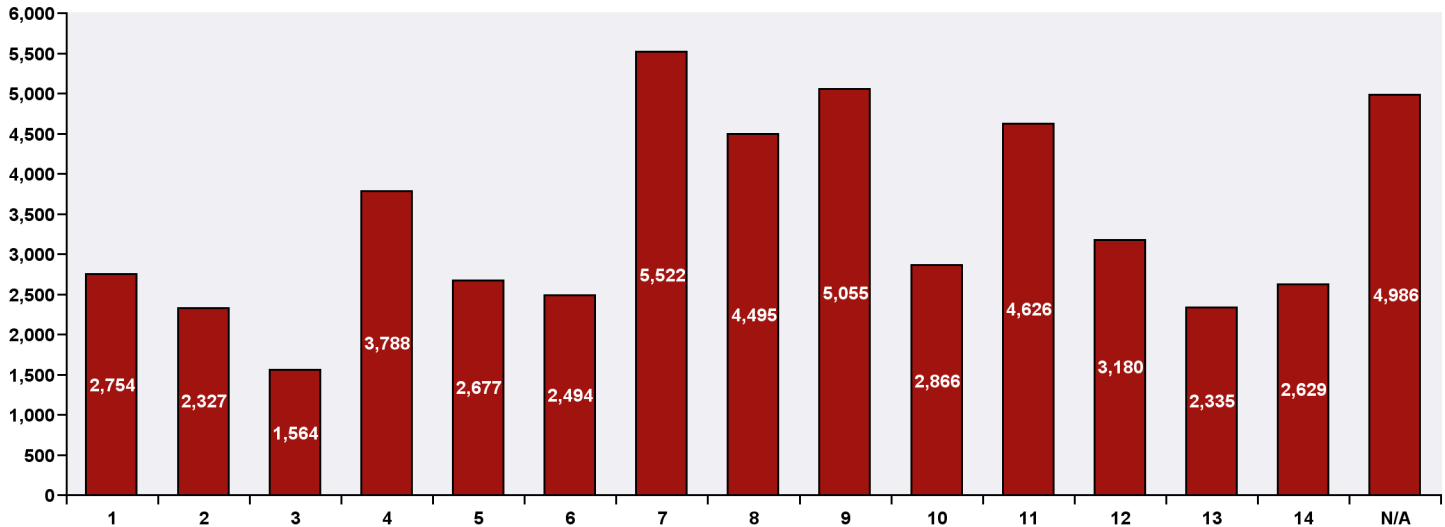


City of Calgary Overall

SR Volume by Ward for July



* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,754
2	2,327
3	1,564
4	3,788
5	2,677
6	2,494
7	5,522
8	4,495
9	5,055
10	2,866
11	4,626
12	3,180
13	2,335
14	2,629
N/A	4,986
Total	51,298

Top 20 SR Types	SR Count	% of Total City
Parks - Tree Concern - WAM	2,093	4.1%
Finance - Property Tax Account Inquiry	1,752	3.4%
Bylaw - Long Grass - Weeds Infraction	1,623	3.2%
Roads - Roadway Maintenance	1,581	3.1%
WRS - Cart Management	1,546	3.0%
WATS - Water Consumption Appointment	1,538	3.0%
CBS Inspection - Electrical	1,408	2.7%
WRS - Waste - Residential	997	1.9%
Finance - ONLINE TIPP Agreement Request	961	1.9%
CBS Inspection - Commercial or Multi-Family	905	1.8%
CBS Inspection - Residential Improvement Project - RIP	850	1.7%
311 Contact Us	830	1.6%
WRS - Compost - Green Cart	798	1.6%
Bylaw - Material on Public Property	777	1.5%
Roads - Dead Animal Pick-Up	726	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	719	1.4%
WRS - Recycling - Blue Cart	695	1.4%
CSC - Web and Digital Services	657	1.3%
Corporate - Graffiti Concerns	626	1.2%
Bylaw - Noise Concerns	604	1.2%
Total Top 20 SR Types	21,686	42.3%
Total Other SRs	29,612	57.7%
Total SRs for City of Calgary	51,298	100%