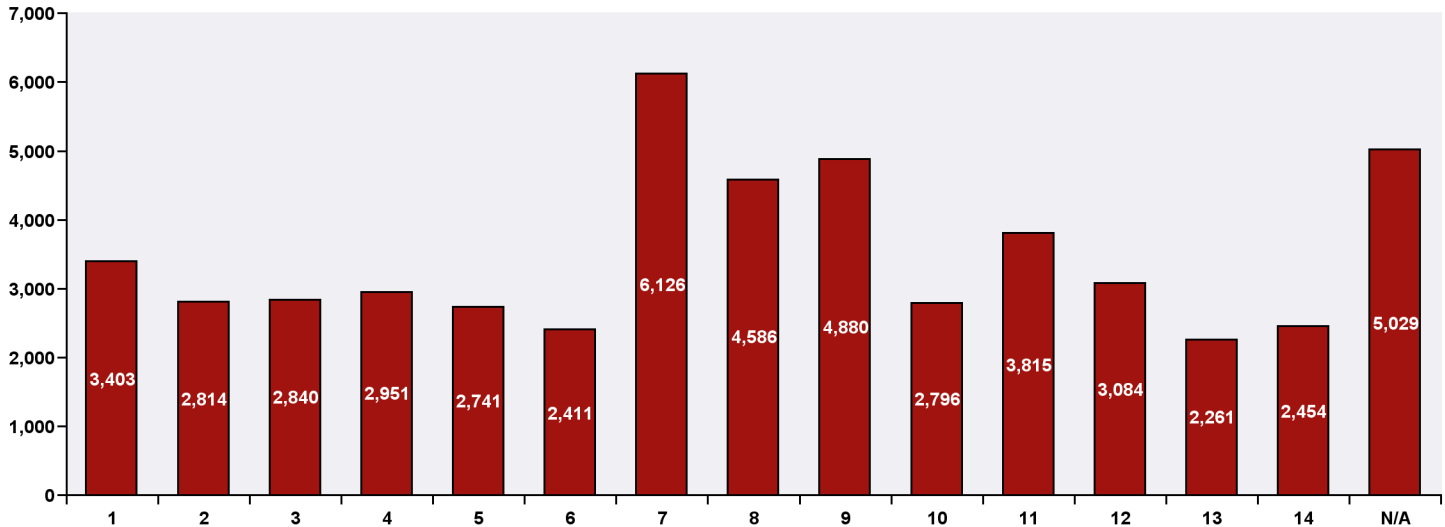


City of Calgary Overall

SR Volume by Ward for August



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	3,403
2	2,814
3	2,840
4	2,951
5	2,741
6	2,411
7	6,126
8	4,586
9	4,880
10	2,796
11	3,815
12	3,084
13	2,261
14	2,454
N/A	5,029
Total	52,191

Top 20 SR Types	SR Count	% of Total City
WRS - Waste - Residential	2,073	4.0%
Finance - Property Tax Account Inquiry	1,919	3.7%
Parks - Tree Concern - WAM	1,820	3.5%
CBS Inspection - Electrical	1,597	3.1%
WRS - Cart Management	1,530	2.9%
WRS - Recycling - Blue Cart	1,261	2.4%
Finance - ONLINE TIPP Agreement Request	1,070	2.1%
CSC - Web and Digital Services	1,024	2.0%
WRS - Compost - Green Cart	967	1.9%
CBS Inspection - Residential Improvement Project - RIP	955	1.8%
Finance - TIPP Agreement Request	939	1.8%
CBS Inspection - Commercial or Multi-Family	911	1.7%
Roads - Dead Animal Pick-Up	863	1.7%
Corporate - Graffiti Concerns	850	1.6%
WRS - Green Cart Rollout	830	1.6%
Bylaw - Long Grass - Weeds Infraction	821	1.6%
Roads - Roadway Maintenance	766	1.5%
311 Contact Us	661	1.3%
Bylaw - Material on Public Property	627	1.2%
CNS - Subsidized Programs - Fair Entry	620	1.2%
Total Top 20 SR Types	22,104	42.4%
Total Other SRs	30,087	57.6%
Total SRs for City of Calgary	52,191	100%