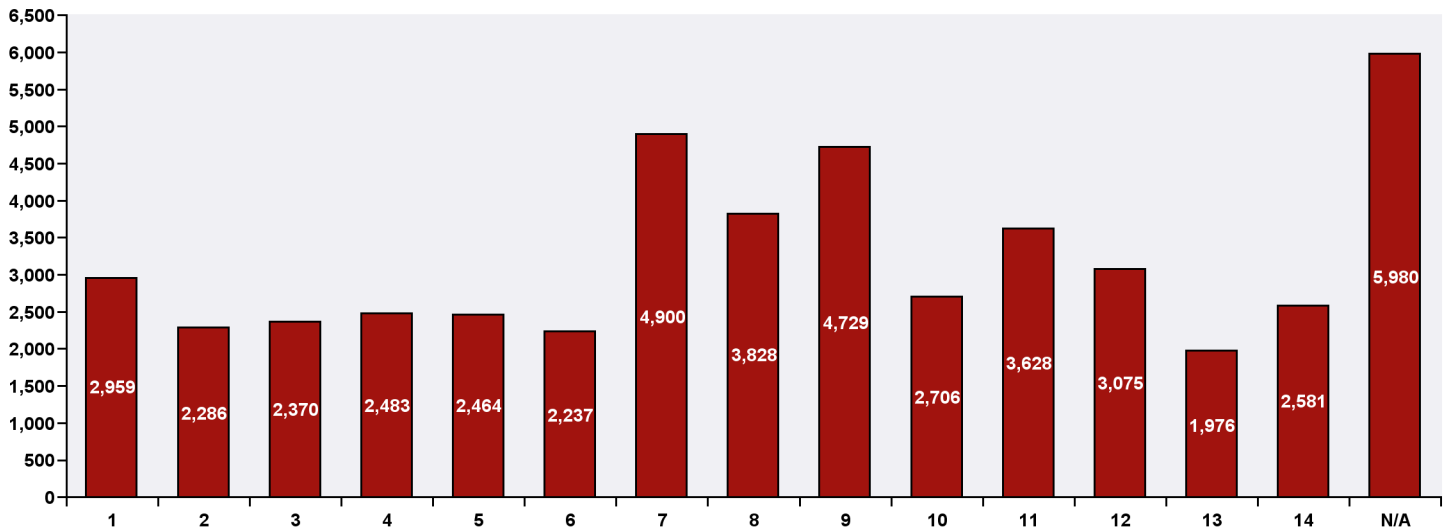


### City of Calgary Overall

#### SR Volume by Ward for October



\* Please Note: Service request counts by geographic area such as Ward and/or community only include service requests with valid addresses. Service requests that do not require addresses or have incomplete addresses are tracked as N/A. In instances where SRs occur on Ward boundaries, this may very rarely result in communities registering SRs in the wrong Ward.

WARD	SR Count
1	2,959
2	2,286
3	2,370
4	2,483
5	2,464
6	2,237
7	4,900
8	3,828
9	4,729
10	2,706
11	3,628
12	3,075
13	1,976
14	2,581
N/A	5,980
<b>Total</b>	<b>48,202</b>

Top 20 SR Types	SR Count	% of Total City
City Clerk's - General Election 2017	2,079	4.3%
WRS - Cart Management	1,884	3.9%
WRS - Waste - Residential	1,650	3.4%
WRS - Compost - Green Cart	1,464	3.0%
CBS Inspection - Electrical	1,264	2.6%
Finance - Property Tax Account Inquiry	1,261	2.6%
WRS - Recycling - Blue Cart	1,074	2.2%
CBS Inspection - Residential Improvement Project - RIP	1,057	2.2%
CSC - Web and Digital Services	1,045	2.2%
CBS Inspection - Commercial or Multi-Family	904	1.9%
Roads - Streetlight Maintenance	904	1.9%
CPS - Vulnerable Sector Fingerprint / Followup Appointment	843	1.7%
Finance - ONLINE TIPP Agreement Request	807	1.7%
Parks - Tree Concern - WAM	796	1.7%
WATS - Sewage Back-up	770	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	734	1.5%
Corporate - Graffiti Concerns	666	1.4%
CT - Employee Conduct	615	1.3%
Bylaw - Material on Public Property	606	1.3%
Bylaw - Temporary Signs Infraction on City Property	592	1.2%
<b>Total Top 20 SR Types</b>	<b>21,015</b>	<b>43.6%</b>
<b>Total Other SRs</b>	<b>27,187</b>	<b>56.4%</b>
<b>Total SRs for City of Calgary</b>	<b>48,202</b>	<b>100%</b>