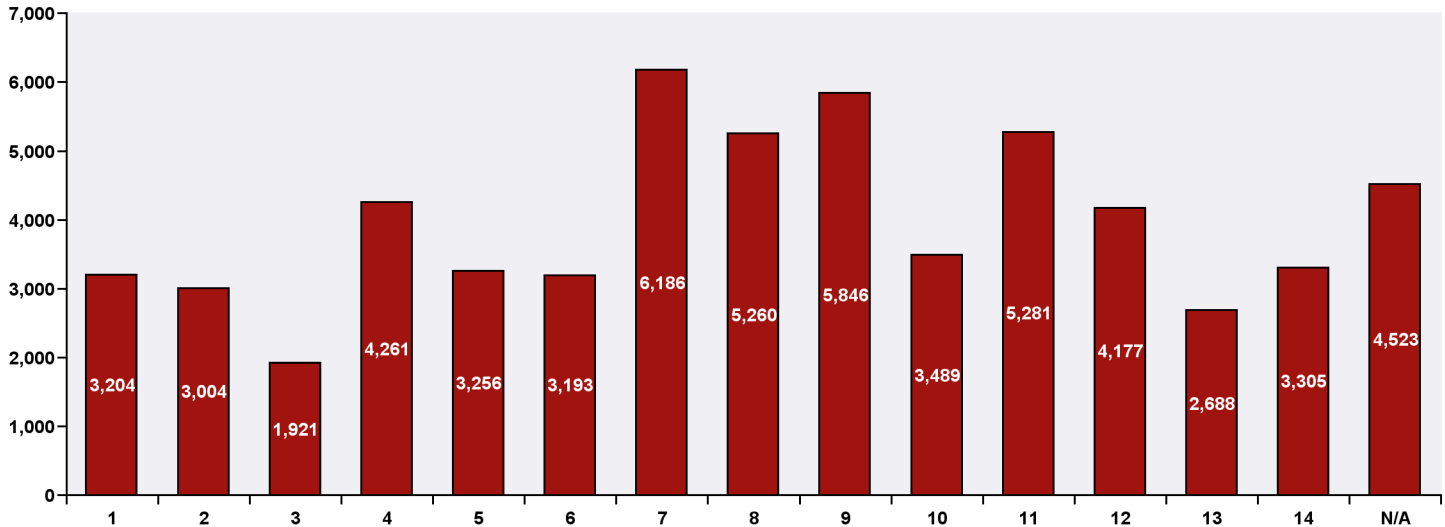


### City of Calgary Overall

#### SR Volume by Ward for June



\* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	3,204
2	3,004
3	1,921
4	4,261
5	3,256
6	3,193
7	6,186
8	5,260
9	5,846
10	3,489
11	5,281
12	4,177
13	2,688
14	3,305
N/A	4,523
<b>Total</b>	<b>59,594</b>

Top 20 SR Types	SR Count	% of Total City
Finance - Property Tax Account Inquiry	4,437	7.4%
Finance - ONLINE TIPP Agreement Request	3,330	5.6%
Roads - Roadway Maintenance	2,270	3.8%
Parks - Tree Concern - WAM	2,095	3.5%
Finance - TIPP Agreement Request	2,046	3.4%
WRS - Cart Management	1,634	2.7%
Bylaw - Long Grass - Weeds Infraction	1,494	2.5%
CBS Inspection - Electrical	1,339	2.2%
Corporate - Graffiti Concerns	1,105	1.9%
WRS - Waste - Residential	1,092	1.8%
WRS - Compost - Green Cart	1,039	1.7%
CBS Inspection - Commercial or Multi-Family	922	1.5%
WATS - Catch Basin Concerns	877	1.5%
311 Contact Us	825	1.4%
CSC - Web and Digital Services	812	1.4%
CBS Inspection - Residential Improvement Project - RIP	806	1.4%
WRS - Recycling - Blue Cart	746	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	740	1.2%
Bylaw - Material on Public Property	734	1.2%
CT - Employee Conduct	644	1.1%
<b>Total Top 20 SR Types</b>	<b>28,987</b>	<b>48.6%</b>
<b>Total Other SRs</b>	<b>30,607</b>	<b>51.4%</b>
<b>Total SRs for City of Calgary</b>	<b>59,594</b>	<b>100%</b>