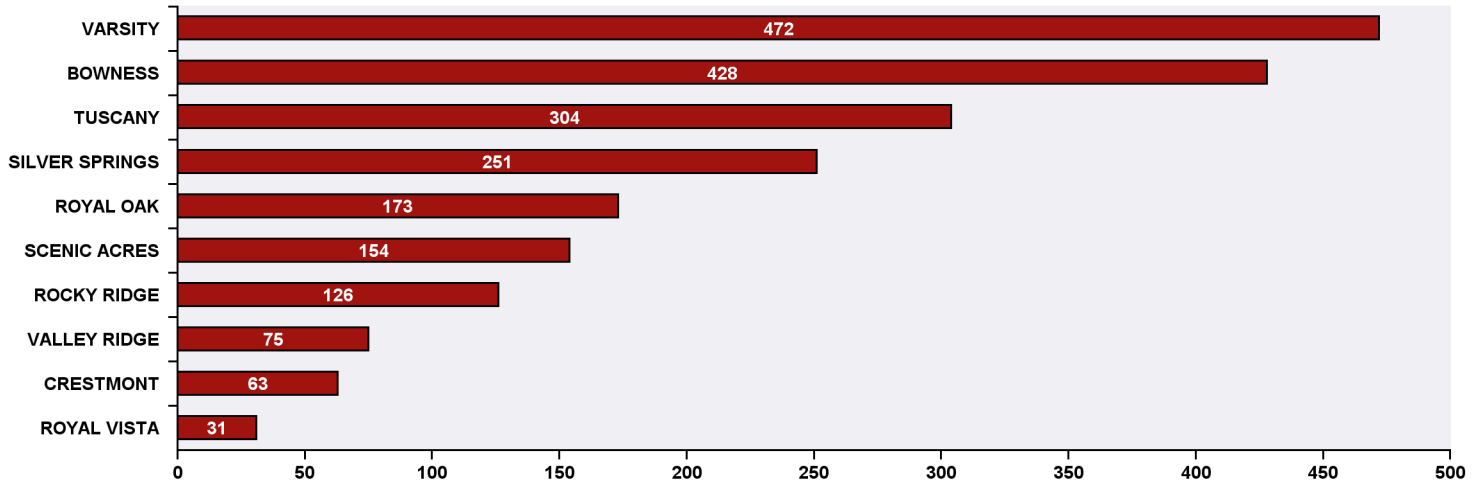


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	105	4.9%
Finance - Property Tax Account Inquiry	103	4.8%
WRS - Cart Management	98	4.6%
Finance - ONLINE TIPP Agreement Request	64	3.0%
Roads - Snow and Ice Control	60	2.8%
CBS Inspection - Electrical	51	2.4%
CBS Inspection - Residential Improvement Project - RIP	48	2.2%
311 Contact Us	44	2.1%
WRS - Waste - Residential	42	2.0%
Bylaw - Snow and Ice on Sidewalk	41	1.9%
Roads - Street Cleaning	38	1.8%
WATS - Catch Basin Concerns	38	1.8%
Roads - Sidewalk - Curb and Gutter Repair	37	1.7%
Parks - Tree Concern - WAM	36	1.7%
WRS - Recycling - Blue Cart	36	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	35	1.6%
WATS - Service and Main Valve Issues	34	1.6%
Finance - TIPP Agreement Request	33	1.5%
Bylaw - Material on Public Property	30	1.4%
CBS Inspection - Commercial or Multi-Family	30	1.4%
Total Top 20 SR Types	1,003	46.9%
Total Other SRs	1,135	53.1%
Total SRs for Ward	2,138	100.0%