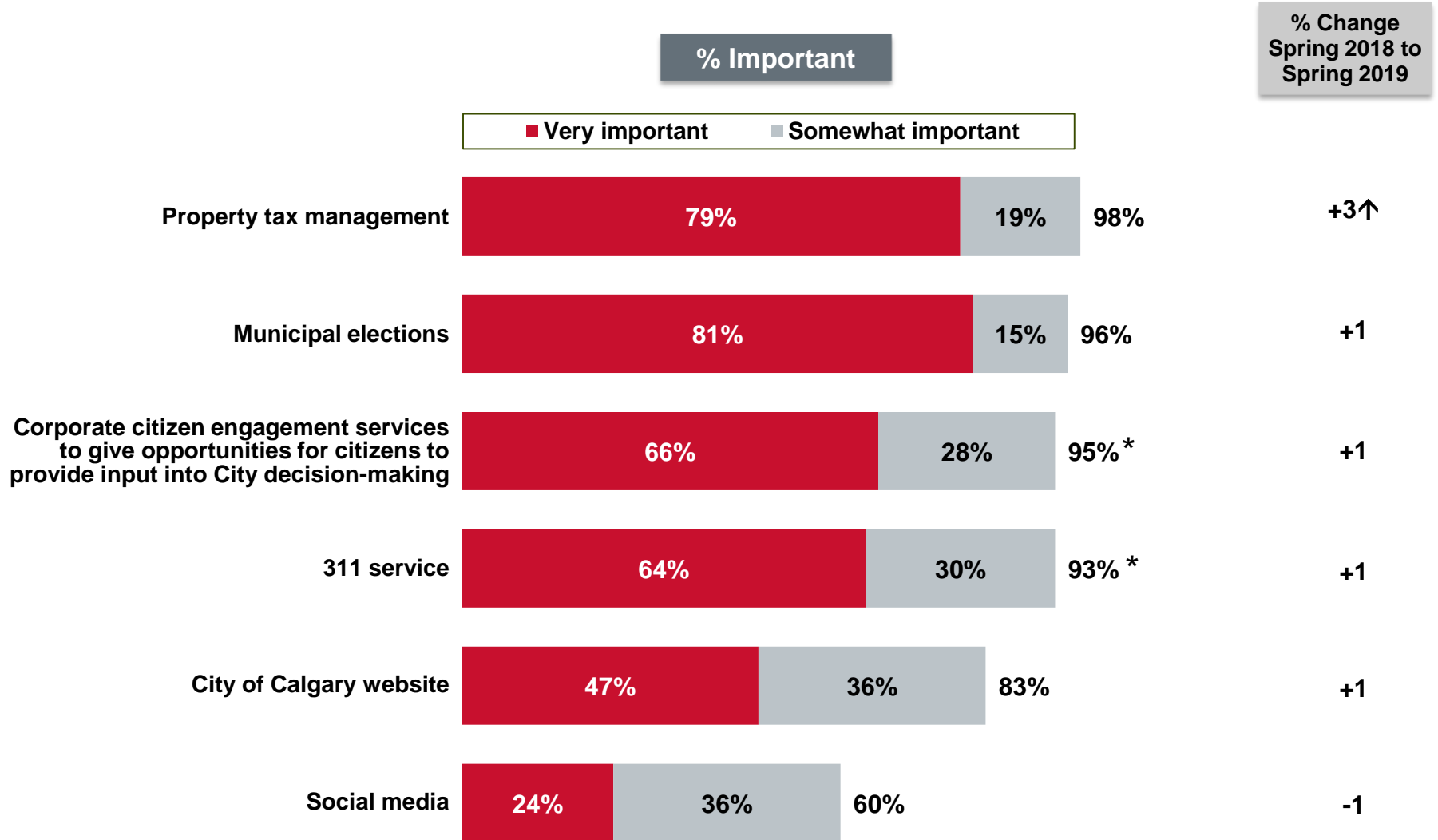
■ Very important ■ Somewhat important

*Rounding

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you. Base: Valid respondents (Bases vary)



Importance of City Programs and Services A Well-Run City



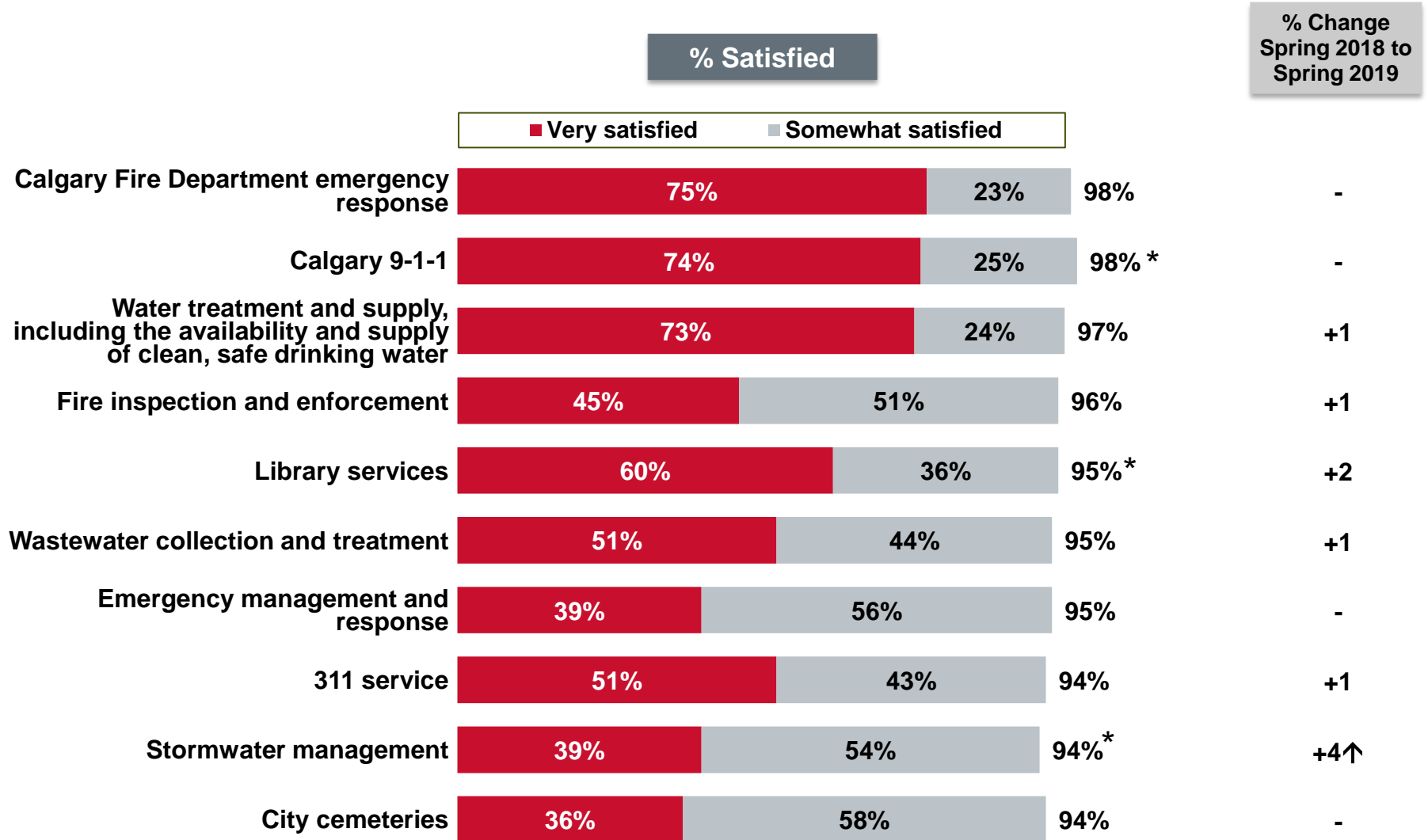
*Rounding

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
 Base: Valid respondents (Bases vary)



Satisfaction with City Programs and Services

Top 10 Satisfied



% Change Spring 2018 to Spring 2019

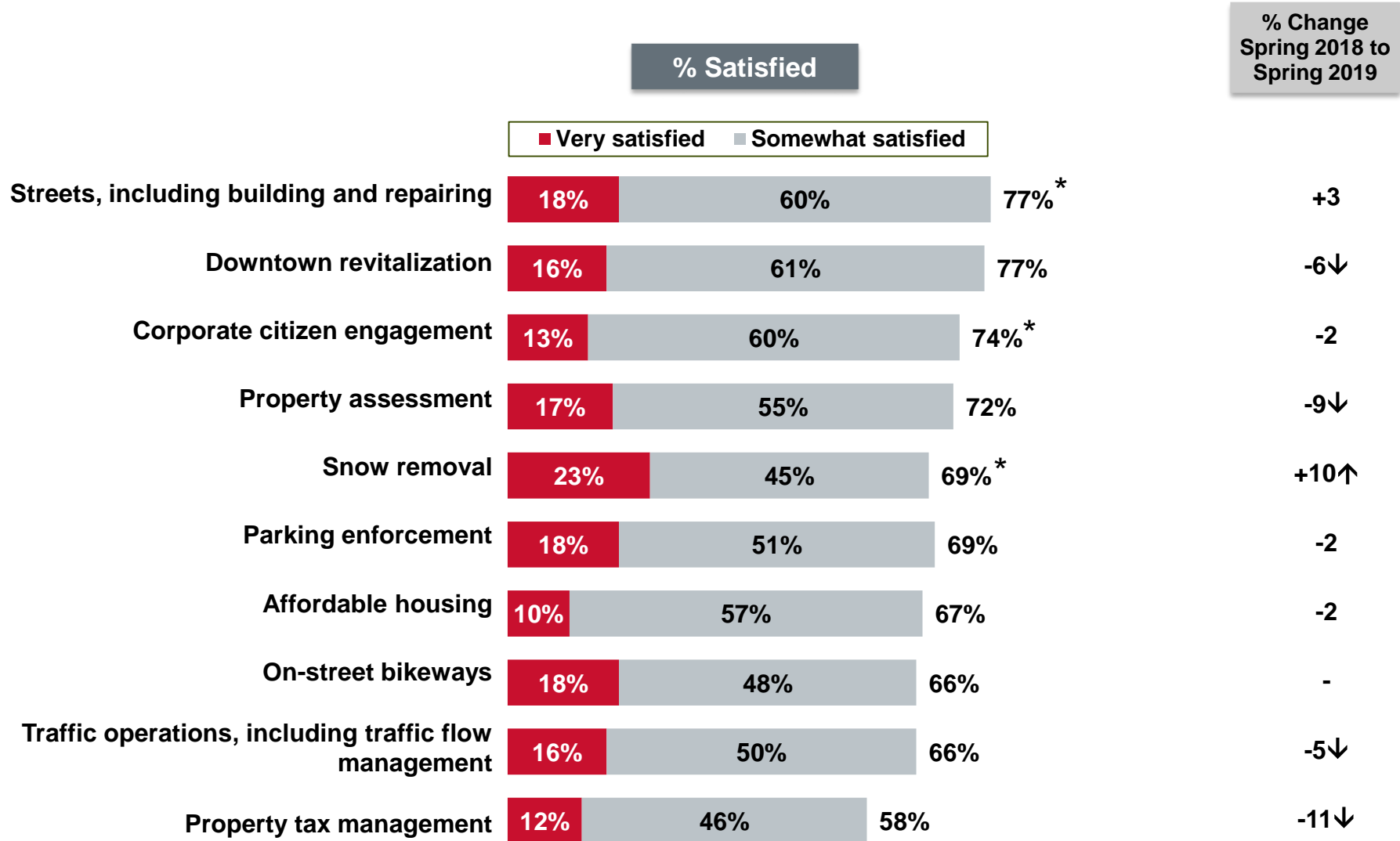
Very satisfied Somewhat satisfied

*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
 Base: Valid respondents (Bases vary)



Satisfaction with City Programs and Services Bottom 10 Satisfied



% Change
Spring 2018 to
Spring 2019

■ Very satisfied ■ Somewhat satisfied

*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)



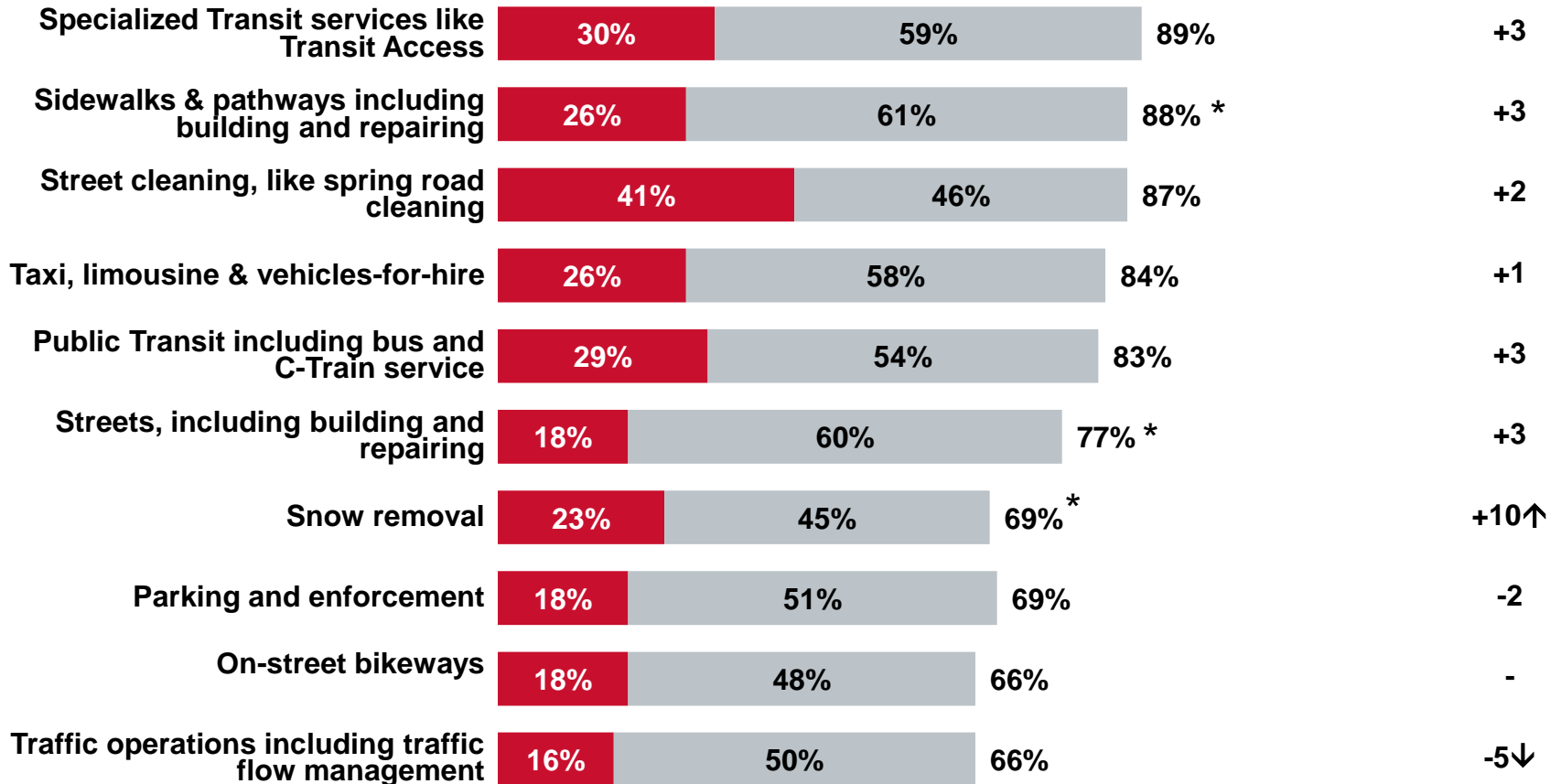
Satisfaction with City Programs and Services

A City That Moves

% Satisfied

% Change
Spring 2018 to
Spring 2019

■ Very satisfied ■ Somewhat satisfied



*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)



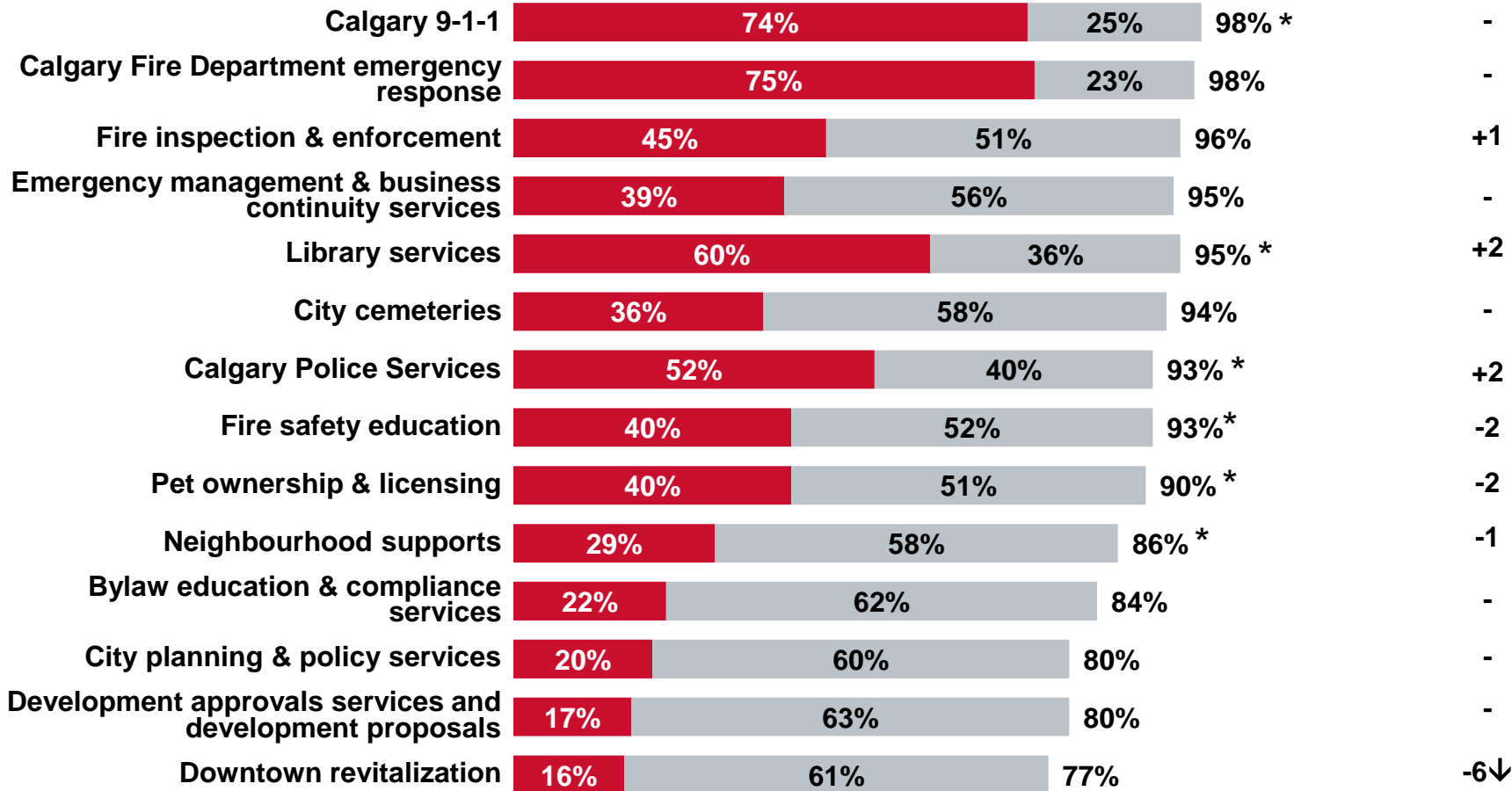
Satisfaction with City Programs and Services

A City of Safe and Inspiring Neighbourhoods

% Satisfied

% Change
Spring 2018 to
Spring 2019

■ Very satisfied ■ Somewhat satisfied



*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)



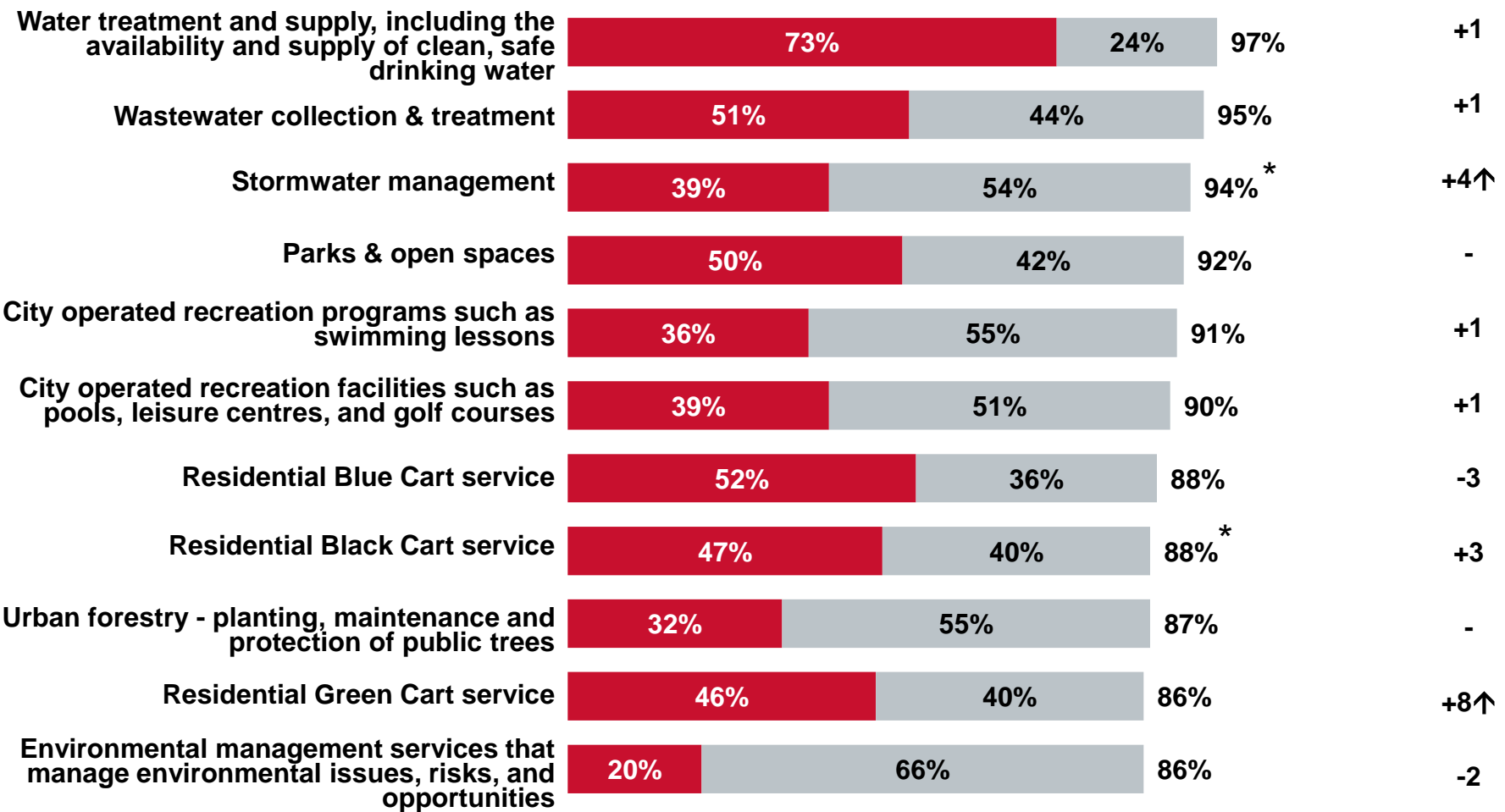
Satisfaction with City Programs and Services

A Healthy and Green City

% Change
Spring 2018 to
Spring 2019

% Satisfied

■ Very satisfied ■ Somewhat satisfied



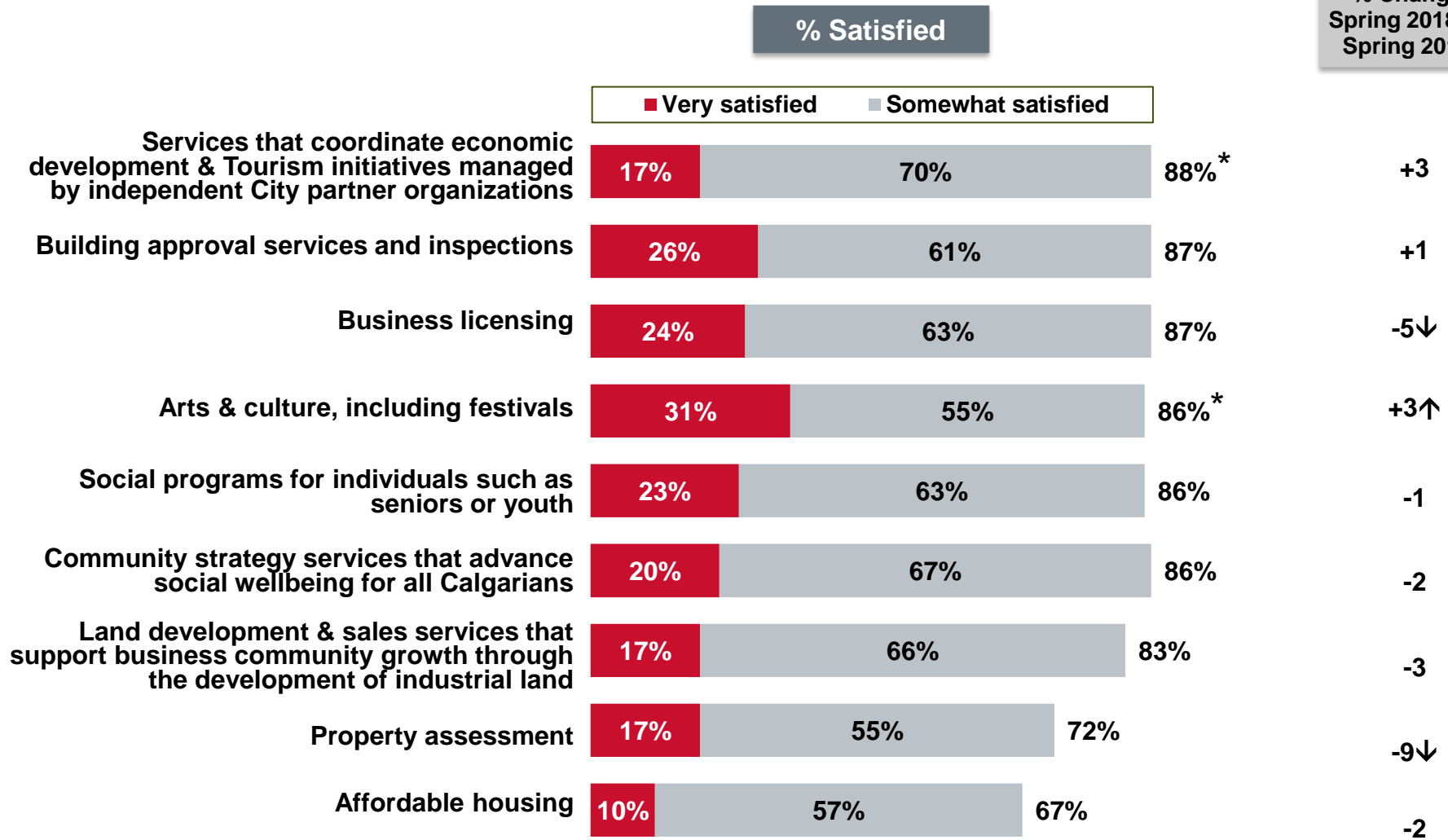
Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)

*Rounding



Satisfaction with City Programs and Services A Prosperous City

% Change
Spring 2018 to
Spring 2019



*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)

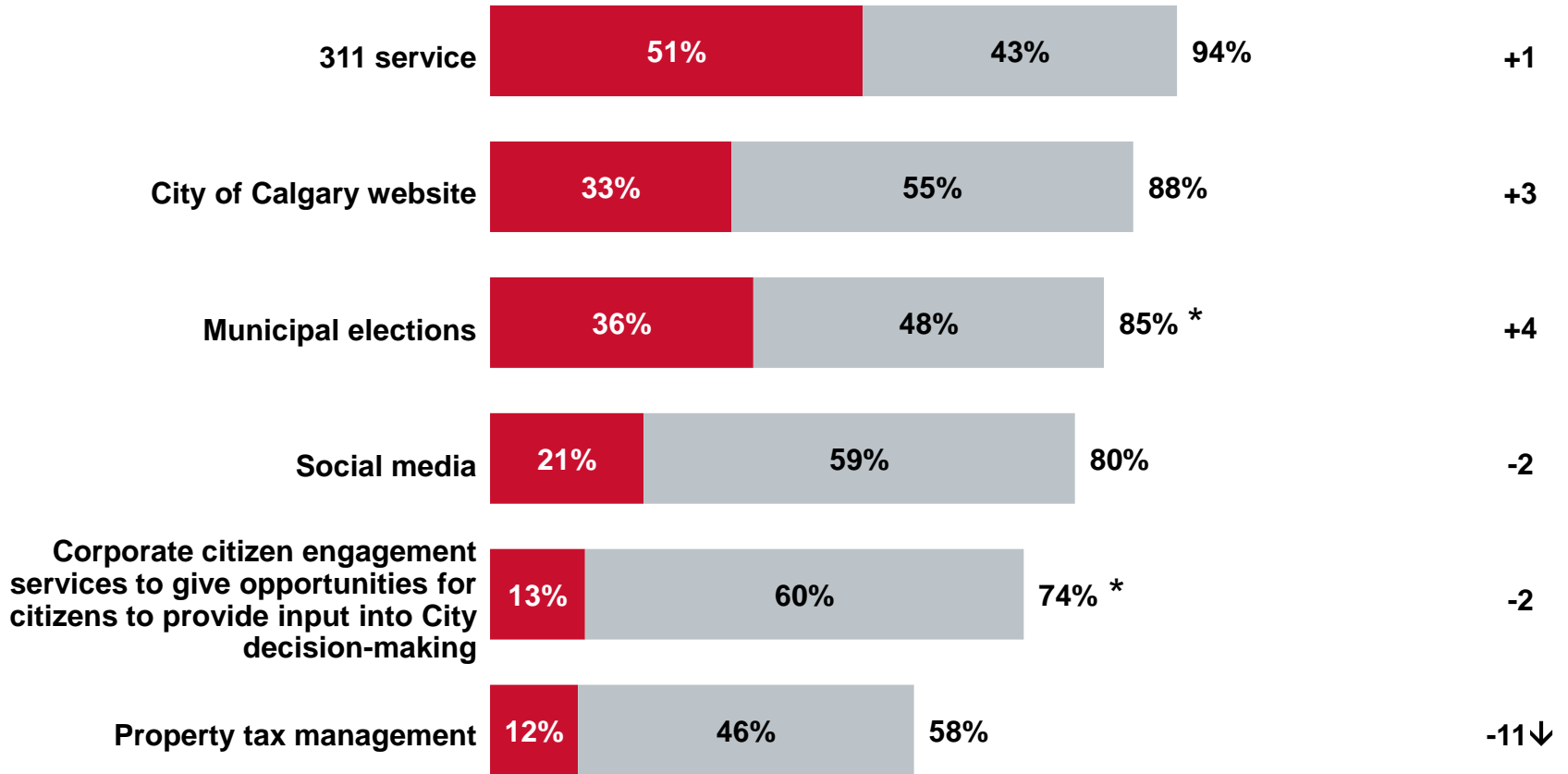


Satisfaction with City Programs and Services A Well-Run City

% Satisfied

% Change
Spring 2018 to
Spring 2019

■ Very satisfied ■ Somewhat satisfied



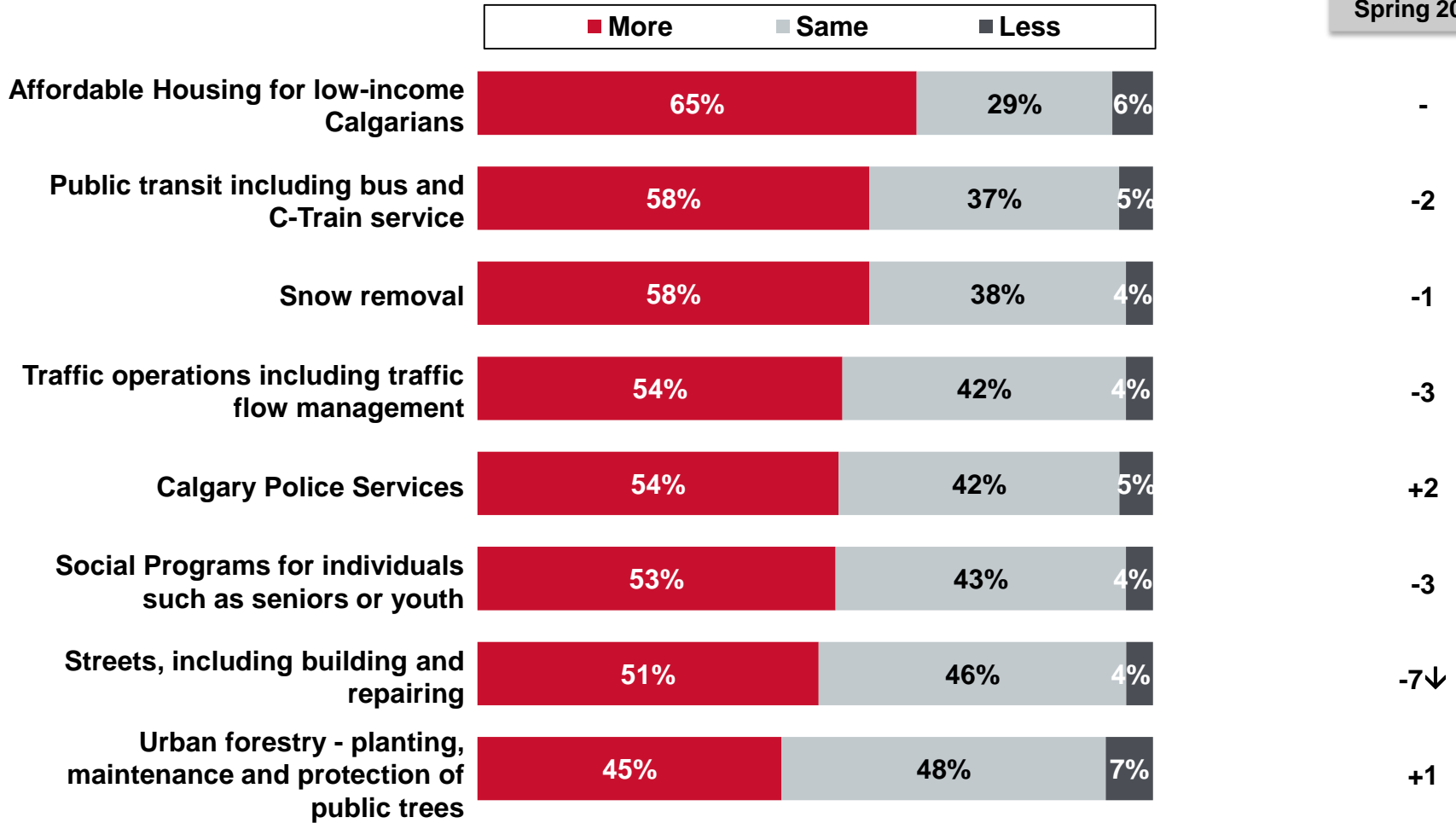
*Rounding

Please tell me how satisfied you are with the job The City is doing in providing that program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services Top 8 Invest More

Invest More
% Change
Spring 2018 to
Spring 2019

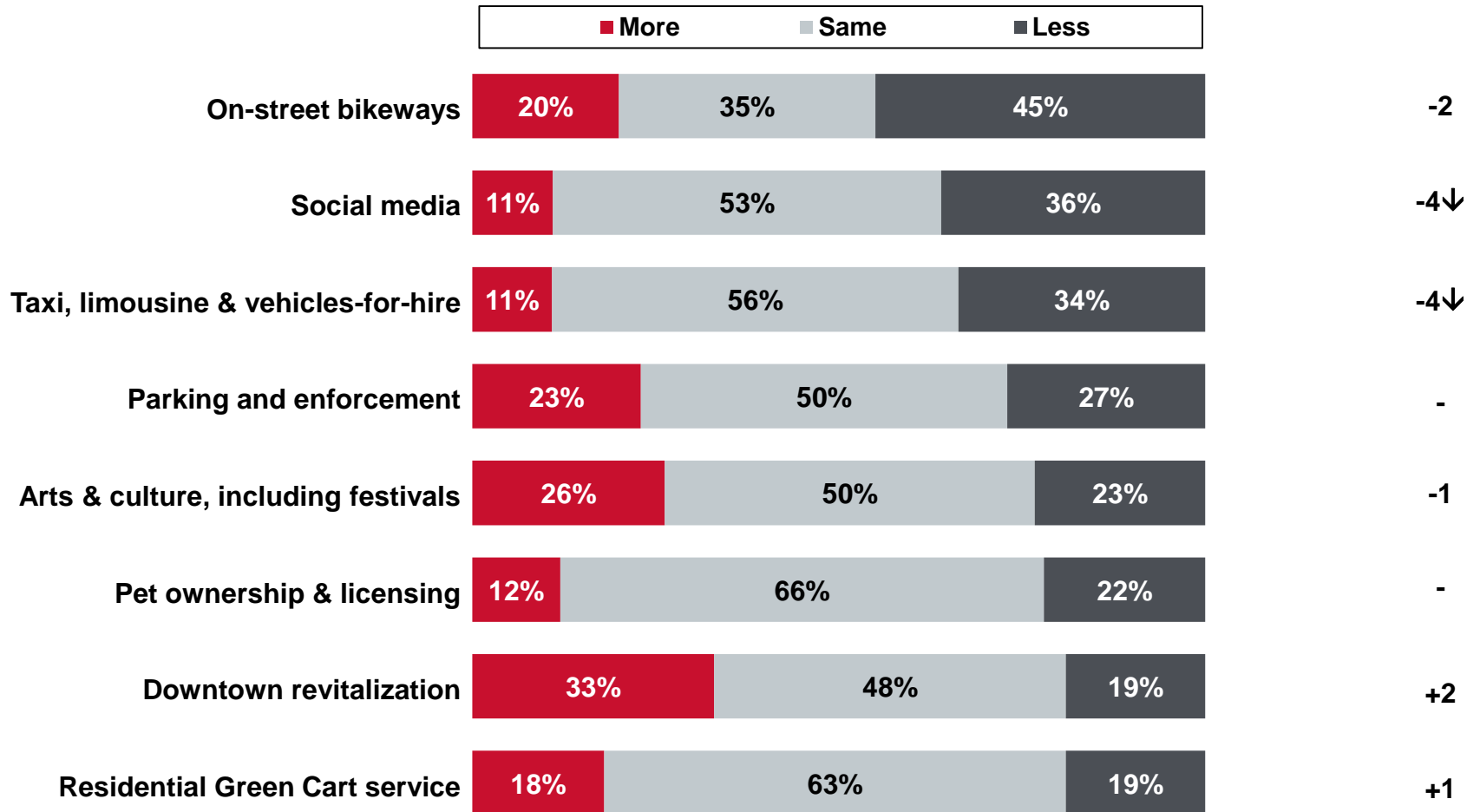


Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services Top 8 Invest Less

Invest More
% Change
Spring 2018 to
Spring 2019



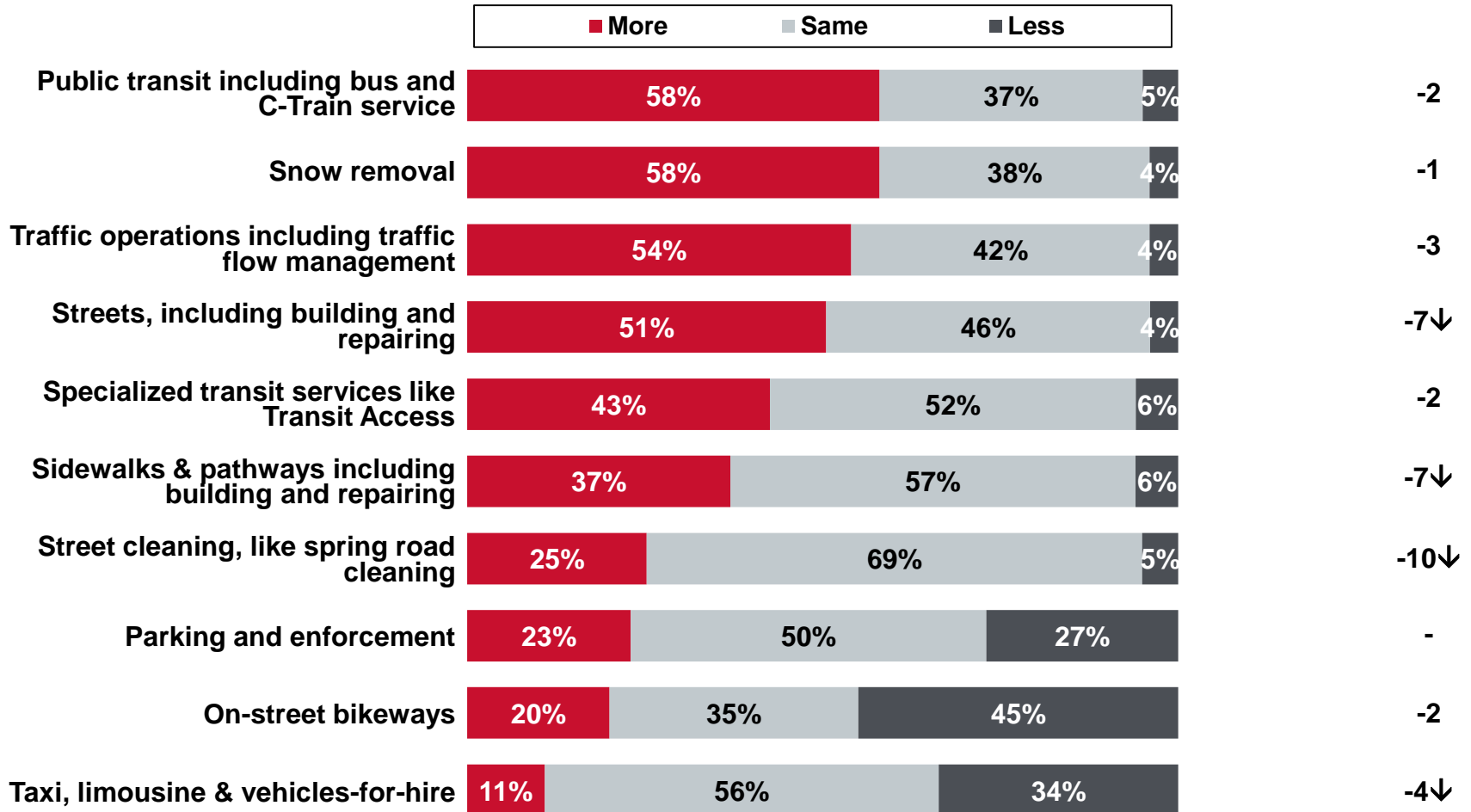
Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services A City That Moves

Invest More

% Change
Spring 2018 to
Spring 2019



Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)

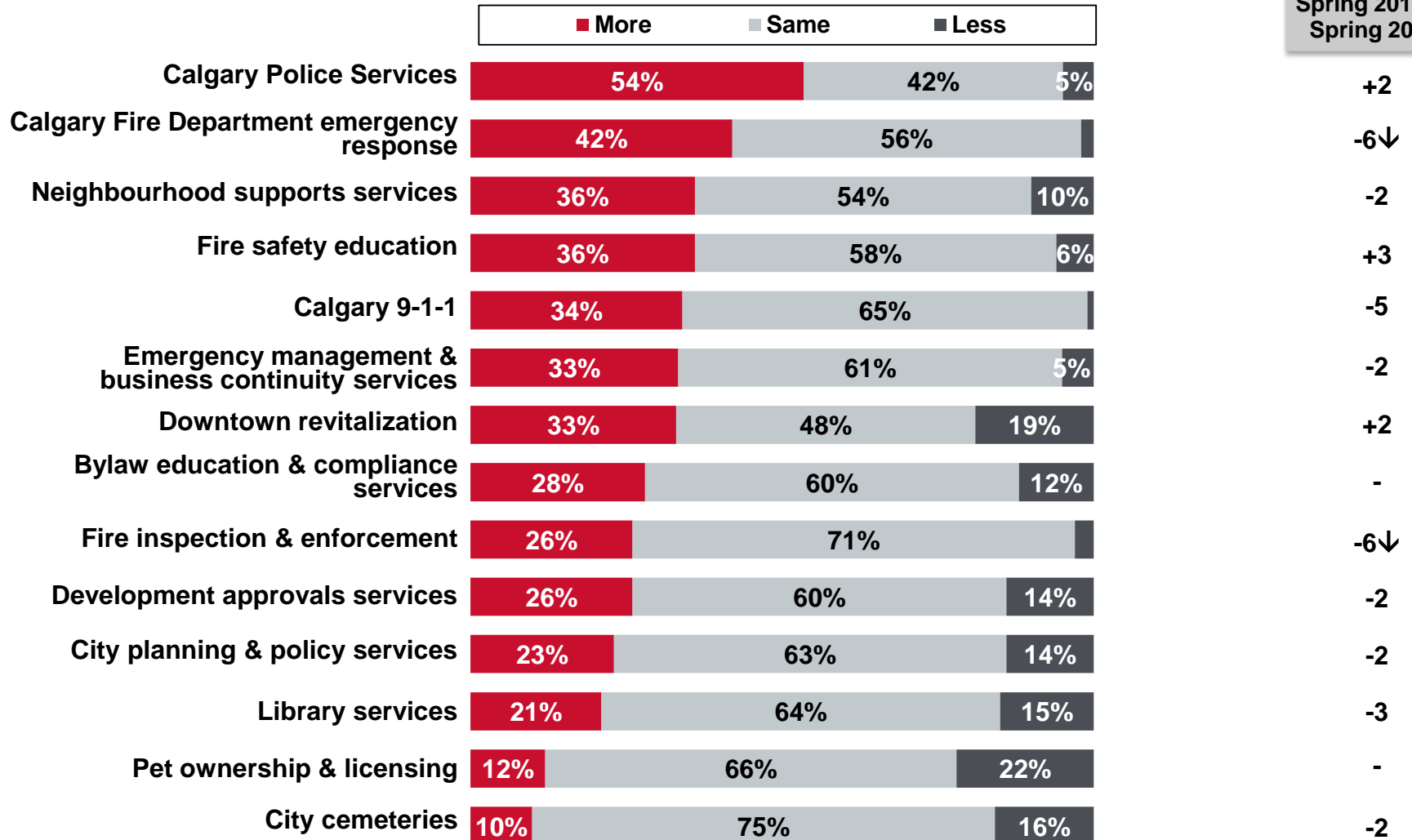


Investment in City Programs and Services

A City of Safe and Inspiring Neighbourhoods

Invest More

% Change
Spring 2018 to
Spring 2019



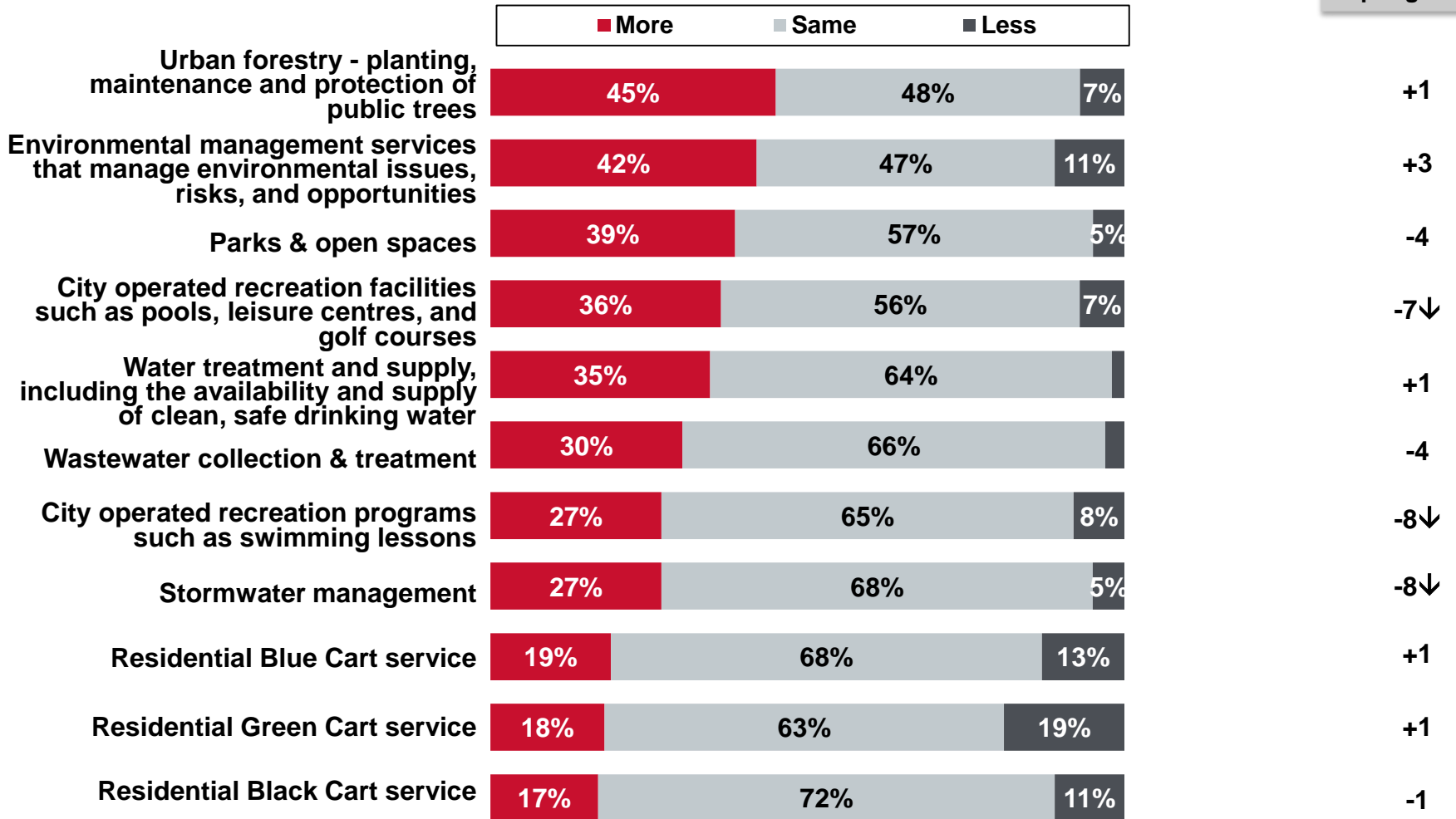
Mentions of ≤3% not labelled

Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services A Healthy and Green City

Invest More
% Change
Spring 2018 to
Spring 2019



Mentions of ≤3% not labelled

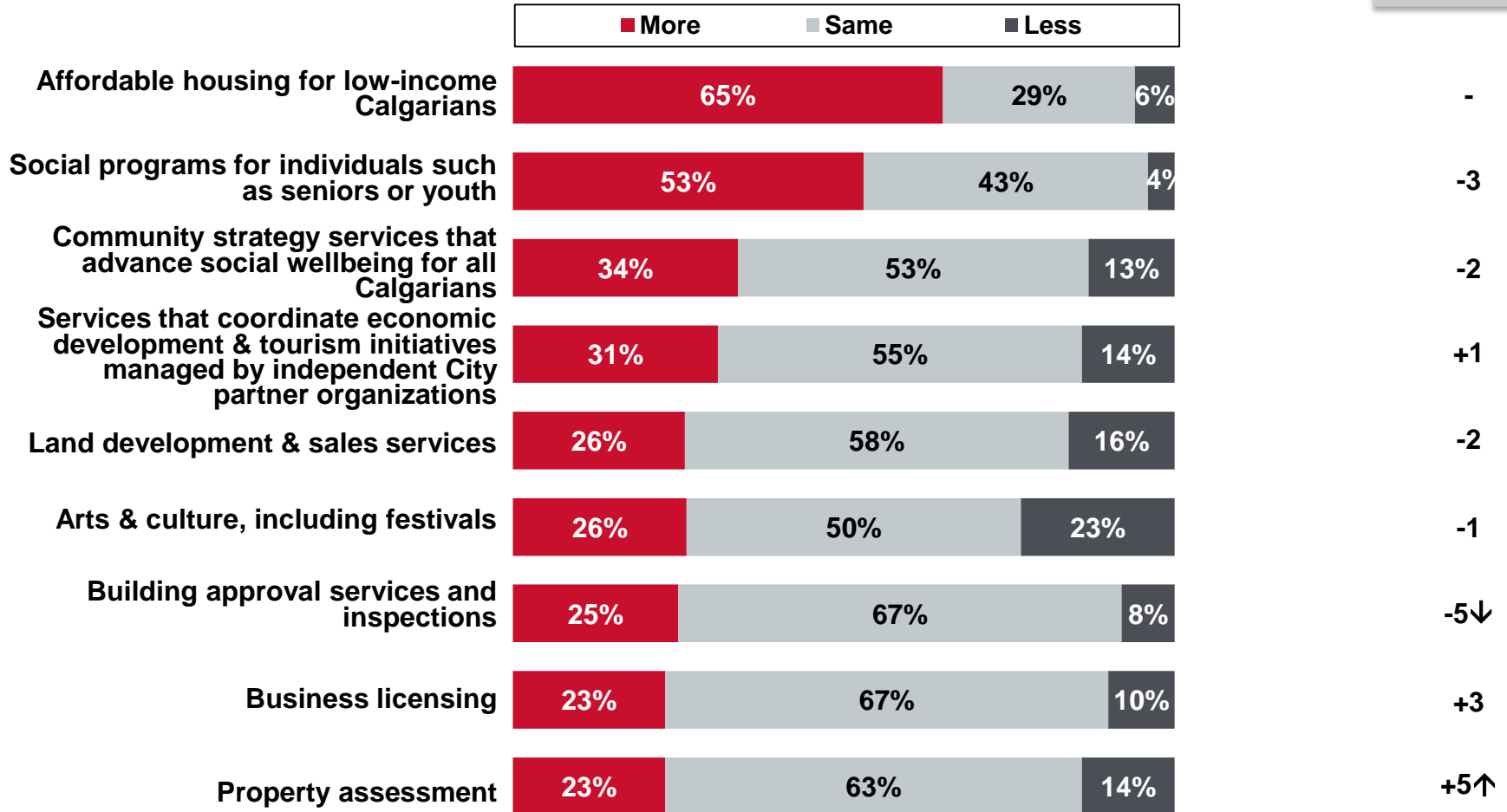
Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services A Prosperous City

Invest More

% Change
Spring 2018 to
Spring 2019

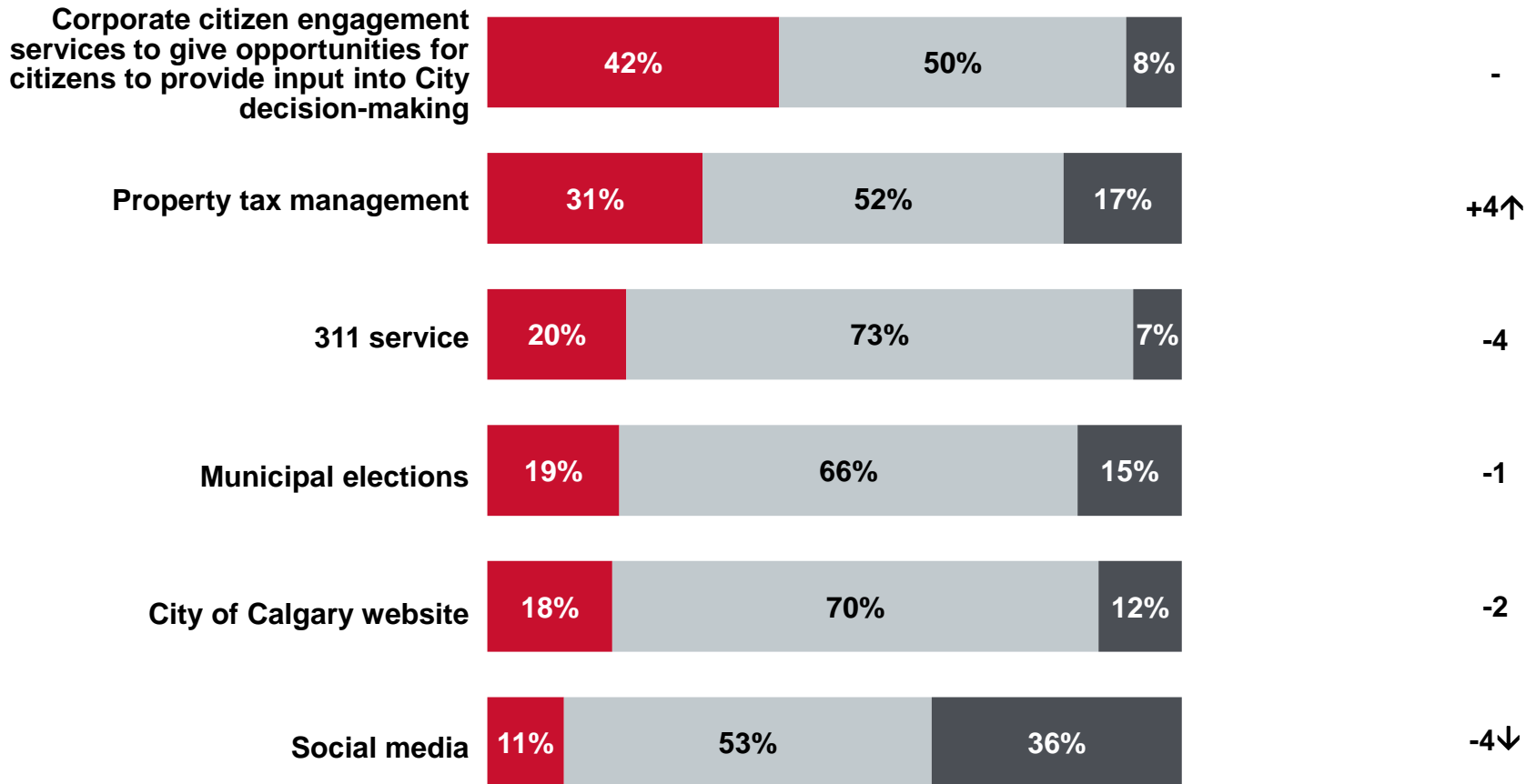


Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)



Investment in City Programs and Services A Well-Run City

Invest More
% Change
Spring 2018 to
Spring 2019



Please tell me if you think The City should invest more, less or the same amount on the program or service.
Base: Valid respondents (Bases vary)

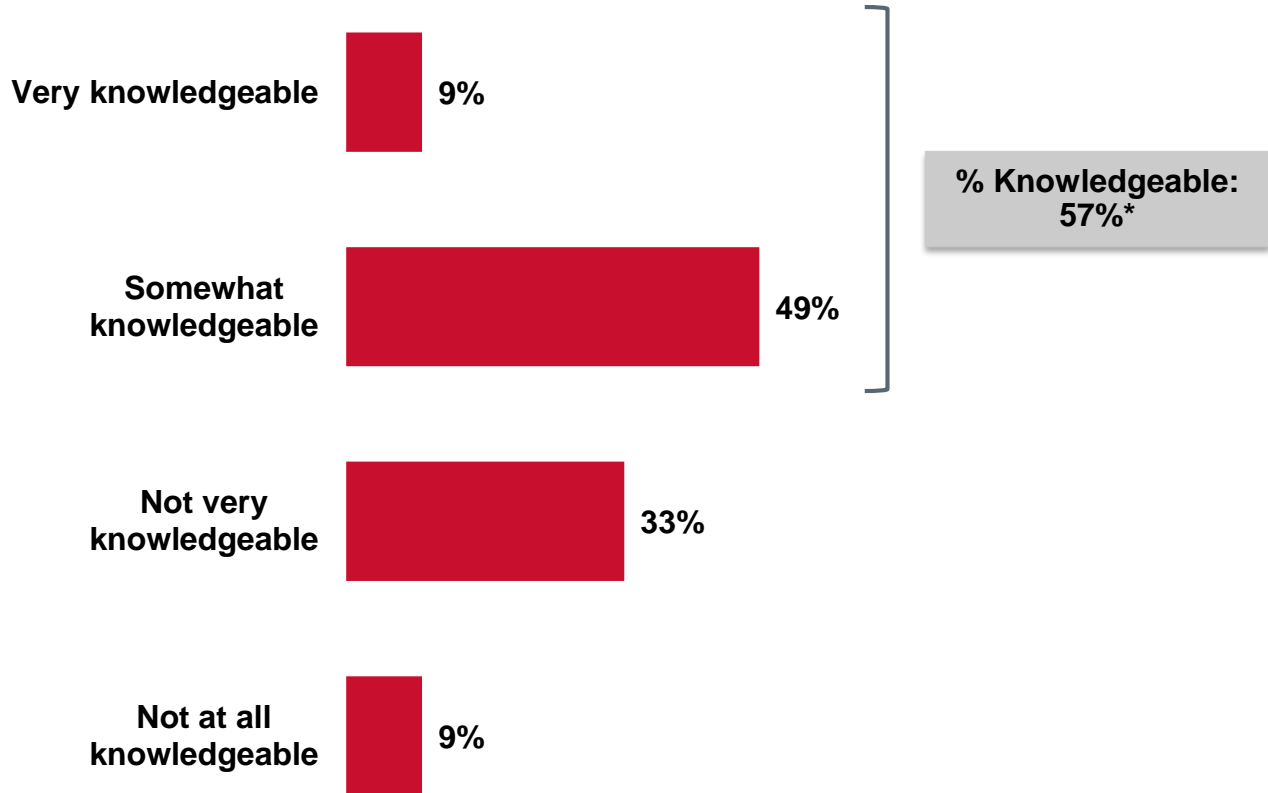
The logo for the City of Calgary, featuring the word "Calgary" in white text on a red rectangular background.

Detailed Findings | **Taxation**





Knowledge Levels of Tax Dollar Spending



% Knowledgeable

- Spring 2019: 57%*
- Fall 2018: 60%
- Spring 2018: 59%
- Fall 2017: 59%
- Spring 2017: 59%
- 2016: 57%
- 2015: 57%
- 2014: 61%
- 2013: 62%
- 2012: 60%
- 2011: 59%
- 2010: 60%
- 2009: 63%
- 2008: 59%
- 2007: 60%
- 2006: 61%

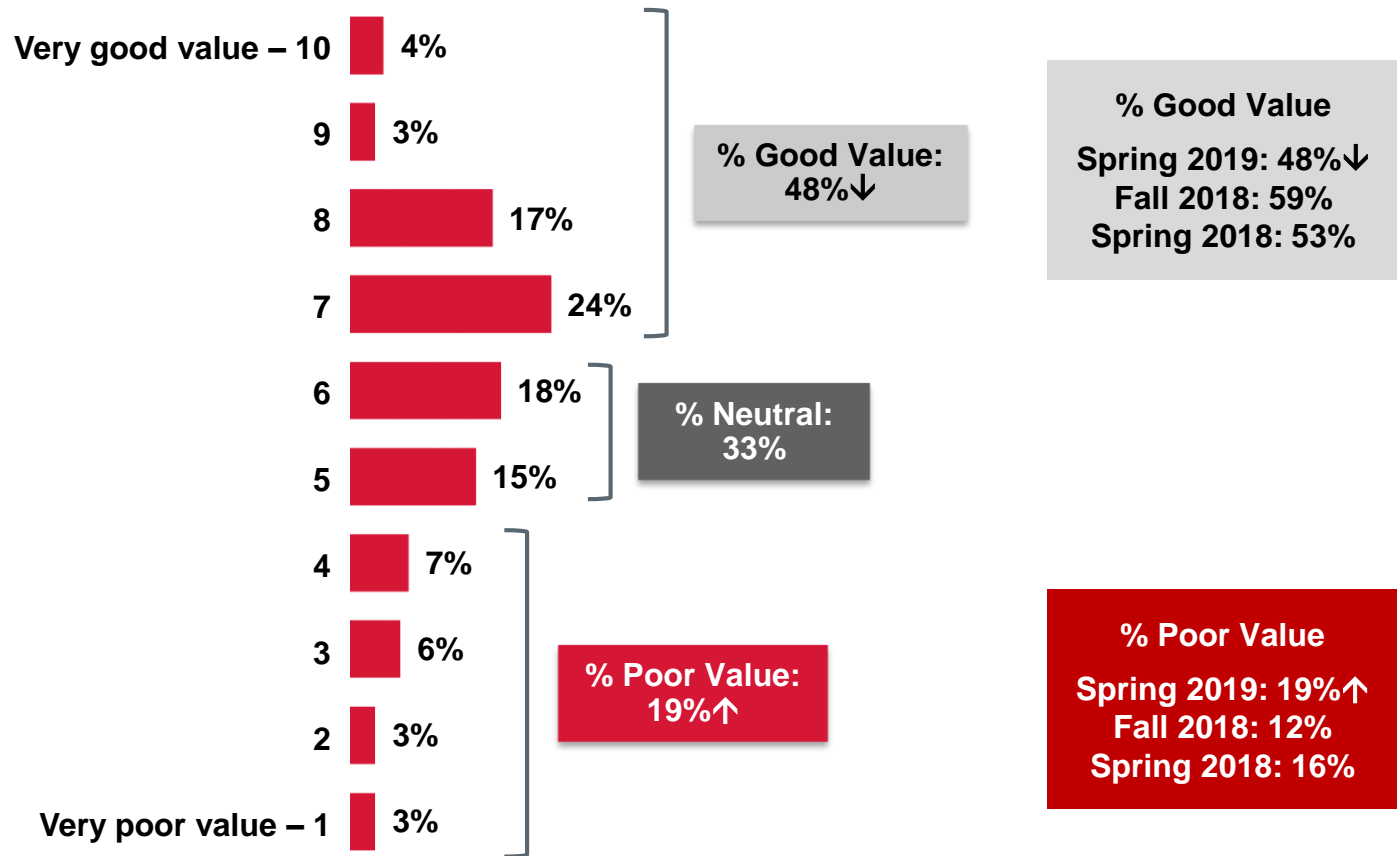
*Rounding

Thinking about how The City of Calgary government is run, and what services it provides, would you say you are very, somewhat, not very, or not at all knowledgeable about how City tax dollars are spent?

Base: Valid respondents (n=2,490)



Perceived Value of Property Taxes

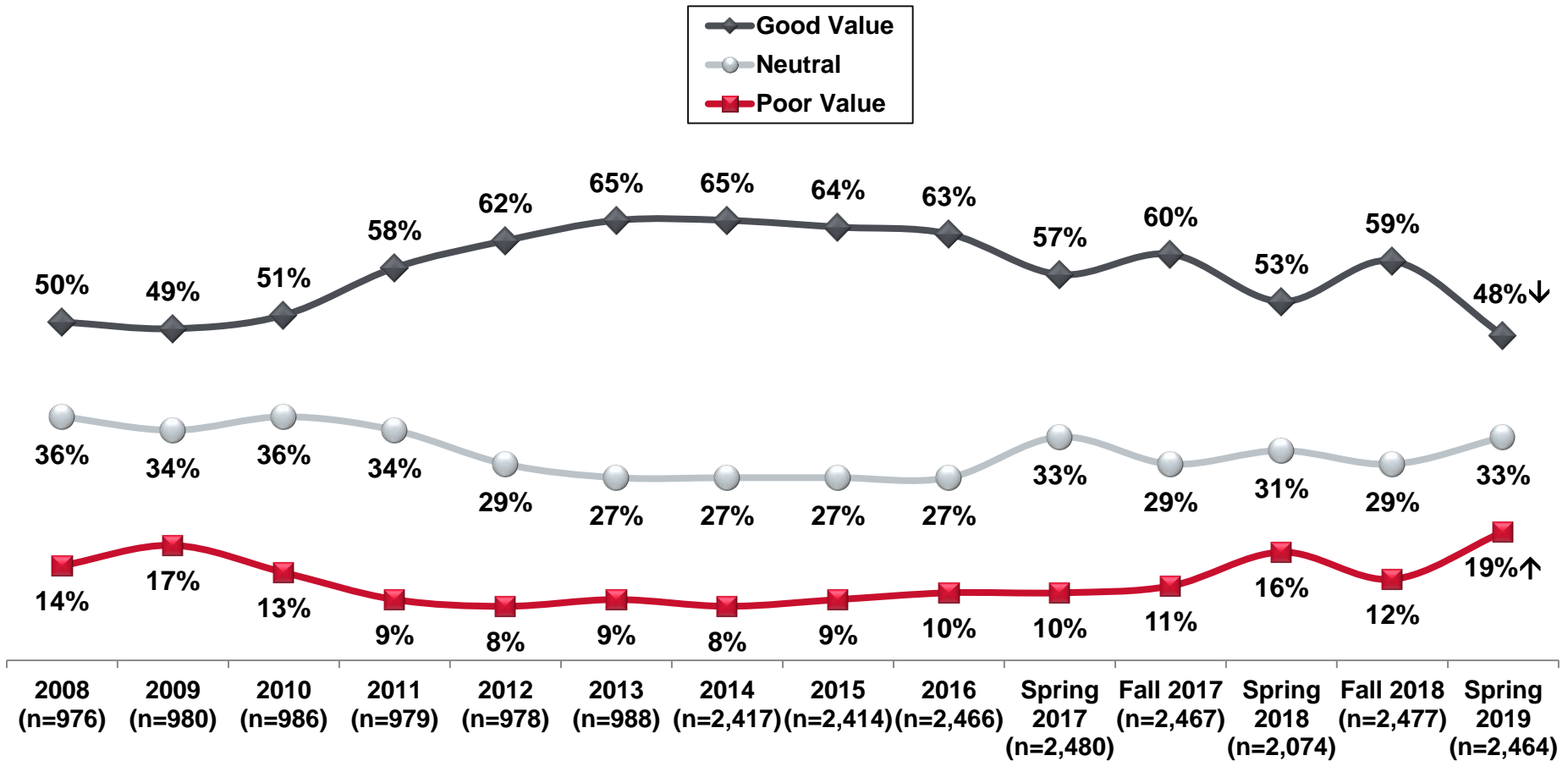


Your property tax dollars are divided between The City and the Province. In Calgary, approximately half of your property tax bill goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where “1” represents “very poor value” and “10” represents “very good value.”

Base: Valid respondents (n=2,464)



Tracking Perceived Value of Property Taxes

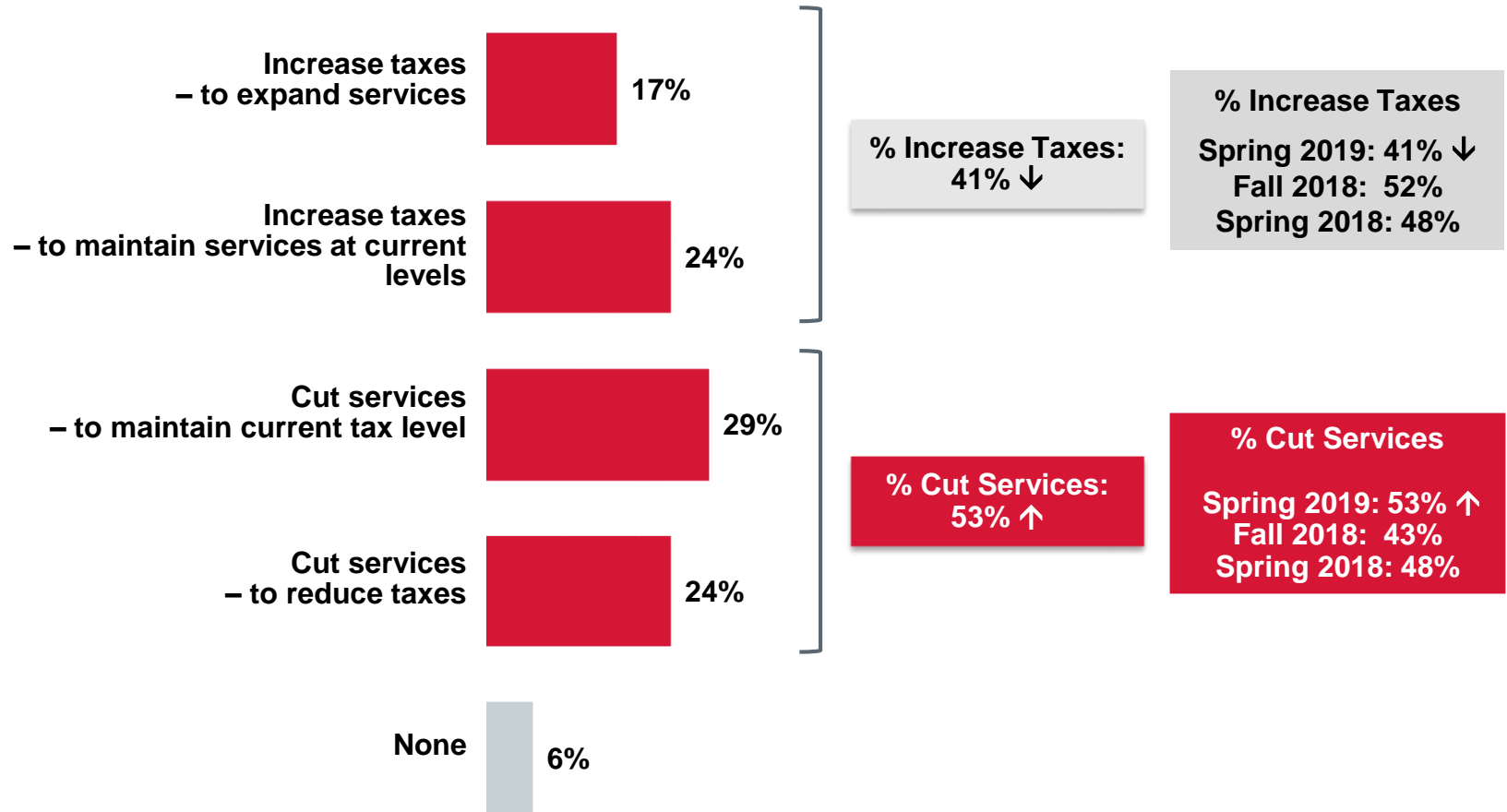


Your property tax dollars are divided between The City and the Province. In Calgary, approximately half of your property tax bill goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where “1” represents “very poor value” and “10” represents “very good value.”

Base: Valid respondents



Balancing Taxation and Service Delivery Levels

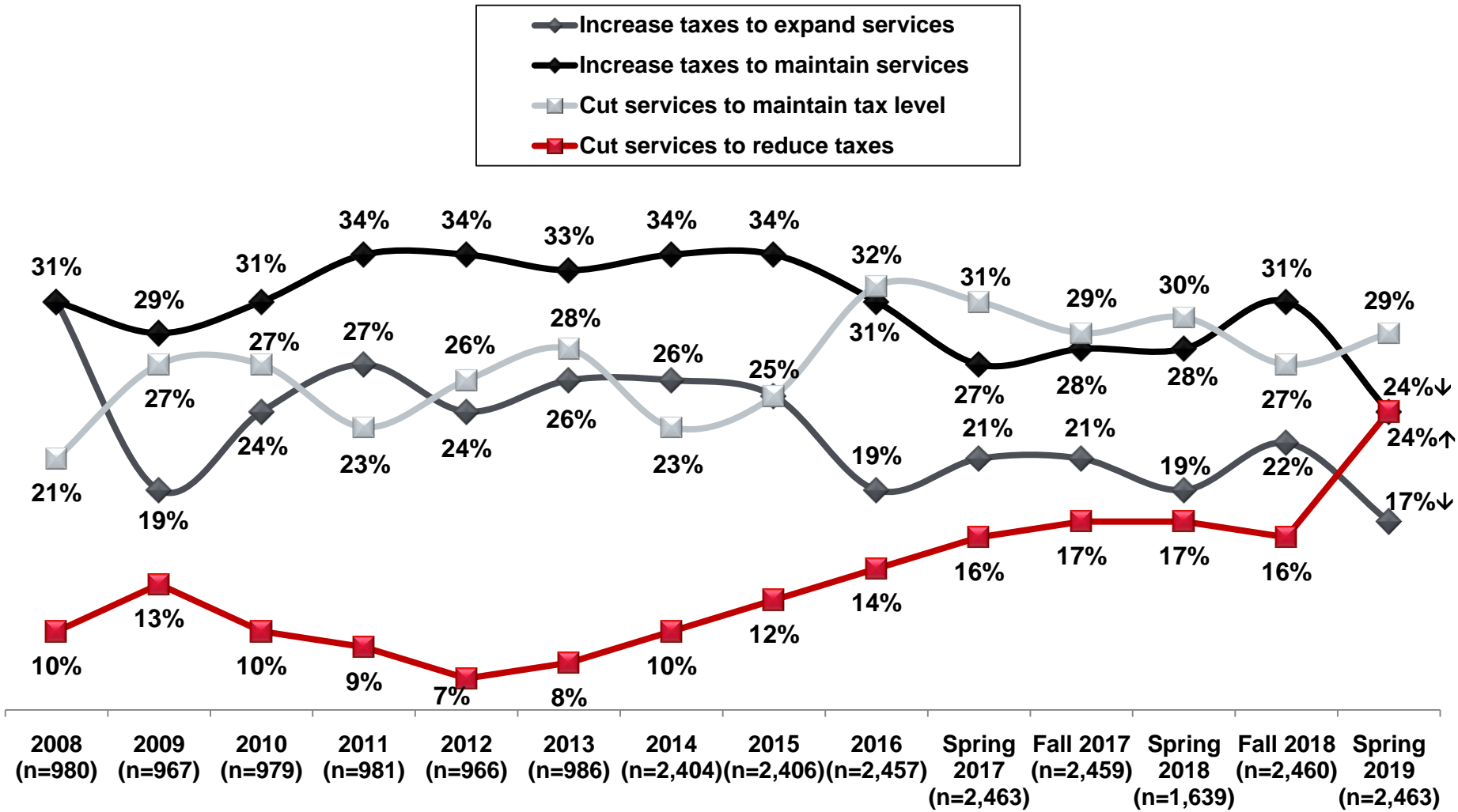


Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Base: Valid respondents (n=2,463)



Tracking Balancing Taxation and Service Delivery Levels

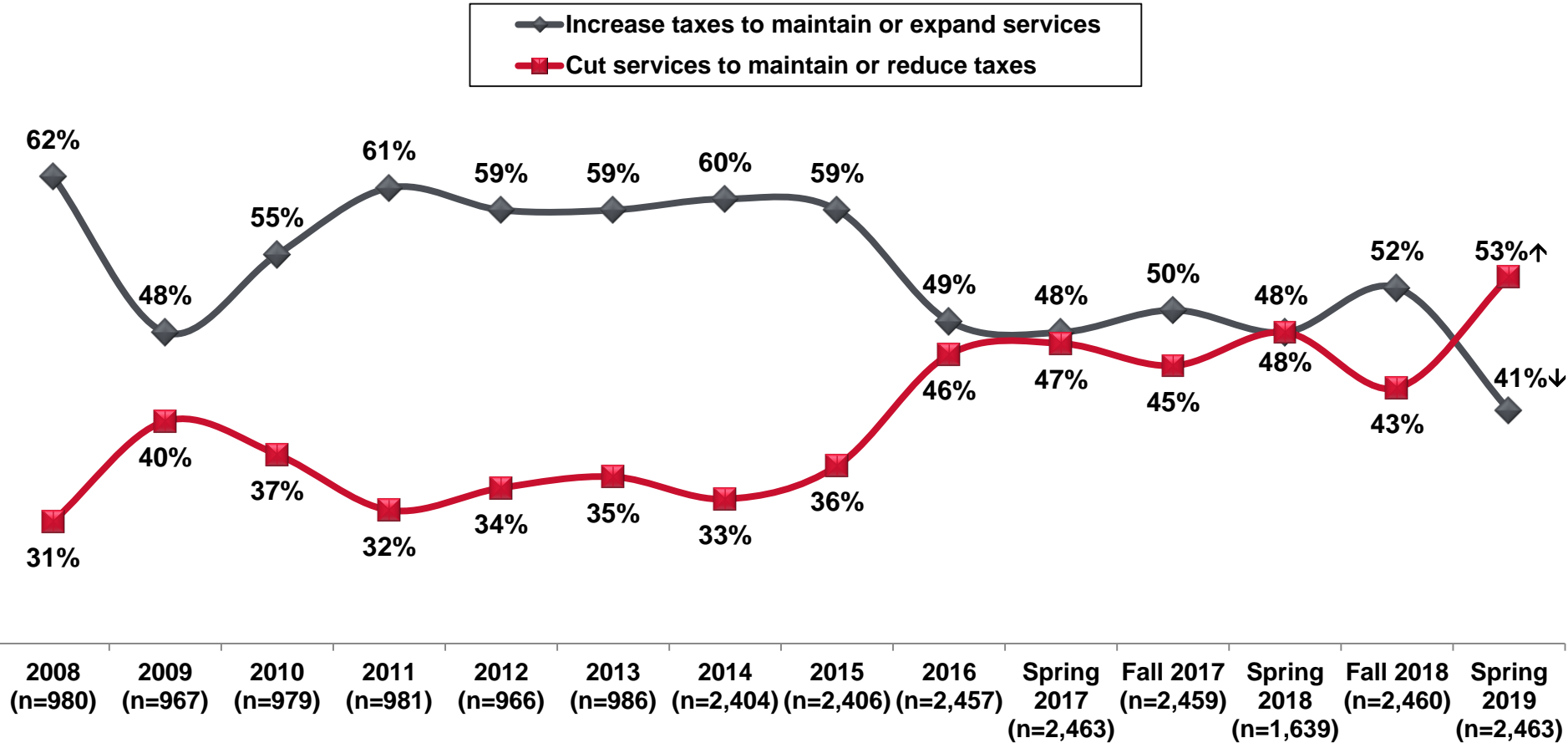


Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Base: Valid respondents



Tracking Balancing Taxation and Service Delivery Levels: Increase Taxes versus Cut Services



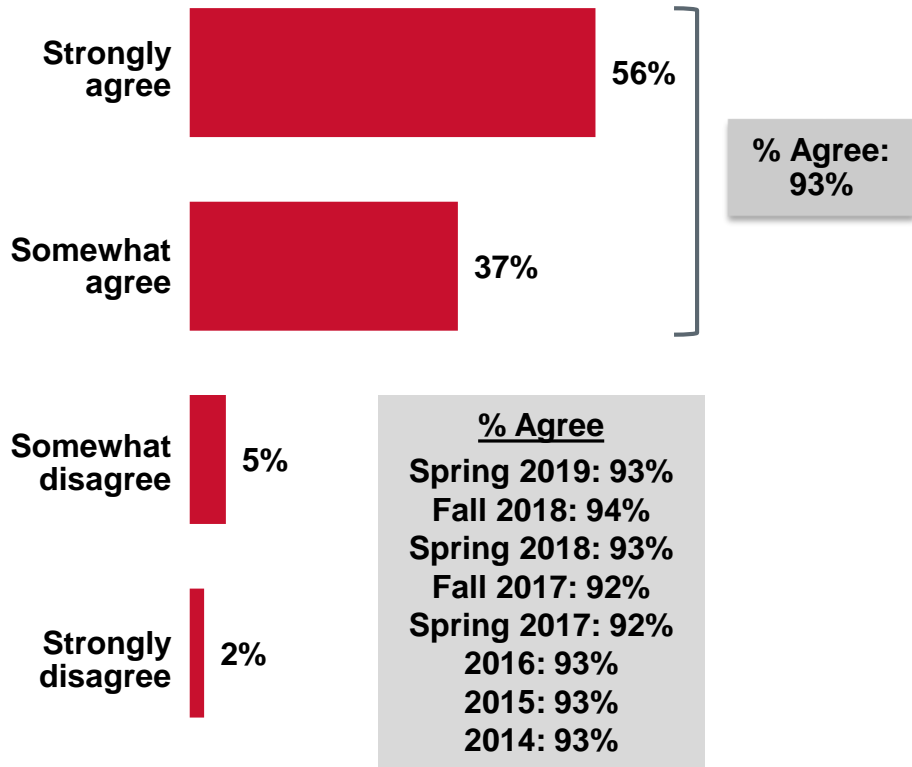
Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Base: Valid respondents

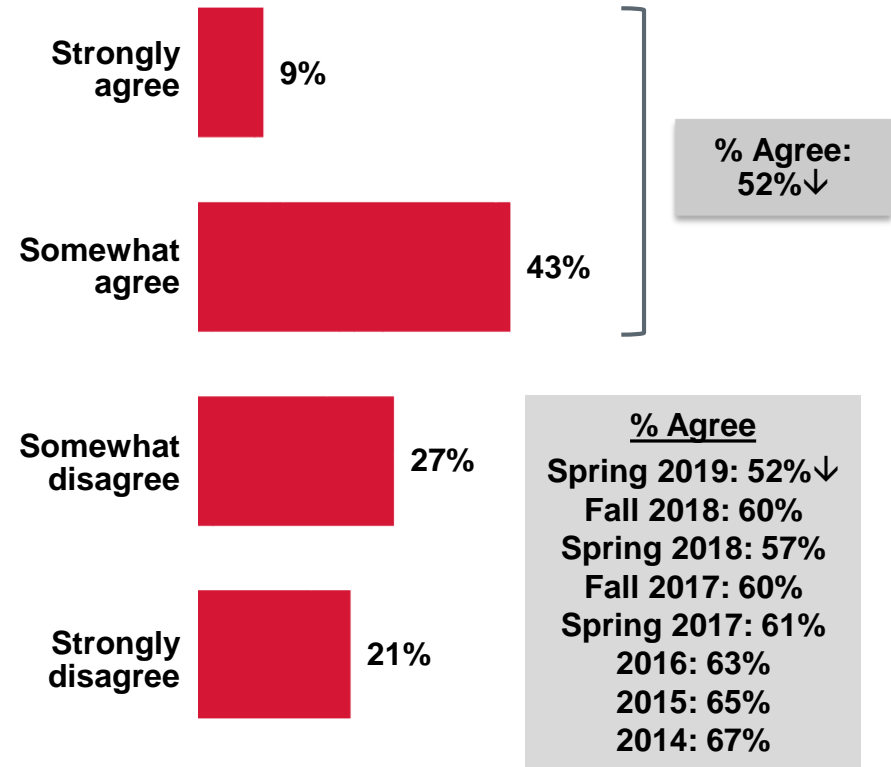


Property Tax Dollar Investment

I am interested in knowing how my property tax dollars are invested in various City services



The City does a good job of providing citizens with information about how their property tax dollars are invested in various City services



% Agree
 Spring 2019: 93%
 Fall 2018: 94%
 Spring 2018: 93%
 Fall 2017: 92%
 Spring 2017: 92%
 2016: 93%
 2015: 93%
 2014: 93%

% Agree
 Spring 2019: 52%↓
 Fall 2018: 60%
 Spring 2018: 57%
 Fall 2017: 60%
 Spring 2017: 61%
 2016: 63%
 2015: 65%
 2014: 67%

Please indicate if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.

Base: Valid respondents (n=2,488 / n=2,472)

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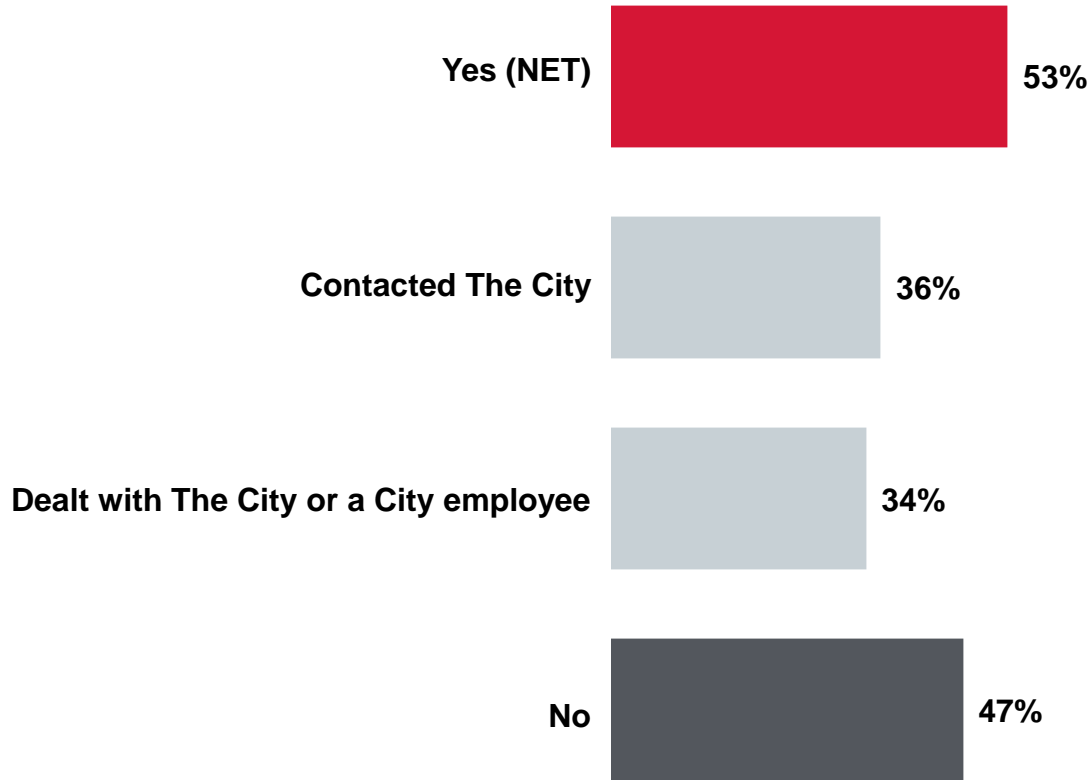
Detailed Findings | **Contact with The City**





Past 12 Months Contact with The City of Calgary

Multiple Responses



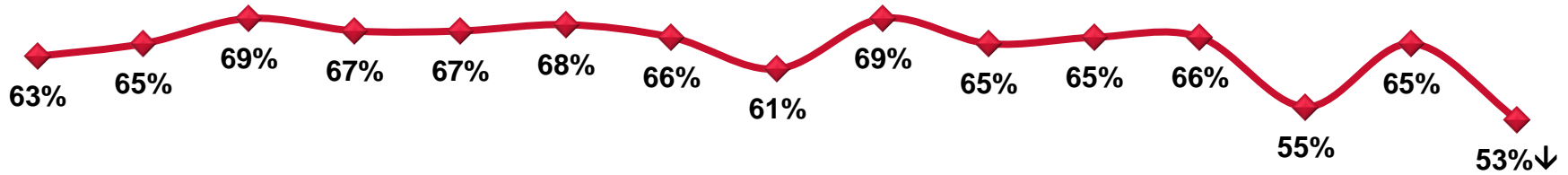
Have you contacted The City of Calgary or dealt with The City or one of its employees in the last twelve months?

Base: Valid respondents (n=2,488)



Tracking Past 12 Months Contact with The City of Calgary

% Yes



2006 (n=998)	2007 (n=999)	2008 (n=998)	2009 (n=992)	2010 (n=997)	2011 (n=998)	2012 (n=998)	2013 (n=998)	2014 (n=2,444)	2015 (n=2,447)	2016 (n=2,486)	Fall 2017 (n=2,494)	Spring 2018 (n=2,084)	Fall 2018 (2488)	Spring 2019 (2488)
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Have you contacted The City of Calgary or one of its employees in the last twelve months?

Base: Valid respondents

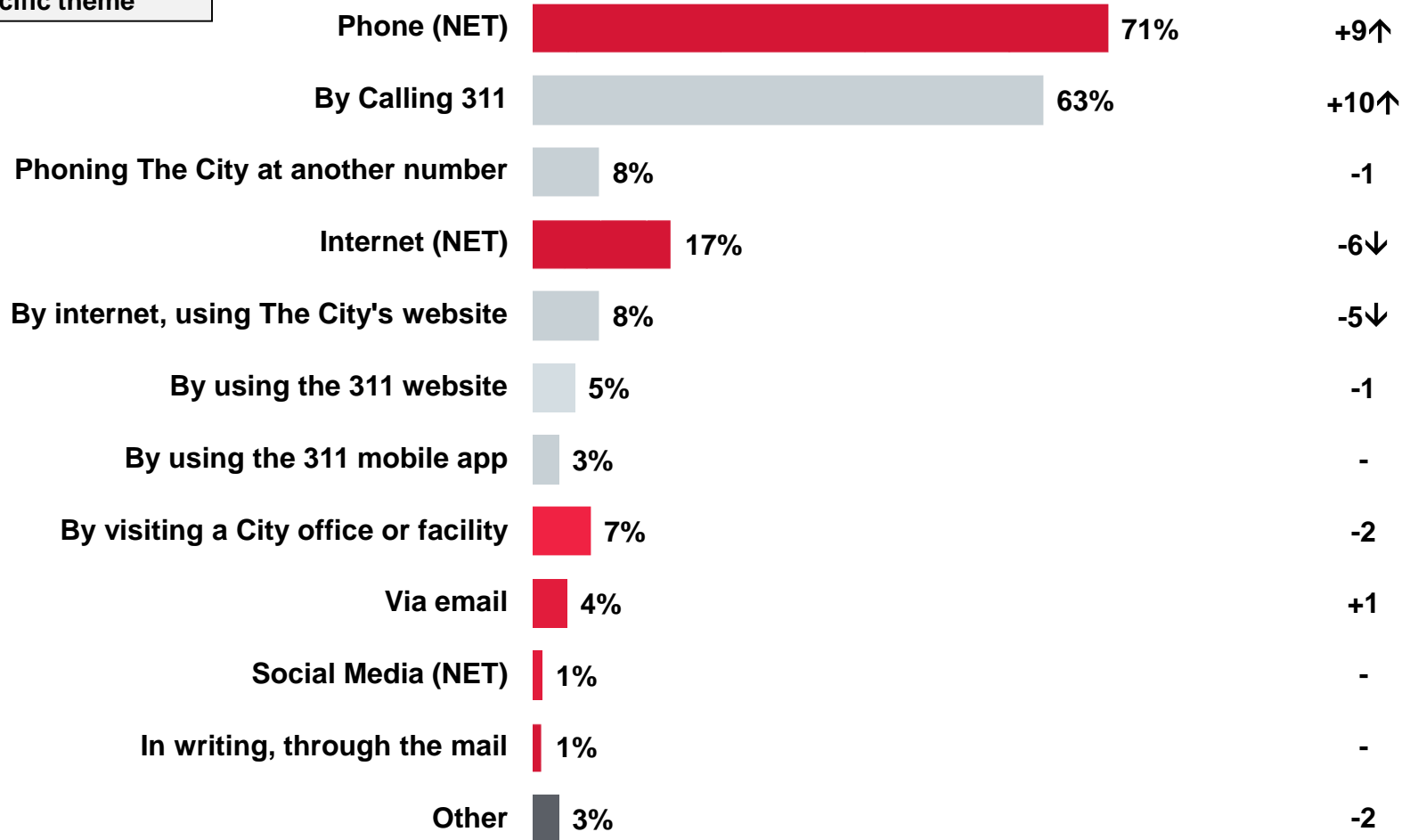
Not asked in Spring 2017



Type of Contact

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme

% Change
Fall 2018 to
Spring 2019



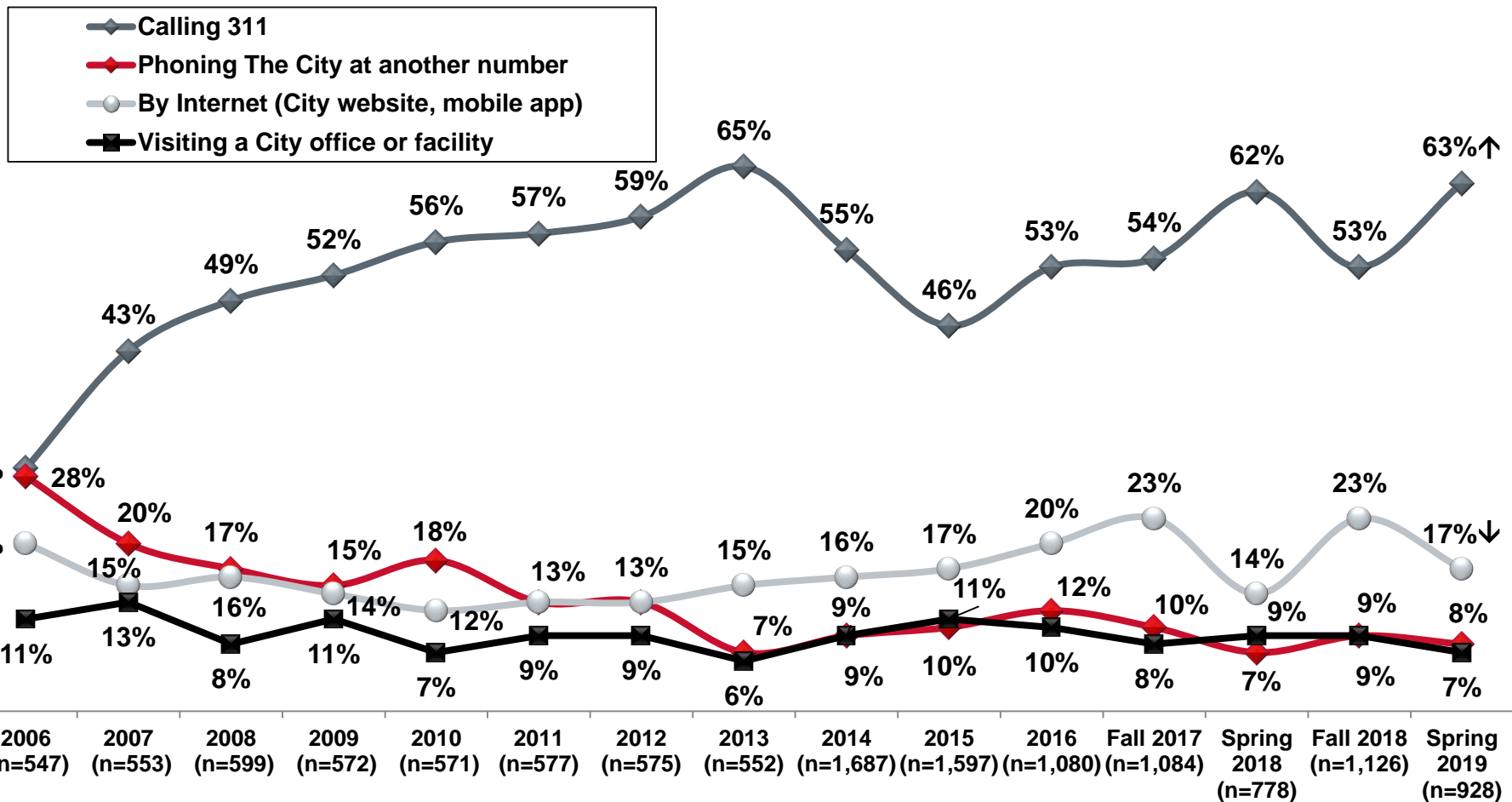
When you contacted The City was it... ?

Base: Valid respondents who contacted The City in the last twelve months (n=928)

Mentions of <1% not shown



Tracking Type of Contact



When you contacted The City was it... ?

Base: 2016 to 2018: Valid respondents who contacted The City of Calgary in the last twelve months
 2006 to 2015: Valid respondents who contacted or dealt with The City of Calgary in the last twelve months

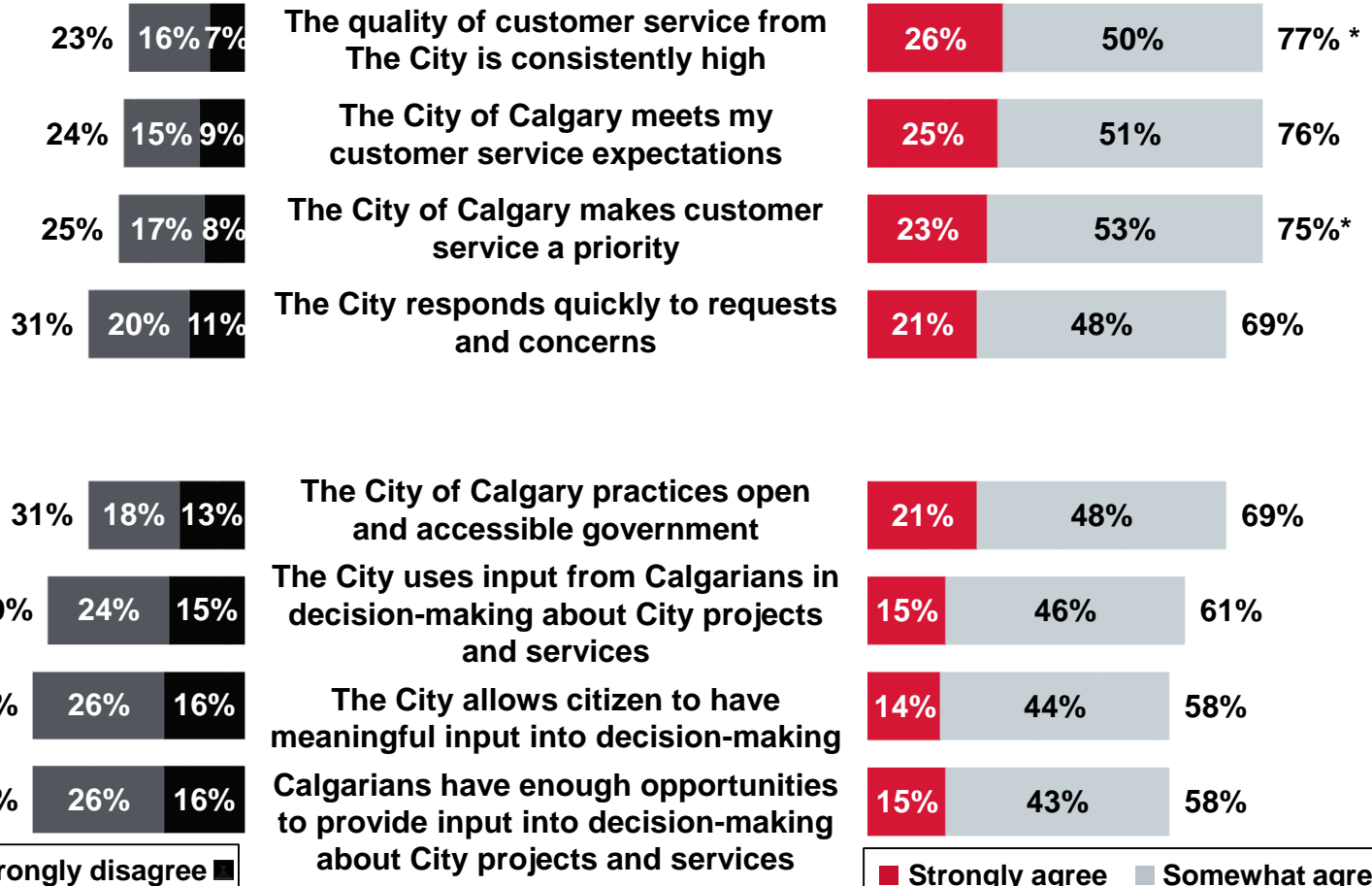
Not asked in Spring 2017



Attitudes Regarding City Service Delivery, Transparency and Citizen Input

% Disagree

% Agree



Somewhat disagree ■ Strongly disagree ■

■ Strongly agree ■ Somewhat agree

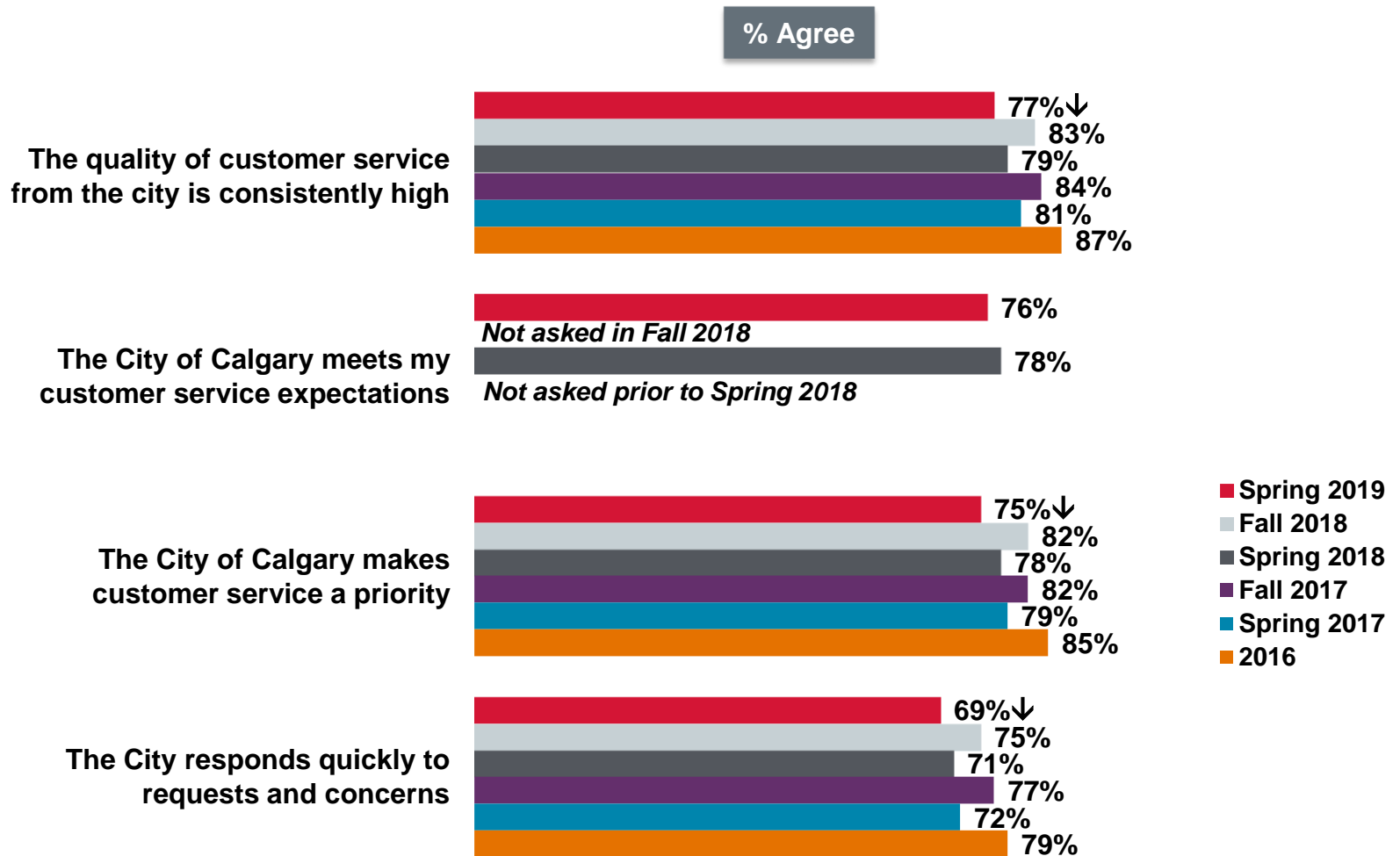
Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City?

Base: Valid respondents (Bases vary)

*Rounding



Tracking Attitudes Regarding City Service Delivery, Transparency and Citizen Input



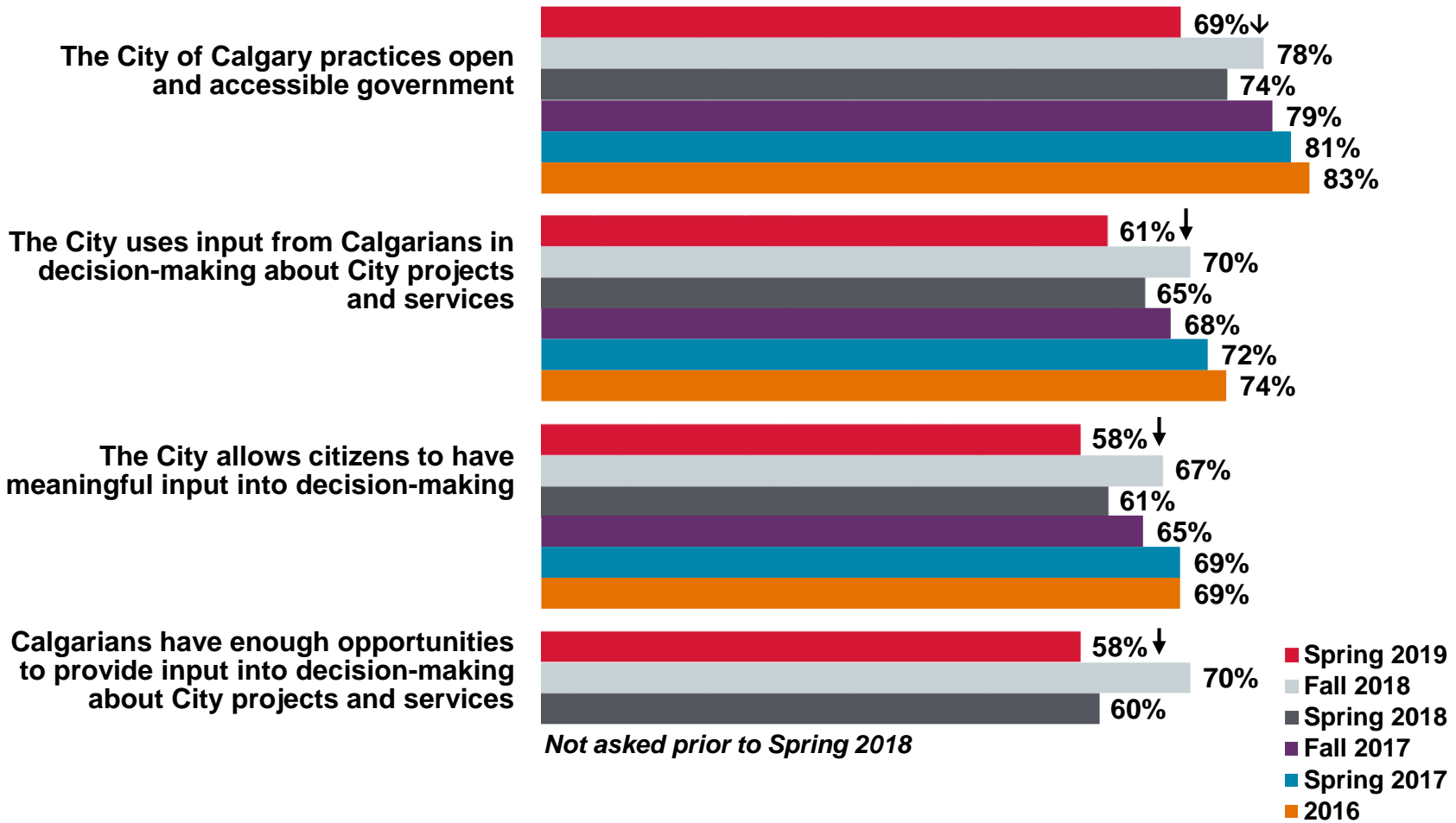
Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City?

Base: Valid respondents (Bases vary)



Tracking Attitudes Regarding City Service Delivery and Transparency (continued)

% Agree



- Spring 2019
- Fall 2018
- Spring 2018
- Fall 2017
- Spring 2017
- 2016

Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City?

Base: Valid respondents (Bases vary)

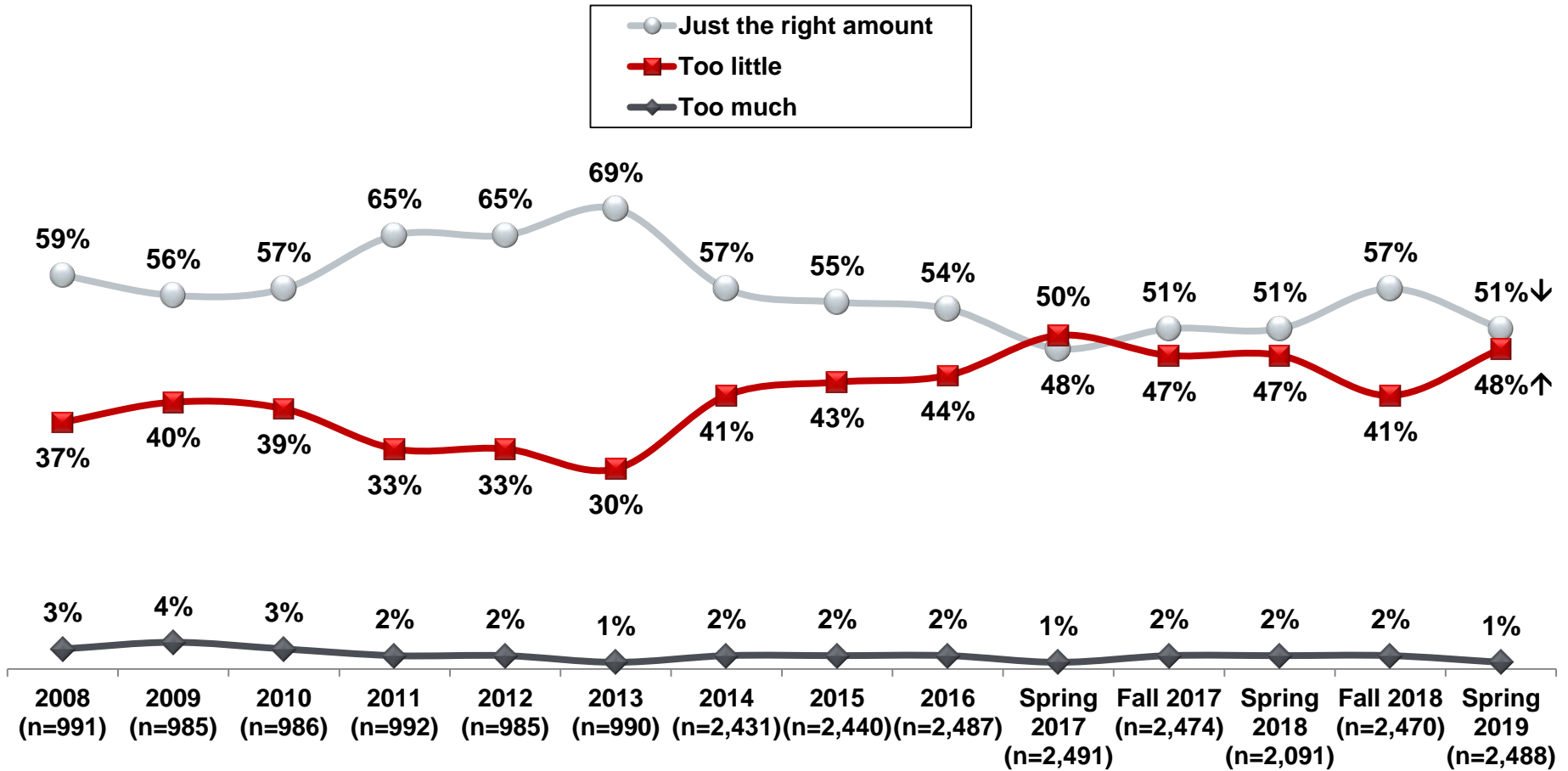
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Detailed Findings | **City Communications**





Access to Information

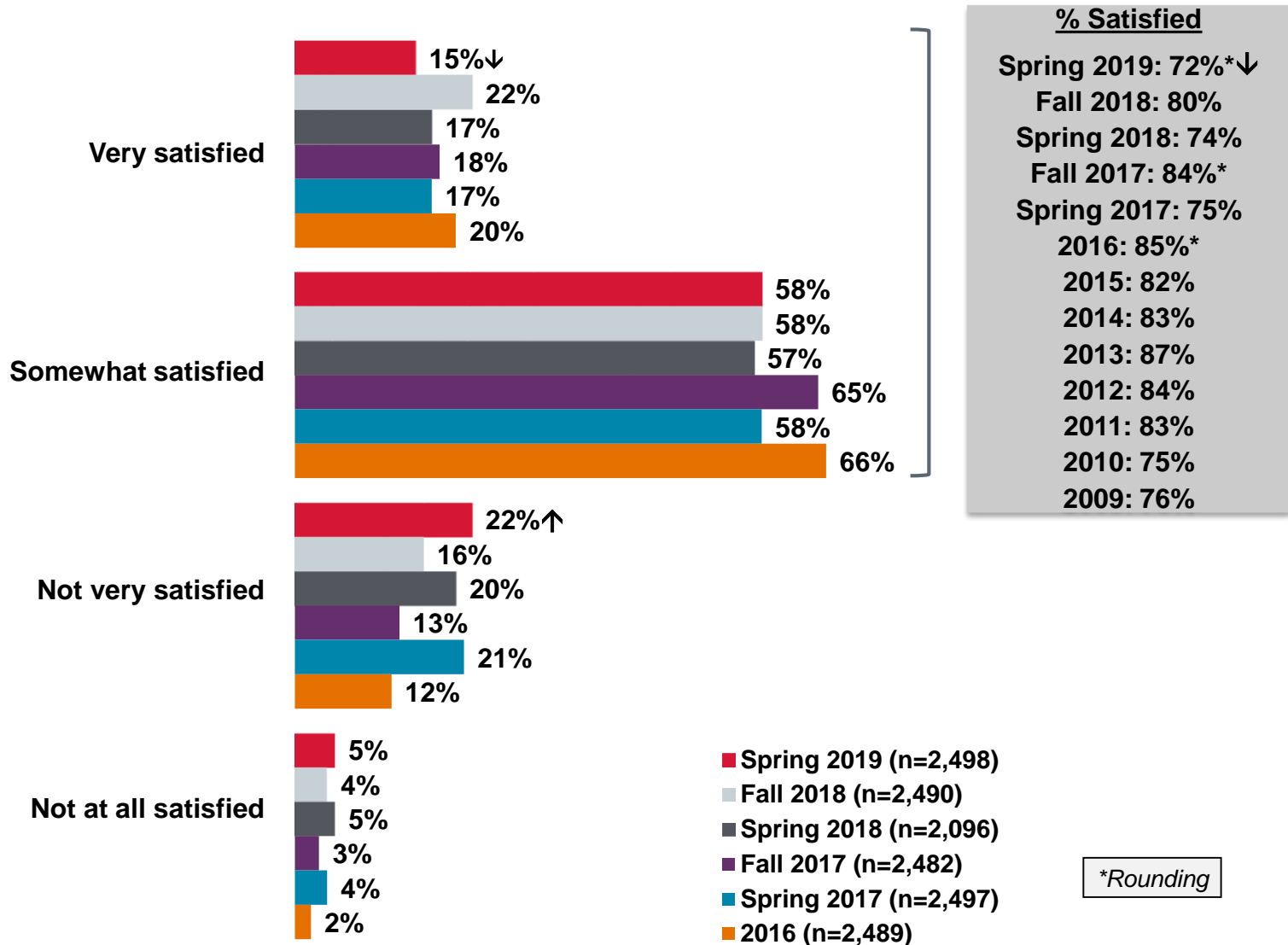


In your opinion, do you currently have access to [prior to Spring 2018: receive] too much, too little, or just the right amount of information from The City?

Base: Valid respondents



Satisfaction with the Overall Quality of City Information and Communications



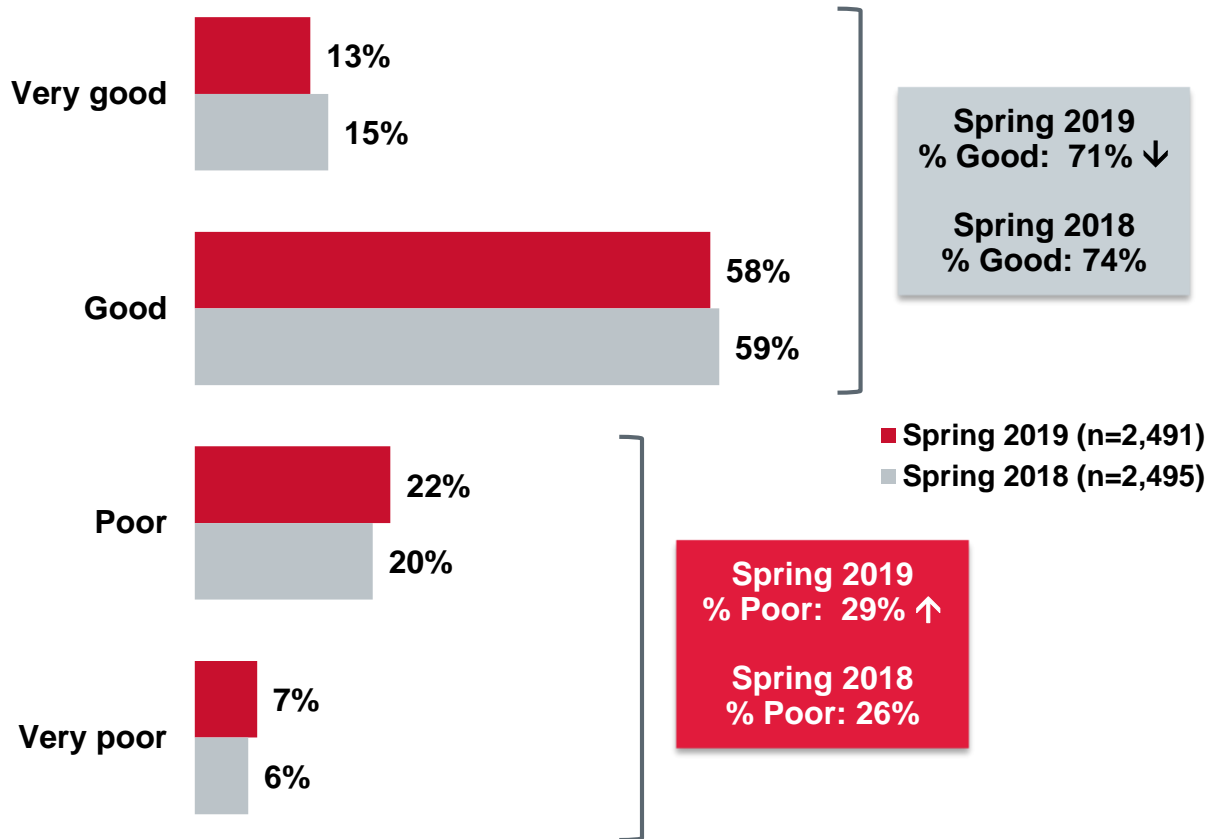
And how satisfied are you with the overall quality of City information and communications?

Base: Valid respondents



Overall Communications from The City

Not asked in Fall 2018. Not asked prior to Spring 2018.



Overall, how would you rate The City of Calgary in terms of how well it communicates with citizens about its services, programs, policies and plans in the past 6 months?

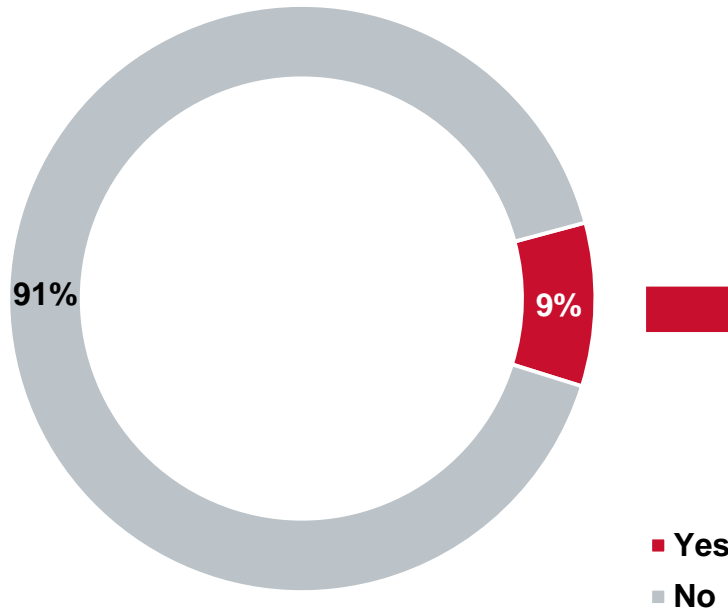
Base: Valid respondents



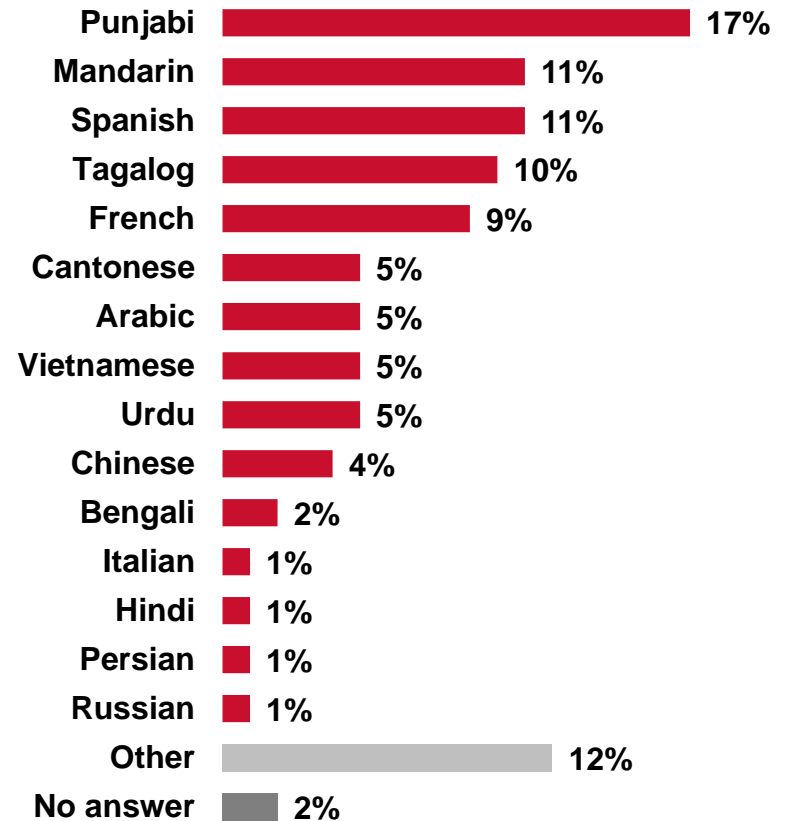
Helpfulness of Receiving In-Language Communications

New question in Spring 2019

% Prefer In-Language Communications



Language Preferred



Would it be helpful to you or anyone in your household to receive information about The City of Calgary's programs and services in a language other than English? Base: All respondents (n=2,500)
And what language would you prefer? Base: Valid respondents (n=176)

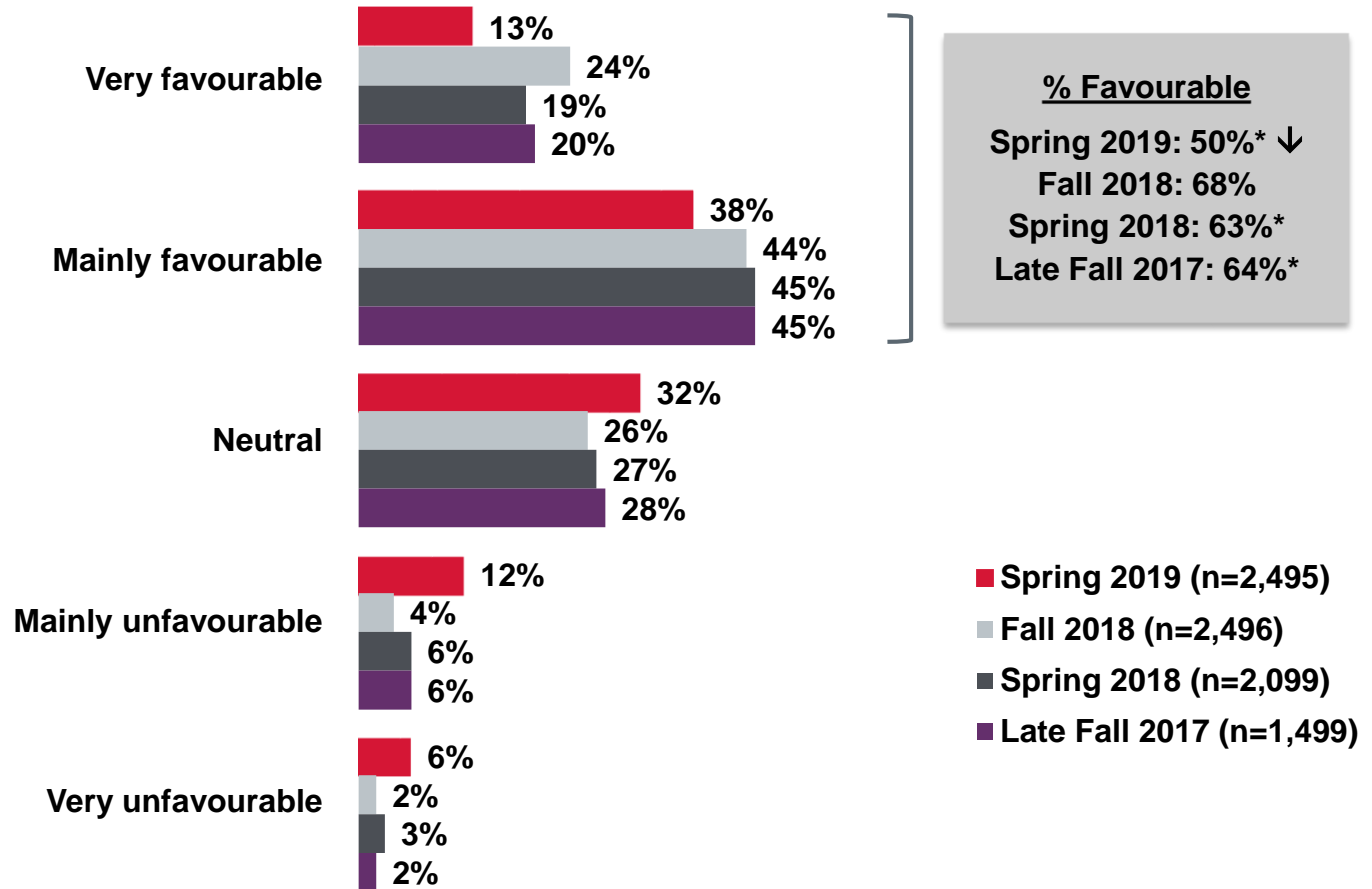
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Detailed Findings | **Municipal Reputation**





Favourability



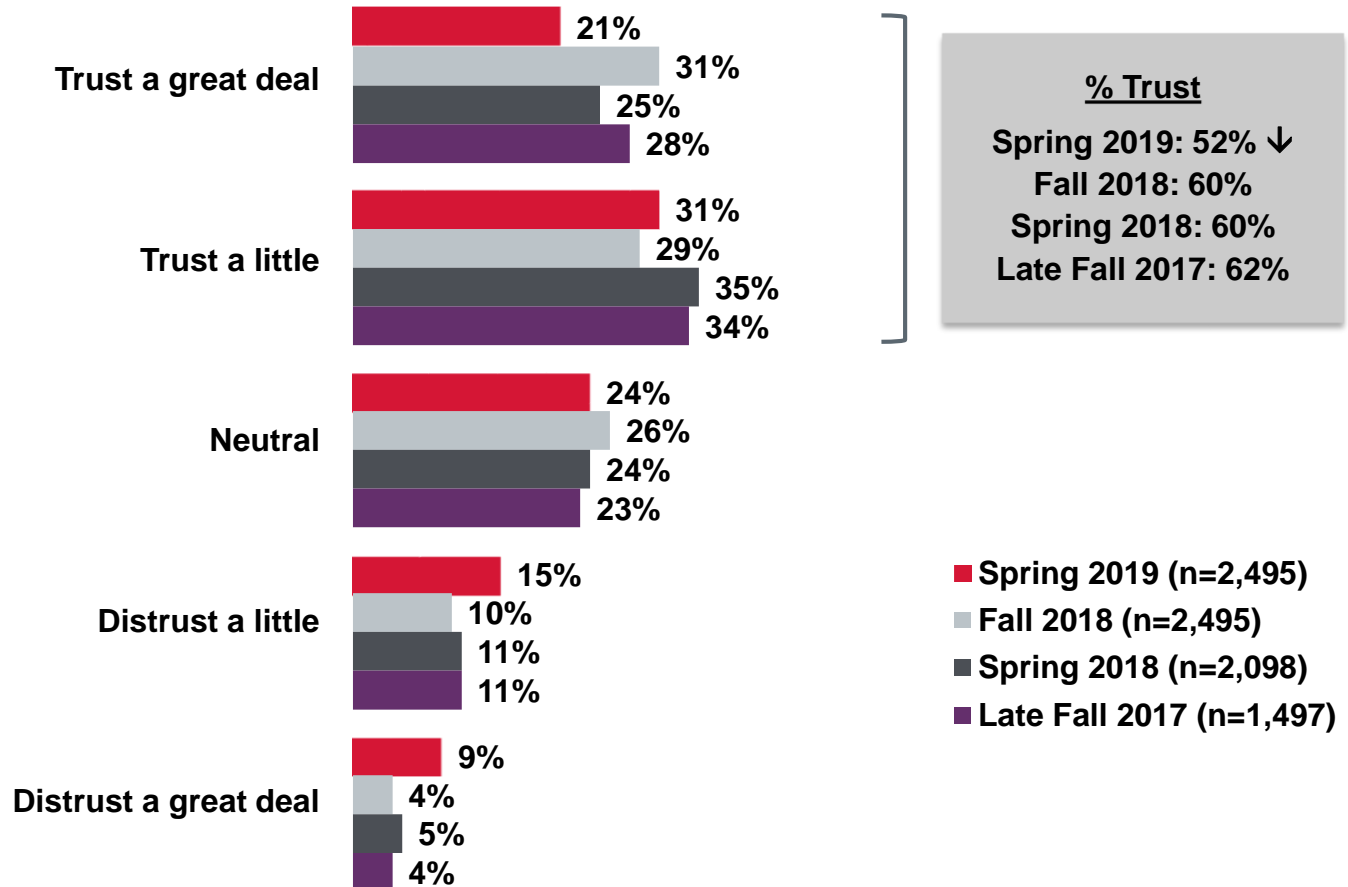
*Rounding

Taking into account all of the things which you think are important, how favourable or unfavourable is your overall opinion or impression of The City of Calgary?

Base: Valid respondents (Bases vary)



Trust



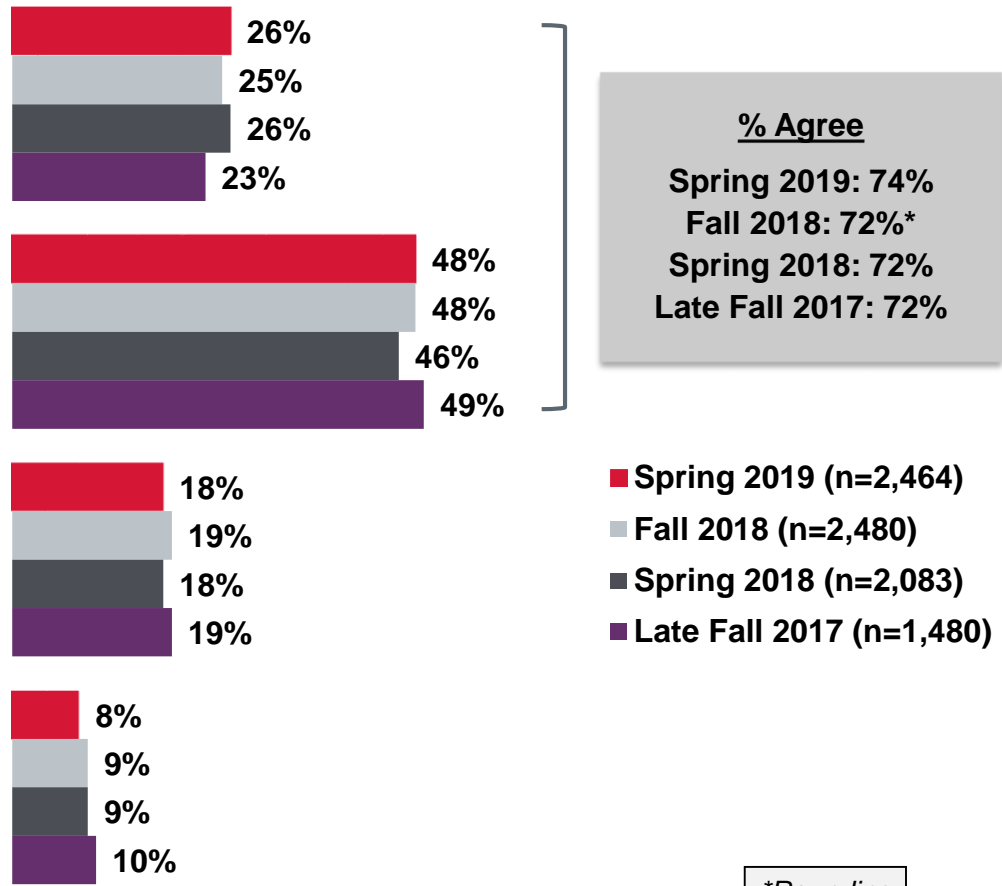
Again, taking into account all of the things which you think are important, how much do you trust or distrust The City of Calgary?

Base: Valid respondents (Bases vary)



Understanding of the Roles of City Council versus City Administration

I understand the roles and responsibilities of City Council compared to those of City Administration



*Rounding

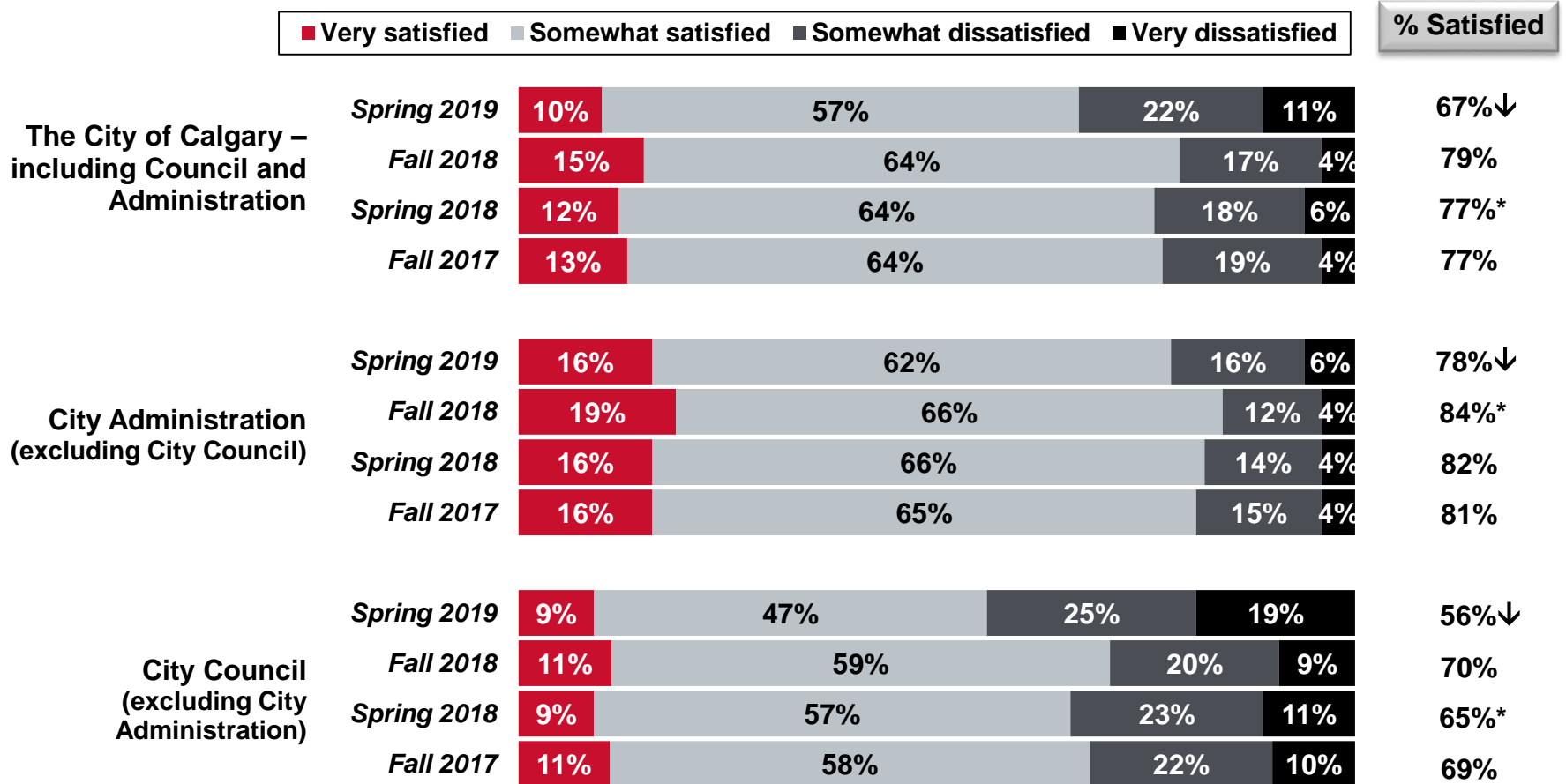
*Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree with the following statement:
I understand the roles and responsibilities of City Council compared to those of City Administration.*

Base: Valid respondents (Bases vary)



Perceptions About City Performance

As you may know, **City Council** is made up of elected officials who are the legislative body that govern The City. While **City Administration** is made up of non-elected employees at The City who are responsible for the management and running of local services. In other words, public servants who administer services, facilities, safety and infrastructure for communities.



*Rounding

Taking everything into account, how satisfied or dissatisfied are you with the way [INSERT] is going about running our City?

Base: Valid respondents (Bases vary)

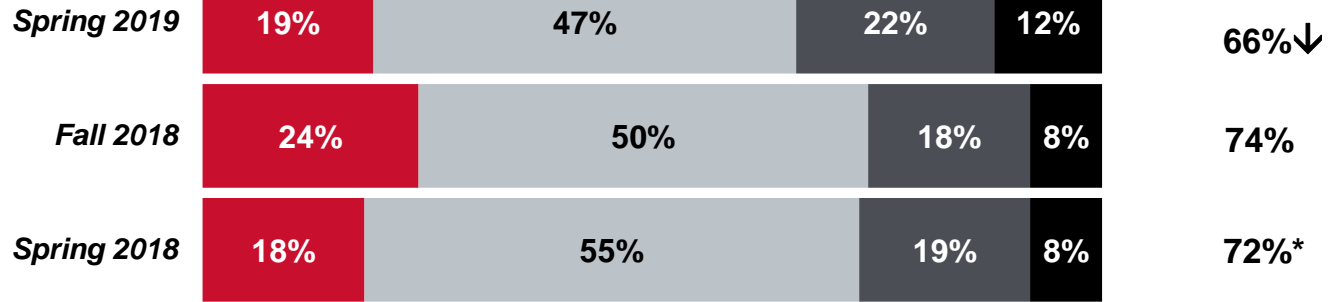


Attitudes Regarding The City

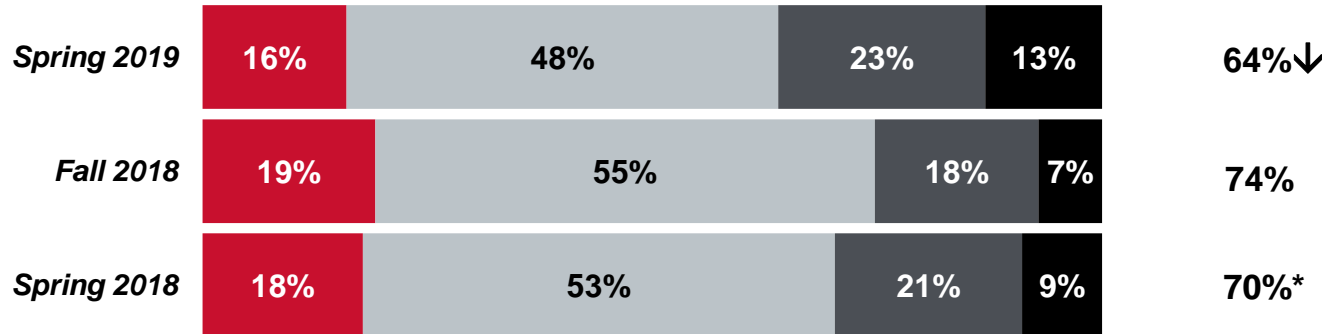
■ Strongly agree
 ■ Somewhat agree
 ■ Somewhat disagree
 ■ Strongly disagree

% Agree

I am confident that The City of Calgary is working to improve how it includes citizen input into important decisions



I believe that City Council and City Administration work collaboratively to make the best possible decisions for the future of Calgary



*Rounding

Please tell me whether you agree or disagree with each of the following statements?

Base: Valid respondents (Bases vary)

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Detailed Findings | **Demographics**





Demographics

Gender*

*self described	
Male	49%
Female	51%
Other	<1%

Education

Completed high school or less	19%
Some post secondary or completed a college diploma	36%
Completed university degree or post-grad degree	45%

Age

18 to 24	15%
25 to 34	18%
35 to 44	16%
45 to 54	20%
55 to 64	12%
65 or older	18%
<i>Mean</i>	45

Income

Less than \$30,000	7%
\$30,000 to <\$45,000	8%
\$45,000 to <\$60,000	11%
\$60,000 to <\$75,000	9%
\$75,000 to <\$90,000	8%
\$90,000 to <\$105,000	12%
\$105,000 to <\$120,000	10%
\$120,000 to <\$150,000	12%
\$150,000 or more	23%

Base: Valid respondents (Bases vary)



Tenure in Calgary

Less than 5 years	5%
5 to less than 10 years	10%
10 to less than 15 years	10%
15 to less than 20 years	13%
20 to less than 30 years	21%
30 to less than 40 years	15%
40 or more	26%
<i>Mean</i>	28

Type of Home

Single-detached house	72%
Apartment or apartment-style condominium	12%
Duplex, triplex or fourplex	8%
Townhouse or rowhouse	7%
Another type of multi-dwelling unit	1%

Own or Rent

Own	76%
Rent	18%
Neither	4%

Responsible for Property Taxes

Yes	81%
No	19%

Household Size

1	13%
2	31%
3	18%
4	22%
5 or more	16%
<i>Mean</i>	3.1

Children and Seniors in Household

Yes - Children	34%
Yes - Seniors	18%

Base: Valid respondents (Bases vary)



Respondent Characteristics

Born in Canada

		Yes	No
		74%	26%

Age Left Country of Birth

Base: Not born in Canada (n=619)

Under the age of 12	27%
12 to 17	15%
18 or older	57%

Ethnic

Caucasian/ white	25%
British	18%
Canadian/ French Canadian	17%
Western European	13%
East or Southeast Asian	10%
Southern or Eastern European	9%
South Asian	8%
Central/South American or Caribbean	2%
West Asian or Middle Eastern	2%
African	2%
Aboriginal/First Nations/Metis	1%
Other	1%
Other (SPECIFY)	6%
Don't Know	2%

Disability

		Yes	No
		17%	83%

Visible Minority

		Yes	No
		24%	76%

Base: Valid respondents (Bases vary)

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Prepared in Partnership with Ipsos

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