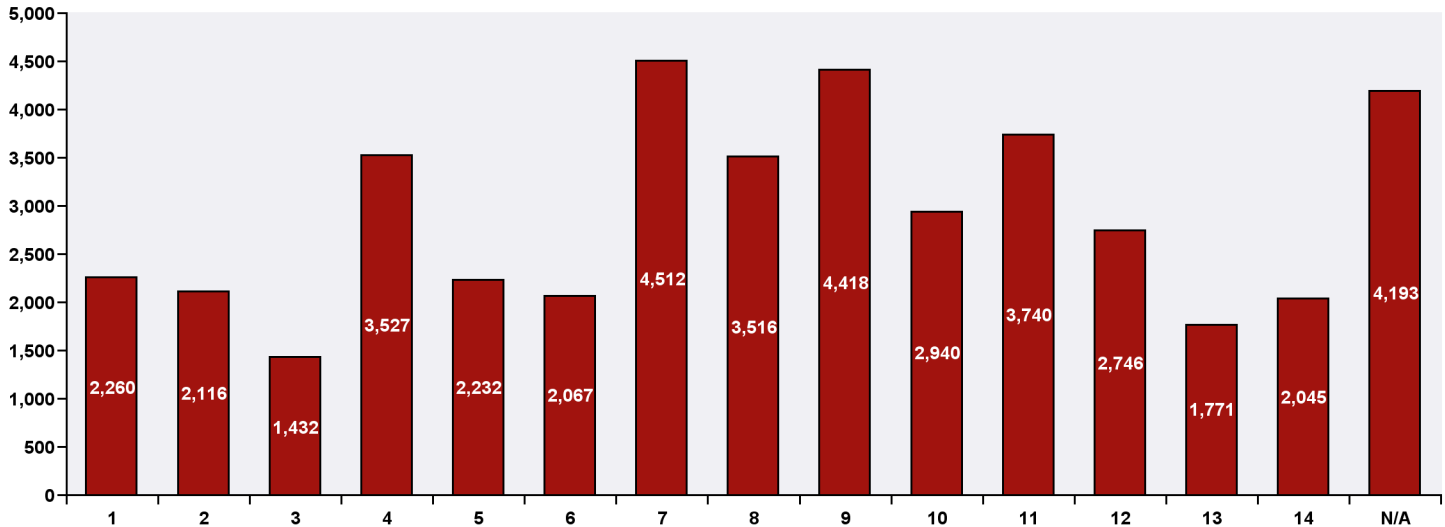


City of Calgary Overall

SR Volume by Ward for February



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,260
2	2,116
3	1,432
4	3,527
5	2,232
6	2,067
7	4,512
8	3,516
9	4,418
10	2,940
11	3,740
12	2,746
13	1,771
14	2,045
N/A	4,193
Total	43,515

Top 20 SR Types	SR Count	% of Total City
Roads - Snow and Ice Control	6,303	14.5%
Bylaw - Snow and Ice on Sidewalk	5,506	12.7%
Finance - Property Tax Account Inquiry	1,234	2.8%
WRS - Cart Management	1,088	2.5%
WRS - Waste - Residential	963	2.2%
Parks - Snow and Ice Concerns - WAM	809	1.9%
CBS Inspection - Electrical	796	1.8%
Finance - ONLINE TIPP Agreement Request	773	1.8%
CBS Inspection - Commercial or Multi-Family	746	1.7%
CSC - Web and Digital Services	696	1.6%
Bylaw - Material on Public Property	619	1.4%
CT - Employee Conduct	580	1.3%
WRS - Recycling - Blue Cart	579	1.3%
CNS - Snow Angels Campaign	569	1.3%
WATS - Sewage Back-up	564	1.3%
Roads - Traffic or Pedestrian Light Repair	538	1.2%
CBS Inspection - Residential Improvement Project - RIP	527	1.2%
CPS - Vulnerable Sector Fingerprint / Followup Appointment	514	1.2%
Corporate - Graffiti Concerns	480	1.1%
Roads - Streetlight Maintenance	450	1.0%
Total Top 20 SR Types	24,334	55.9%
Total Other SRs	19,181	44.1%
Total SRs for City of Calgary	43,515	100%