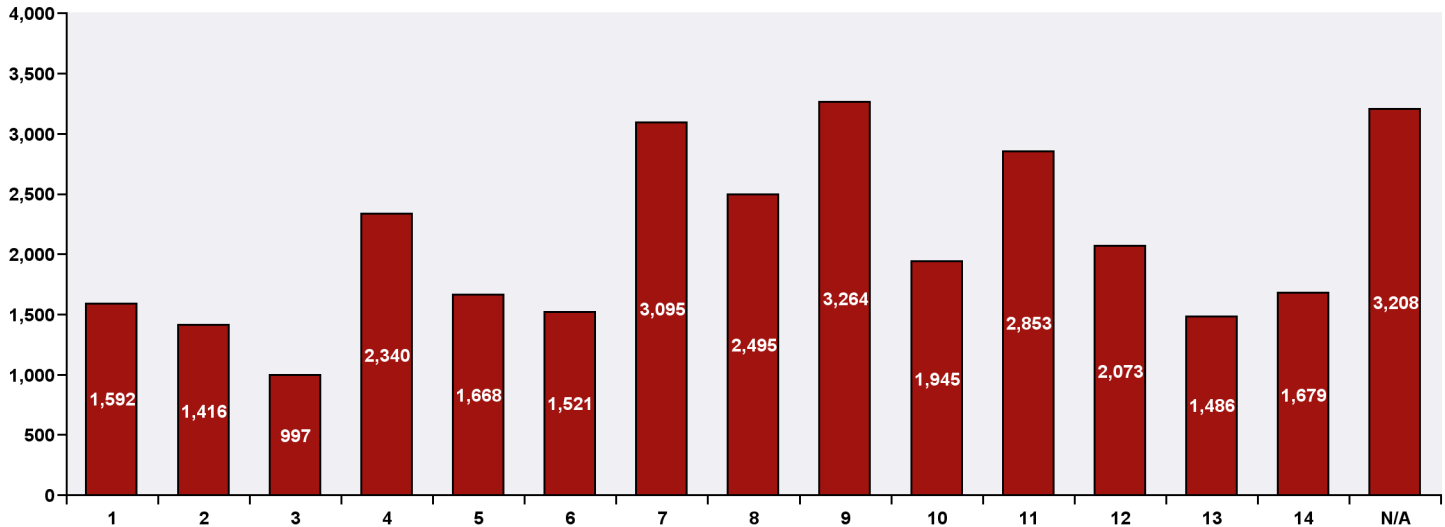


City of Calgary Overall

SR Volume by Ward for December



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	1,592
2	1,416
3	997
4	2,340
5	1,668
6	1,521
7	3,095
8	2,495
9	3,264
10	1,945
11	2,853
12	2,073
13	1,486
14	1,679
N/A	3,208
Total	31,632

Top 20 SR Types	SR Count	% of Total City
Bylaw - Snow and Ice on Sidewalk	2,050	6.5%
Finance - ONLINE TIPP Agreement Request	1,202	3.8%
Finance - Property Tax Account Inquiry	1,043	3.3%
Roads - Snow and Ice Control	982	3.1%
WRS - Waste - Residential	855	2.7%
WRS - Cart Management	844	2.7%
CBS Inspection - Commercial or Multi-Family	794	2.5%
WRS - Recycling - Blue Cart	728	2.3%
WATS - Sewage Back-up	695	2.2%
CBS Inspection - Electrical	687	2.2%
Finance - TIPP Agreement Request	655	2.1%
Roads - Streetlight Maintenance	650	2.1%
CBS Inspection - Residential Improvement Project - RIP	623	2.0%
CPS - Vulnerable Sector Fingerprint / Followup Appointment	564	1.8%
Parks - Snow and Ice Concerns - WAM	563	1.8%
CT - Employee Conduct	541	1.7%
CSC - Web and Digital Services	528	1.7%
Roads - Traffic or Pedestrian Light Repair	423	1.3%
CT - Bus Route or Bus Schedule	419	1.3%
WRS - Compost - Green Cart	383	1.2%
Total Top 20 SR Types	15,229	48.1%
Total Other SRs	16,403	51.9%
Total SRs for City of Calgary	31,632	100%